2020 Urban Water Management Plan

Bear Gulch District

June 2021

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List of Acronyms

AB	Assembly Bill
ABAG	Association of Bay Area Governments
ACWD	Alameda County Water District
AF	Acre-Feet
AFY	Acre-Feet Per Year
AMI	Advanced Metering Infrastructure
AMR	Automatic Meter Reading
AWSP	Alternative Water Supply Planning Program
AWWA	American Water Works Association
BAIRWMP	Bay Area Integrated Regional Water Management Plan
BARR	Bay Area Regional Reliability
BAWSCA	Bay Area Water Supply and Conservation Agency
BDPL	Bay Division Pipeline
BG	Billions of Gallons
BGWTP	Bear Gulch Water Treatment Plant
CAP	Customer Assistance Program
CCR	California Code of Regulations
CCWD	Contra Costa Water District
CDFW	California Department of Fish and Wildlife
CEQA	California Environmental Quality Act
CII	Commercial, Industrial, and Institutional
CPUC	California Public Utilities Commission
CUWCC	California Urban Water Conservation Council
CWC	California Water Code
DBP	Disinfection By-Product
DDW	Division of Drinking Water
DMM	Demand Management Measure
DRA	Drought Risk Assessment
DSOD	Division of Safety of Dams
DWR	Department of Water Resources
EBMUD	East Bay Municipal Utilities District
EIR	Environmental Impact Report
EIS	Environmental Impact Statement
EO	Executive Order
FT	Feet
FY	Fiscal Year
GPCD	gallons per capita per day
GSRP	Groundwater Storage and Recovery Project
HHLSM	Hetch Hetchy and Local Simulation Model

HTWTP	Harry Tracy Water Treatment Plant
ILI	Infrastructure Leakage Index
IRWMP	Integrated Regional Water Management Plan
ISG	Individual Supply Guarantees
JPA	Joint Powers Authority
kWh	Kilowatt Hours
kWh/AF	Kilowatt Hours Per Acre-Foot
LCSD	Lower Crystal Springs Dam
LOS	Level of Service
LVE	Los Vaqueros Reservoir Expansion
MCLs	Maximum Contaminant Levels
MG	Million Gallons
MGD	Million Gallons Per Day
MID	Modesto Irrigation District
MMWD	Marin Municipal Water District
NOAA	National Oceanic and Atmospheric Administration
PODs	Points of Diversion
PREP	Crystal Springs Purified Water Project
PWS	Public Water SystemsPublic Water System
RA	Regional Alliance
RUWMP	Regional Urban Water Management Plan
RWS	Regional Water System
SB	Senate Bill
SFPUC	San Francisco Public Utilities Commission
SGMA	Sustainable Groundwater Management Act
SMP	Surface Mining Permit
SRES	Special Report Emissions Scenarios
SVCW	Silicon Valley Clean Water
SVWTP	Sunol Valley Water Treatment Plant
SWAP	Shared Water Access Program
SWRCB	State Water Resources Control Board
TAP	Technical Assistance Program
TDS	Total Dissolved Solids
TID	Turlock Irrigation District
TRVA	Tuolumne River Voluntary Agreement
USD	Union Sanitary District
USEPA	United States Environmental Protection Agency
UV	Ultraviolet
UWMP	Urban Water Management Plan
WQD	Water Quality Division
WSA	Water Supply Agreement
WSAP	Water Shortage Allocation Plan

WSCP	Water Shortage Contingency Plan
WSIP	Water System Improvement Program
WWTP	Wastewater Treatment Plant

Chapter 1
Introduction and Overview

This chapter discusses the importance and uses of this Urban Water Management Plan (UWMP or Plan), the relationship of this Plan to the California Water Code (CWC), the relationship of this Plan to other local and regional planning efforts, and how this Plan is organized and developed in general accordance with the UWMP Guidebook 2020.[1] Specifically, this chapter contains the following sections:

1.1 Background and Purpose

1.2 Urban Water Management Planning and the California Water Code

1.3 Relationship to Other Planning Efforts

1.4 Plan Organization

1.5 Demonstration of Consistency with the Delta Plan for Participants in Covered Actions

1.6 Lay Description

1.1 Background and Purpose

California Water Service Company (Cal Water) is an investor-owned public utility supplying water service to approximately 1.8 million Californians through over 481,000 connections. Its 25 districts serve 63 communities spanning from the Chico-Hamilton City District in the northern portion of the state to the Palos Verdes District in southern California. California Water Service Group, Cal Water's parent company, also provides water service to communities in Washington, New Mexico, and Hawaii.[2] While water rates are set separately for each of Cal Water's 25 districts, oversight of the water rate setting process and district operations is provided by the California Public Utilities Commission (CPUC).

Cal Water incorporated in 1926 and has provided water service to communities served by the Bear Gulch District since 1936. These communities include Portola Valley, Woodside, Atherton, and portions of Menlo Park, Redwood City, and San Mateo County. Skyline County's water system became part of the Bear Gulch district in 2009.

This UWMP is a foundational document and source of information about the Bear Gulch District's historical and projected water demands, water supplies, supply reliability and potential

[1] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans

[2] In addition, Cal Water operates the City of Hawthorne's water system on behalf of the City.

vulnerabilities, water shortage contingency planning, and demand management programs. Among other things, it is used as:

- A long-range planning document by Cal Water for water supply and system planning; and
- A source for data on population, housing, water demands, water supplies, and capital improvement projects used in:
    - Regional water resource management plans prepared by wholesale water suppliers and other regional planning authorities (as applicable),
    - General Plans prepared by cities and counties, and
    - Statewide and broad regional water resource plans prepared by the California Department of Water Resources (DWR), the State Water Resources Control Board (SWRCB), or other state agencies.

The District's last UWMP was completed in 2016, referred to herein as the "2015 UWMP." This Plan is an update to the 2015 UWMP and carries forward information from that plan that remains current and relevant, and provides additional information as required by subsequent amendments to the UWMP Act (CWC §10610 – 10657). Although this Plan is an update to the 2015 UWMP, it was developed to be a self-contained, stand-alone document and does not require readers to reference information contained in previous UWMP updates.

1.2 Urban Water Management Planning and the California Water Code

The UWMP Act requires urban water suppliers to prepare an UWMP every five years and to submit this plan to the DWR, the California State Library, and any city or county within which the supplier provides water supplies. All urban water suppliers, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet annually are required to prepare an UWMP (CWC §10617).

The UWMP Act was enacted in 1983. Over the years it has been amended in response to water resource challenges and planning imperatives confronting California. A significant amendment was made in 2009 as a result of the governor's call for a statewide 20 percent reduction in urban water use by 2020, referred to as "20x2020," the Water Conservation Act of 2009, and "SB X7-7." This amendment required urban retail water suppliers to establish water use targets for 2015 and 2020 that would result in statewide water savings of 20 percent by 2020. Beginning in 2016, urban retail water suppliers were required to comply with the water conservation requirements in SB X7-7 in order to be eligible for state water grants or loans. Chapter 5 of this plan contains the data and calculations used to determine compliance with these requirements.

A subsequent substantial revision to the UWMP Act was made in 2018 through a pair of bills (i.e., Assembly Bill 1668 and Senate Bill 606), referred to as "Making Water Conservation a California

Way of Life" or the "2018 Water Conservation Legislation." These changes include, among other things, additional requirements for Water Shortage Contingency Plans (WSCPs), expansion of dry year supply reliability assessments to a five-year drought period, establishment of annual drought risk assessment procedures and reporting, and new conservation targets referred to as "annual water use objectives," which will require retailers to continue to reduce water use beyond the 2020 SB X7-7 targets. The UWMP Act contains numerous other requirements that an UWMP must satisfy. Appendix A to this Plan lists each of these requirements and where in the Plan they are addressed.

1.3 Relationship to Other Planning Efforts

This Plan provides information specific to water management and planning by the Bear Gulch District. However, water management does not happen in isolation; there are other planning processes that integrate with the UWMP to accomplish urban planning. Some of these relevant planning documents include relevant city and county General Plans, Water Master Plans, Recycled Water Master Plans, integrated resource plans, Integrated Regional Water Management Plans, Groundwater Management Plans, Groundwater Sustainability Plans, and others.

This Plan is informed by and helps to inform these other planning efforts. In particular, this Plan utilizes information contained in city and county General Plans and local and regional water resource plans to the extent data from these plans are applicable and available.

1.4 Plan Organization

The organization of this Plan follows the same sequence as outlined in the UWMP Guidebook 2020.[3]

Chapter 1 - Introduction and Overview

Chapter 2- Plan Preparation

Chapter 3 - System Description

Chapter 4 - Water Use Characterization

Chapter 5 - SB X7-7 Baseline and Targets

Chapter 6 - Water Supply Characterization

[3] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans

Chapter 7 - Water Supply Reliability Assessment

Chapter 8 - Water Shortage Contingency Planning

Chapter 9 - Demand Management Measures

Chapter 10 - Plan Adoption, Submittal, and Implementation

In addition to these ten chapters, this Plan includes a number of appendices providing supporting documentation and supplemental information. Pursuant to CWC §10644(a)(2), this Plan utilizes the standardized forms, tables, and displays developed by DWR for the reporting of water use and supply information required by the UWMP Act. This Plan also includes additional tables, figures, and maps to augment the set developed by DWR, as appropriate. The table headers indicate if the table is part of DWR's standardized set of submittal tables.

1.5 Demonstration of Consistency with the Delta Plan for Participants in Covered Actions

Although not required by the UWMP Act, in the UWMP Guidebook 2020,[4] DWR recommends that all suppliers that are participating in, or may participate in, receiving water from a proposed project that is considered a "covered action" under the Delta Plan—such as a (1) multiyear water transfer; (2) conveyance facility; or (3) new diversion that involves transferring water through, exporting water from, or using water in the Sacramento-San Joaquin Delta (Delta)—provide information in their UWMP to demonstrate consistency with the Delta Plan policy WR P1, Reduce Reliance on the Delta Through Improved Regional Water Self-Reliance (California Code of Regulations, Title 23, Section 5003). The San Francisco Public Utilities Commission (SFPUC), the District's wholesale agency, has made a legal determination that this requirement does not apply to their water sources.[5]

1.6 Lay Description

☑ ***CWC § 10630.5***

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

[4] The UWMP Guidebook 2020 is available at: https://water.ca.gov/Programs/Water-Use-And-Efficiency/Urban-Water-Use-Efficiency/Urban-Water-Management-Plans
[5] Email from BAWSCA, dated 9 February 2021.

This Urban Water Management Plan (UWMP or Plan) is prepared for the Cal Water Bear Gulch District (also referred to as "District"), which serves drinking water to a population of approximately 60,800 in San Mateo County, approximately 30 miles south of the City of San Francisco. This UWMP serves as a foundational planning document and includes descriptions of historical and projected water demands, water supplies, and the resulting reliability during a set of defined water supply conditions over a 20-year planning horizon. This document also describes the actions the District is taking to promote water conservation, both by the District itself and by its customers (referred to as "demand management measures"), and includes a plan to address potential water supply shortages such as drought or other impacts to supply availability (the "Water Shortage Contingency Plan"). This UWMP is updated every five years in accordance with state requirements under the Urban Water Management Planning Act and amendments (Division 6 Part 2.6 of the California Water Code [CWC] §10610 – 10656). Past plans developed for the District are available on the California Department of Water Resources (DWR) Water Use Efficiency Data Portal website: https://wuedata.water.ca.gov/. This document includes 10 chapters, which are summarized below.

Chapter 1- Introduction and Overview

This chapter presents the background and purpose of the UWMP, identifies the Plan organization, and provides this lay description overview of the document. For districts that rely on water from the Sacramento-San Joaquin Delta, this section also discusses and demonstrates consistency with the Delta Plan. Based on information provided by the San Francisco Public Utilities Commission (SFPUC) and the Bay Area Water Supply and Conservation Agency (BAWSCA), the adoption of the Delta Plan is anticipated to impact the reliability of the Regional Water System (RWS) supplies in the future. The San Francisco Public Utilities Commission (SFPUC), the District's wholesale agency, has made a legal determination that this requirement does not apply to their water sources.[6]

Chapter 2 - Plan Preparation

This chapter discusses key structural aspects related to the preparation of the UWMP, and describes the coordination and outreach conducted as part of the preparation of the Plan, including coordination with local agencies (i.e., Town of Atherton, Town of Portola Valley, Town of Woodside, City of Menlo Park, and San Mateo County), and the public.

Chapter 3 - System Description

This chapter provides a description of the Bear Gulch District's water system and the service area, including information related to the climate, population, and demographics. The District is located in San Mateo County. The District has a population of approximately 63,800 and has a

[6] Email from BAWSCA, dated 9 February 2021.

climate characterized by mild summers and cool wet winters. The majority of the 37 inches of average annual precipitation falls between October and May. Current land uses within the District is a mixture of low, medium, and high density residential, mixed use, commercial, public facilities, and parks/open space. All water customers are considered urban (i.e., non-agricultural water users).

Chapter 4 - Water Use Characterization

This chapter provides a description and quantifies the Bear Gulch District’s current and projected demands through the year 2045. The District provides drinking water (also referred to as “potable water”) to customers. Water demands refer not only to the water used by customers, but also includes the water used as part of the system maintenance and operation, as well as unavoidable losses inherent in the operation of a water distribution system. Water demand within the District was 11,655 acre-feet per year (AFY) on average between 2016 and 2020. Taking into account historical water use, expected population increase and other growth, climatic variability, and other assumptions, water demand within the District is projected to increase to a maximum of 12,796 AFY by 2025, a change of nine percent compared to the 2016-2020 average. In dry year periods, water demands are expected to be somewhat higher, potentially up to a maximum of 13,699 AFY by 2025 during an extended five-year drought.

Chapter 5 - SB X7-7 Baseline and Targets

In this chapter, the Bear Gulch District demonstrates compliance with its per capita water use target for the year 2020. The Water Conservation Act of 2009 (Senate Bill X7-7) was enacted in November 2009 and requires the state of California to achieve a 20 percent reduction in urban per capita water use by December 31, 2020. In order to achieve this, each urban retail water supplier was required to establish water use targets for 2015 and 2020 using methodologies established by DWR. Having reduced its water use in 2020 to 190 gallons per capita per day (GPCD), the Bear Gulch District did not meet its individual 2020 water use target of 187 GPCD. However, the District is a member of the California Water Service – San Francisco Bay Regional Alliance and complies with SB X7-7 requirements via this regional alliance. The Regional Alliance’s 2020 water use is 130 GPCD, which is in below (i.e., in compliance with) its 2020 target of 150 GPCD.

Chapter 6 - Water Supply Characterization

This chapter presents an analysis of the Bear Gulch District’s water supplies, as well as an estimate of water-related energy-consumption. The intent of this chapter is to present a comprehensive overview of the District’s water supplies, estimate the volume of available supplies over the 20-year planning horizon, and assess the sufficiency of the District’s supplies to meet projected demands under “normal” hydrologic conditions.

The Bear Gulch District derives its water supply from a combination of both local surface water and imported surface water supply purchased from the SFPUC RWS. California Water Service Company (Cal Water)'s annual allocation of SFPUC supply is shared among the Bear Gulch, Mid-Peninsula, and South San Francisco Districts. Local surface water comprises approximately nine percent of annual deliveries from 1980 to 2020.

Calculating and reporting of water system energy intensity is a new requirement for the 2020 UWMPs. Energy intensity is defined as the net energy used for water treatment, pumping, conveyance, and distribution for all water entering the distribution system, and does not include the energy used to treat wastewater. The energy intensity for the Bear Gulch District is estimated to be 345 kilowatt hours per acre-foot of water (kWh/AF).

Chapter 7 - Water Supply Reliability Assessment

This chapter assesses the reliability of the Bear Gulch District's water supplies, with a specific focus on potential constraints such as purchased water and surface water supply availability, water quality, and climate change. The intent of this chapter is to identify any potential constraints that could affect the reliability of the District's supply (such as drought conditions) to support the District's planning efforts to ensure that its customers are well served. Water service reliability is assessed during normal, single dry-year, and multiple dry-year hydrologic conditions.

The Bear Gulch District's local surface water supply is expected to be 100 percent reliable in normal year types. However, it is conservatively estimated that there will be no local surface water supply in dry year types.

The reliability of the RWS is anticipated to vary greatly in different year types. Cal Water has relied on the supply reliability estimates provided by the SFPUC for the RWS and the drought allocation structure provided by SFPUC and BAWSCA to estimate available RWS supplies in dry year types through 2045.

Based on this analysis, the District's supply is expected to be sufficient to meet demands in normal year conditions. However, the District is expected to experience significant shortfalls during single dry and multiple dry year conditions as a result of Bay-Delta Plan Amendment implementation. At this time numerous uncertainties remain in the implementation of the Bay-Delta Plan Amendment and the resultant allocation of the available supply to the District and the other SFPUC Wholesale Customers. Cal Water has developed a Water Shortage Contingency Plan to address potential water shortage conditions.

Potential water quality issues are not expected to affect the quality of water served to the District's customers, as water quality is routinely monitored and the District is able to make all appropriate adjustments to its treatment and distribution system to ensure only high quality drinking water is served.

Chapter 8 - Water Shortage Contingency Planning

This chapter describes the Water Shortage Contingency Plan (WSCP) for the Bear Gulch District. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will be implemented at various shortage level scenarios. For example, implementing customer water budgets and surcharges, or restricting landscape irrigation to specific days and/or times. Consistent with DWR requirements, the WSCP includes six levels to address shortage conditions ranging from up to 10 percent to greater than 50 percent shortage.

Chapter 9 - Demand Management Measures

This chapter includes descriptions of past and planned conservation programs that Cal Water operates within each demand management measure (DMM) category outlined in the UWMP Act, specifically: (1) water waste prevention ordinances, (2) metering, (3) conservation pricing, (4) public education and outreach, (5) distribution system water loss management, (6) water conservation program coordination and staffing support, and (7) “other” DMMs. Cal Water has developed a suite of conservation programs and policies, which address each DMM category.

Chapter 10 - Plan Adoption, Submittal, and Implementation

This chapter provides information on a public hearing, the adoption process for the UWMP and WSCP, the adopted UWMP and WSCP submittal process, plan implementation, and the process for amending the adopted UWMP and WSCP. Prior to adopting the Plan, Cal Water held a formal public hearing to present information on its Bear Gulch District UWMP and WSCP on June 9, 2021, 5:00 PM. This UWMP and the corresponding WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline.

Cal Water recommends that users of its 2020 UWMP contact District staff for potential updates about its water supply reliability before using the 2020 UWMP drought cutback projections for their planning projects and referencing the drought allocations.

Chapter 2
Plan Preparation

This chapter discusses the type of Urban Water Management Plan (UWMP or Plan) the Bear Gulch District (also referred to herein as "District") has prepared and includes information that will apply throughout the Plan. Coordination and outreach during the development of the Plan is also discussed. Specifically, this chapter includes the following sections:

2.1 Public Water Systems

2.2 Regional Planning

2.3 Individual or Regional Planning and Compliance (Regional Alliance)

2.4 Plan Preparation, Standard Units, and Basis for Reporting

2.5 Coordination and Outreach

2.1 Public Water Systems

The Bear Gulch District operates the Public Water System (PWS) listed in Table 2-1. Public Water Systems are the systems that provide drinking water for human consumption and are regulated by the State Water Resources Control Board (SWRCB), Division of Drinking Water. The SWRCB requires that water agencies report water usage and other relevant PWS information via the electronic Annual Reports to the Drinking Water Program (eARDWP). These data are used by the state to determine, among other things, whether an urban retail water supplier has reached the threshold (3,000 or more connections or 3,000 acre-feet of water supplied) for submitting an UWMP.

Table 2-1. Public Water Systems (DWR Table 2-1)

Public Water System Number	Public Water System Name	Number of Municipal Connections 2020	Volume of Water Supplied 2020
CA4110006	Bear Gulch	18,561	12,972
	TOTAL	18,561	12,972
NOTES: (a) Volumes are in units of AF.			

2.2 Regional Planning

Regional planning can deliver mutually beneficial solutions to all agencies involved by reducing costs for the individual agency, assessing water resources at the appropriate geographic scale, and allowing for solutions that cross jurisdictional boundaries. California Water Service Company (Cal Water) participates in regional water resources planning initiatives throughout California in the regions in which its 25 water districts are located. In the region in which the Bear Gulch District is located, Cal Water participates in regional planning through the Bay Area Water Supply and Conservation Agency (BAWSCA). As a BAWSCA member, Cal Water assisted with development of the San Francisco Bay Area Integrated Regional Water Management Plan and BAWSCA's Long-Term Reliability Water Supply Strategy, discussed further in Section 7.1.1.

2.3 Individual or Regional Planning and Compliance (Regional Alliance)

Urban water suppliers may elect to prepare individual or regional UWMPs. The Bear Gulch District has elected to prepare an individual UWMP (see Table 2-2).

Urban retail water suppliers may report on the requirements of SB X7-7 (2009 California Conservation Act) individually or as a member of a "Regional Alliance." As described in Chapter 5, the Bear Gulch District is a member of a Regional Alliance and this UWMP provides information on the District's compliance with its SB X7-7 water conservation targets both as an individual urban retail water supplier and as a member of a Regional Alliance.

Table 2-2. Plan Identification (DWR Table 2-2)

Select Only One		Type of Plan	Name of RUWMP or Regional Alliance *if applicable*
X	Individual UWMP		
		Water Supplier is also a member of a RUWMP	
	X	Water Supplier is also a member of a Regional Alliance	California Water Service - San Francisco Bay Regional Alliance
	Regional Urban Water Management Plan (RUWMP)		
NOTES: The Bear Gulch District is a member of a Regional Alliance. Chapter 5 provides information on the District's progress towards meeting its water conservation targets under SB X7-7 both as an individual urban retail water supplier and as a member of its Regional Alliance.			

2.4 Plan Preparation, Standard Units, and Basis for Reporting

☑ ***CWC § 10608.12 (t)***

"Urban retail water supplier" means a water supplier, either publicly or privately owned, that directly provides potable municipal water to more than 3,000 end users or that supplies more than 3,000 acre-feet of potable water annually at retail for municipal purposes.

☑ ***CWC § 10617***

"Urban water supplier" means a supplier, either publicly or privately owned, providing water for municipal purposes either directly or indirectly to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually. An urban water supplier includes a supplier or contractor for water, regardless of the basis of right, which distributes or sells for ultimate resale to customers. This part applies only to water supplied from public water systems subject to Chapter 4 (commencing with Section 116275) of Part 12 of Division 104 of the Health and Safety Code.

☑ ***CWC § 10621 (a)***

Each urban water supplier shall update its plan at least once every five years on or before July 1, in years ending in six and one, incorporating updated and new information from the five years preceding each update.

☑ ***CWC § 10621 (f)***

Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

Per California Water Code (CWC) §10617, the Bear Gulch District is an urban water supplier providing water for municipal purposes to more than 3,000 customers or supplying more than 3,000 acre-feet of water annually. It is therefore obligated under CWC §10621(f) to develop and submit an UWMP to the California Department of Water Resources (DWR) by July 1, 2021. The Bear Gulch District is an urban retail water supplier, as defined by CWC §10608.12 (t) and §10617, and as identified in Table 2-3. The Bear Gulch District is not a wholesale water supplier.

Annual volumes of water reported in this UWMP are measured in acre-feet (AF) and are reported on a calendar year basis (Table 2-3). Water use and planning data reported in this UWMP for calendar year 2020 cover the full twelve months of the year, as required by the UWMP Guidelines.

Table 2-3. Supplier Identification (DWR Table 2-3)

Type of Supplier	
	Supplier is a wholesaler
X	Supplier is a retailer
Fiscal or Calendar Year	
X	UWMP Tables are in calendar years
	UWMP Tables are in fiscal years
If using fiscal years provide month and date that the fiscal year begins (mm/dd)	
Units of measure used in UWMP	
Unit	AF
NOTES:	

2.5 Coordination and Outreach

☑ ***CWC § 10620 (d) (3)***

Each urban water supplier shall coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. …

Coordination with other water suppliers, cities, counties, and other community organizations in the region is an important part of preparing a UWMP and Water Shortage Contingency Plan

(WSCP). This section identifies the agencies and organizations the Bear Gulch District sought to coordinate with during preparation of this Plan.

2.5.1 Wholesale and Retail Coordination

☑ ***CWC § 10631 (h)***

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

Urban retail water suppliers relying on one or more wholesalers for water supply are required to provide these wholesalers with information regarding projected water supply and demand. The Bear Gulch District coordinates with the wholesale supplier shown in Table 2-4.

Table 2-4. Water Supplier Information Exchange (DWR Table 2-4)

The retail Supplier has informed the following wholesale supplier(s) of projected water use in accordance with Water Code Section 10631.
Wholesale Water Supplier Name
San Francisco Public Utilities Commission
NOTES:

2.5.2 Coordination with and Notice to Other Agencies and the Community

☑ ***CWC § 10620 (d) (3)***

Each urban water supplier shall coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

The Bear Gulch District coordinated with cities, counties, and other community organizations during preparation of this UWMP. Cal Water provided notice to these entities and the communities it serves 60 days prior to the public hearing it held on June 9, 2021, to present the draft of the UWMP, address questions, and receive comments. Cities and counties receiving the public hearing notification from Bear Gulch District as required per CWC §10621 (b) are listed in Table 10-1 in Chapter 10 of this Plan.

Copies of correspondence with other agencies and public notices are provided in Appendix B and Appendix C, respectively.

2.5.3 Coordination with Land Use Authorities

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

Cal Water coordinated with the Town of Atherton, Town of Portola Valley, Town of Woodside, City of Menlo Park, and San Mateo County staff to review and confirm that appropriate land use assumptions were used to develop the UWMP demand projections. Correspondence with land use authorities is included in Appendix B.

Chapter 3
System Description

☑ ***CWC § 10631 (a)***

A plan shall be adopted in accordance with this chapter that shall do all of the following:

Describe the service area of the supplier, including current and projected population, climate, and other social, economic, and demographic factors affecting the supplier's water management planning. The projected population estimates shall be based upon data from the state, regional, or local service agency population projections within the service area of the urban water supplier and shall be in five-year increments to 20 years or as far as data is available. The description shall include the current and projected land uses within the existing or anticipated service area affecting the supplier's water management planning. Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

This chapter provides a description of the Bear Gulch District (also referred to herein as the "District") water system and service area, including climate, population, demographics, and land uses to help in understanding various elements of water supply and demand. This chapter includes the following sections:

3.1 General Description

3.2 Service Area Boundary Map

3.3 Service Area Climate

3.4 Service Area Population and Demographics

3.5 Land Uses within Service Area

3.1 General Description

The District was formed in 1936 by California Water Service Company (Cal Water), an investor-owned water utility regulated by the California Public Utilities Commission (CPUC), and serves the communities of Portola Valley, Woodside, Atherton, and portions of Menlo Park, Redwood City, and San Mateo County. The District's water supply is comprised of local surface water (approximately nine percent of annual deliveries) and water purchased from the City and County of San Francisco's Hetch Hetchy system. The District delivers roughly 12 million gallons of water per day to more than 18,000 service connections. The District delivers water to residential, commercial, industrial, and governmental customers. Residential customers account for most of the District's service connections and 84 percent of its water uses. Non-residential water uses account for 11 percent of total demand while distribution system losses account for 5 percent.

3.2 Service Area Boundary Map

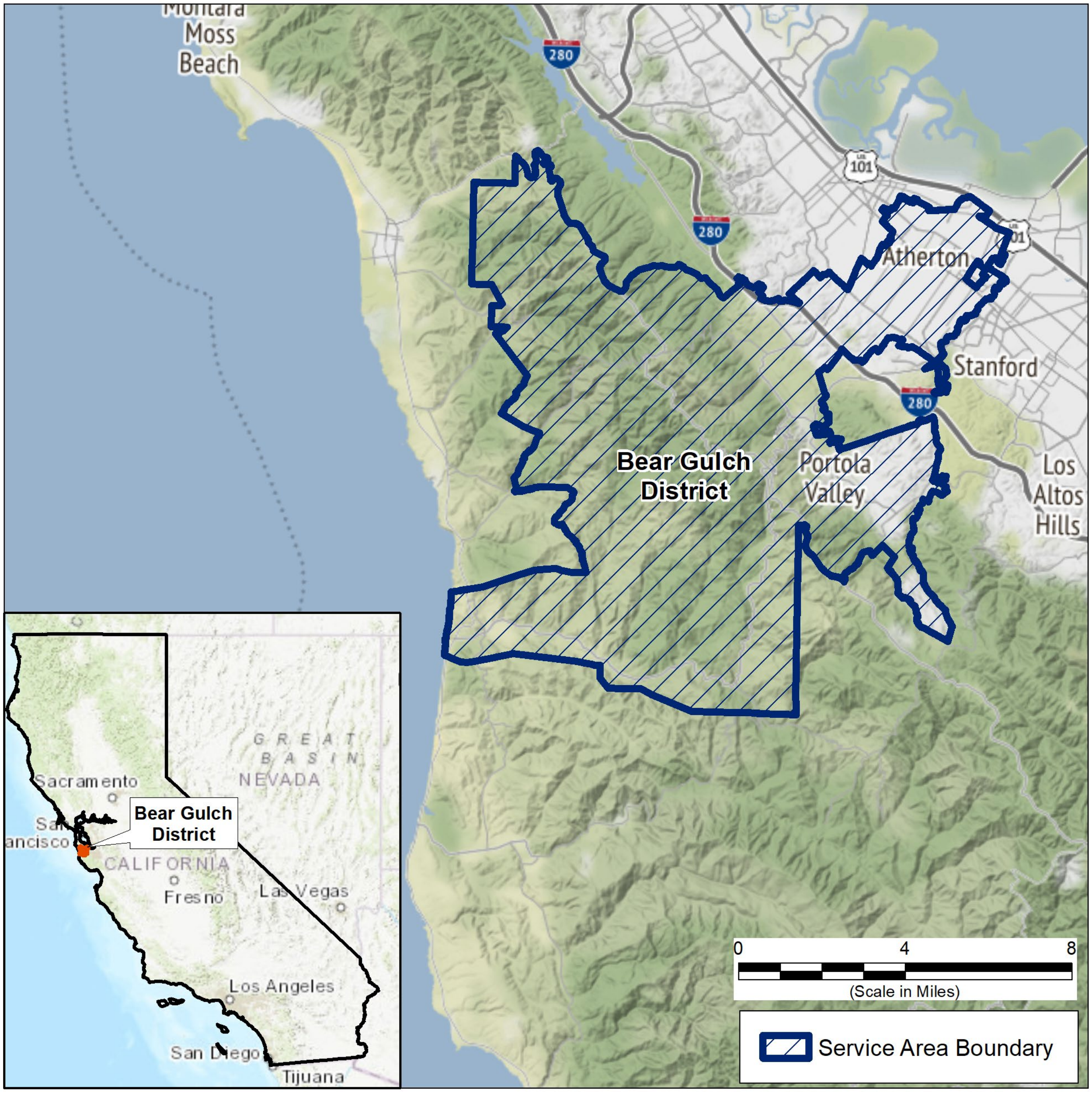
Figure 3-1 shows the location of the District and its current service area boundaries. The District is located in San Mateo County approximately 30 miles south of the City of San Francisco. The District is bordered on the north by Redwood City; on the east by Palo Alto, Stanford University, and unincorporated Santa Clara County; and on the south and west by unincorporated San Mateo County. The major transportation links through the District are Interstate 280, U.S. Highway 101, El Camino Real, Woodside Road, and Alpine Road. The Dumbarton Bridge connects the area to the East Bay communities.

Elevations in the service area range from just over sea level on the eastern boundary to nearly 1,100 feet above sea level on the western boundary. This marked variation in elevation requires 33 separate pressure zones for effective system operation. Much of the terrain that bounds the service area on the west is too steep for any type of development.

The San Francisquito Creek and its tributaries provide the principal source of drainage to the area. Bear Gulch Creek, one of these tributaries, drains a 1,500-plus acre watershed of which Cal Water owns 1,306 acres. Storm runoff carried by this creek is captured by two separate diversion facilities on the creek providing the only local source of supply available to the District.

The San Andreas Fault rift zone forms the major geologic features of the area as it passes through the western portion of the service area along with the Monta Vista Fault Line. The Hayward Fault lies along the east side of San Francisco Bay. A major earthquake occurring on any of these faults may disrupt water service in the District.

Figure 3-1. District Location and Service Boundaries



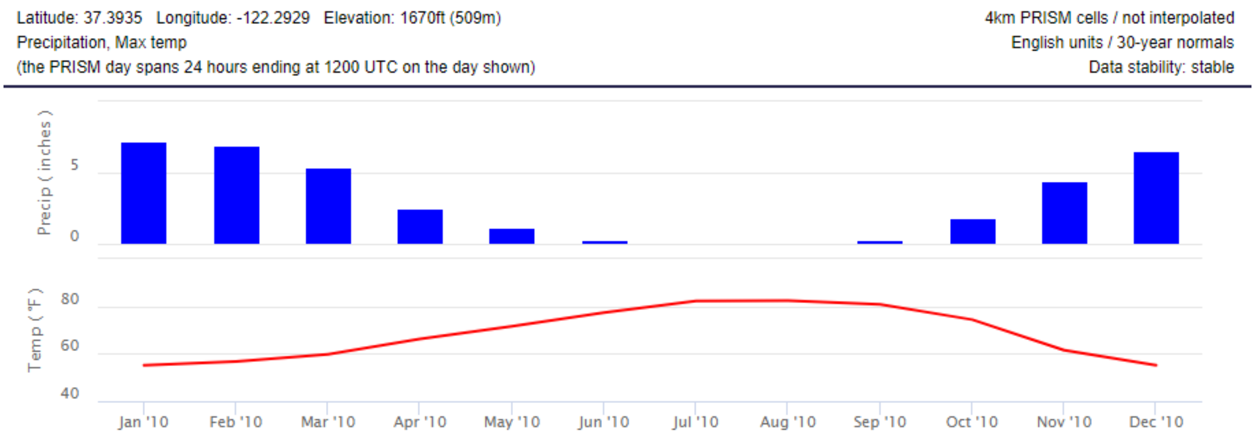
3.3 Service Area Climate

The District's climate is characterized by mild summers and cool wet winters (see Figure 3-2).[7] Most rainfall occurs between October and May. Precipitation totals in the summer months are

[7] Precipitation and temperature data downloaded from: https://prism.oregonstate.edu/explorer/. These data represent a 30-year period from 1980 through 2010. The x-axis reflects the end of the 30-year time series.

negligible. On average, the District receives 37 inches of rainfall annually. Maximum daily air temperature averages 81 degrees Fahrenheit during the summer months. In the winter, it averages 56 degrees Fahrenheit.

Figure 3-2. 30-Year Normals, Precipitation and Maximum Daily Air Temperature



Based on a review of data downloaded from the Oregon State PRISM dataset for 1895 to 2019, rainfall varies significantly from year-to-year, as it does in most of California.[8] The standard deviation in annual rainfall is 11 inches, or approximately one-third of average annual rainfall.[9] Consecutive years of below average rainfall are fairly common. Since 1895, runs of below average rainfall lasting three or more years have occurred ten times and runs lasting five or more years have occurred once, running from 1987 through 1991. While rainfall in the region is highly variable, there has been no statistically significant trend in the mean or variance of annual rainfall since 1895.

The District's climate has been warming. Since 1895, average daily temperature has increased at an average rate of 0.014 degrees Fahrenheit per year. Mean annual temperature for 2010-2019 was 1.7 degrees Fahrenheit higher than for 1900-1909.

3.4 Service Area Population and Demographics

It is estimated that the District's service area population was 60,814 in 2020.

The District estimates its service area population using Census Block population counts from decadal Census data. The decadal Census estimates are converted to average population per single- and multi-family service, which are applied to service counts for years between the

[8] Downloaded from: https://prism.oregonstate.edu/explorer/. The x-axis reflects the end of the 30-year time series.
[9] Standard deviation measures the typical or average year-to-year variation in annual rainfall amount. Thus, it is typical for annual rainfall to fluctuate significantly in the District.

decadal Censuses. This method is similar to the approach used by the California Department of Water Resources (DWR) Population Tool and population estimates generated by the two methods have been shown to differ by less than a percent in most cases.[10]

Current and projected service area population are shown in Table 3-1. Projected population is based on population, housing, and employment projections developed by the Association of Bay Area Governments (ABAG).[11]

Table 3-1. Population – Current and Projected (DWR Table 3-1)

Population Served	2020	2025	2030	2035	2040	2045
	60,814	60,907	61,255	61,778	62,302	62,835
NOTES:						

Demographics for the Atherton, Menlo Park, North Fair Oaks, Portola Valley, West Menlo Park and Woodside are summarized in Table 3-2. These data are from the U.S. Census American Community Survey 2019 5-Year Estimates.[12] Relative to the rest of California, the District's population is older and more racially homogenous. Educational attainment is higher than for the state as a whole, as is median household income.

The District's stock of housing is older than for California as a whole. Only 14.8 percent of homes in the District were built after 1990 compared to 25.5 percent for all of California. Homes built after 1990 are more likely to have plumbing fixtures that are compliant with state and federal water and energy efficiency standards.

[10] California Water Service, 2016. 2015 Urban Water Management Plan: Bear Gulch District, dated June 2016.
[11] Association of Bay Area Governments Projections 2040. Accessed from: http://projections.planbayarea.org/
[12] U.S. Census Bureau, 2019. 2015-2019 American Community Survey 5-year Estimates, dated 2019. Retrieved from: https://data.census.gov/cedsci/.

Table 3-2. Demographic and Housing Characteristics

Demographics	Ather-ton	Menlo Park	North Fair Oaks	Portola Valley	West Menlo Park	Wood-side	Cali-fornia
Median Age (Years)	47.4	37.9	33.1	52.8	39.8	47.5	36.5
Racial Makeup (%)							
White	75.5	71.8	55.5	91.2	83.1	87.6	63.8
Black or African American	1.2	5.8	2.7	1.9	1.7	1.5	7.0
American Indian and Alaska Native	1.8	1.3	1.6	0.1	1.0	1.1	1.9
Asian	24.1	18.2	6.7	10.0	19.1	10.2	16.7
Native Hawaiian	1.2	2.4	0.2	0.0	0.0	0.1	0.8
Some other race	1.3	6.2	38.5	1.3	0.0	4.0	15.1
Hispanic or Latino (of any race) (%)	4.4	15.5	73.4	6.7	4.1	9.1	39.0
Educational Attainment (%)							
Bachelor’s Degree or Higher	81.9	69.6	26.4	77.1	83.2	78.7	33.9
Primary Language Spoken at Home (%)							
English Only	77.0	67.2	26.0	87.3	87.9	82.8	82.2
Limited English-Speaking Households	1.2	4.4	16.2	0.0	2.5	0.6	8.9
Median Household Income ($)	250,000+	160,784	77,899	224,554	214,167	250,000+	75,235
Population below Federal Poverty Level (%)	3.7	7.6	15.1	1.8	3.9	4.5	13.4
Housing	**Ather-ton**	**Menlo Park**	**North Fair Oaks**	**Portola Valley**	**West Menlo Park**	**Wood-side**	**Cali-fornia**
Median Year Built	1959	1959	1959	1969	1959	1964	1975
Year Housing Built (%)							
2010 or Later	7.3	3.9	2.0	4.4	6.9	3.3	3.5
2000 to 2009	9.6	4.4	1.1	9.0	4.6	8.1	11.2
1990 to 1999	8.6	4.5	7.0	5.5	4.8	7.8	10.9
Before 1990	74.5	87.1	89.9	81.1	83.8	80.8	74.5

3.5 Land Uses within Service Area

Current land uses within the District is a mixture of low, medium, and high density residential, mixed use, commercial, public facilities, and parks/open space. Maps showing General Plan land use designations for communities served by the District are provided in Appendix D.

The District's population and service growth projections are tied to ABAG census tract level projections of population, housing, and employment. These projections, in turn, are developed by ABAG through detailed land use modeling of the Bay Area.[13] The areas included in the ABAG land use model include all incorporated and unincorporated areas of the nine-county Bay Area. ABAG's land use model application is comprised of ten sub models:

1. Employment Transition Model
2. Household Transition Model
3. Real Estate Development Model
4. Scheduled Development Events Model
5. Employment Relocation Model
6. Household Relocation Model
7. Government Growth Model
8. Employment Location Choice Model
9. Household Location Choice Model
10. Real Estate Price Model

Parcels, or individual units of land ownership, provide the fundamental building block for the ABAG land use model. The land use database includes information linking the parcels to zones they are within, buildings within each parcel, their size, their monetary value, and their current planning constraints. The base year database contains 1.9 million buildings categorized into 14 different land use types, ranging from detached single-family housing to heavy industrial.

The ABAG land use model relies on current zoning for all parcels in the region as a representation of the land use controls in place in the base year. Zoning codes, general plans, and specific plans were processed by ABAG to obtain a consistent indication of each jurisdiction's long-term vision for land use type, residential dwelling units per acre, and commercial floor-area-ratio.

[13] Association of Bay Area Governments and Metropolitan Transportation Commission (2017). Land Use Modeling Report, Plan Bay Area 2040 Final Supplemental Report, dated July 2017. Accessed from: http://2040.planbayarea.org/files/2020-02/Land_Use_Modeling_PBA2040_Supplemental%20Report_7-2017.pdf

Chapter 4
Water Use Characterization

☑ ***CWC § 10631 (d) (1)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

For an urban retail water supplier, quantify, to the extent records are available, past and current water use, over the same five-year increments described in subdivision (a), and projected water use, based upon information developed pursuant to subdivision (a), identifying the uses among water use sectors, including, but not necessarily limited to, all of the following:

(A) Single-family residential.

(B) Multifamily.

(C) Commercial.

(D) Industrial.

(E) Institutional and governmental.

(F) Landscape.

(G) Sales to other agencies.

(H) Saline water intrusion barriers, groundwater recharge, or conjunctive use, or any combination thereof.

(I) Agricultural.

(J) Distribution system water loss.

(2) The water use projections shall be in the same five-year increments described in subdivision (a).

This chapter provides a description and quantifies the Bear Gulch District's (also referred to herein as the "District") past, current, and projected water uses through 2045. For the purposes of the Urban Water Management Plan (UWMP or Plan), the terms "water use" and "water demand" are used interchangeably. This chapter is divided into the following subsections:

4.1 Non-Potable Versus Potable Water Use

4.2 Past, Current, and Projected Water Uses by Sector

4.3 Climate Change Considerations

Appendix E provides additional information and data related to the development of the water demand projections presented in this chapter.

4.1 Non-Potable Versus Potable Water Use

This Plan maintains a clear distinction between recycled, potable, and raw water uses and supplies. Recycled water is addressed comprehensively in Chapter 6, but a summary of recycled water demand is included in Table 4-3 of this chapter. The primary focus of this chapter is the historical and projected potable water uses in the District.

4.2 Past, Current, and Projected Water Uses by Sector

☑ ***CWC § 10631 (d)***

For an urban retail water supplier, quantify, to the extent records are available, past and current water use, over the same five-year increments described in subdivision (a), and projected water use, based upon information developed pursuant to subdivision (a), identifying the uses among water use sectors, including, but not necessarily limited to, all of the following:

(A) Single-family residential.

(B) Multifamily.

(C) Commercial.

(D) Industrial.

(E) Institutional and governmental.

(F) Landscape.

(G) Sales to other agencies.

(H) Saline water intrusion barriers, groundwater recharge, or conjunctive use, or any combination thereof.

(I) Agricultural.

(J) Distribution system water loss.

4.2.1 Past and Current Water Use

Table 4-1 shows water use in 2016-2020 by use type (referred to as "sector" in CWC §10631). Water use has been decreasing in the District since the mid-2000s. Several factors have contributed to this reduction. First, California Water Service Company (Cal Water) implemented conservation pricing starting in 2009, supplying stronger financial incentives to use water efficiently. Second, starting around 2012, Cal Water tripled the level of expenditure on conservation programs aimed at helping customers use water more efficiently. Third, appliance efficiency standards and plumbing codes have contributed to significant improvement over time in the average water use efficiency of the installed base of appliances and plumbing fixtures. For example, a new toilet uses roughly one-third the amount of water as a toilet manufactured in the 1980s while a new clothes washer uses about half the amount of water as an older washer.[14] Per capita water use in 2020 was 24 percent below its peak in the early 2000s.

[14] Water Research Foundation, 2016. Residential End Uses of Water, Version 2, prepared by DeOreo, William B., Peter Mayer, Benedykt Dziegielewski, and Jack Kiefer, dated April 2016.

Water use in 2020 was 12,972 acre-feet (AF). Residential customers accounted for most of the District's service connections and 84 percent of its water uses. Non-residential water uses accounted for 11 percent of total demand, while distribution system losses accounted for 5 percent.

Table 4-1. Demands for Potable and Non-Potable Water - Actual (DWR Table 4-1)

Use Type	Additional Description *(as needed)*	Level of Treatment When Delivered	Volume (a)				
			2016	2017	2018	2019	2020
Single Family		Drinking Water	8,001	9,000	9,742	9,361	10,598
Multi-Family		Drinking Water	235	264	285	242	279
Commercial		Drinking Water	980	1,048	1,111	1,152	1,038
Institutional/Gov't		Drinking Water	218	292	323	299	303
Industrial		Drinking Water	2	2	2	2	3
Other Potable		Drinking Water	54	59	28	35	20
Landscape		Drinking Water	24	26	29	27	21
Losses	(b)	Drinking Water	591	705	416	752	711
		TOTAL	10,105	11,395	11,936	11,869	12,972

NOTES:
(a) Volumes are in units of AF.
(b) Real and apparent losses.

4.2.2 Projected Water Use

Projected water use through 2045 is summarized in Table 4-2. Projected water use is estimated as a function of expected service growth and a forecast of average water use per service for each of the use types shown in the table. As discussed in Chapter 3, population and service growth projections are based on population, housing, and employment projections developed by the Association of Bay Area Governments (ABAG).[15]

As described later in the chapter, average water use per service is adjusted over the forecast period to account for anticipated reductions in water use due to the ongoing effects of appliance standards and plumbing codes, conservation and customer assistance programs, and growth in the inflation-adjusted cost of water service and household income. These factors, in combination, are projected to attenuate the projected increase in water use associated with projected service and population growth.

[15] Association of Bay Area Governments Projections 2040. Accessed from: http://projections.planbayarea.org/

Table 4-2. Use for Potable and Non-Potable Water – Projected (DWR Table 4-2)

Use Type	Additional Description *(as needed)*	Projected Water Use				
		2025	2030	2035	2040	2045
Single Family		10,591	10,595	10,629	10,605	10,647
Multi-Family		264	267	277	281	286
Commercial		957	913	897	864	836
Institutional/Gov't		286	278	279	274	270
Industrial		3	3	3	3	3
Other Potable		18	18	18	18	18
Landscape		21	21	21	21	21
Losses	(b)	657	604	607	610	614
	TOTAL	12,796	12,699	12,730	12,675	12,694

NOTES:
(a) Volumes are in units of AF.
(b) Real and apparent losses.

Future water demands are expected to be comprised entirely of potable water use, as shown in Table 4-3. Potential opportunities for recycled water use in the District are discussed in Chapter 6.

Table 4-3. Total Gross Water Use (Potable and Non-Potable) (DWR Table 4-3)

	2020	2025	2030	2035	2040	2045
Potable Water, Raw, Other Non-potable *From DWR Tables 4-1 and 4-2*	12,972	12,796	12,699	12,730	12,675	12,694
Recycled Water Demand *From DWR Table 6-4*	0	0	0	0	0	0
Optional Deduction of Recycled Water Put Into Long-Term Storage						
TOTAL WATER USE	12,972	12,796	12,699	12,730	12,675	12,694

NOTES:
(a) Volumes are in units of AF.

4.2.3 Distribution System Water Loss

☑ ***CWC § 10631 (3)***

(A) The distribution system water loss shall be quantified for each of the five years preceding the plan update, in accordance with rules adopted pursuant to Section 10608.34.

(B) The distribution system water loss quantification shall be reported in accordance with a worksheet approved or developed by the department through a public process. The water loss quantification worksheet shall be based on the water system balance methodology developed by the American Water Works Association.

(C) In the plan due July 1, 2021, and in each update thereafter, data shall be included to show whether the urban retail water supplier met the distribution loss standards enacted by the board pursuant to Section 10608.34.

Table 4-4 shows distribution system water losses for the previous five years. Water loss is the sum of apparent and real losses. Apparent loss is associated with metering inaccuracies, billing and administrative errors, authorized unmetered uses (e.g., system flushing and firefighting), and unauthorized uses. Real loss is associated with physical water lost through line breaks, leaks and seeps, and overflows of storage tanks. Since 2016, urban retail water suppliers have been required under CWC §10608.34 and California Code of Regulations (CCR) §638.1 et seq to quantify distribution system water losses using the American Water Works Association (AWWA) Free Water Audit Software (referred to as "water loss audit reports"). The water loss audit reports the District submits to DWR provide the basis for the 2016-2019 estimates shown in Table 4-4 and are available through DWR's Water Use Efficiency Data Portal.[16] The District's 2020 water loss audit report had not been completed at the time this Plan was prepared.[17] The 2020 estimate shown in Table 4-4 is therefore drawn from the District's preliminary draft water loss audit results.

Table 4-4. Last Five Years of Water Loss Audit Reporting (DWR Table 4-4)

Reporting Period Start Date	Volume of Water Loss (a)
01/2016	591
01/2017	705
01/2018	416
01/2019	752
01/2020	711
NOTES: (a) Volumes are in units of AF.	

CWC §10631 (3)(c) requires that this UWMP demonstrate whether the distribution loss standards

[16] DWR's Water Use Efficiency Data Portal: https://wuedata.water.ca.gov/awwa_plans
[17] The District's regulatory deadline for filing its 2020 water loss audit report to the state is October 1, 2021.

enacted by the State Water resources Control Board (SWRCB) pursuant to §10608.34 have been met. However, the SWRCB has yet to establish these standards, and thus consistency with these standards cannot be demonstrated herein.

4.2.4 Future Water Savings in Projected Water Use

☑ ***CWC § 10631 (d) (4)***

(A) Water use projections, where available, shall display and account for the water savings estimated to result from adopted codes, standards, ordinances, or transportation and land use plans identified by the urban water supplier, as applicable to the service area.

(B) To the extent that an urban water supplier reports the information described in subparagraph (A), an urban water supplier shall do both of the following:

(i) Provide citations of the various codes, standards, ordinances, or transportation and land use plans utilized in making the projections.

(ii) Indicate the extent that the water use projections consider savings from codes, standards, ordinances, or transportation and land use plans. Water use projections that do not account for these water savings shall be noted of that fact.

As affirmed in Table 4-5, both future water savings (discussed below) and lower income residential demands (discussed in Section 4.2.5) are included in the projections of future water use.

Table 4-5. Inclusion in Water Use Projections (DWR Table 4-5)

Are Future Water Savings Included in Projections?	Yes
If "Yes" to above, state the section or page number, in the cell to the right, where citations of the codes, ordinances, or otherwise are utilized in demand projections are found.	Section 4.2.4
Are Lower Income Residential Demands Included In Projections?	Yes
NOTES:	

As noted above, the District has adjusted the forecast of average water use per service for the effects of appliance standards and plumbing codes, conservation programs, and increases in the real cost of water service and household income. These adjustments are described below.

The District uses forecasts of per capita water savings from appliance standards and plumbing codes prepared for DWR to adjust its projections of average water use per service.[18] These forecasts incorporate the effects of the following codes and regulations:

- Assembly Bill (AB) 715, enacted in 2007, requires that any toilet or urinal sold or installed in California on or after January 1, 2014 cannot have a flush rating exceeding 1.28 and 0.5 gallons per flush, respectively. AB 715 superseded the state's previous standards for toilet and urinal water use set in 1991 of 1.6 and 1.0 gallons per flush, respectively. On April 8, 2015, in response to the Governor's Emergency Drought Response Executive Order (EO B-29-15), the California Energy Commission approved new standards for urinals requiring that they not consume more than 0.125 gallons per flush, 75 percent less than the standard set by AB 715.
- Water use standards for residential and commercial clothes washers and dishwashers are established by the U.S. Department of Energy through its authority under the federal Energy Policy and Conservation Act. Water use efficiency is summarized by the water factor for the appliance which measures the gallons of water used per cycle per cubic foot of capacity. A typical top-loading residential clothes washer manufactured in the 1990s had a water factor of around 12. In 2015, the allowable water factor for top- and front-loading residential clothes was reduced to 8.4 and 4.7, respectively. In 2018, water factor standard for top-loading residential clothes washers will be reduced to 6.5. In 2010 the allowable water factor for top- and front-loading commercial clothes washers was reduced to 8.5 and 5.5, respectively. The maximum water factor for Energy Star compliant top- and front-loading washers is 3.7 and 4.3, respectively. The U.S. Environmental Protection Agency estimates that Energy Star washers made up at least 60 percent of the residential market and 30 percent of the commercial market in 2011.[19] An Energy Star compliant washer uses about two-thirds less water per cycle than washers manufactured in the 1990s. Federal dishwasher water use efficiency standards were last updated in 2013. The maximum water use for standard and compact sized dishwashers is 5.0 and 3.5 gallons per cycle, respectively.
- New construction and renovations in California are now subject to CalGreen Code requirements. CalGreen includes prescriptive indoor provisions for maximum water consumption of plumbing fixtures and fittings in new and renovated properties. CalGreen also allows for an optional performance path to compliance, which requires an overall aggregate 20 percent reduction in indoor water use from a calculated baseline using a set of worksheets provided with the CalGreen guidelines.
- Senate Bill (SB) 407, enacted in 2009, mandates that all buildings in California come up to current State plumbing fixture standards within this decade. This law establishes

[18] M.Cubed, 2016. Projected Statewide and County-Level Effects of Plumbing Codes and Appliance Standards on Indoor GPCD, technical memorandum prepared for the California Department of Water Resources, dated August 2016.
[19] EPA Energy Star Unit Shipment and Market Penetration Report Calendar Year 2011 Summary.

requirements that residential and commercial property built and available for use on or before January 1, 1994 replace plumbing fixtures that are not water conserving, defined as "noncompliant plumbing fixtures." This law also requires effective January 1, 2017 that a seller or transferor of single-family residential property show to the purchaser or transferee, in writing, the specified requirements for replacing plumbing fixtures and whether the real property includes noncompliant plumbing. Similar disclosure requirements went into effect for multi-family and commercial transactions January 1, 2019. SB 837, passed in 2011, reinforces the disclosure requirement by amending the statutorily required transfer disclosure statement to include disclosure about whether the property follows SB 407 requirements.

The District's 2015 Conservation Master Plan forms the basis for the forecast of water savings from conservation programs. Cal Water used the Alliance for Water Efficiency's Water Conservation Tracking Tool to estimate expected water savings from planned program implementation.[20]

Projected increases in water service costs and household income form the basis for the adjustments to average water use due to changes in the real cost of water service. The forecast uses the historical rate of increase in District water rates to project future water service costs. It uses Caltrans income projections for San Mateo County to estimate changes in household income. It uses empirically derived estimates of price and income demand elasticity to adjust future water demand for changes in these variables.[21]

Table 4-6 shows the total water savings from plumbing codes and appliance standards, conservation programs, and increases in the real cost of water service.

Table 4-6. Future Conservation Savings (AF)

2025	2030	2035	2040	2045
165	270	315	443	498

[20] Alliance for Water Efficiency Water Conservation Tracking Tool: https://www.allianceforwaterefficiency.org/resources/topic/water-conservation-tracking-tool

[21] M.Cubed, 2018. California Water Service 2020 Test Year Sales Forecast: 2018 General Rate Case, prepared for California Water Service by M.Cubed, dated January 2018.

4.2.5 Water Use by Lower Income Households in Water Use Projections

☑ ***CWC § 10631.1***

(a) The water use projections required by Section 10631 shall include projected water use for single-family and multifamily residential housing needed for lower income households, as defined in Section 50079.5 of the Health and Safety Code, as identified in the housing element of any city, county, or city and county in the service area of the supplier.

(b) It is the intent of the Legislature that the identification of projected water use for single-family and multifamily residential housing for lower income households will assist a supplier in complying with the requirements under Section 65589.7 of the Government Code to grant a priority for the provision of service to housing units affordable to lower income households.

California Senate Bill No. 1087 (SB 1087), Chapter 727, passed in 2005, amended Government Code §65589.7 and CWC §10631.1. This law requires that local governments supply a copy of their adopted housing element to water and sewer providers. Additionally, it requires that water providers grant priority for service allocations to developments that include housing units for lower income families and workers. The UWMP Act requires that water providers estimate water demands by lower income single and multi-family households.

Cal Water must serve all development that occurs within its service area, regardless of the income level of the future residents. Cal Water does not keep records of the income level of its customers and does not discriminate when supplying water to any development. It is the responsibility of the city or county with land use authority over a given area to approve or not approve developments within Cal Water's service areas. Cal Water has a Customer Assistance Program (CAP) to help with water service affordability. CAP discounts the monthly service charge of qualifying lower income households.

Table 4-7 shows projected water use by lower income households. These demands are part of the projected residential water use in Table 4-2. Cal Water used the General Plan Housing Elements from the cities in Bear Gulch District to estimate the number of lower income households which is the basis for the estimates in Table 4-7.[22]

Table 4-7. Residential Demands of Lower Income Households (AF)

2025	2030	2035	2040	2045
3,691	3,693	3,708	3,701	3,717

[22] Town of Atherton Housing Element Update 2007-2014, Table HII-7; Town of Woodside General Plan 2012 Housing Element 2007-2014, page 273; City of Menlo Park Housing Element 2015-2023, Page 71; Town of Portola Valley General Plan Housing Element, Adopted January 14, 2015, page 23.

4.2.6 Characteristic Five-Year Water Use

☑ ***CWC § 10635(b)(3)***

(b) Every urban water supplier shall include, as part of its urban water management plan, a drought risk assessment for its water service to its customers as part of information considered in developing the demand management measures and water supply projects and programs to be included in the urban water management plan. The urban water supplier may conduct an interim update or updates to this drought risk assessment within the five-year cycle of its urban water management plan update. The drought risk assessment shall include each of the following…

(3) A comparison of the total water supply sources available to the water supplier with ***the total projected water use for the drought period.*** (Emphasis added).

CWC §10635(b) is a new requirement for 2020 UWMPs. A critical part of this new statutory language is the requirement to prepare a five-year Drought Risk Assessment (see Section 7.5). As a first step, DWR suggests that water suppliers estimate their unconstrained water demand for the next five years (2021-2025). Unconstrained water demand is water use in the absence of drought water use restrictions. Drought conditions cause unconstrained demands to increase. The Drought Risk Assessment presented in Section 7.5 accounts for this increase in unconstrained water demand. Cal Water's demand forecast model separately estimates water use for normal, wet, and dry weather conditions. Table 4-8 shows unconstrained demands for 2021-2025 for normal weather and multiple-dry-year scenarios.

Table 4-8. Characteristic Five-Year Water Use (AF)

Weather Scenario	2021	2022	2023	2024	2025
Multi-Year Dry	13,690	13,689	13,695	13,707	13,699
Normal	12,790	12,788	12,794	12,805	12,796
NOTES: The table shows unconstrained demand (i.e., demand in the absence of drought water use restrictions).					

4.3 Climate Change Considerations

☑ ***CWC § 10635(b)***

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

Climate strongly influences the level and seasonal pattern of District water demands. Cal Water has analyzed the effect of climate and weather variability on both aspects of demand.[23] Using

[23] A&N Technical Services, 2014. Cal Water Long-Term Water Demand Forecast Model. Report prepared for California Water Service Company. December 2014.

this information, Cal Water has estimated the effect of alternative climate warming scenarios on future water demand.[24] Table 4-9 summarizes the results of this analysis. It shows that for plausible emission scenarios and corresponding temperature increases, climate change may, on average, increase future District demands by 2 to 3 percent compared to current climate conditions. Two points are worth noting. First, this is the average effect. There is significant variation about the mean. Second, this is a ceteris paribus, or all else equal, result. It assumes existing levels and types of landscaping. However, landscaping choices are partly a function of climate and as the climate changes, so too may these choices. It is reasonable to think households and businesses will adapt their landscaping as the climate warms. This adaptation may mitigate some of the expected demand increase shown in the table.

Table 4-9. Climate Change Effect on Demand

Emissions Scenario	Change in Mean Temperature by 2040 (degree F)	Change from Current Mean Temperature (%)	Effect on Demand (%)
Lower Emissions Scenario (B1)	2.5	3.4%	2.0%
Higher Emissions Scenario (A2)	2.7	3.7%	2.1%
80%ile Temperature Scenario	3.6	4.9%	2.8%

NOTES:

(a) Predicted temperature increases for Southwest United States for alternative emission scenarios reported in Kunkel et al. (2013). Predicted effect on demand derived from weather response models estimated with historical monthly water use, temperature, and rainfall data.

(b) The physical climate framework for the 2013 National Climate Assessment is based on climate model simulations of the future using the high (A2) and low (B1) Special Report Emissions Scenarios (SRES). The A1B emission scenario reflects a middle case between the A2 and B1 scenarios. The 80%ile scenario is the 80th percentile temperature change across the family of emissions scenarios. Further description of emission scenarios can be found at https://www.ipcc.ch/site/assets/uploads/2018/03/sres-en.pdf

[24] Table 4-9 uses climate scenarios for the southwestern United States. These in turn rely on alternative greenhouse gas emission scenarios. Emissions under scenario A2 are higher than under scenario B2. The 80th percentile scenario is the 80th percentile temperature change for the full suite of emission scenarios. For further information, see Kunkel, K.E, L.E. Stevens, S.E. Stevens, L. Sun, E. Janssen, D. Wuebbles, K.T. Redmond, and J.G. Dobson, 2013. Regional Climate Trends and Scenarios for the U.S. National Climate Assessment. Part 5. Climate of the Southwest U.S., NOAA Technical Report NESDIS 142-5, dated 2013.

Chapter 5
SB X7-7 Baseline and Targets

☑ ***CWC § 10608.24 (b)***

Each urban retail water supplier shall meet its urban water use target by December 31, 2020.

☑ ***CWC § 10608.28***

(a) An urban retail water supplier may meet its urban water use target within its retail service area, or through mutual agreement, by any of the following:

(1) Through an urban wholesale water supplier.

(2) Through a regional agency authorized to plan and implement water conservation, including, but not limited to, an agency established under the Bay Area Water Supply and Conservation Agency Act (Division 31 (commencing with Section 81300)).

(3) Through a regional water management group as defined in Section 10537.

(4) By an integrated regional water management funding area.

(5) By hydrologic region.

(6) Through other appropriate geographic scales for which computation methods have been developed by the department.

(b) A regional water management group, with the written consent of its member agencies, may undertake any or all planning, reporting, and implementation functions under this chapter for the member agencies that consent to those activities. Any data or reports shall provide information both for the regional water management group and separately for each consenting urban retail water supplier and urban wholesale water supplier.

The Water Conservation Act of 2009, also known as Senate Bill (SB) X7-7, requires that urban retail water suppliers reduce their per capita water use by 20 percent by 2020. SB X7-7 defines an urban retail water supplier as "a water supplier, either publicly or privately owned, that directly provides potable municipal water to more than 3,000 end users or that supplies more than 3,000 acre-feet of potable water annually at retail for municipal purposes" (CWC §10608.12). The Bear Gulch District meets both criteria. The state will assess each urban retail water supplier's 2020 per capita water use against the target it established in its 2015 urban water management plan (UWMP).

This chapter demonstrates the District's compliance with its SB X7-7 per capita water use target and includes the following sections:

5.1 Wholesale Suppliers

5.2 Updates to the 2015 UWMP Calculations

5.3 Service Area Population

5.1 Wholesale Suppliers

SB X7-7 does not directly apply to wholesale water suppliers. Wholesale suppliers may adopt programs and policies that support SB X7-7 compliance by the retail water suppliers they serve. They may also take part in a Regional Alliance (discussed below) set up to satisfy SB X7-7 requirements on a regional basis. As discussed in Chapter 2, the District is not a wholesale water supplier.

5.2 Updates to the 2015 UWMP Calculations

Urban retail water suppliers may update or correct the water use and population data they used to set their 2020 target in their 2015 UWMP. The District has not made any changes to these data.

5.3 Service Area Population

Service area population estimation must satisfy the requirements in Methodology 2 – Service Area Population – of DWR's *Methodologies for Calculating Baseline and Compliance Urban Per Capita Water Use*. California Water Service Company (Cal Water)'s population estimation method is similar to the method used by DWR's Population Tool.[25] DWR reviewed and accepted Cal Water's population estimation method as part of the review of its 2015 UWMPs. Cal Water used this method to estimate the District's 2020 service area population. As reported in Chapter 3, the District's population was 60,814 in 2020.

[25] Cal Water estimates service area population using census block population data with the LandView 5 and MARPLOT software programs. In census years, the method estimates service area population using the population counts of census blocks with centroids falling within the District's service boundary. In off-census years, the method estimates population by adjusting the census year estimates for changes in the number of single- and multi-family service connections and dwelling units. As shown in the District's 2015 UWMP, estimates prepared using this method and DWR's Population Tool typically differ by less than a percent. Cal Water prefers using its method to be consistent with its other planning documents.

5.4 Baseline Periods, Baseline GPCD, and Confirmed SB X7-7 2020 Target

Table 5-1 shows the District's 5- and 10-year baseline periods, its baseline gallons per capita per day (GPCD) for these periods, and its confirmed SB X7-7 2020 target. The data used to calculate the baseline and target GPCD values are provided in Appendix F.

Table 5-1. SB X7-7 Baselines and Targets Summary (DWR Table 5-1)

Baseline Period	Start Year	End Year	Average Baseline GPCD	Confirmed 2020 Target GPCD
10-15 year	2000	2009	233	187
5 Year	2004	2008	237	
NOTES:				

5.5 Demonstration of Compliance with SB X7-7 2020 Target

Service area population and water use in 2020 were 60,814 and 12,972 AF, respectively, resulting in per capita water use of 190 GPCD. This is greater than the SB X7-7 target GPCD, as shown in Table 5-2. Supporting population and water use data are in Appendix F.

Table 5-2. SB X7-7 2020 Compliance (DWR Table 5-2)

2020 GPCD			2020 Confirmed Target GPCD	Did Supplier Achieve Targeted Reduction for 2020?
Actual 2020 GPCD	2020 TOTAL Adjustments	Adjusted 2020 GPCD *(Adjusted if applicable)*		
190			187	No
NOTES:				

Although District per capita water use in 2020 was greater than the SB X7-7 target GPCD, the District has complied with SB X7-7 via its membership in the California Water Service – San Francisco Bay Hydrologic Region, as demonstrated in the next section.

5.6 Demonstration of Compliance with Regional Alliance SB X7-7 2020 Target

An urban retail water supplier can satisfy SB X7-7 requirements either individually or as part of a Regional Alliance. The District formed a regional alliance with other Cal Water districts in the San Francisco Bay Hydrologic Region. The name of this Regional Alliance is California Water Service – San Francisco Bay Regional Alliance. Table 5-3 shows 2020 per capita water use for this Regional

Alliance. Table 5-4 demonstrates compliance with the Regional Alliance's SB X7-7 2020 target GPCD.[26]

Table 5-3. SB X7-7 Regional Alliance – 2020 GPCD (DWR RA 2020 GPCD Table)

Participating Member Agency Name	2020 Actual GPCD*	2020 Population	(2020 GPCD) X (2020 Population)	Regional Alliance 2020 GPCD (Actual)
Cal Water Bear Gulch District	190	60,814	11,554,660	
Cal Water Los Altos District	166	70,161	11,646,726	
Cal Water Livermore District	143	59,814	8,553,402	
Cal Water Mid Peninsula District	94	137,486	12,923,684	
Cal Water South San Francisco District	98	63,319	6,205,262	
Regional Alliance Totals	691	391,594	50,883,734	130

**All participating agencies must submit individual SB X7-7 Tables, as applicable, showing the individual agency's calculations. These tables are: SB X7-7 Tables 0 through 6, Table 7, any required supporting tables (as stated in SB X7-7 Table 7), and SB X7-7 Table 9, as applicable. These individual agency tables will be submitted with the individual or Regional Urban Water Management Plan.*

Table 5-4. SB X7-7 Regional Alliance – 2020 Compliance (DWR RA 2020 Compliance Table)

2020 Actual GPCD	Optional Adjustment for Economic Growth[1]	Adjusted 2020 Actual GPCD	2020 Target GPCD [2]	Did Alliance Achieve Targeted Reduction for 2020?
130			150	Yes

[1]Adjustments for economic growth can be applied to either the individual supplier's data or to the aggregate regional alliance data (but not both), depending upon availability of suitable data and methods. [2] 2020 Target GPCD will be taken from the Regional Alliance's SB X7-7 Verification Form, Weighted Target Table.

[26] The population and water use data used to establish the Regional Alliance's 2020 target GPCD are provided in the District's 2015 UWMP.

Chapter 6
Water Supply Characterization

☑ ***CWC § 10631 (b)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).

This chapter provides a description of the Bear Gulch District's (also referred to herein as "District") current water supplies, including local and imported surface water and other current and potential supply sources, such as groundwater, stormwater, and recycled water, as well as assessment of the energy intensity used to operate the District's treatment and distribution system. This chapter includes the following sections:

6.1 Purchased Water

6.2 Groundwater

6.3 Surface Water

6.4 Stormwater

6.5 Wastewater and Recycled Water

6.6 Desalinated Water Opportunities

6.7 Water Exchanges and Transfers

6.8 Future Water Projects

6.9 Summary of Existing and Planned Sources of Water

6.10 Special Conditions

6.11 Energy Intensity

To maintain consistency with the Urban Water Management Plans prepared by the San Francisco Public Utilities Commission (SFPUC) and the other Bay Area Water Supply and Conservation Agency (BAWSCA) member agencies, much of the language describing the SFPUC wholesale water supply in the following sections is common language provided by BAWSCA, in coordination with the SFPUC.

6.1 Purchased Water

☑ ***CWC § 10631 (h)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

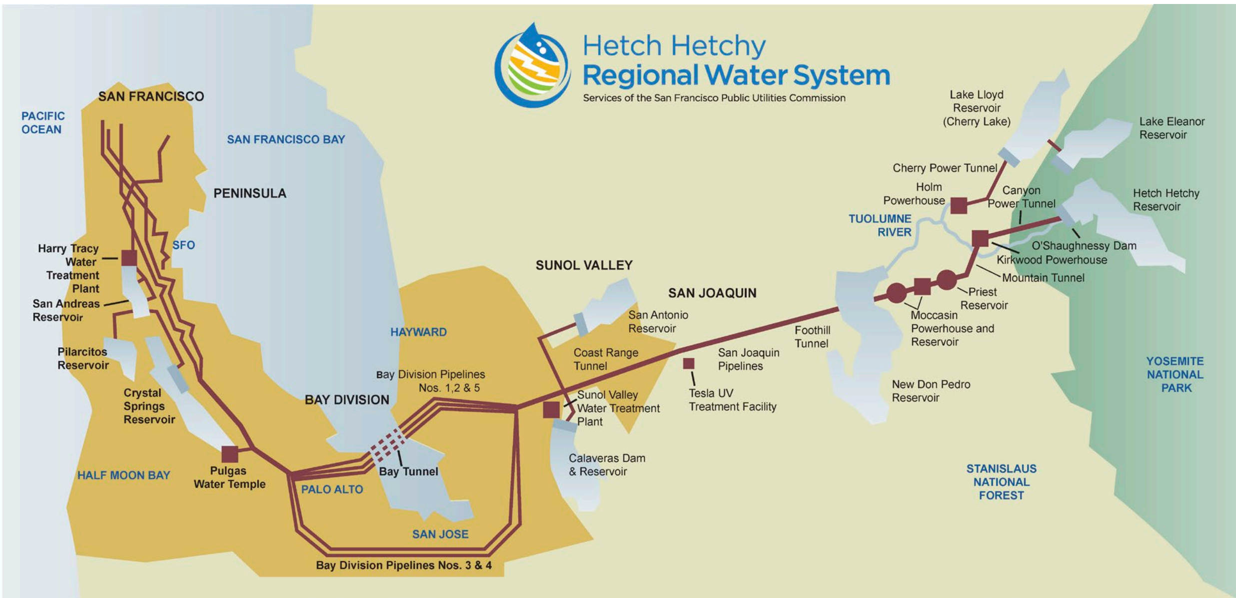
An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

The majority of the water supply to the California Water Service Company (Cal Water) Bear Gulch District (i.e., approximately 91 percent over the 1980-2020 time period) is treated water purchased from the City and County of San Francisco's Regional Water System (RWS), which is operated by the SFPUC. Detailed information regarding the SFPUC RWS supply is provided below and in Section 7.1.1. Within the District, Cal Water takes delivery from eight turnouts (connections) from RWS transmission lines.

6.1.1 Description of SFPUC RWS

Approximately 85 percent of the water supply to the SFPUC RWS originates in the Hetch Hetchy watershed, located in Yosemite National Park, and flows down the Tuolumne River into the Hetch Hetchy Reservoir. Water from the Hetch Hetchy watershed is managed through the Hetch Hetchy Water and Power Project. The remaining 15 percent of the water supply to the SFPUC RWS originates locally in the Alameda and Peninsula watersheds and is stored in six different reservoirs in Alameda and San Mateo Counties. Details of the various components of the SFPUC RWS are provided below and are shown on Figure 6-1. Information regarding the Hetch Hetchy, Alameda, and Peninsula water systems is sourced from the SFPUC's 2020 UWMP and is provided verbatim below.

Figure 6-1. Regional Water System



6.1.2 Water Distribution

The RWS, shown in Figure 6-1, consists of more than 280 miles of pipelines, 60 miles of tunnels, 11 reservoirs, five pump stations, and two water treatment plants. It includes the Hetch Hetchy Project and the Bay Area water system facilities. The Hetch Hetchy Project is generally composed of the reservoirs, hydroelectric generation and transmission facilities, and water transmission facilities from the Hetch Hetchy Valley west to the Alameda East Portal of the Coast Range Tunnel in Sunol Valley. Water system components of the Hetch Hetchy Project are also referred to as the Hetch Hetchy System. The local Bay Area water system is comprised of two parts—the Alameda System and the Peninsula System—generally consisting of the facilities west of the Alameda East Portal of the Coast Range Tunnel, including the 63,000-acre Alameda and Peninsula watersheds, storage reservoirs, two water treatment plants, and the distribution system that delivers water to both retail and wholesale customers. The Hetch Hetchy, Alameda, and Peninsula Systems are described in more detail below.

<u>Hetch Hetchy System</u>: In the Hetch Hetchy System, water is diverted from Hetch Hetchy Reservoir into a series of tunnels and aqueducts from the Sierra Nevada to the San Joaquin Pipelines that cross the San Joaquin Valley to the Coast Range Tunnel, which connects to the Alameda System at the Alameda East Portal. Hetch Hetchy System water is disinfected at the Tesla Treatment Facility.

Alameda System: The Alameda System includes two reservoirs, San Antonio Reservoir and Calaveras Reservoir, which collect water from the San Antonio Creek, Upper Alameda Creek, and Arroyo Hondo watersheds in Alameda County. San Antonio Reservoir also receives water from the Hetch Hetchy System. Conveyance facilities in the Alameda System connect the Hetch Hetchy System and Alameda water sources to the Peninsula System. The BDPLs cross the South Bay to the Peninsula System delivering water to customers along the pipeline route. The Sunol Valley Water Treatment Plant (SVWTP) filters and disinfects water supplied from San Antonio Reservoir and Calaveras Reservoir.

Peninsula System: The Peninsula System includes conveyance facilities connecting the BDPLs to the in-City distribution system and to other customers on the Peninsula. Two reservoirs, Crystal Springs Reservoir and San Andreas Reservoir, collect runoff from the San Mateo Creek watershed. Crystal Springs Reservoir also receives water from the Hetch Hetchy System. A third reservoir, Pilarcitos Reservoir, collects runoff from the Pilarcitos Creek watershed and directly serves one of the Wholesale Customers, the Coastside County Water District (which includes the City of Half Moon Bay), along with delivering water to Crystal Springs and San Andreas Reservoirs. The Harry Tracy Water Treatment Plant (HTWTP) filters and disinfects water supplied from Crystal Springs Reservoir and San Andreas Reservoir before it is delivered to customers on the Peninsula and the in-City distribution system.

6.1.3 Water Treatment

The Hetch Hetchy Reservoir is the largest unfiltered water supply on the West Coast, and one of only a few large unfiltered municipal water supplies in the nation. The water originates from well-protected wilderness areas in Yosemite National Park, which flows down the Tuolumne River to Hetch Hetchy Reservoir. This water meets or exceeds all federal and State criteria for watershed protection. Water from Hetch Hetchy Reservoir is protected in pipes and tunnels as it is conveyed to the Bay Area, and requires pH adjustment to control pipeline corrosion and disinfection for bacteria control. Based on the SFPUC's disinfection treatment practice, extensive bacteriological quality monitoring, and high operational standards, the U.S. Environmental Protection Agency (USEPA) and the SWRCB Division of Drinking Water (DDW) determined that the Hetch Hetchy water source meets federal and State drinking water quality requirements without the need for filtration.

A new USEPA regulation took effect in 2012 requiring secondary disinfection for all unfiltered drinking water systems to control the waterborne parasite cryptosporidium. To comply with this regulation, the SFPUC completed construction of a new ultraviolet (UV) treatment facility in 2011. The Tesla Treatment Facility is a key component of the Water System Improvement Program (WSIP) and enhances the high-quality water from the

RWS. The facility has a capacity of 315 million gallons per day (mgd), making it the third largest UV drinking water disinfection facility in the U.S.

All water derived from sources other than Hetch Hetchy Reservoir is treated at one of two treatment plants: the SVWTP or the HTWTP. The SVWTP primarily treats water from the Alameda System reservoirs and has both a peak capacity and sustainable capacity of 160 mgd. Treatment processes include coagulation, flocculation, sedimentation, filtration, disinfection, fluoridation, corrosion control treatment, and chloramination. Fluoridation, chloramination, and corrosion control treatment can also be provided for the combined Hetch Hetchy System and SVWTP water at the Sunol Valley Chloramination Facility. The HTWTP treats water from the Peninsula System reservoirs and has a peak capacity of 180 mgd and a sustainable capacity of 140 mgd. Treatment processes include ozonation, coagulation, flocculation, filtration, disinfection, fluoridation, corrosion control treatment, and chloramination. Major upgrades to the SVWTP were completed in 2013 and to the HTWTP in 2015.

6.1.4 Water Storage

The majority of the water delivered by the SFPUC is supplied by runoff from the upper Tuolumne River watershed on the western slope of the central Sierra Nevada. Three major reservoirs collect runoff: Hetch Hetchy Reservoir, Lake Lloyd (a.k.a., Cherry Lake), and Lake Eleanor. A “water bank” in Don Pedro Reservoir is also integrated into system operations.[27] Don Pedro Reservoir, which is jointly owned and operated by Modesto Irrigation District and Turlock Irrigation District (the Districts), is located on the Tuolumne River downstream of the Hetch Hetchy System.

As a by-product of water delivery and water supply management, hydroelectric power is generated by the Hetch Hetchy Water and Power System. Water stored in Hetch Hetchy Reservoir is used for hydroelectric generation and also satisfies instream flow requirements when released downstream. Normally, only Hetch Hetchy Reservoir water supplies are exported to the Bay Area, while releases from Lake Eleanor and Lake Lloyd are used to satisfy instream flow requirements, satisfy Raker Act entitlements to the Districts downstream, and produce hydroelectric power. The Hetch Hetchy Water and Power System includes three major hydroelectric powerhouses along the Tuolumne

[27] The Turlock Irrigation District and Modesto Irrigation District have senior water rights to the City for the Tuolumne River water and are provided the first increment of flow in the Upper Tuolumne River watershed according to the apportionment set forth in the Raker Act of 1913 (38 Stat. 242). The water bank at Don Pedro Reservoir provides a credit and debit system, which allows the City to divert water upstream while meeting its obligations to the Turlock Irrigation District and Modesto Irrigation District. Through this mechanism, the SFPUC may pre-deliver the Turlock Irrigation District’s and Modesto Irrigation District’s entitlements and credit the water bank so that at other times the SFPUC may retain water upstream while the Turlock Irrigation District and Modesto Irrigation District debit the water bank.

River—Holm, Kirkwood, and Moccasin—that have a collective generating capacity of nearly 400 megawatts.

Downstream of the Hetchy Hetchy System, the SFPUC utilizes local watersheds in the Bay Area. Crystal Springs, San Andreas, and Pilarcitos Reservoirs, located in San Mateo County, capture local runoff in the Peninsula watershed, and Calaveras and San Antonio Reservoirs, located in Alameda Country, capture local runoff in the Alameda watershed. In addition to capturing local runoff, San Andreas, San Antonio, and Crystal Springs Reservoirs also provide storage for water from the Hetch Hetchy System and, along with Calaveras Reservoir, are an important water supply in the event of an interruption to Hetch Hetchy System deliveries.

Calaveras Reservoir had been operating in recent years at one-third of its capacity due to restrictions imposed by the DWR Division of Safety of Dams (DSOD). The Calaveras Dam Replacement Project, which took place from 2011 to 2019, involved the construction of a new dam downstream of the existing dam. The SFPUC began impounding water behind the new dam in the winter of 2018/2019 and continued the initial fill of the reservoir during the 2019/2020 winter season.

Table 6-A. Regional Water System Storage Capacity

Reservoir	Storage	
	Acre-Feet (AF)	**Billions of Gallons (BG)**
Up-Country[a]		
Hetch Hetchy	360,360	117.4
Lake Lloyd[b]	273,300	89.1
Lake Eleanor	27,100	8.8
Subtotal Up-Country	**660,760**	**215.3**
Local		
Calaveras (East Bay)[c]	96,800	31.5
San Antonio (East Bay)	50,500	16.5
Crystal Springs (Peninsula)[d]	69,300	22.6
San Andreas (Peninsula)	19,000	6.2
Pilarcitos (Peninsula)	3,100	1.0
Subtotal Local	**238,700**	**77.8**
Total Regional Water System[e]	**899,460**	**293.1**

a Three other regulating reservoirs are also part of the RWS: Early Intake, Priest, and Moccasin Reservoirs.

b Storage capacity shown includes flashboards, which are structures placed in a spillway to increase the capacity of a reservoir.

c Calaveras Reservoir was constructed with a storage capacity of 96,800 AF. Since December 2001, in response to safety concerns about the seismic stability of the dam and a directive from the Division of Safety of Dams (DSOD), the SFPUC has constructed a new comparably sized replacement dam downstream.

d Crystal Springs Reservoir has a maximum storage capacity of 22.1 BG (at 291.8 feet). When the Lower Crystal Springs Dam Improvement is complete, the reservoir will be operated normally at 287.8 feet (4 feet below capacity) based on permit conditions.

e This includes 63,700 AF in dead storage (i.e., the volume in a reservoir below the lowest controllable level). In addition, the SFPUC may draw against a credit of up to 570,000 AF in storage in a water bank account in Don Pedro Reservoir, for total storage for planning purposes of 1,469,460 AF.

6.1.5 Individual Supply Guarantees

San Francisco has a perpetual commitment (Supply Assurance) to deliver 184 mgd to the 24 permanent Wholesale Customers collectively. San Jose and Santa Clara are not included in the Supply Assurance commitment and each has temporary and interruptible water supply contracts with San Francisco. The Supply Assurance is allocated among the 24 permanent Wholesale Customers through Individual Supply Guarantees (ISG), which represent each Wholesale Customer's allocation of the 184 mgd Supply Assurance.

Cal Water's Individual Supply Guarantee (ISG) is 35.68 MGD (39,993 acre-feet per year; AFY), which is shared among its Bear Gulch, Mid-Peninsula, and South San Francisco Districts (also referred to herein as the "Peninsula Districts").

6.1.6 2028 SFPUC Decisions (formerly 2018 SFPUC Decisions)

Information regarding the 2028 SFPUC Decisions (formerly 2018 SFPUC Decision) was provided by BAWSCA in coordination with SFPUC and is provided verbatim below.

> In the 2009 WSA, the SFPUC committed to make three decisions before 2018 that affect water supply development:
>
> - Whether or not to make the cities of San Jose and Santa Clara permanent customers,
> - Whether or not to supply the additional unmet supply needs of the Wholesale Customers beyond 2018, and
> - Whether or not to increase the wholesale customer Supply Assurance above 184 mgd.
>
> Events since 2009 made it difficult for the SFPUC to conduct the necessary water supply planning and CEQA analysis required to make these three decisions before 2018. Therefore, in the 2018 Amended and Restated WSA, the decisions were deferred for 10 years to 2028.

Additionally, there have been recent changes to instream flow requirements and customer demand projections that have affected water supply planning beyond 2018. As a result, the SFPUC has established an Alternative Water Supply Planning program (AWSP) to evaluate several regional and local water supply options. Through this program, the SFPUC will conduct feasibility studies and develop an Alternative Water Supply Plan by July 2023 to support the continued development of water supplies to meet future needs.

6.2 Groundwater

☑ ***CWC § 10631***

(b) Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a), providing supporting and related information, including all of the following:

(4) If groundwater is identified as an existing or planned source of water available to the supplier, all of the following information:

(A) The current version of any groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720), any groundwater management plan adopted by the urban water supplier, including plans adopted pursuant to Part 2.75 (commencing with Section 10750), or any other specific authorization for groundwater management for basins underlying the urban water supplier's service area.

(B) A description of any groundwater basin or basins from which the urban water supplier pumps groundwater. For basins that a court or the board has adjudicated the rights to pump groundwater, a copy of the order or decree adopted by the court or the board and a description of the amount of groundwater the urban water supplier has the legal right to pump under the order or decree. For a basin that has not been adjudicated, information as to whether the department has identified the basin as a high- or medium-priority basin in the most current official departmental bulletin that characterizes the condition of the groundwater basin, and a detailed description of the efforts being undertaken by the urban water supplier to coordinate with groundwater sustainability agencies or groundwater management agencies listed in subdivision (c) of Section 10723 to maintain or achieve sustainable groundwater conditions in accordance with a groundwater sustainability plan or alternative adopted pursuant to Part 2.74 (commencing with Section 10720).

(C) A detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.

As shown in Table 6-1, Cal Water does not operate any groundwater wells to supply water for Bear Gulch District.

Table 6-1. Groundwater Volume Pumped (DWR Table 6-1)

X	Supplier does not pump groundwater. The supplier will not complete the table below.					
	All or part of the groundwater described below is desalinated.					
Groundwater Type	Location or Basin Name	2016	2017	2018	2019	2020
	TOTAL					
NOTES:						

6.3 Surface Water

The District obtains a small fraction of its supplies (approximately nine percent of annual deliveries during the 1980-2020 time period) from surface water diverted from Bear Gulch Creek, a perennial stream that flows from a watershed in the Coast Range Mountains northeast to its confluence with San Francisquito Creek and eventually into San Francisco Bay. The District diverts water from two points of diversion (PODs) along the creek – the Upper POD (with an upstream area of 2.5 square miles) and the Lower POD (with an upstream area of 9.4 square miles). Diversions from the Upper and Lower PODs are each governed by separate State Water Resources Control Board (SWRCB)-administered water rights (i.e., pre-1914 claimed water rights and post-1914 SWRCB-issues diversion permits/licenses) that specify the volumes, rates, and timing of allowed diversions at each POD. In addition to these SWRCB-administered water rights, diversions are further constrained by certain diversion limitations and minimum instream flow requirements imposed by the California Department of Fish and Wildlife (CDFW) at the Upper POD and by the National Oceanic and Atmospheric Administration (NOAA) at the Lower POD. There also exists a 1936 agreement with Stanford University that prohibits Cal Water from diverting more than 50 percent of the flows that pass by (i.e., are not diverted at) the Upper POD.

Water diverted from the Upper POD flows through a gravity conveyance pipeline to a junction point where it is joined by water diverted from the Lower POD, at which point the water is pumped into the District-owned Bear Gulch Reservoir, a man-made storage facility impounded by an earthen dam. The Bear Gulch Reservoir is operated to have a minimum “dead pool” storage of 50 million gallons (MG), or approximately 153 acre-feet (AF). The maximum storage capacity of the reservoir has been reduced from 149 MG (547 AF) to 142.7 MG (438 AF), a limit imposed by the California Division of Safety of Dams (DSOD), based on a maximum storage elevation of 230 feet above mean sea level. Cal Water is undertaking capital improvements to Bear Gulch Reservoir to address DSOD’s seismic safety concerns, and may also considered increasing the maximum storage capacity. Outflows from Bear Gulch Reservoir are currently limited by the DSOD to the rate that causes a water surface elevation decline of 0.3 feet per day.

Water stored in Bear Gulch Reservoir is released and sent through the District-owned Bear Gulch Water Treatment Plant (BGWTP) prior to addition to the distribution system. The BGWTP, which was placed into operation in 1977, has a rated capacity of 6.0 MGD. There the water is clarified, filtered, and chloraminated in compliance with the Surface Water Treatment Rule and the Safe Drinking Water Act. Based on data from Water Years 1981 through 2019, annual production from the reservoir has ranged from a high of 2,809 AF (915 MG) in 1983 to a low of 0 AF (0 MG) in 2014.

Recent analysis by the District has shown that the projected long-term average annual diversion amount by the District from the Bear Gulch local surface water system is approximately 840 AFY. This estimate considers the hydrology of the watershed, the various regulatory constraints that govern diversions (i.e., water rights and instream flow requirements), and current infrastructure limitations (i.e., pump, pipeline and treatment plant capacity). The storage capacity of Bear Gulch Reservoir is relatively small compared to average annual diversion/production, and therefore there is typically no carryover storage from one year to the next. Furthermore, given the various constraints on diversions at the District's two PODs under the SWRCB-administered water rights and the CDFW/NOAA-governed minimum instream flow requirements, the allowable diversions by the District are significantly lower during dry years even though the creek itself maintains flow.

6.4 Stormwater

There are no plans to divert stormwater for beneficial uses in the Bear Gulch District.

6.5 Wastewater and Recycled Water

☑ ***CWC § 10633***

The plan shall provide, to the extent available, information on recycled water and its potential for use as a water source in the service area of the urban water supplier. The preparation of the plan shall be coordinated with local water, wastewater, groundwater, and planning agencies that operate within the supplier's service area.

The recycling of wastewater potentially offers several potential benefits to Cal Water and its customers. Perhaps the greatest of these benefits is to help maintain a sustainable groundwater supply either through direct recharge, or by reducing potable supply needs by utilizing recycled water for appropriate uses (e.g., landscape irrigation) now being served by potable water. Currently, however, no wastewater is recycled for direct reuse within the District.

6.5.1 Recycled Water Coordination

The District relies on and coordinates with the following wastewater collection, treatment and recycling agencies:

- Town of Atherton
- City of Menlo Park
- Town of Portola Valley
- Town of Woodside
- City of Redwood City
- Silicon Valley Clean Water (SVCW)[28]

[28] Formerly known as South Bayside System Authority.

6.5.2 Wastewater Collection, Treatment, and Disposal

☑ ***CWC § 10633 (a)***

A description of the wastewater collection and treatment systems in the supplier's service area, including a quantification of the amount of wastewater collected and treated and the methods of wastewater disposal.

☑ ***CWC § 10633 (b)***

A description of the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.

Wastewater from the District is treated at the SVCW Wastewater Treatment Plant (WWTP). The SVCW WWTP treats wastewater flows generated from San Carlos, Belmont, Redwood City, Atherton, Menlo Park, East Palo Alto, Woodside, and numerous unincorporated areas in San Mateo County. Municipal wastewater is generated in the SVCW service area by residential and commercial, and industrial sources.

Atherton, Menlo Park, Portola Valley, Woodside, and portions of Redwood City own and operate their own collection systems, while the SVCW owns and operates the regional sewer transmission lines and the associated pump stations. The wastewater at the SVCW WWTP undergoes primary, secondary (activated sludge), dual media filtration, disinfection, and dechlorination treatment before being discharged to a deep-water outfall in the San Francisco Bay. The SVCW WWTP has a capacity to treat 29.5 MGD, but currently receives approximately 20.0 MGD from customers in the SVCW service area. SVCW is currently providing recycled water to sites located in and owned by the Cities of Redwood City and Menlo Park. However, recycled water is not distributed in the District service area at this time.

A summary of wastewater collection for the Bear Gulch District is shown in Table 6-2, including estimates of the volume of wastewater collected from District customers in 2020. The estimate is calculated by annualizing 90 percent of January water use in the service area. As shown in Table 6-3, no wastewater is discharged within the District service area.

As described in Section 6.5.4, there is currently a coordinated effort between Cal Water and other partners to potentially develop recycled water for various uses in the San Francisco Peninsula region. However, a recycled water system for beneficial use within the Bear Gulch District is not planned at this time. Cal Water examined the potential for recycled water use in the Bear Gulch District in the Water Supply and Facilities Master Plan for the District.[29] It was again explored in Cal Water's Integrated Long Term Water Supply Plan for the Three Peninsula Districts. These studies found a potential for 0.76 MGD of recycled water demand in the District. Because of low demand and high unit cost, this supply is not being immediately pursued. Cal Water will continue

[29] California Water Service Company, 2008. Water Supply and Facilities Master Plan – Bear Gulch District.

to evaluate the development of recycled water and will participate in a project if it becomes cost-effective. As such, as shown in Table 6-3, there is no projected recycled water supply for the District through the year 2045, and Cal Water has not implemented any incentive programs to encourage recycled water use.

Table 6-2. Wastewater Collected Within Service Area in 2020 (DWR Table 6-2)

	There is no wastewater collection system. The supplier will not complete the table below.					
	Percentage of 2020 service area covered by wastewater collection system *(optional)*					
	Percentage of 2020 service area population covered by wastewater collection system *(optional)*					
Wastewater Collection			Recipient of Collected Wastewater			
Name of Wastewater Collection Agency	Wastewater Volume Metered or Estimated?	Volume of Wastewater Collected from UWMP Service Area 2020	Name of Wastewater Treatment Agency Receiving Collected Wastewater	Treatment Plant Name	Is WWTP Located Within UWMP Area?	Is WWTP Operation Contracted to a Third Party? *(optional)*
Atherton	Estimated	1,345	Silicon Valley Clean Water	Silicon Valley Clean Water Wastewater Treatment Plant	No	
Menlo Park	Estimated	1,594	Silicon Valley Clean Water	Silicon Valley Clean Water Wastewater Treatment Plant	No	
Portola Valley	Estimated	598	Silicon Valley Clean Water	Silicon Valley Clean Water Wastewater Treatment Plant	No	
Woodside	Estimated	996	Silicon Valley Clean Water	Silicon Valley Clean Water Wastewater Treatment Plant	No	
Redwood City	Estimated	448	Silicon Valley Clean Water	Silicon Valley Clean Water Wastewater Treatment Plant	No	
Total Wastewater Collected from Service Area in 2020:		4,981				

NOTES:
(a) Volumes are in units of AF.
(b) The volume of wastewater collected from the Bear Gulch District service area in 2020 is estimated by annualizing 90 percent of January water use in the District.

Table 6-3. Wastewater and Discharge Within Service Area in 2020 (DWR Table 6-3)

X	No wastewater is treated or disposed of within the UWMP service area. The supplier will not complete the table below.										
Wastewater Treatment Plant Name	Discharge Location Name or Identifier	Discharge Location Description	Wastewater Discharge ID Number *(optional)*	Method of Disposal	Does This Plant Treat Wastewater Generated Outside the Service Area?	Treatment Level	2020 volumes: Wastewater Treated	2020 volumes: Discharged Treated Wastewater	2020 volumes: Recycled Within Service Area	2020 volumes: Recycled Outside of Service Area	2020 volumes: Instream Flow Permit Requirement
						Total					

NOTES:

6.5.3 Recycled Water System and Recycled Water Beneficial Uses

☑ ***CWC § 10633 (c-g)***

(c) A description of the recycled water currently being used in the supplier's service area, including, but not limited to, the type, place, and quantity of use.

(d) A description and quantification of the potential uses of recycled water, including, but not limited to, agricultural irrigation, landscape irrigation, wildlife habitat enhancement, wetlands, industrial reuse, groundwater recharge, indirect potable reuse, and other appropriate uses, and a determination with regard to the technical and economic feasibility of serving those uses.

(e) The projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years and a description of the actual use of recycled water in comparison to uses previously projected pursuant to this subdivision.

(f) A description of actions, including financial incentives, which may be taken to encourage the use of recycled water, and the projected results of these actions in terms of acre-feet of recycled water used per year.

(g) A plan for optimizing the use of recycled water in the supplier's service area, including actions to facilitate the installation of dual distribution systems, to promote recirculating uses, to facilitate the increased use of treated wastewater that meets recycled water standards, and to overcome any obstacles to achieving that increased use.

As shown in Table 6-4 and Table 6-5, the Bear Gulch District does not have any current or projected beneficial use of recycled water.

Table 6-4. Recycled Water Direct Beneficial Uses Within Service Area (DWR Table 6-4)

X	Recycled water is not used and is not planned for use within the service area of the supplier. The supplier will not complete the table below.										
Name of Supplier Producing (Treating) the Recycled Water:											
Name of Supplier Operating the Recycled Water Distribution System:											
Supplemental Water Added in 2020 (volume)											
Source of 2020 Supplemental Water											
Beneficial Use Type	**Potential** Beneficial Uses of Recycled Water (Describe)	Amount of **Potential** Uses of Recycled Water (Quantity)	General Description of 2020 Uses	Level of Treatment	2020	2025	2030	2035	2040	2045	
				Total:							
2020 Internal Reuse											
NOTES:											

Table 6-5. 2015 UWMP Recycled Water Use Projection Compared to 2020 Actual (DWR Table 6-5)

X	Recycled water was not used in 2015 nor projected for use in 2020. The supplier will not complete the table below.	
Beneficial Use Type	2015 Projection for 2020	2020 Actual Use
Total		
NOTES:		

6.5.4 Actions to Encourage and Optimize Future Recycled Water Use

At this time, as shown in Table 6-6, Cal Water does not have plans to initiate/expand the use of recycled water within the Bear Gulch District. Cal Water's supply portfolio in some districts already includes recycled water; elsewhere, Cal Water is participating in studies of the possibility of adding this supply source.

In the Bear Gulch District, Cal Water is participating in the development of the Crystal Springs Purified Water (PREP) Project, a purified water project that could provide 6 to 12 MGD of water supply through reservoir water augmentation at Crystal Springs Reservoir, which is a facility of the RWS. Treated wastewater from Silicon Valley Clean Water (SVCW) and/or the City of San Mateo would go through an advanced water treatment plant to produce purified water that meets state and federal drinking water quality standards. The purified water would then be transmitted 10 to 20 miles (depending on the alignment) to Crystal Springs Reservoir, blended with regional surface water supplies and treated again at Harry Tracy Water Treatment Plant. Project partners include Cal Water, the SFPUC, Bay Area Water Supply and Conservation Agency (BAWSCA), SVCW, Redwood City, Foster City, and the City of San Mateo. Partner agencies are contributing financial and staff resources towards the work effort.

Potential scenarios include a direct connection to the Bear Gulch District or the Mid-Peninsula District. Additional recycled water expansion efforts by SFPUC are described further in Section 7.1.1.

Table 6-6. Methods to Expand Future Recycled Water Use (DWR Table 6-6)

X	Supplier does not plan to expand recycled water use in the future. Supplier will not complete the table below but will provide narrative explanation.		
Section 6.5.4	Provide page location of narrative in UWMP		
Name of Action	Description	Planned Implementation Year	Expected Increase in Recycled Water Use
		Total	
NOTES:			

6.6 Desalinated Water Opportunities

☑ ***CWC § 10631 (g)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

Describe the opportunities for development of desalinated water, including, but not limited to, ocean water, brackish water, and groundwater, as a long-term supply.

Opportunities to develop desalinated water supplies from ocean water, brackish surface, and brackish groundwater were investigated by BAWSCA as part of Phase II of its Long-Term Reliable Water Supply Strategy (Strategy, see Section 7.1.1). According to BAWSCA, there are high costs and intensive permitting requirements associated with desalination. However, it does potentially provide a substantial yield given the limited options for generating significant new water supplies for the region. The SFPUC is also exploring desalination as part of its Alternative Water Supply Planning (AWSP) Program (see Section 7.1.1) and Cal Water explored the possibility of developing desalinated water as a source of supply in its Water Supply and Facilities Master Plan for the District.[30] At this time, Cal Water has no plans to implement a desalinated water project; however, Cal Water continues to investigate opportunities to add a potential desalination supply to the District's supply portfolio.

[30] California Water Service Company. Water Supply and Facilities Master Plan – Bear Gulch District.

6.7 Water Exchanges and Transfers

☑ ***CWC § 10631 (c)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

Describe the opportunities for exchanges or transfers of water on a short-term or long-term basis.

Cal Water is not pursuing water transfers or exchanges involving the Bear Gulch District at this time.

6.7.1 Exchanges

Cal Water is not pursuing water exchanges involving the Bear Gulch District and other entities at this time.

6.7.2 Transfers

Cal Water is not pursuing water transfers involving the Bear Gulch District and other entities at this time. However, the water supply agreements with SFPUC allow the transfer of supply between wholesale customers without penalty, or additional charges. The available transfer mechanisms can be used if other wholesale customers have excess supply, either due to their contract capacity, or if Cal Water were to fund other projects within these agencies that may free up SFPUC supply for transfer.

6.7.3 Emergency Interties

Cal Water has emergency interties with the City of Redwood City and the City of Menlo Park.

6.8 Future Water Projects

☑ ***CWC § 10631*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

(b) (3) For any planned sources of water supply, a description of the measures that are being undertaken to acquire and develop those water supplies.

(f) Include a description of all water supply projects and water supply programs that may be undertaken by the urban water supplier to meet the total projected water use, as established pursuant to subdivision (a) of Section 10635. The urban water supplier shall include a detailed description of expected future projects and programs that the urban water supplier may implement to increase the amount of the water supply available to the urban water supplier in normal and single-dry water years and for a period of drought lasting five consecutive water years. The description shall identify specific projects and include a description of the increase in water supply that is expected to be available from each project. The description shall include an estimate with regard to the implementation timeline for each project or program.

As shown in Table 6-7, there are no currently planned future water supply projects or programs that are expected to provide a quantifiable increase to the District's water supply. However, Cal Water is planning improvement efforts to benefit the Bear Gulch Reservoir including construction of an earth fill buttress to increase the seismic stability of the dam to acceptable DSOD levels and to maintain maximum reservoir operating pool elevation. This project could increase the yield of the local surface water supply source, but the volumetric benefit is not known at this time.

Furthermore, Cal Water is currently in the process of developing a regional water supply reliability study using integrated resource planning practices to create a long-term supply reliability strategy through 2050 for Cal Water districts in the Bay Area. It is anticipated that the forthcoming study will identify feasible water supply projects which may benefit the Bear Gulch District.

The SFPUC has been implementing its Water System Improvement Plan (WSIP) since it was adopted in 2008. The WSIP includes several water supply projects to address the Level of Service (LOS) Goals and Objectives established in the WSIP and updated in February 2020. The SFPUC's AWSP is also being implemented to explore other projects that would increase overall water supply resiliency. These programs and future water supply projects are described in Section 7.1.1.

Cal Water will continue its annual main replacement program to upgrade and improve the distribution system of the Bear Gulch District. To meet the average day and maximum day requirements of District customers, new booster stations and storage facilities will be constructed and replaced as needed.

Table 6-7. Expected Future Water Supply Projects or Programs (DWR Table 6-7)

	No expected future water supply projects or programs that provide a quantifiable increase to the agency's water supply. Supplier will not complete the table below.					
X	Some or all of the supplier's future water supply projects or programs are not compatible with this table and are described in a narrative format.					
Section 7.3.4	Provide page location of narrative in the UWMP					
Name of Future Projects or Programs	Joint Project with other suppliers?		Description (if needed)	Planned Implementation Year	Planned for Use in Year Type	Expected Increase in Water Supply to Supplier
	Y/N	*If Yes, Supplier Name*				
NOTES:						

6.9 Summary of Existing and Planned Sources of Water

☑ ***CWC § 10631 (b)*** *Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a).*

☑ ***CWC § 10631 (b) (2)*** *When multiple sources of water supply are identified, a description of the management of each supply in correlation with the other identified supplies.*

☑ ***CWC § 10631 (b) (4) (D)*** *A detailed description and analysis of the amount and location of groundwater that is projected to be pumped by the urban water supplier. The description and analysis shall be based on information that is reasonably available, including, but not limited to, historic use records.*

Table 6-8 summarizes the actual volumes of purchased water and local surface water for the Bear Gulch District in 2020. It should be noted that the District-owned BGWTP was not operated in 2020 due to lack of rainfall and surface water diversions. Thus, surface water diverted from Bear Gulch Creek did not serve as a supply source to the District in 2020.

As discussed above, Cal Water's ISG of 39,993 AFY is shared among all three of its districts on the San Francisco Peninsula to provide the operational flexibility to distribute the supply as needed in each system depending on the availability of local supplies and conditions within each district. As such, the collective "Total Right or Safe Yield" from the RWS shown for the three districts in Table 6-8, Table 6-9A, and Table 6-9B is equal to the ISG. However, the "Reasonably Available Volume" shown in the tables is equal to each District's projected RWS demands through 2045, which are collectively less than the ISG.

An estimate of projected SFPUC supply available to the Bear Gulch District (i.e., the "Reasonably Available Volume") was calculated by subtracting the District's local surface water supply from the District's total demand over the planning horizon. The reasonably available volume of local surface water (840 AFY) is the projected long-term average diversion amount based on analysis conducted by Cal Water considering hydrology and all applicable constraints. The "Total Right or Safe Yield" (1,520 AFY) is based on the upper limit volume of diversion to storage under the District's SWRCB-administered surface water rights. Therefore, the local surface water supply amounts shown in Table 6-9A and Table 6-9B equal 840 AFY.

Consistent with the water supply reliability projections that are discussed in Chapter 7, the purchased supplies from the SFPUC RWS, along with local surface water supply to the Bear Gulch District, will be sufficient to serve normal year demands through 2045.

Table 6-8. Water Supplies – Actual (DWR Table 6-8)

Water Supply	Additional Detail on Water Supply	2020		
		Actual Volume	Water Quality	Total Right or Safe Yield *(optional)*
Surface water (not desalinated)	Bear Gulch Creek	0	Drinking Water	1,520 (b)
Purchased or Imported Water	San Francisco Public Utilities Commission	12,972	Drinking Water	39,993 (c)
	Total	12,972		

NOTES:
(a) Volumes are in units of AF.
(b) The "Total Right or Safe Yield" (1,520 AFY) of local surface water is based on the upper limit volume of diversion to storage under the District's SWRCB-administered surface water rights.
(c) Total SFPUC supply is equal to the ISG shared among Cal Water's three Peninsula districts: South San Francisco, Mid-Peninsula, and Bear Gulch.

Table 6-9A. Water Supplies (Combined Peninsula Districts) – Projected

District	Water Supply	Additional Detail on Water Supply	**Projected Water Supply** *Report To the Extent Practicable*									
			2025		**2030**		**2035**		**2040**		**2045** *(opt)*	
			Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)
South San Francisco	Purchased or Imported Water	San Francisco Public Utilities Commission	6,009	39,993 (b)	5,949	39,993 (b)	6,101	39,993 (b)	6,466	39,993 (b)	6,889	39,993 (b)
	Groundwater/ In-Lieu Surface Water	Westside Basin	1,534	1,534	1,534	1,534	1,534	1,534	1,534	1,534	1,534	1,534
	District Total		7,543		7,483		7,635		8,000		8,423	
Bear Gulch	Purchased or Imported Water	San Francisco Public Utilities Commission	11,956	39,993 (b)	11,859	39,993 (b)	11,890	39,993 (b)	11,835	39,993 (b)	11,854	39,993 (b)
	Surface water (not desalinated)	Bear Gulch Reservoir (c)	840	1,520	840	1,520	840	1,520	840	1,520	840	1,520
	District Total		12,796		12,699		12,730		12,675		12,694	
Mid-Peninsula	Purchased or Imported Water	San Francisco Public Utilities Commission	14,418	39,993 (b)	14,530	39,993 (b)	14,786	39,993 (b)	14,977	39,993 (b)	15,279	39,993 (b)
	District Total		14,418		14,530		14,786		14,977		15,279	
Total			34,757		34,712		35,151		35,652		36,396	

NOTES:

(a) Volumes are in units of AF.

(b) Total SFPUC supply is equal to the ISG shared among Cal Water's three Peninsula districts: South San Francisco, Mid-Peninsula, and Bear Gulch. The reasonably available supply volume is equal to the districts' projected SFPUC purchases. For all years, the total SFPUC purchase volume is within the ISG of 35.68 MGD (39,993 AFY) shared between the three Peninsula districts.

(c) The "Reasonably Available Volume" of local surface water (840 AFY) is the projected long-term average diversion amount based on analysis conducted by Cal Water considering hydrology and all applicable constraints. The “Total Right or Safe Yield” (1,520 AFY) is based on the upper limit volume of diversion to storage under the District’s surface water rights.

Table 6-9B. Water Supplies – Projected (DWR Table 6-9)

Water Supply	Additional Detail on Water Supply	Projected Water Supply									
		2025		2030		2035		2040		2045	
		Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)	Reasonably Available Volume	Total Right or Safe Yield (optional)
Purchased or Imported Water	San Francisco Public Utilities Commission	11,956	39,993 (b)	11,859	39,993 (b)	11,890	39,993 (b)	11,835	39,993 (b)	11,854	39,993 (b)
Surface water (not desalinated)	Bear Gulch Creek (c)	840	1,520	840	1,520	840	1,520	840	1,520	840	1,520
	Total	12,796		12,699		12,730		12,675		12,694	

NOTES:
(a) Volumes are in units of AF.
(b) Total SFPUC supply is equal to the ISG shared among Cal Water's three Peninsula districts: South San Francisco, Mid-Peninsula, and Bear Gulch.
(c) The "Reasonably Available Volume" of local surface water (840 AFY) is the projected long-term average diversion amount based on analysis conducted by Cal Water considering hydrology and all applicable constraints. The “Total Right or Safe Yield” (1,520 AFY) is based on the upper limit volume of diversion to storage under the District’s SWRCB-administered surface water rights.

6.10 Special Conditions

6.10.1 Climate Change Effects

The issue of climate change has become an important factor in water resources planning in California, and is frequently considered in urban water management planning processes, though the extent and precise effects of climate change remain uncertain. There is convincing evidence that increasing concentrations of greenhouse gasses have caused and will continue to cause a rise in temperatures around the world, which will result in a wide range of changes in climate patterns. Moreover, observational data show that a warming trend occurred during the latter part of the 20th century and virtually all projections indicate this will continue through the 21st century. These changes will have a direct effect on water resources in California, and numerous studies have been conducted to determine the potential impacts to water resources. Based on these studies, climate change could result in the following types of water resource impacts, including impacts on the watersheds in the Bay Area:

- Reductions in the average annual snowpack due to a rise in the snowline and a shallower snowpack in the low and medium elevation zones, such as in the Tuolumne River basin, and a shift in snowmelt runoff to earlier in the year;
- Changes in the timing, annual average, intensity and variability of precipitation, and an increased amount of precipitation falling as rain rather than snow;
- Long-term changes in watershed vegetation and increased incidence of wildfires that could affect water quality and quantity;
- Sea level rise and an increase in saltwater intrusion;
- Increased water temperatures with accompanying potential adverse effects on some fisheries and water quality;
- Increases in evaporation and concomitant increased irrigation need; and
- Changes in urban and agricultural water demand.

Both the SFPUC and BAWSCA participated in the 2020 update of the Bay Area Integrated Regional Water Management Plan (BAIRWMP), which includes an assessment of the potential climate change vulnerabilities of the region's water resources and identifies climate change adaptation strategies. In addition, the SFPUC continues to study the effect of climate change on the RWS. These works are summarized below.

Bay Area Integrated Regional Water Management Plan

Climate change adaptation continues to be an overarching theme for the 2019 BAIRWMP update. As stated in the BAIRWMP, identification of watershed characteristics that could potentially be vulnerable to future climate change is the first step in assessing vulnerabilities of water resources in the Bay Area Region (Region). Vulnerability is defined as the degree to which a system is exposed to, susceptible to, and able to cope with or adjust to, the adverse effects of climate change. A vulnerability assessment was conducted in accordance with the DWR's *Climate Change Handbook for Regional Water Planning* and using the most current science available for the Region. The vulnerability assessment, summarized in the table below, provides the main water planning categories applicable to the Region and a general overview of the qualitative assessment of each category with respect to anticipated climate change impacts.

Summary of BAIRWMP Climate Change Vulnerability Assessment

Vulnerability Areas	General Overview of Vulnerabilities
Water Demand	**Urban and Agricultural Water Demand** – Changes to hydrology in the Region as a result of climate change could lead to changes in total water demand and use patterns. Increased irrigation (outdoor landscape or agricultural) is anticipated to occur with temperature rise, increased evaporative losses due to warmer temperature, and a longer growing season. Water treatment and distribution systems are most vulnerable to increases in maximum day demand.
Water Supply	**Imported Water** – Imported water derived from the Sierra Nevada sources and Delta diversions provide 66 percent of the water resources available to the Region. Potential impacts on the availability of these sources resulting from climate change directly affect the amount of imported water supply delivered to the Region. **Regional Surface Water** – Although future projections suggest that small changes in total annual precipitation over the Region will not change much, there may be changes to when precipitation occurs with reductions in the spring and more intense rainfall in the winter. **Regional Groundwater** – Changes in local hydrology could affect natural recharge to the local groundwater aquifers and the quantity of groundwater that could be pumped sustainably over the long-term in

Vulnerability Areas	General Overview of Vulnerabilities
	some areas. Decreased inflow from more flashy or more intense runoff, increased evaporative losses and warmer and shorter winter seasons can alter natural recharge of groundwater. Salinity intrusion into coastal groundwater aquifers due to sea-level rise could interfere with local groundwater uses. Furthermore, additional reductions in imported water supplies would lead to less imported water available for managed recharge of local groundwater basins and potentially more groundwater pumping in lieu of imported water availability.
Water Quality	**Imported Water** – For sources derived from the Delta, sea-level rise could result in increases in chloride and bromide (a disinfection by-product (DBP) precursor that is also a component of sea water), potentially requiring changes in treatment for drinking water. Increased temperature could result in an increase in algal blooms, taste and odor events, and a general increase in DBP formation **Regional Surface Water** – Increased temperature could result in lower dissolved oxygen in streams and prolong thermocline stratification in lakes and reservoirs forming anoxic bottom conditions and algal blooms. Decrease in annual precipitation could result in higher concentrations of contaminants in streams during droughts or in association with flushing rain events. Increased wildfire risk and flashier or more intense storms could increase turbidity loads for water treatment. **Regional Groundwater** – Sea-level rise could result in increases in chlorides and bromide for some coastal groundwater basins in the Region. Water quality changes in imported water used for recharge could also impact groundwater quality.
Sea-Level Rise	Sea-level rise is additive to tidal range, storm surges, stream flows, and wind waves, which together will increase the potential for higher total water levels, overtopping, and erosion. Much of the bay shoreline is comprised of low-lying diked baylands which are already vulnerable to flooding. In addition to rising mean sea

Vulnerability Areas	General Overview of Vulnerabilities
	level, continued subsidence due to tectonic activity will increase the rate of relative sea-level rise. As sea-level rise increases, both the frequency and consequences of coastal storm events, and the cost of damage to the built and natural environment, will increase. Existing coastal armoring (including levees, breakwaters, and other structures) is likely to be insufficient to protect against projected sea-level rise. Crest elevations of structures will have to be raised or structures relocated to reduce hazards from higher total water levels and larger waves.
Flooding	Climate change projections are not sensitive enough to assess localized flooding, but the general expectation is that more intense storms would occur thereby leading to more frequent, longer and deeper flooding. Changes to precipitation regimes may increase flooding. Elevated Bay elevations due to sea-level rise will increase backwater effects exacerbating the effect of fluvial floods and storm drain backwater flooding.
Ecosystem and Habitat	Changes in the seasonal patterns of temperature, precipitation, and fire due to climate change can dramatically alter ecosystems that provide habitats for California's native species. These impacts can result in species loss, increased invasive species ranges, loss of ecosystem functions, and changes in vegetation growing ranges. Reduced rain and changes in the seasonal distribution of rainfall may alter timing of low flows in streams and rivers, which in turn would have consequences for aquatic ecosystems. Changes in rainfall patterns and air temperature may affect water temperatures, potentially affecting coldwater aquatic species. Bay Area ecosystems and habitat provide important ecosystem services, such as: carbon storage, enhanced water supply and quality,

Vulnerability Areas	General Overview of Vulnerabilities
	flood protection, food and fiber production. Climate change is expected to substantially change several of these services. The region provides substantial aquatic and habitat-related recreational opportunities, including: fishing, wildlife viewing, and wine industry tourism (a significant asset to the region) that may be at risk due to climate change effects.
Hydropower	Currently, several agencies in the Region produce or rely on hydropower produced outside of the Region for a portion of their power needs. As the hydropower is produced in the Sierra, there may be changes in the future in the timing and amount of energy produced due to changes in the timing and amount of runoff as a result of climate change. Some hydropower is also produced within the region and could also be affected by changes in the timing and amount of runoff.

Source: 2019 Bay Area Integrated Regional Water Management Plan (BAIRWMP), Table 16-3.

SFPUC Climate Change Studies

The SFPUC views assessment of the effects of climate change as an ongoing project requiring regular updating to reflect improvements in climate science, atmospheric/ocean modeling, and human response to the threat of greenhouse gas emissions. Climate change research by the SFPUC began in 2009 and continues to be refined. In its 2012 report "Sensitivity of Upper Tuolumne River Flow to Climate Change Scenarios," the SFPUC assessed the sensitivity of runoff into Hetch Hetchy Reservoir to a range of changes in temperature and precipitation due to climate change. Key conclusions from the report include the following:

- With differing increases in temperature alone, the median annual runoff at Hetch Hetchy would decrease by 0.7-2.1 percent from present-day conditions by 2040 and by 2.6-10.2 percent from present-day by 2100. Adding differing decreases in precipitation on top of temperature increases, the median annual runoff at Hetch Hetchy would decrease by 7.6-8.6 percent from present-day conditions by 2040 and by 24.7-29.4 percent from present-day conditions by 2100.

- In critically dry years, these reductions in annual runoff at Hetch Hetchy would be significantly greater, with runoff decreasing up to 46.5 percent from present day conditions by 2100 utilizing the same climate change scenarios.

- In addition to the total change in runoff, there will be a shift in the annual distribution of runoff. Winter and early spring runoff would increase and late spring and summer runoff would decrease.

- Under all scenarios, snow accumulation would be reduced and snow would melt earlier in the spring, with significant reductions in maximum peak snow water equivalent under most scenarios.

Currently, the SFPUC is conducting a comprehensive assessment of the potential effects of climate change on water supply using a wide range of plausible increases in temperature and changes in precipitation to address the wide uncertainty in climate projections over the planning horizon 2020 to 2070. There are many uncertain factors such as climate change, changing regulations, water quality, growth and economic cycles that may create vulnerabilities for the Regional Water System's ability to meet levels of service. The uncertainties associated with the degree to which these factors will occur and how much risk they present to the water system is difficult to predict, but nonetheless they need to be considered in SFPUC planning. To address this planning challenge, the project uses a vulnerability-based planning approach to explore a range of future conditions to identify vulnerabilities, assess the risks associated with these vulnerabilities that could lead to developing an adaptation plan that is flexible and robust to a wide range of future outcomes.

Cal Water Climate Change Studies

Cal Water is committed to incorporating climate change into its ongoing water supply planning. Section 4.3 of this Urban Water Management Plan (UWMP or Plan) includes a description of plausible changes to projected demands under climate change conditions, and Cal Water is currently working to consider the effects of climate change in future demand modeling. The impact of climate change on District supplies is addressed in detail in the key resources described below, which are incorporated into this Plan by reference:

- Cal Water is currently in the process of developing a multi-phase climate change study. Phase 1, which primarily consisted of a literature and tools review of previous and complementary studies, was completed in December 2020.[31] Phase 2 will include District-level vulnerability assessments of Cal Water's facilities and operations, including developing an assessment approach that evaluates climate impacts to Cal Water,

[31] ICF, 2020. California Water Service Climate Change – Water Resource Monitoring and Adaptation Plan – Phase 1, prepared by ICF, dated December, 17, 2020.

identifies asset vulnerabilities, and prioritizes climate risks. Phase 3 will focus on an assessment of climate-driven impacts to water supply resources and demand. Phase 2 is expected to be completed by December 2021. The executive summary of Phase 1 of this study is included in this Plan in Appendix G.

- In 2016, Cal Water completed a study of climate change impacts on a representative subset of its districts, including the Bear Gulch District, to gain a better understanding of the potential impacts of climate change on the availability of its diverse supplies.[32] The 2016 study relied on the best available projections of changes in climate (temperature and precipitation) through the end of the century to examine how surface water flows and groundwater recharge rates may change. The executive summary of this study is included in this Plan in Appendix G.

6.10.2 Regulatory Conditions and Project Development

Emerging regulatory conditions (e.g., issues surrounding the Water Quality Control Plan for the San Francisco/Sacramento-San Joaquin Delta Estuary [Bay-Delta Plan]) may affect planned future projects and the characterization of future water supply availability and analysis. A detailed description of the potential impacts of Bay-Delta Plan implementation on RWS supply reliability is included in Section 7.1.1. The District does not have any current plans to develop additional supply sources. If the District does move forward with any plans to develop supply projects, emerging regulatory conditions will be considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

6.10.3 Other Locally Applicable Criteria

Other locally applicable criteria may affect characterization and availability of an identified water supply (e.g., changes in regional water transfer rules may alter the availability of a water supply that had historically been readily available). Reliability of the RWS is further discussed in Section 7.1.1. The District is exploring potential supply augmentation projects but does not have any current plans to develop additional supply sources. If the District does move forward with any plans to develop supply projects, locally applicable criteria will be considered, and the associated water supply reliability impacts will be assessed in future UWMP updates.

[32] California Water Service Company, 2016. Potential Climate Change Impacts on the Water Supplies of California Water Service, prepared by Gary Fiske and Associates, Inc. and Balance Hydrologics, Inc., dated January 2016.

6.11 Energy Intensity

☑ ***CWC § 10631.2***

(a) In addition to the requirements of Section 10631, an urban water management plan shall include any of the following information that the urban water supplier can readily obtain:
(1) An estimate of the amount of energy used to extract or divert water supplies.
(2) An estimate of the amount of energy used to convey water supplies to the water treatment plants or distribution systems.
(3) An estimate of the amount of energy used to treat water supplies.
(4) An estimate of the amount of energy used to distribute water supplies through its distribution systems.
(5) An estimate of the amount of energy used for treated water supplies in comparison to the amount used for nontreated water supplies.
(6) An estimate of the amount of energy used to place water into or withdraw from storage.
(7) Any other energy-related information the urban water supplier deems appropriate.
(b) The department shall include in its guidance for the preparation of urban water management plans a methodology for the voluntary calculation or estimation of the energy intensity of urban water systems. The department may consider studies and calculations conducted by the Public Utilities Commission in developing the methodology.
(c) The Legislature finds and declares that energy use is only one factor in water supply planning and shall not be considered independently of other factors.

The “Total Utility Approach” as defined by DWR in the UWMP Guidebook 2020 is used to report water-related energy-consumption data for the Bear Gulch District. Calendar year 2019 is selected as the one-year reporting period, and utility bills for the associated time period are used as the source for energy consumption data. Utility bills reported the following energy consumption data for the Bear Gulch District during calendar year 2019:

$$Total\ Energy\ Consumed\ by\ the\ Bear\ Gulch\ District = 4{,}089{,}238\ kilowatt\ hour\ (kWh)$$

Table 6-10 shows the energy consumed for each acre-foot of water entering the distribution system in the Bear Gulch District, including energy associated with the pumping, treatment, conveyance, and distribution of drinking water, but not including energy associated with the treatment of wastewater. Based on this, the energy intensity is estimated to be 345 kilowatt hours per acre-foot (kWh/AF).

Table 6-10. Recommended Energy Intensity – Total Utility Approach (DWR Table O-1B)

Urban Water Supplier: *Bear Gulch District*

Water Delivery Product

Retail Potable Deliveries

Enter Start Date for Reporting Period	1/1/2019	Urban Water Supplier Operational Control		
End Date	12/31/2019			
Is upstream embedded in the values reported?		Sum of All Water Management Processes	Non-Consequential Hydropower	
Water Volume Units Used	AF	Total Utility	Hydro-power	Net Utility
Volume of Water Entering Process (volume unit)		11,869	0	11,869
Energy Consumed (kWh)		4,089,238	0	4,089,238
Energy Intensity (kWh/volume)		344.5	0.0	344.5

Quantity of Self-Generated Renewable Energy

N/A kWh

Data Quality

Metered Data

Data Quality Narrative:

Utility bills for the associated time period are used as the source for energy consumption data.

Narrative:

Total energy consumption represents the energy consumed during pumping, treatment, conveyance, and distribution.

Chapter 7
Water Supply Reliability Assessment

☑ ***CWC § 10620 (f)***

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

☑ ***CWC § 10630.5***

Each plan shall include a simple lay description of how much water the agency has on a reliable basis, how much it needs for the foreseeable future, what the agency's strategy is for meeting its water needs, the challenges facing the agency, and any other information necessary to provide a general understanding of the agency's plan.

This chapter describes the reliability of the Bear Gulch District's (also referred to herein as "District") water supplies. Assessment of water supply reliability is complex and dependent upon a number of factors, such as the number of water sources, regulatory and legal constraints, hydrological and environmental conditions, climate change, and expected growth, among others. Based on available historical information and projections of future water uses, regulatory and legal constraints, and hydrological and environmental conditions, including climate change, California Water Service Company (Cal Water) has made its best determination of future water supply reliability for the District. This chapter also provides an estimate of the supply volumes available to the District and the corresponding supply and demand reliability assessments in normal years, single dry years, and multiple dry year periods, as well as a drought risk assessment for the next five years. This chapter includes the following sections:

7.1 Constraints on Water Sources

7.2 Reliability by Type of Year

7.3 Supply and Demand Assessment

7.4 Water Supply Management Tools and Options

7.5 Drought Risk Assessment

7.1 Constraints on Water Sources

The Bear Gulch District derives its water supply from a combination of both imported surface water supply purchased from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS) and local surface water supply from Bear Gulch Creek. Cal Water has relied on the supply reliability estimates provided by the SFPUC for the RWS and the drought allocation structure provided by SFPUC and the Bay Area Water Supply and Conservation Agency (BAWSCA) to estimate available RWS supplies in dry year types through 2045. Cal Water has identified several potential constraints on future supply availability, water quality, and climate change. These constraints, along with the management strategies that the Bear Gulch District and other affected agencies have employed or will employ to address these constraints are summarized in the following sections.

7.1.1 Regional Water System Supply Availability

☑ ***CWC § 10631 (h)*** *A plan shall be adopted in accordance with this chapter and shall do all of the following:*

An urban water supplier that relies upon a wholesale agency for a source of water shall provide the wholesale agency with water use projections from that agency for that source of water in five-year increments to 20 years or as far as data is available. The wholesale agency shall provide information to the urban water supplier for inclusion in the urban water supplier's plan that identifies and quantifies, to the extent practicable, the existing and planned sources of water as required by subdivision (b), available from the wholesale agency to the urban water supplier over the same five-year increments, and during various water-year types in accordance with subdivision (f). An urban water supplier may rely upon water supply information provided by the wholesale agency in fulfilling the plan informational requirements of subdivisions (b) and (f).

Detailed information is provided below regarding factors that impact the SFPUC RWS supply reliability. The source for the information is the common language provided by the SFPUC and BAWSCA; see Appendix H.

Level of Service Goals

The SFPUC historically has met demand in its service area in all year types from its watersheds, which consist of:

- Tuolumne River watershed
- Alameda Creek watershed
- San Mateo County watersheds

In general, 85 percent of the supply comes from the Tuolumne River through Hetch Hetchy Reservoir and the remaining 15 percent comes from the local watersheds through the San Antonio, Calaveras, Crystal Springs, Pilarcitos and San Andreas Reservoirs. The adopted Water Supply Improvement Program (WSIP) retains this mix of water supply for all year types.

In 2008, the SFPUC adopted Level of Service (LOS) Goals and Objectives in conjunction with the adoption of the WSIP for the RWS. The SFPUC updated the LOS Goals and

Objectives in February 2020. The SFPUC's LOS Goals and Objectives related to water supply are as follows:

Program Goal	System Performance Objective
Water Supply – *meet customer water needs in non-drought and drought periods*	• Meet all state and federal regulations to support the proper operation of the water system and related power facilities. • Meet average annual water demand of 265 million gallons per day (MGD) from the SFPUC watersheds for retail and Wholesale Customers during non–drought years for system demands consistent with the 2009 Water Supply Agreement (WSA). • Meet dry-year delivery needs while limiting rationing to a maximum 20 percent system-wide reduction in water service during extended droughts. • Diversify water supply options during non-drought and drought periods. • Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers.

Bay-Delta Plan Impacts

Based on information provided by SFPUC and BAWSCA (Appendix H and Appendix I) the adoption of the 2018 Bay-Delta Plan Amendment is anticipated to impact the reliability of the RWS supplies in the future.

In December 2018, the State Water Resources Control Board (SWRCB) adopted amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Bay-Delta Plan Amendment) to establish water quality objectives to maintain the health of the Bay-Delta ecosystem. The SWRCB is required by law to regularly review this plan. The adopted Bay-Delta Plan Amendment was developed with the stated goal of increasing salmonid populations in three San Joaquin River tributaries (the Stanislaus, Merced, and Tuolumne Rivers) and the Bay-Delta. The Bay-

Delta Plan Amendment requires the release of 30-50% of the “unimpaired flow”[33] on the three tributaries from February through June in every year type. In SFPUC modeling of the new flow standard, it is assumed that the required release is 40% of unimpaired flow.

If the Bay-Delta Plan Amendment is implemented, the SFPUC will be able to meet the projected water demands presented in this Urban Water Management Plan (UWMP) in normal years but would experience supply shortages in single dry years or multiple dry years. Implementation of the Bay-Delta Plan Amendment will require rationing in all single dry years and multiple dry years. The SFPUC has initiated an Alternative Water Supply Planning Program (AWSP) to ensure that San Francisco can meet its Retail and Wholesale Customer water needs, address projected dry years shortages, and limit rationing to a maximum 20 percent system-wide in accordance with adopted SFPUC policies. This program is in early planning stages and is intended to meet future water supply challenges and vulnerabilities such as environmental flow needs and other regulatory changes; earthquakes, disasters, and emergencies; increases in population and employment; and climate change. As the region faces future challenges – both known and unknown – the SFPUC is considering this suite of diverse non-traditional supplies and leveraging regional partnerships to meet Retail and Wholesale Customer needs through 2045.

The SWRCB has stated that it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, assuming all required approvals are obtained by that time. But implementation of the Plan Amendment is uncertain for multiple reasons.

First, since adoption of the Bay-Delta Plan Amendment, over a dozen lawsuits have been filed in both state and federal courts, challenging the SWRCB’s adoption of the Bay-Delta Plan Amendment, including a legal challenge filed by the federal government, at the request of the U.S. Department of Interior, Bureau of Reclamation. This litigation is in the early stages and there have been no dispositive court rulings as of this date.

Second, the Bay-Delta Plan Amendment is not self-implementing and does not automatically allocate responsibility for meeting its new flow requirements to the SFPUC or any other water rights holders. Rather, the Bay-Delta Plan Amendment merely provides a regulatory framework for flow allocation, which must be accomplished by other regulatory and/or adjudicatory proceedings, such as a comprehensive water rights adjudication or, in the case of the Tuolumne River, may be implemented through the water quality certification process set forth in section 401 of the Clean Water Act as part

[33] "Unimpaired flow represents the natural water production of a river basin, unaltered by upstream diversions, storage, or by export or import of water to or from other watersheds." (Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Dec. 12, 2018) p.17, fn. 14, available at https://www.waterboards.ca.gov/plans_policies/docs/2018wqcp.pdf.)

of the Federal Energy Regulatory Commission's licensing proceedings for the Don Pedro and La Grange hydroelectric projects. It is currently unclear when the license amendment process is expected to be completed. This process and the other regulatory and/or adjudicatory proceedings would likely face legal challenges and have lengthy timelines, and quite possibly could result in a different assignment of flow responsibility (and therefore a different water supply impact on the SFPUC).

Third, in recognition of the obstacles to implementation of the Bay-Delta Plan Amendment, the SWRCB Resolution No. 2018-0059 adopting the Bay-Delta Plan Amendment directed staff to help complete a "Delta watershed-wide agreement, including potential flow measures for the Tuolumne River" by March 1, 2019, and to incorporate such agreements as an "alternative" for a future amendment to the Bay-Delta Plan to be presented to the SWRCB "as early as possible after December 1, 2019." In accordance with the SWRCB's instruction, on March 1, 2019, SFPUC, in partnership with other key stakeholders, submitted a proposed project description for the Tuolumne River that could be the basis for a voluntary substitute agreement with the SWRCB ("March 1st Proposed Voluntary Agreement"). On March 26, 2019, the Commission adopted Resolution No. 19-0057 to support the SFPUC's participation in the Voluntary Agreement negotiation process. To date, those negotiations are ongoing under the California Natural Resources Agency and the leadership of the Newsom administration.[34]

Drought Allocation Methodology

Given the constraints described above, the SFPUC has provided all of the Wholesale Customers with estimates of the RWS reliability in all year types though 2045, as shown in Appendix I. The Tier One Plan describes the method for allocating RWS water between Retail and Wholesale Customers during system-wide shortages of 20 percent or less. The Tier Two Plan allocates the collective Wholesale Customer share from the Tier One Plan among each of SFPUC's 26 Wholesale Customers.

For the purposes of 2020 UWMP development, BAWSCA provided a revised methodology to allocate RWS supplies during projected future single dry and multiple dry years in the instance where the supply shortfalls are greater than 20 percent. SFPUC and BAWSCA assumed that Tier One allocations for system-wide shortfalls of 16 percent to 20 percent would apply for all shortfalls greater than 20 percent. BAWSCA provided a revised methodology to allocate RWS supplies to Wholesale Agencies. The inclusion of these revised methodologies, which serve as the preliminary basis for UWMP supply reliability analyses, does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodologies.

[34] California Natural Resources Agency, "Voluntary Agreements to Improve Habitat and Flow in the Delta and its Watersheds," available at https://files.resources.ca.gov/voluntary-agreements/.

The Tier One and Tier Two Plans and the drought allocation methodologies used in the 2020 UWMP for shortfalls of greater than 20 percent are further described below.

Tier One Drought Allocations

In July 2009, San Francisco and its Wholesale Customers in Alameda County, Santa Clara County, and San Mateo County (Wholesale Customers) adopted the WSA, which includes a Water Shortage Allocation Plan (WSAP) that describes the method for allocating water from the RWS between Retail and Wholesale Customers during system-wide shortages of 20 percent or less. The WSAP, also known as the Tier One Plan, was amended in the 2018 Amended and Restated WSA.

The SFPUC allocates water under the Tier One Plan when it determines that the projected available water supply is up to 20 percent less than projected system-wide water purchases. The following table shows the SFPUC (i.e, Retail Customers) share and the Wholesale Customers' share of the annual water supply available during shortages depending on the level of system-wide reduction in water use that is required. The Wholesale Customers' share will be apportioned among the individual Wholesale Customers based on a separate methodology adopted by the Wholesale Customers, known as the Tier Two Plan, discussed further below.

Level of System-Wide Reduction in Water Use Required	Share of Available Water	
	SFPUC Share	Wholesale Customers Share
5% or less	35.5%	64.5%
6% through 10%	36.0%	64.0%
11% through 15%	37.0%	63.0%
16% through 20%	37.5%	62.5%

The Tier One Plan allows for voluntary transfers of shortage allocations between the SFPUC and any Wholesale Customer as well as between Wholesale Customers themselves. In addition, water "banked" by a Wholesale Customer, through reductions in usage greater than required, may also be transferred.

As amended in 2018, the Tier One Plan requires Retail Customers to conserve a minimum of 5 percent during droughts. If Retail Customer demands are lower than the Retail

Customer allocation (resulting in a "positive allocation" to Retail[35]) then the excess percentage would be re-allocated to the Wholesale Customers' share. The additional water conserved by Retail Customers up to the minimum 5 percent level is deemed to remain in storage for allocation in future successive dry years.

The Tier One Plan will expire at the end of the term of the WSA in 2034, unless mutually extended by San Francisco and the Wholesale Customers.

The Tier One Plan applies only when the SFPUC determines that a system-wide water shortage exists and issues a declaration of a water shortage emergency under California Water Code Section 350. Separate from a declaration of a water shortage emergency, the SFPUC may opt to request voluntary cutbacks from its Retail and Wholesale Customers to achieve necessary water use reductions during drought periods.

As discussed above, the Tier One Plan only applies to system-wide shortages of 20 percent or less, and there is currently no methodology for sharing available water between SFPUC and Wholesale Customers for system-wide shortages of greater than 20 percent. SFPUC and BAWSCA assumed that Tier One allocations for System-Wide shortfalls of 16 percent to 20 percent would apply for all shortfalls greater than 20 percent for purposes of the UWMP supply reliability analyses. The analysis included herein does not in any way imply an agreement by BAWSCA member agencies with the assumed application of the Tier One allocations by SFPUC and BAWSCA for shortages of greater than 20 percent.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in MGD, which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using

[35] See Water Supply Agreement, Water Shortage Allocation Plan (Attachment H), Section 2.1.

the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each wholesale customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

Per WSA Section 3.11, the Tier One and Tier Two Plans will be used to allocate water from the Regional Water System between Retail and Wholesale Customers during system-wide shortages of 20% or less. For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis. For purposes of the 2020 UWMPs, for San Francisco Regional Water System (RWS) shortages in excess of 20%, the allocations among the Wholesale Customers is assumed to be equivalent among them and to equal the drought cutback to Wholesale Customer by the SFPUC.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021. BAWSCA's workplan for FY 2021-22 includes development of an updated Tier 2 Plan.

BAWSCA's workplan for FY 2021-22 includes development of an updated Tier 2 Plan.

Revised Drought Allocation Plan

As detailed by BAWSCA in multiple memos and workshops (Appendix I), the Tier Two Plan was not designed for RWS shortages greater than 20 percent.[36] In a memoranda dated February 18, 2021, BAWSCA provided a refined methodology to allocate RWS supplies during projected future single dry and multiple dry years in the instance where the supply shortfalls are greater than 20 percent. The revised methodology developed by BAWSCA allocates the wholesale RWS supplies as follows:

1. When the average Wholesale Customers' RWS shortages are 10 percent or less, an equal percent reduction will be applied across all agencies. This is consistent with the existing Tier Two requirement of a minimum 10 percent cutback in any Tier Two application scenario.
2. When average Wholesale Customers' shortages are between 10 and 20 percent, the Tier Two Plan will be applied.
3. When the average Wholesale Customers' RWS shortages are greater than 20 percent, an equal percent reduction will be applied across all agencies.

The associated allocations based on the updated BAWSCA methodology are included as Appendix I. While this allocation methodology has been used herein, Ca Water notes that, per its memoranda dated February 18, 2021 (Appendix I):

> "BAWSCA recognizes that this is not an ideal situation or method for allocation of available drought supplies. In the event of actual RWS shortages greater than 20 percent, the Member Agencies would have the opportunity to negotiate and agree upon a more nuanced and equitable approach. Such an approach would likely consider basic health and safety needs, the water needs to support critical institutions such as hospitals, and minimizing economic impacts on individual communities and the region."

As such, this allocation method is only intended to serve as the preliminary basis for the 2020 UWMP supply reliability analysis. The analysis provided herein does not in any way imply an agreement by BAWSCA member agencies as to the exact allocation methodology. BAWSCA member agencies are in discussions about jointly developing an allocation method that would consider additional multiple equity factors in the event that SFPUC is not able to deliver its contractual supply volume, and its cutbacks to the RWS supply exceed 20 percent.

[36] Note that the Tier One Drought Allocations were also not designed for shortages greater than 20 percent. SFPUC and BAWSCA have assumed for UWMP planning purposes that the Wholesale Share will remain 62.5 percent for all shortfalls greater than 16 percent.

7.1.2 Local Surface Water Supply Availability

The District's local surface water supply is estimated to be available during normal hydrologic years at a volume of 840 acre-feet per year (AFY), based on analysis of the Bear Gulch Creek watershed yield and with consideration of the various diversion constraints under the District's water rights and minimum instream flow requirements. Although local surface water diversions (and subsequent treatment and use of local surface water) have occurred historically during dry years, and the District's analysis indicates that some diversions are likely to occur in future dry years[37], for the purposes of this UWMP the District conservatively assumes that local surface water supplies will be zero during single dry and multiple dry years over the planning horizon.

7.1.3 Water Quality

☑ ***CWC § 10634***

The plan shall include information, to the extent practicable, relating to the quality of existing sources of water available to the supplier over the same five-year increments as described in subdivision (a) of Section 10631, and the manner in which water quality affects water management strategies and supply reliability.

Impaired water quality also has the potential to affect water supply reliability. Cal Water has and will continue to meet all state and federal water quality regulations. All drinking water standards are set by the U.S. Environmental Protection Agency (USEPA) under the authorization of the Federal Safe Drinking Water Act of 1974. In California, the State Water Resources Control Board (SWRCB), Division of Drinking Water (DDW) can either adopt the USEPA standards or set more stringent standards, which are then codified in Title 22 of the California Code of Regulations. There are two general types of drinking water standards:

- **Primary Maximum Contaminant Levels (MCLs)** are health protective standards and are established using a very conservative risk-based approach for each constituent that takes into potential health effects, detectability and treatability, and costs of treatment. Public water systems may not serve water that exceeds Primary MCLs for any constituent.

- **Secondary MCLs** are based on the aesthetic qualities of the water such as taste, odor, color, and certain mineral content, and are considered limits for constituents that may affect consumer acceptance of the water.

Cal Water routinely monitors the water that is treated and served to customers to ensure that water delivered to customers meets these drinking water standards. The results of this testing are reported to the SWRCB DDW following each test and are summarized annually in Water Quality Reports (also known as "Consumer Confidence Reports"), which are provided to

[37] Diversions from the Bear Gulch Creek system are estimated at 291 AF with a 90% exceedance probability.

customers by mail and made available on Cal Water's website: https://www.calwater.com/waterquality/water-quality-reports/.

As discussed in Chapter 6, the majority of the water supply to the SFPUC RWS is from the Hetch Hetchy Reservoir in the Sierra Nevada Mountains. The Hetch Hetchy Reservoir is considered a very high-quality water source due to low total dissolved solid (TDS) concentrations and other factors. Additional water supplies from the Alameda and Peninsula sources come from areas with restricted access to protect the source water quality.

The SFPUC's Water Quality Division (WQD) regularly collects and tests water samples from reservoirs and designated sampling points throughout the RWS to ensure that the SFPUC's water meets or exceeds federal and state drinking water standards. In 2019, the WQD conducted more than 53,650 drinking water tests in the sources and transmission systems. This is in addition to the extensive treatment process control monitoring performed by the SFPUC's certified operators and online instruments. The SFPUC also has online instruments providing continuous water quality monitoring at numerous locations.

Given Cal Water and SFPUC's proactive monitoring and management of water quality, water quality is not expected to impact the reliability of the District's available supplies within the planning horizon (i.e., through 2045).

7.1.4 Climate Change

☑ ***CWC § 10631 (b) (1)***

...For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

Section 6.10.1 provides a summary of the assessments of the applicable climate change on supplies that Cal Water and SFPUC have previously performed and those planned for the near term. The anticipated effects of climate change have been directly factored into the District's assessment of its supply reliability. As discussed in Section 6.10.1, Cal Water is actively working to further quantify and consider future climate change impacts as part of its Cal Water's ongoing supply and operations planning.

7.2 Reliability by Type of Year

☑ ***CWC § 10631 (b)***

Identify and quantify, to the extent practicable, the existing and planned sources of water available to the supplier over the same five-year increments described in subdivision (a), providing supporting and related information, including all of the following:

☑ ***CWC § 10631 (b)(1)***

A detailed discussion of anticipated supply availability under a normal water year, single dry year, and droughts lasting at least five years, as well as more frequent and severe periods of drought, as described in the drought risk assessment. For each source of water supply, consider any information pertinent to the reliability analysis conducted pursuant to Section 10635, including changes in supply due to climate change.

☑ ***CWC § 10635 (a)***

Every urban water supplier shall include, as part of its urban water management plan, an assessment of the reliability of its water service to its customers during normal, dry, and multiple dry water years. This water supply and demand assessment shall compare the total water supply sources available to the water supplier with the long-term total projected water use over the next 20 years, in five-year increments, for a normal water year, a single dry water year, and a drought lasting five consecutive water years. The water service reliability assessment shall be based upon the information compiled pursuant to Section 10631, including available data from state, regional, or local agency population projections within the service area of the urban water supplier.

Per the UWMP Guidebook 2020, the water service reliability assessment includes three unique year types:

- A normal hydrologic year represents the water supplies available under normal conditions, this could be an averaged range of years or a single representative year,
- A single dry year represents the lowest available water supply, and
- A five-consecutive year drought represents the driest five-year period in the historical record.

Identification of these dry year periods consistent with the UWMP Guidebook 2020 methodology is provided in the language provided by BAWSCA and the SFPUC in Appendix H and Appendix I, and is presented in Table 7-1 and Table 7-2.

Table 7-1. Basis of Water Year Data (Reliability Assessment) (DWR Table 7-1)

Year Type	Base Year	Available Supplies if Year Type Repeats	
		X	Quantification of available supplies is not compatible with this table and is provided elsewhere in the UWMP. Location: Table 7-2
			Quantification of available supplies is provided in this table as either volume only, percent only, or both.
		Volume Available	% of Average Supply
Average Year			
Single-Dry Year			
Consecutive Dry Years 1st Year			
Consecutive Dry Years 2nd Year			
Consecutive Dry Years 3rd Year			
Consecutive Dry Years 4th Year			
Consecutive Dry Years 5th Year			
NOTES:			

7.2.1 SFPUC Supply Modeled RWS Dry Year Supply Availability

As described in SFPUC's 2020 UWMP, SFPUC used the Hetch Hetchy and Local Simulation Model (HHLSM) to estimate SFPUC RWS supply availability for water service reliability assessment and the drought risk assessment (DRA; Section 7.5). HHLSM simulates supplies over a historical record of hydrology from 1920 through 2017 with a representation of current and planned SFPUC RWS infrastructure and operations.

Water supply shortfalls presented by SFPUC in Appendix I were estimated using SFPUC's design drought methodology. The SFPUC uses a hypothetical 8.5-year design drought that is more severe than what the RWS has historically experienced as the basis for planning and modeling of future scenarios. The design drought consists of the 1987-92 drought, followed by an additional 2.5 years of dry conditions from the hydrologic record that include the 1976-77 drought. The five-consecutive-year dry sequence used for the UWMP represents years 2 through 6 of the design drought. However, the modeling approach assumes water supply rationing each year that is designed to provide sufficient carry-over water in SFPUC reservoirs to continue delivering water, although at reduced levels, during each year of the five-consecutive year drought and the remaining years of the design drought.[38]

[38] SFPUC, 2021. 2020 Urban Water Management Plan, dated June 2021.

SFPUC provided results for two modeled scenarios, which show significantly different supply reliability projections for the RWS:

2. With full implementation of the Bay-Delta Plan Amendment in 2023
3. Without implementation of the Bay-Delta Plan Amendment

The SFPUC decided to present the water reliability analysis with full implementation of the Bay-Delta Plan Amendment in the SFPUC 2020 UWMP Submittal Tables and provided the following rationale for that decision:

> The adoption of the Bay-Delta Plan Amendment may significantly impact the supply available from the RWS. SFPUC recognizes that the Bay-Delta Plan Amendment has been adopted and that, given that it is now state law, we must plan for a future in which it is fully implemented. SFPUC also acknowledges that the plan is not self-implementing and therefore does not automatically go into effect. SFPUC is currently pursuing a voluntary agreement as well as a lawsuit which would limit implementation of the Plan. With both of these processes occurring on an unknown timeline, SFPUC does not know at this time when the Bay-Delta Plan Amendment is likely to go into effect. As a result, it makes sense to conduct future supply modeling for a scenario that doesn't include implementation of the Bay-Delta Plan Amendment, as that represents a potential supply reliability scenario.
>
> Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the SFPUC conducted water service reliability assessment that includes: (1) a scenario in which the Bay-Delta Plan Amendment is fully implemented in 2023, and (2) a scenario that considers the SFPUC system's current situation without the Bay-Delta Plan Amendment. The two scenarios provide a bookend for the possible future scenarios regarding RWS supplies. The standardized tables associated with the SFPUC's UWMP contain the future scenario that assumes implementation of the Bay-Delta Plan Amendment starting in 2023.
>
> Although the SWRCB has stated it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, given the current level of uncertainty, it is assumed for the purposes of the SFPUC's draft UWMP that the Bay-Delta Plan Amendment will be fully implemented starting in 2023.

As shown in Appendix I, SFPUC also provided results for each of the modeling scenarios described above assuming demands on the RWS equal to both: (1) the total of projected retail demands and projected Wholesale Customer purchases, and (2) a constant water demand of 265 MGD from the SFPUC watersheds for retail and Wholesale Customers, consistent with SFPUC's contractual obligation. According to the SFPUC, the modeling based on a demand of 265 MGD was used to "facilitate planning that supports meeting this Level of Service goal and their contractual obligations." Supply modeling results presented in the text of the SFPUC's 2020 UWMP reflect an input of projected retail and Wholesale demands on the RWS.

Consistent with SFPUC's approach and guidance from SFPUC and BAWSCA, this UWMP presents results for the water service reliability assessment and the DRA (Section 7.5) based on the modeling scenario that assumes full implementation of the Bay-Delta Plan Amendment in 2023 and uses projected demands on the RWS. SFPUC modeling results for this scenario showing the total RWS supply available to Wholesale Customers during the characteristic year types can be found in Tables 3a-3g of the SFPUC letter dated March 30, 2021. These results show total Wholesale RWS supply shortfalls ranging from 36 percent to 54 percent of projected purchases during dry years after 2023.

For comparison purposes, results for the scenario without the Bay-Delta Plan Amendment can be found in Tables 4a-4g of the same SFPUC letter. These results indicated that the SFPUC would be able to meet 100 percent of Wholesale projected purchases during all year types except during the fourth and fifth consecutive dry years for base year 2045 when 15 percent Wholesale supply shortages are projected.

7.2.2 Cal Water's Year Type Characterization

As discussed in Section 6.1, in accordance with the SFPUC's perpetual obligation to Cal Water's Supply Assurance, Cal Water has an Individual Supply Guarantee (ISG) of 35.68 MGD (39,993 AFY), which is shared among its Bear Gulch, Mid-Peninsula, and South San Francisco Districts (also referred to herein as the "Peninsula Districts"). SFPUC is obligated to provide Cal Water with up to 100 percent of Cal Water's ISG during normal years.

Using the SFPUC modeling results presented in the of the SFPUC letter dated March 30, 2021, BAWSCA provided single and five-consecutive dry-year allocations for each agency based on the methodology described in Section 7.1.1. As discussed therein, for the purposes for the 2020 UWMP supply reliability analysis only, Wholesale Agency drought allocations assume an equal percent reduction across all agencies when the average Wholesale Customers' RWS shortages are greater than 20 percent. These percent reductions for the scenario that assumes the implementation of the Bay-Delta Plan Amendment in 2023 are included in Table E of the BAWSCA updated drought allocation memorandum data April 1, 2021 (Appendix I) and reproduced in Table 7-2, below, for base year 2025 through 2045. The percent reductions shown in Table 7-2 are applied to the District's projected potable demands listed in Table 4-3 for each respective base year to calculate the projected dry-year RWS supplies shown in Table 7-4 and Table 7-5.

Table 7-2. RWS Wholesale Supply Availability During Normal and Dry Years for Based Years 2025 through 2045 (Responds to DWR Table 7-1)

Base Year	Normal Year	Single Dry Year	Multiple Dry Years				
			Year 1	Year 2	Year 3	Year 4	Year 5
2025	100%	64%	64%	55%	55%	55%	55%
2030	100%	64%	64%	55%	55%	55%	55%
2035	100%	64%	64%	54%	54%	54%	50%
2040	100%	63%	63%	54%	54%	48%	48%
2045	100%	54%	54%	54%	54%	46%	46%

NOTES:
(a) Normal-year water supply availability is presented in terms of percentage of Cal Water's ISG (35.68 MGD).
(b) Dry-year water supply availability is presented in terms of percentage of projected RWS demands for each base year consistent the revised BAWSCA Drought Methodology that assumes equal percent cutbacks across all Wholesale Agencies.
(c) Results reflect scenario with Bay-Delta Plan Amendment implemented in 2023 and the use projected RWS purchases.

7.3 Supply and Demand Assessment

Water supply and demand patterns change during normal, single dry, and multiple dry years. Cal Water has relied on the demand modeling described in Chapter 4 to forecast demands for normal, single dry and multiple dry years.

7.3.1 Normal Year Supply and Demand Assessment

Table 7-2 shows the projected supply and demand totals for a normal year. The supply and demand totals are consistent with those in Table 6-9B and Table 4-3, respectively. The District is expected to have adequate water supplies during normal years to meet its projected demands through 2045.

Table 7-3. Normal Year Supply and Demand Comparison (DWR Table 7-2)

	2025	2030	2035	2040	2045
Supply totals *From DWR Table 6-9*	12,796	12,699	12,730	12,675	12,694
Demand totals *From DWR Table 4-3*	12,796	12,699	12,730	12,675	12,694
Difference	0	0	0	0	0

NOTES:
(a) Volumes are in units of AF.

7.3.2 Dry Year Supply and Demand Assessment (with Bay-Delta Plan)

The Bear Gulch District's local surface water supply is conservatively assumed to be zero during single dry and multiple dry years over the planning horizon.

The reliability of the RWS is anticipated to vary greatly in different year types. As described above and detailed in Appendix I, Cal Water has relied on the supply reliability estimates provided by the SFPUC for the RWS and the drought allocation structure provided by SFPUC and BAWSCA to estimate available RWS supplies in dry year types through 2045.[39]

Table 7-4 shows the projected supply and demand totals for the single dry year, and Table 7-5 shows the projected supply and demand totals for multiple dry year periods extending five years.

Dry year RWS supply availability is calculated in accordance with Table 7-2, as a percentage of projected RWS demands for each base year consistent with the revised BAWSCA Drought Methodology that assumes equal percent cutbacks across all Wholesale Agencies.

Table 7-4. Single Dry Year Supply and Demand Comparison (DWR Table 7-3)

	2025	2030	2035	2040	2045
Supply totals	8,546	8,482	8,503	8,334	7,154
Demand totals	13,354	13,253	13,285	13,228	13,248
Difference	(4,808)	(4,771)	(4,782)	(4,894)	(6,094)
NOTES: (a) Volumes are in units of AF.					

[39] The balance between supply and demand totals excludes usage reductions that are not directly a function of Cal Water supplies, but are externally-imposed by other entities, such as the 2015 State-mandated cutbacks.

Table 7-5. Multiple Dry Years Supply and Demand Comparison (DWR Table 7-4)

		2025	2030	2035	2040	2045
First year	Supply totals	8,767	8,701	8,722	8,549	7,339
	Demand totals	13,699	13,595	13,629	13,570	13,591
	Difference	(4,932)	(4,894)	(4,906)	(5,021)	(6,252)
Second year	Supply totals	7,534	7,477	7,360	7,328	7,339
	Demand totals	13,699	13,595	13,629	13,570	13,591
	Difference	(6,164)	(6,118)	(6,269)	(6,242)	(6,252)
Third year	Supply totals	7,534	7,477	7,360	7,328	7,339
	Demand totals	13,699	13,595	13,629	13,570	13,591
	Difference	(6,164)	(6,118)	(6,269)	(6,242)	(6,252)
Fourth year	Supply totals	7,534	7,477	7,360	6,514	6,252
	Demand totals	13,699	13,595	13,629	13,570	13,591
	Difference	(6,164)	(6,118)	(6,269)	(7,057)	(7,339)
Fifth year	Supply totals	7,534	7,477	6,814	6,514	6,252
	Demand totals	13,699	13,595	13,629	13,570	13,591
	Difference	(6,164)	(6,118)	(6,814)	(7,057)	(7,339)

NOTES:
(a) Volumes are in units of AF.

7.3.3 Uncertainties in Dry Year Water Supply Projections

As shown in the above tables, significant water supply shortfalls are currently projected in future single and multiple dry years, directly because of the Bay-Delta Plan Amendment implementation. However, numerous uncertainties remain in the implementation of the Bay-Delta Plan Amendment. The water supply projections presented above likely represent a worst-case scenario in which the Bay-Delta Plan Amendment is implemented without the SFPUC and the SWRCB reaching a Voluntary Agreement and do not account for implementation of SFPUC's AWSP, described in more detail below. Under this supply scenario, SFPUC appears not to be able to meet its contractual obligations (i.e., Level of Service goals) and Cal Water's forecasted demands during droughts.

As discussed in Section 7.2.1, SFPUC also provided water supply reliability projections without the Bay-Delta Plan Amendment (see Appendix I), which likely represents a highly optimistic water supply reliability outcome. These projections indicated that without the Bay-Delta Plan Amendment SFPUC would be able to supply 100 percent of projected RWS demands in all year types through 2045, except for the 4th and 5th consecutive dry year in 2045, during which 90 percent of projected RWS demands (85 percent of the Wholesale demands) would be met. The large disparity in projected water supply reliability between these two scenarios demonstrate the current level uncertainty.

In addition to these two UWMP scenarios, in a March 26, 2021 Special Commission Meeting, SFPUC staff presented HHLSM modeling results for 10 different scenarios, including scenarios with the implementation of the Tuolumne River Voluntary Agreement (TRVA), with the implementation of the Bay-Delta Plan Amendment and the AWSP, and with the use of a modified rationing policy and a modified design drought (Appendix J). Results for the scenarios with the TRVA and with the AWSP (particularly with a modified rationing policy and design drought) showed significantly improved RWS supply availability compared to the Bay-Delta Plan Amendment scenario shown herein.

The current sources of uncertainty in the dry year water supply projections are summarized below:

- *Implementation of the Bay-Delta Plan Amendment is under negotiation.* The SFPUC is continuing negotiations with the SWRCB on implementation of the Bay-Delta Plan Amendment for water supply cutbacks, particularly during droughts. The SFPUC, in partnership with other key stakeholders, has proposed a voluntary substitute agreement to the Bay-Delta Plan Amendment, the TRVA, that provides a collaborative approach to protect the environment and plan for a reliable and high-quality future potable water supply. This is a dynamic situation and the projected drought cutback allocations may need to be revised before the next (i.e., 2025) UWMP depending on the outcome of ongoing negotiations.
- *Benefits of the AWSP are not accounted for in current supply projections.* As discussed in Section 7.3.4 and Appendix I, SFPUC is exploring options to increase its supplies through the AWSP. Implementation of feasible projects developed under the AWSP is not yet reflected in the supply reliability scenarios presented herein and is anticipated to reduce the projected RWS supply shortfalls (Appendix J).
- *SFPUC is considering modifications to its design drought methodology and rationing policy.* Shortening the 8.5-year design drought or modifying the rationing policy to increase rationing in the early years of a drought are anticipated to reduce projected RWS supply shortfalls (Appendix J).
- *Methodology for Tier One and Tier Two Wholesale drought allocations have not been established for wholesale shortages greater than 20 percent.* As discussed in Section 7.1.1, the current Tier One and Tier Two Plans are not designed for RWS supply shortages of greater than 20 percent. For UWMP planning purposes per BAWSCA guidance, the Tier One Wholesale share for a 16 percent to 20 percent supply reduction (62.5 percent) has been applied for reductions greater than 20 percent and an equal percent reduction has been applied across all Wholesale agencies. BAWSCA member agencies have not formally agreed to adopt this shortage allocation methodology and are in discussions about jointly developing an alternative allocation method that would consider additional equity factors

if SFPUC is unable to deliver its contractual supply volume and cutbacks to the RWS supply exceed 20 percent.

- *RWS demands are subject to change.* The RWS supply availability is dependent upon the system demands. As discussed in Section 7.2, the supply scenarios are based on the total projected Wholesale Customer purchases provided by BAWSCA to SFPUC in January 2021. Many BAWSCA agencies have refined their projected demands during the UWMP process after these estimates were provided to SFPUC. Furthermore, the RWS demand projections are subject to change in the future based upon future housing needs, increased conservation, and development of additional local supplies.
- *Frequency and duration of cutbacks are also uncertain.* While the projected shortfalls presented in the UWMP appear severe, the actual frequency and duration of such shortfalls are uncertain. Based on the HHLSM simulations provided by BAWSCA for the with Bay-Delta Plan Amendment scenario (Appendix I), rationing is anticipated to be required 20 percent of years for base year 2025 through 2035, 23 percent of all years for base year 2040, and 25 percent of years for base year 2045. In addition to the supply volumes, the above listed uncertainties would also impact the projected frequency and duration of shortfalls. As such, in addition to evaluating local options to increase supply reliability, Cal Water has placed high priority on working with BAWSCA and SFPUC in the upcoming years to better refine the estimates of RWS supply reliability and may amend this UWMP when new information becomes available.

The above uncertainties notwithstanding, BAWSCA's current drought allocation cutbacks will require the District to apply its Water Shortage Contingency Plan (WSCP) Stage 6, for water use restrictions above 50 percent and will affect Cal Water's short- and long-term water management decisions. As described further below (and in Section 7.4), Cal Water is working independently and with the other BAWSCA agencies to identify regional mitigation measures to improve reliability for regional and local water supplies and meet its customers' water needs. If conditions for large drought cutbacks to the RWS persist, Cal Water will need to implement additional demand management practices to invoke strict restrictions on potable water use, and obtain funding to accelerate developing alternate supplies of water.

Cal Water recommends that users of its 2020 UWMP contact District staff for potential updates about its water supply reliability and the DRA before using the 2020 UWMP drought cutback projections for their planning projects and referencing the drought allocations.

7.3.4 Strategies and Actions to Address Dry Year Supply Shortfalls

Although there remains significant uncertainty in future supply availability, as discussed above, Cal Water, SFPUC, and BAWSCA have developed strategies and actions to address the projected dry year supply shortfalls. These efforts are discussed in the following sections.

SFPUC and Other Regional Strategies and Actions

Dry Year Water Supply Projects

The WSIP authorized the SFPUC to undertake a number of water supply projects to meet dry-year demands with no greater than 20 percent system-wide rationing in any one year. Implementation of these projects is also expected to mitigate impacts of the implementation of the Bay-Delta Plan Amendment. Those projects include the following:

- *Calaveras Dam Replacement Project*. Calaveras Dam is located near a seismically active fault zone and was determined to be seismically vulnerable. To address this vulnerability, the SFPUC constructed a new dam of equal height downstream of the existing dam. Construction on the project occurred between 2011 and July 2019. The SFPUC began impounding water behind the new dam in accordance with California Division of Safety of Dams (DSOD) guidance in the winter of 2018/2019.

- *Alameda Creek Recapture Project*. As a part of the regulatory requirements for future operations of Calaveras Reservoir, the SFPUC must implement bypass and instream flow schedules for Alameda Creek. The Alameda Creek Recapture Project will recapture a portion of the water system yield lost due to the instream flow releases at Calaveras Reservoir or bypassed around the Alameda Creek Diversion Dam and return this yield to the RWS through facilities in the Sunol Valley. Water that naturally infiltrates from Alameda Creek will be recaptured into an existing quarry pond known as SMP (Surface Mining Permit)-24 Pond F2. The project will be designed to allow the recaptured water to be pumped to the Sunol Valley Water Treatment Plant or to San Antonio Reservoir. Construction of this project will occur from spring 2021 to fall 2022.

- *Lower Crystal Springs Dam Improvements*. The Lower Crystal Springs Dam (LCSD) Improvements were substantially completed in November 2011. The joint San Mateo County/SFPUC Bridge Replacement Project to replace the bridge across the dam was completed in January 2019. A WSIP follow up project to modify the LCSD Stilling Basin for fish habitat and upgrade the fish water release and other valves started in April 2019. While the main improvements to the dam have been completed, environmental permitting issues for reservoir operation remain significant. While the reservoir elevation was lowered due to DSOD restrictions, the habitat for the Fountain Thistle, an endangered plant, followed the lowered reservoir elevation. Raising the reservoir elevation now requires that new plant populations be restored incrementally before the reservoir elevation is raised. The result is that it may be several years before pre-project water storage volumes can be restored.

- *Regional Groundwater Storage and Recovery Project*. The Groundwater Storage and Recovery Project (GSRP) is a strategic partnership between SFPUC and three San Mateo County agencies – Cal Water, the City of Daly City, and the City of San Bruno – to conjunctively operate the south Westside Groundwater Basin. The project sustainably manages groundwater and surface water resources in a way that provides supplies during times of drought. During years of normal or heavy rainfall, the project would provide additional surface water to the partner agencies in San Mateo County in lieu of groundwater pumping. Over time, reduced pumping creates water storage through natural recharge of up to 20 billion gallons of new water supply available during dry years.

The project's Final Environmental Impact Report was certified in August 2014, and the project also received Commission approval that month. Phase 1 of this project consists of construction of thirteen well sites and is over 99 percent complete. Phase 2 of this project consists of completing construction of the well station at the South San Francisco Main site and some carryover work that has not been completed from Phase 1. Phase 2 design work began in December 2019.

- *2 MGD Dry-year Water Transfer*. In 2012, the dry-year transfer was proposed between the Modesto Irrigation District and the SFPUC. Negotiations were terminated because an agreement could not be reached. Subsequently, the SFPUC had discussions with the Oakdale Irrigation District for a one-year transfer agreement with the SFPUC for 2 MGD (2,240 acre-feet). No progress towards agreement on a transfer was made in 2019, but the irrigation districts recognize SFPUC's continued interest and SFPUC will continue to pursue transfers.

In order to achieve its target of meeting at least 80 percent of its customer demand during droughts with a system demand of 265 MGD, and to mitigate the impacts of the Bay-Delta Plan, the SFPUC must successfully implement the dry-year water supply projects included in the WSIP.

Furthermore, the permitting obligations for the Calaveras Dam Replacement Project and the Lower Crystal Springs Dam Improvements include a combined commitment of 12.8 MGD for instream flows on average. When this is reduced for an assumed Alameda Creek Recapture Project recovery of 9.3 MGD, the net loss of water supply is 3.5 MGD.

Alternative Water Supply Planning Program

As discussed, below, BAWSCA has taken steps to ensure that SFPUC develops alternative water supplies:

With the adoption of the Bay-Delta Plan Phase 1 (Bay-Delta Plan) by the State Water Resources Control Board in December of 2018, coupled with the uncertainties associated with litigation and the development of Voluntary Agreements that, if successful, would provide an alternative to the 40% unimpaired flow requirement that is required by the Bay-Delta Plan, BAWSCA redoubled its efforts to ensure that the SFPUC took necessary action to develop alternative water supplies such that they would be in place to fill any potential gap in supply by implementation of the Bay-Delta Plan and that the SFPUC would be able to meet its legal and contractual obligations to its Wholesale Customers.

In 2019, BAWSCA held numerous meetings with the SFPUC encouraging them to develop a division within their organization whose chief mission was to spearhead alternative water supply development. On June 25, 2019, BAWSCA provided a written and oral statement to the Commissioners urging the SFPUC to focus on developing new sources of supply in a manner similar to how it addressed the implementation of the Water System Improvement Program (WSIP). BAWSCA urged that a new water supply program was called for, with clear objectives, persistent focus, a dedicated team, adequate funding, and a plan for successful execution. The SFPUC Commission supported BAWSCA's recommendation and directed staff to undertake such an approach.

In early 2020, the SFPUC began implementation of the Alternative Water Supply Planning Program (AWSP), a program designed to investigate and plan for new water supplies to address future long-term water supply reliability challenges and vulnerabilities on the RWS.

Included in the AWSP is a suite of diverse, non-traditional supply projects that, to a great degree, leverage regional partnerships and are designed to meet the water supply needs of the SFPUC Retail and Wholesale Customers through 2045. As of the most recent Alternative Water Supply Planning Quarterly Update, SFPUC has budgeted $264 million over the next ten years to fund water supply projects. BAWSCA is heavily engaged with the SFPUC on its AWSP efforts.

SFPUC's AWSP is described in more detail below:

The SFPUC is increasing and accelerating its efforts to acquire additional water supplies and explore other projects that would increase overall water supply resilience through the AWSP. The drivers for the program include: (1) the adoption of the Bay-Delta Plan Amendment and the resulting potential limitations to RWS supply during dry years, (2) the net supply shortfall following the implementation of WSIP, (3) San Francisco's perpetual obligation to supply 184 MGD to the Wholesale Customers, (4) adopted LOS Goals to limit rationing to no more than 20 percent system-wide during droughts, and (5) the potential need to identify water supplies that would be required to offer permanent status to interruptible customers. Developing additional supplies through this program would reduce water supply shortfalls and reduce rationing associated with such shortfalls. The planning priorities guiding the framework of the AWSP are as follows:

1. Offset instream flow needs and meet regulatory requirements
2. Meet existing obligations to existing permanent customers
3. Make interruptible customers permanent
4. Meet increased demands of existing and interruptible customers

In conjunction with these planning priorities, the SFPUC considers how the program fits within the LOS Goals and Objectives related to water supply and sustainability when considering new water supply opportunities. The key LOS Goals and Objectives relevant to this effort can be summarized as:

- Meet dry-year delivery needs while limiting rationing to a maximum of 20 percent system-wide reduction in water service during extended droughts;
- Diversify water supply options during non-drought and drought periods;
- Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers;
- Meet, at a minimum, all current and anticipated legal requirements for protection of fish and wildlife habitat;
- Maintain operational flexibility (although this LOS Goal was not intended explicitly for the addition of new supplies, it is applicate here).

Together, the planning priorities and LOS Goals and Objectives provide a lens through which the SFPUC considers water supply options and opportunities to meet all foreseeable water supply needs.

In addition to the Daly City Recycled Water Expansion project[40], which was a potential project identified in the SFPUC's 2015 UWMP and had committed funding at that time, the SFPUC has taken action to fund the study of potential additional water supply projects. Capital projects under consideration to develop additional water supplies include surface water storage expansion, recycled water expansion, water transfers,

[40] While this potential project was identified in the 2015 UWMP, it has since been approved by Daly City following environmental review and has a higher likelihood of being implemented.

desalination, and potable reuse. A more detailed list and descriptions of these efforts are provided below.

The capital projects that are under consideration would be costly and are still in the early feasibility or conceptual planning stages. Because these water supply projects would take 10 to 30 years to implement, and because required environmental permitting negotiations may reduce the amount of water that can be developed, the yield from these projects are not currently incorporated into SFPUC's supply projections. State and federal grants and other financing opportunities would be pursued for eligible projects, to the extent feasible, to offset costs borne by ratepayers.

- *Daly City Recycled Water Expansion (Regional, Normal- and Dry-Year Supply)*. This project can produce up to 3 MGD of tertiary recycled water during the irrigation season (~7 months). On an average annual basis, this is equivalent to 1.25 MGD or 1,400 AFY. The project is envisioned to provide recycled water to 13 cemeteries and other smaller irrigation customers, offsetting existing groundwater pumping from the South Westside Groundwater Basin; this will free up groundwater, enhancing the reliability of the Basin. The project is a regional partnership between the SFPUC and Daly City. The irrigation customers are located largely within California Water Service's (Cal Water's) service area. RWS customers will benefit from the increased reliability of the South Westside Basin for additional drinking water supply during droughts. In this way, this project supports the GSR Project, which is under construction.

- *ACWD-USD Purified Water Partnership (Regional, Normal- and Dry-Year Supply)*. This project could provide a new purified water supply utilizing Union Sanitary District's (USD) treated wastewater. Purified water produced by advanced water treatment at USD could be transmitted to the Quarry Lakes Groundwater Recharge Area to supplement recharge into the Niles Cone Groundwater Basin or put to other uses in Alameda County Water District's (ACWD) service area. With the additional water supply to ACWD, an in-lieu exchange with the SFPUC would result in more water left in the RWS. Additional water supply could also be directly transmitted to the SFPUC through a new intertie between ACWD and the SFPUC.

- *Crystal Springs Purified Water (Regional, Normal- and Dry-Year Supply)*. The Crystal Springs Purified Water (PREP) Project is a purified water project that could provide 6-12 MGD of water supply through reservoir water augmentation at Crystal Springs Reservoir, which is a facility of the RWS. Treated wastewater from Silicon Valley Clean Water (SVCW) and/or the City of San Mateo would go through an advanced water treatment plant to produce purified water that meets state and federal drinking water quality standards. The purified water would then be transmitted 10 to 20 miles (depending on the alignment) to Crystal Springs Reservoir, blended with regional surface water supplies and treated again at Harry Tracy Water Treatment Plant. Project partners include the SFPUC, Bay Area Water Supply and Conservation Agency (BAWSCA), SVCW, CalWater, Redwood City, Foster City, and the City of San Mateo. Partner agencies are contributing financial and staff resources towards the work effort.

- *Los Vaqueros Reservoir Expansion (Regional, Dry Year Supply)*. The Los Vaqueros Reservoir Expansion (LVE) Project is a storage project that will enlarge the existing reservoir located in northeastern Contra Costa County from 160,000 acre-feet to 275,000 acre-feet. While the existing reservoir is owned and operated by the Contra Costa Water District (CCWD), the expansion will have regional benefits and will be managed by a Joint Powers Authority (JPA) that will be set up prior to construction. Meanwhile, CCWD is leading the planning, design and environmental review efforts. CCWD's Board certified the EIS/EIR and approved the LVE Project on May 13, 2020. The additional storage capacity from the LVE Project would provide a dry year water supply benefit to the SFPUC. BAWSCA is working in concert with the SFPUC to support their work effort on the LVE project.
  - Conveyance Alternatives: The SFPUC is considering two main pathways to move water from storage in a prospective LVE Project to the SFPUC's service area, either directly to RWS facilities or indirectly via an exchange with partner agencies. The SFPUC is evaluating potential alignments for conveyance.
  - Bay Area Regional Reliability Shared Water Access Program (BARR SWAP): As part of the BARR Partnership, a consortium of 8 Bay Area water utilities (including ACWD, BAWSCA, CCWD, EBMUD, Marin Municipal Water District (MMWD), SFPUC, Valley Water, and Zone 7 Water Agency) are exploring opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies. The BARR agencies are proposing two separate pilot projects in 2020-2021 through the Shared Water Access Program (SWAP) to test conveyance pathways and identify potential hurdles to better prepare for sharing water during a future drought or emergency. A strategy report identifying opportunities and considerations will accompany these pilot transfers and will be completed in 2021.
- *Bay Area Brackish Water Desalination (Regional, Normal- and Dry-Year Supply)*. The Bay Area Brackish Water Desalination (Regional Desalination) Project is a partnership between CCWD, the SFPUC, Valley Water, and Zone 7 Water Agency.

The East Bay Municipal Utilities District (EBMUD) and ACWD may also participate in the project. The project could provide a new drinking water supply to the region by treating brackish water from CCWD's existing Mallard Slough intake in Contra Costa County. While this project has independent utility as a water supply project, for the current planning effort the SFPUC is considering it as a source of supply for storage in LVE. While the allocations remain to be determined among partners, the SFPUC is considering a water supply benefit of between 5 and 15 MGD during drought conditions when combined with storage at LVE.

- *Calaveras Reservoir Expansion (Regional, Dry Year Supply)*. Calaveras Reservoir would be expanded to create 289,000 acre-feet (AF) additional capacity to store excess Regional Water System supplies or other source water in wet and normal years. In addition to reservoir enlargement, the project would involve infrastructure to pump water to the reservoir, such as pump stations and transmission facilities.

- *Groundwater Banking*. Groundwater banking in the Modesto Irrigation District (MID) and Turlock Irrigation District (TID) service areas could be used to provide some additional water supply to meet instream releases in dry years reducing water supply impacts to the SFPUC service area. For example, additional surface water could be provided to irrigators in wet years, which would offset the use of groundwater, thereby allowing the groundwater to remain in the basin rather than be consumptively used. The groundwater that remains in the basin can then be used in a subsequent dry year for irrigation, freeing up surface water that would have otherwise been delivered to irrigators to meet instream flow requirements.

  A feasibility study of this option is included in the proposed Tuolumne River Voluntary Agreement. Progress on this potential water supply option will depend on the negotiations of the Voluntary Agreement.

- *Inter-Basin Collaborations*. Inter-Basin Collaborations could provide net water supply benefits in dry years by sharing responsibility for in-stream flows in the San Joaquin River and Delta more broadly among several tributary reservoir systems. One mechanism by which this could be accomplished would be to establish a partnership between interests on the Tuolumne River and those on the Stanislaus River, which would allow responsibility for streamflow to be assigned variably based on the annual hydrology.

  As is the case with Groundwater Banking, feasibility of this option is included in the proposed Tuolumne River Voluntary Agreement.

If all the projects identified through the current planning process can be implemented, there would still be a supply shortfall to meet projected needs. Furthermore, each of the supply options being considered has its own inherent challenges and uncertainties that may affect the SFPUC's ability to implement it.

Given the limited availability of water supply alternatives - unless the supply risks are significantly reduced or our needs change significantly - the SFPUC will continue to plan, develop and implement all project opportunities that can help bridge the anticipated water supply gaps during droughts. In 2019, the SFPUC completed a survey among water and wastewater agencies within the service area to identify additional opportunities for purified water. Such opportunities remain limited, but the SFPUC continues to pursue all possibilities.

BAWSCA's Long Term Reliability Water Supply Strategy

BAWSCA's Long-Term Reliable Water Supply Strategy (Strategy), completed in February 2015, quantified the water supply reliability needs of the BAWSCA member agencies through 2040, identified the water supply management projects and/or programs (projects) that could be developed to meet those needs, and prepared an implementation plan for the Strategy's recommendations.

When the 2015 Demand Study concluded it was determined that while there is no longer a regional normal year supply shortfall, there was a regional drought year supply shortfall of up to 43 MGD. In addition, key findings from the Strategy's project evaluation analysis included:

- Water transfers represent a high priority element of the Strategy.
- Desalination potentially provides substantial yield, but its high effective costs and intensive permitting requirements make it a less attractive drought year supply alternative.
- Other potential regional projects provide tangible, though limited, benefit in reducing dry-year shortfalls given the small average yields in drought years.

Since 2015, BAWSCA has completed a comprehensive update of demand projections and engaged in significant efforts to improve regional reliability and reduce the dry-year water supply shortfall.

- *Water Transfers*. BAWSCA successfully facilitated two transfers of portions of Individual Supply Guarantee (ISG) between BAWSCA agencies in 2017 and 2018. Such transfers benefit all BAWSCA agencies by maximizing use of existing supplies.

BAWSCA is currently working on an amendment to the WSA between the SFPUC and BAWSCA agencies to establish a mechanism by which member agencies that have an ISG may participate in expedited transfers of a portion of ISG and a portion of a Minimum Annual Purchase Requirement. In 2019, BAWSCA participated in a pilot water transfer that, while ultimately unsuccessful, surfaced important lessons learned and produced interagency agreements that will serve as a foundation for future transfers. BAWSCA is currently engaged in the Bay Area Regional Reliability Partnership[41] (BARR), a partnership among eight Bay Area water utilities (including the SFPUC, Alameda County Water District, BAWSCA, Contra Costa Water District, Santa Clara Valley Water District) to identify opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies.

- *Regional Projects*. Since 2015, BAWSCA has coordinated with local and State agencies on regional projects with potential dry-year water supply benefits for BAWSCA's agencies. These efforts include storage projects, indirect/direct water reuse projects, and studies to evaluate the capacity and potential for various conveyance systems to bring new supplies to the region.

BAWSCA continues to implement the Strategy recommendations in coordination with BAWSCA member agencies. Strategy implementation will be adaptively managed to account for changing conditions and to ensure that the goals of the Strategy are met in an efficient and cost-effective manner. On an annual basis, BAWSCA will reevaluate Strategy recommendations and results in conjunction with development of the BAWSCA's FY 2021-22 Work Plan. In this way, actions can be modified to accommodate changing conditions and new developments.

Cal Water Strategies and Actions

In addition to the management tools and options discussed below, Cal Water has been involved directly and through BAWSCA to advocate for an alternative to the Bay-Delta Plan Amendment, including submitting letters and testimony (see Appendix K) that identify, among other things, the significant impact to local water supply reliability.

Further, as part of this UWMP process, Cal Water submitted a letter to BAWSCA (see Appendix K) enumerating concerns regarding the SFPUC RWS supply allocation methodology. Cal Water's letter to BAWSCA further states that while it is applying BAWSCA's revised Tier Two allocation methodology for RWS shortages greater than 20 percent for preliminary planning purposes, Cal Water is not agreeing to, or adopting, the revised Tier Two methodology. Among other issues,

[41] https://www.bayareareliability.com/

Cal Water notes that the revised Tier Two methodology does not take minimum health and safety standards into account.

As described in Section 7.4, Cal Water is committed to developing a long-term supply reliability strategy for its Peninsula Districts, including evaluation of alternative supply sources and continued commitment to Cal Water's comprehensive water conservation program.

7.4 Water Supply Management Tools and Options

☑ ***CWC § 10620 (f)***

An urban water supplier shall describe in the plan water management tools and options used by that entity that will maximize resources and minimize the need to import water from other regions.

Cal Water coordinates on an ongoing basis with all relevant agencies in the region to optimize the use of regional water supplies. This includes SFPUC, BAWSCA, Town of Atherton, Town of Portola Valley, Town of Woodside, City of Menlo Park, San Mateo County, and other public and private entities with which Cal Water can collaborate to protect and enhance local surface water resources.

In addition to the work being done by SFPUC and BAWSCA, Cal Water is currently in the process of developing multiple regional water supply reliability studies using integrated resource planning practices to create a long-term supply reliability strategy through 2050 for Cal Water districts throughout California. The studies will create long-term strategies to address a wide range of water supply challenges including climate change, new regulatory requirements (e.g., the Bay-Delta Plan), and potential growth in demands due to new development. These water supply reliability studies will be completed on a rolling basis over the next several years, with all studies anticipated to be complete by 2024. The Bear Gulch District will be included in the Bay Area Water Supply Reliability Analysis.

Cal Water also has its own aggressive and comprehensive water conservation program that has and will continue to reduce per-capita usage and therefore demands on critical water sources. Cal Water is committed to helping its customers use water efficiently and has developed a range of water conservation programs to support this goal. To ensure that it is providing the right mix of programs in the most cost-effective manner possible, Cal Water routinely conducts comprehensive conservation program analysis and planning. This is done on a five-year cycle in tandem with the UWMP. Cal Water's Conservation Master Plan provides the basis for the information on the implementation of and expected water savings from Demand Management Measures (DMMs) presented in Chapter 9.

Cal Water also monitors and supports the goals of the Bay Area Integrated Regional Water Management Plan (IRWMP). These goals include:

- Promote environmental, economic, and social sustainability,
- Improve water supply reliability and quality,
- Protect and improve watershed health and function and Bay water quality,
- Improve regional flood management, and
- Create, protect, enhance, and maintain environmental resources and habitats.

7.5 Drought Risk Assessment

☑ ***CWC § 10635(b)***

Every urban water supplier shall include, as part of its urban water management plan, a drought risk assessment for its water service to its customers as part of information considered in developing the demand management measures and water supply projects and programs to be included in the urban water management plan. The urban water supplier may conduct an interim update or updates to this drought risk assessment within the five-year cycle of its urban water management plan update. The drought risk assessment shall include each of the following:

(1) A description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts five consecutive water years, starting from the year following when the assessment is conducted.

(2) A determination of the reliability of each source of supply under a variety of water shortage conditions. This may include a determination that a particular source of water supply is fully reliable under most, if not all, conditions.

(3) A comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.

(4) Considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.

In addition to the long-term water service reliability assessment presented above, the DRA evaluates Cal Water's supply risks under a severe drought period lasting for the next five consecutive years after the assessment is completed, i.e., from 2021 through 2025. The DRA is intended to inform the demand management measures (see Chapter 9) and water supply projects and programs to be included in the UWMP. Suppliers may conduct an interim update or updates to this DRA within the five-year cycle of its urban water management plan update, i.e., before the 2025 UWMP.

7.5.1 Data, Methods, and Basis for Water Shortage Condition

The DRA considers the effects on available water supply sources of an assumed five-year drought commencing the year after the assessment is completed, i.e., from 2021 through 2025. The anticipated effects of climate change have been directly factored into the District's assessment of its supply reliability. The available potable water supplies assumed in the DRA are based upon the same methodology and assumptions used for the long-term water service reliability assessment (Sections 7.1, 7.2, and 7.3) and relies on information provided by SFPUC and BAWSCA (Appendix H and Appendix I). The available RWS water supplies are estimated based on the following assumptions: (1) The RWS demands are held constant at 132.1 MGD (i.e., 2020 demand levels), (2) implementation of the Bay-Delta Plan Amendment occurs in 2023, and (3) the 2020 infrastructure conditions are maintained (see Table 1 of the January 22, 2021 SFPUC letter in Appendix I). Details of how the District's available supplies are then estimated as part of the DRA are provided below.

7.5.2 Drought Risk Assessment Water Source Reliability

As described in Chapter 6, the Bear Gulch District derives its water supply from a combination of both imported surface water supply purchased from the SFPUC RWS and local surface water supply from Bear Gulch Creek. For the purposes of this UWMP, the District conservatively assumes that local surface water supplies will be zero during single dry and multiple dry years over the planning horizon.

The District's available potable water supplies during the five-consecutive-year drought are based upon information provided by SFPUC and BAWSCA included in Appendix I, as indicated in Section 7.5.1. Specifically, based on the modeling results presented in the March 30, 2021 SFPUC letter, BAWSCA provided percentage-based cutbacks for 2021 to 2025 in Table F1 of the April 1, 2021 BAWSCA drought allocation tables, which are reproduced in Table 7-6, below, and serve as the basis for the RWS Reliability in the DRA.

As shown in Table 7-6, prior to the assumed implementation of the Bay-Delta Plan Amendment in 2023, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests during the first two consecutive dry years (i.e., 2021 and 2022). Shortages are projected to begin in 2023 with the implementation of the Bay-Delta Plan Amendment. In the event of a shortage, the current Tier 2 Drought Allocation Plan (Section 7.1.1) specifies that each agency's Allocation Factor would be calculated once at the onset of a shortage based on the previous year's use and remain the same until the shortage condition is over. Therefore, for the purpose of drought allocations used in the DRA, the available RWS supply is assumed to remain static in 2023-2025 and the percent cutbacks in 2023-2025 shown in Table 7-6 are presented in terms of the percentage of the District's 2022 projected demands.[42]

[42] Note that this DRA is based on the percentages shown in Table F1 of the April 1, 2021 BAWSCA letter assuming equal percent cutbacks between agencies instead of the volumes shown in Table F2. This DRA does not rely on the supply volumes shown in Table F2 because they are based on outdated RWS supply projections for the District. Specifically, the supply available to the City for years 3, 4 and 5 (i.e., 2023-2025 of the DRA) is estimated as 47% of the District's projected 2022 demand.

Table 7-6. 2020 Base Year Multiple Dry Year Drought Allocations

	2021	2022	2023	2024	2025
SFPUC RWS Supply Cutbacks	0%	0%	47%	47%	47%

NOTES:

(a) With system-wide shortages projected starting in 2023, Wholesale RWS demand is assumed to be static for the remainder of the drought sequence per the Water Supply Agreement. Water supply cutbacks in 2023 to 2025 are presented in terms of percentage of the District's 2022 projected demands.
(b) Source: Table F1 from the BAWSCA drought allocation tables dated April 1, 2021.
(c) Five consecutive year drought assumed to start in 2021.
(d) Scenario reflects implementation of the Bay-Delta Plan Amendment in 2023.
(e) Sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests during the first two consecutive dry years, prior to implementation of the Bay-Delta Plan Amendment.

7.5.3 Drought Risk Assessment Total Water Supply and Use Comparison

As described in Chapter 6, the Bear Gulch District derives its water supply from a combination of both imported surface water supply purchased from the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS) and local surface water supply from Bear Gulch Creek.

As shown in Table 7-3, the District's supply is expected to be sufficient to meet demands in normal year conditions. However, based on SFPUC dry year cutbacks (discussed in further detail in Appendix I), the District is expected to experience significant shortfalls during single dry and multiple dry year conditions, as shown in Table 7-4 and Table 7-5.

For the purposes of this UWMP, the District conservatively assumes that local surface water supplies will be zero during single dry and multiple dry years over the planning horizon. Dry year RWS supply availability is calculated in accordance with Table 7-6, as a percentage of projected RWS demands for each base year consistent the revised BAWSCA Drought Methodology that assumes equal percent cutbacks across all Wholesale Agencies.

Table 7-7 provides a comparison of the water supply sources available to the District with the total projected water use for an assumed drought period of 2021 through 2025. This includes current climate change conditions. As described in Section 4.2.6, the District's demand forecast model generates separate forecasts for: (1) normal weather conditions, (2) wet-year weather conditions, (3) single-year dry weather conditions, and (4) multi-year dry weather conditions. The DRA is based on the District's multi-year dry weather demand forecast.

Cal Water has developed a Water Shortage Contingency Plan (WSCP, Appendix L) to address water shortage conditions resulting from any cause (e.g., droughts, impacted distribution system infrastructure, regulatory-imposed shortage restrictions, etc.). The WSCP identifies a variety of actions that Cal Water will implement to reduce demands and further ensure supply reliability at various levels of water shortage.

Given the current uncertainty, Cal Water could update its DRA prior to the 2025 UWMP update if significant new information becomes available. CWC §10635(b) permits urban water suppliers to conduct an interim update or updates to their DRA within the five-year cycle of its UWMP update. Cal Water anticipates that by the 2025 UWMP update, SFPUC will provide more specific information about the AWSP, with estimated water supply contributions from such projects. Additionally, Cal Water expects that SFPUC will provide more specific information and a refined estimate of the Bay-Delta Plan Amendment impacts to the SFPUC supply. Further, it is anticipated that the Wholesale Customers will negotiate a revised Tier Two allocation formula that could affect each agency's share of available supplies in drought years relative to what has been presented herein.

Cal Water recommends that users of its 2020 UWMP contact District staff for potential updates about its water supply reliability and the DRA before using the 2020 UWMP drought cutback projections for their planning projects and referencing the drought allocations.

Table 7-7. Five-Year Drought Risk Assessment Tables (DWR Table 7-5)

2021	Total
Total Water Use	13,690
Total Supplies	13,690
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	0
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	N/A

2022	Total
Total Water Use	13,689
Total Supplies	13,689
Surplus/Shortfall w/o WSCP Action	0
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	0
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	N/A

2023	Total
Total Water Use	13,695
Total Supplies	7,258
Surplus/Shortfall w/o WSCP Action	(6,437)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	6,437
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	47%

Table 7-7. Five-Year Drought Risk Assessment Tables (DWR Table 7-5)

2024	Total
Total Water Use	13,707
Total Supplies	7,265
Surplus/Shortfall w/o WSCP Action	(6,442)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	6,442
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	47%

2025	Total
Total Water Use	13,699
Total Supplies	7,260
Surplus/Shortfall w/o WSCP Action	(6,438)
Planned WSCP Actions (use reduction and supply augmentation)	
WSCP - supply augmentation benefit	0
WSCP - use reduction savings benefit	6,438
Revised Surplus/(shortfall)	0
Resulting % Use Reduction from WSCP action	47%
NOTES: (a) Volumes are in units of AF.	

Chapter 8
Water Shortage Contingency Planning

☑ ***CWC § 10640***

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

The Water Shortage Contingency Plan (WSCP) for the Bear Gulch District is included in this Urban Water Management Plan (UWMP) as Appendix L. The WSCP serves as a standalone document to be engaged in the case of a water shortage event, such as a drought or supply interruption, and defines specific policies and actions that will be implemented at various shortage level scenarios. The primary objective of the WSCP is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions. Consistent with CWC §10632, the WSCP includes six levels to address shortage conditions ranging from up to 10 percent to greater than 50 percent shortage, identifies a suite of demand mitigation measures for the District to implement at each level, and identifies procedures for the District to annually assess whether or not a water shortage is likely to occur in the coming year, among other things.

A summary of the key elements of the WSCP including water shortage levels and demand-reduction actions is shown in Table 8-1, Table 8-2, and Table 8-3. Additional details are provided in Appendix L.

Table 8-1. Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	Demand reduction (See Table 8-2)
2	Up to 20%	Demand reduction (See Table 8-2)
3	Up to 30%	Demand reduction (See Table 8-2)
4	Up to 40%	Demand reduction (See Table 8-2)
5	Up to 50%	Demand reduction (See Table 8-2)
6	>50%	Demand reduction (See Table 8-2)
NOTES:		

Table 8-2. Demand Reduction Actions (DWR Table 8-2)

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
1	Other	8%	1. Limit landscape irrigation to specific times 2. Customers must repair leaks, breaks, and malfunctions in a timely manner 3. Restrict or prohibit runoff from landscape irrigation 4. Prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall 5. Prohibit use of potable water for washing hard surfaces 6. Lodging establishments must offer opt out of linen service	Yes
1	Other	--	1. Expand Public Information/Media Campaign 2. Water Bill Inserts 3. Promote online water waste reporting 4. Expand Rebates or Giveaways of Plumbing Fixtures and Devices 5. Expand Rebates for Landscape Irrigation Efficiency 6. Expand CII Water Use Surveys 7. Expand Res Water Use Surveys	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
2	Other	16%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Prohibit the use of non-recirculating systems in all new conveyer car wash and commercial laundry systems 3. Prohibit the use of single pass cooling systems in new connections 4. Restaurants may only serve water upon request 5. No watering of landscape of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development 6. Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Yes
2	Other	--	1. Continue with Stage 1 actions except where superseded by more stringent actions. 2. Water Efficiency Workshops, Public Events	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
			3. Offer Water Use Surveys 4. Provide Rebates or Giveaways of Plumbing Fixtures and Devices 5. Provide Rebates for Landscape Irrigation Efficiency	
3	Other	26%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Landscape - Limit landscape irrigation to 1-3 days/week 3. Landscape - Prohibit irrigation of ornamental turf on public street medians with potable water 4. Prohibit Filling Ornamental Lakes or Ponds	Yes
3	Other	--	1. Continue with Stage 1 actions except where superseded by more stringent actions. 2. Home or Mobile Water Use Reports 3. Decrease Frequency and Length of Line Flushing 4. Reduce System Water Loss 5. Increase Water Waste Patrols/Enforcement 6. Implement Drought Rate Structure and Customer Water Budgets (Res)	No

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
			7. Implement Drought Rate Structure and Customer Water Budgets (CII)	
4	Other	34%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Prohibit use of potable water for construction and dust control 3. Prohibit use of potable water for street washing 4. Prohibit vehicle washing except with recycled water	Yes
4	Other	35	1. Continue with Stage 1 actions except where superseded by more stringent actions. 2. Promote / Expand Use of Recycled Water	No
5	Other	43%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Require net zero demand Increase on new water service connections 3. Prohibit filling of pools 4. Prohibit single-pass cooling systems	Yes

Shortage Level	Demand Reduction Actions	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*	Penalty, Charge, or Other Enforcement?
5	Other	--	1. Continue with Stage 1 actions except where superseded by more stringent actions. 2. Require Pool Covers	No
6	Other	57%	1. Continue with Stage 1 restrictions and prohibitions except where superseded by more stringent actions. 2. Moratorium on new water service connections 3. Prohibit all landscape irrigation	Yes
NOTES:				

Table 8-3. Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*
NOTES:			

Chapter 9
Demand Management Measures

☑ ***CWC § 10631 (e)***

Provide a description of the supplier's water demand management measures. This description shall include all of the following:

(1) (A) For an urban retail water supplier, as defined in Section 10608.12, a narrative description that addresses the nature and extent of each water demand management measure implemented over the past five years. The narrative shall describe the water demand management measures that the supplier plans to implement to achieve its water use targets pursuant to Section 10608.20.

(B) The narrative pursuant to this paragraph shall include descriptions of the following water demand management measures:

(i) Water waste prevention ordinances.

(ii) Metering.

(iii) Conservation pricing.

(iv) Public education and outreach.

(v) Programs to assess and manage distribution system real loss.

(vi) Water conservation program coordination and staffing support.

(vii) Other demand management measures that have a significant impact on water use as measured in gallons per capita per day, including innovative measures, if implemented.

This chapter provides a summary of past and planned demand management measure (DMM) implementation in the Bear Gulch District (also referred to herein as the "District"), as well as an overview of the expected water savings.

This chapter contains the following sections:

9.1 Demand Management Measures for Wholesale Agencies

Because the District is a retail water supplier, this section does not apply.

9.2 Demand Management Measures for Retail Suppliers

California Water Service Company (Cal Water) centrally administers its conservation programs for all the districts it operates. For purposes of this section, these programs have been grouped in accordance with the DMM categories in CWC §10631(e). These categories are:

(i) Water waste prevention ordinances
(ii) Metering
(iii) Conservation pricing
(iv) Public education and outreach
(v) Programs to assess and manage distribution system real loss
(vi) Water conservation program coordination and staffing support, and
(vii) Other demand management measures

Following are descriptions of the conservation programs Cal Water operates within each of these DMM categories. The District's Conservation Master Plan, provided in Appendix M, contains additional information on Cal Water's conservation programs.

9.2.1 Water Waste Prevention Ordinances

Cal Water's enforcement of water waste prevention and water use restrictions is authorized and overseen by the California Public Utilities Commission via Rule 14.1 or Schedule 14.1. Local government in districts operated by Cal Water may also adopt ordinances regulating water use. Cal Water coordinates its efforts to prevent water waste with the appropriate local governmental entities.

Rule 14.1 defines the District's Water Shortage Contingency Plan (WSCP, Appendix L), including its prohibitions on water waste and restrictions on water use. Prohibitions include:

- Use of potable water through a broken or defective plumbing fixture or irrigation system when Cal Water has notified the customer in writing to repair the broken or defective plumbing fixture or irrigation system, and the customer has failed to effect such repairs within seven (7) business days of receipt of such notice.
- The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
- The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is

fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

Restrictions on water use during shortages include, but are not necessarily limited to:

- Outdoor irrigation restrictions in terms of time of day and weekly frequency.
- Obligations to fix leaks, breaks, or malfunctions within five (5) business days of written notification by Cal Water.
- Application of potable water to driveways and sidewalks.
- The use of potable water in a water feature, except where the water is part of a recirculating system.
- The application of potable water to outdoor landscapes during and within 48 hours after measurable rainfall.
- The serving of drinking water other than upon request in eating or drinking establishments.
- Irrigation of ornamental landscape on public street medians.
- Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.
- Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.
- Limits on filling ornamental lakes or ponds.
- Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes.
- Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

9.2.2 Metering

☑ ***CWC § 526 (a)***

Notwithstanding any other provision of law, an urban water supplier that, on or after January 1, 2004, receives water from the federal Central Valley Project under a water service contract or subcontract … shall do both of the following:

(1) On or before January 1, 2013, install water meters on all service connections to residential and nonagricultural commercial buildings constructed prior to January 1, 1992, located within its service area.

(2) On and after March 1, 2013, or according to the terms of the Central Valley Project water contract in operation, charge customers for water based on the actual volume of deliveries, as measured by a water meter.

☑ ***CWC § 527 (a)***

(a) An urban water supplier that is not subject to Section 526 shall do both of the following:

(1) Install water meters on all municipal and industrial service connections located within its service area on or before January 1, 2025.

The District meters all service connections and bills customers for water use monthly. Cal Water is also piloting automatic meter reading (AMR) and advanced metering infrastructure (AMI) in several of its districts. AMI may be used by Cal Water in the future to detect and alert households of leaks and other possible problems as well as to provide customers with tailored water use information to help them use water more efficiently.

9.2.3 Conservation Pricing

The CPUC reviews and authorizes District water rates in a General Rate Case every three years. Currently, the District uses a three-tier increasing block rate design for residential water use and a single-tier uniform rate design for non-residential use. The District provides rate assistance to lower income households through its Customer Assistance Program (CAP).

9.2.4 Public Education and Outreach

The District’s public outreach program is divided into four components, as follows:

Public Information Program – Cal Water operates an extensive public information program to provide information to customers on ways to use water efficiently and to market its conservation programs through multiple media outlets, including the Cal Water website, direct mail and bills, digital media, social media, and email.

School Education Program - Cal Water’s school education program includes the Cal Water H2O Challenge, a project-based learning competition for grades 4-6, individual student competitions for grades K-12 and general information and learning materials for students and teachers. Cal Water deploys its school education program in all its districts. Cal Water H2O Challenge is a project-based competition for classrooms, grades 4-6. The program is offered in partnership with DoGoodery, the California Association of Science Educators (CASE), and the WestEd K-12 Alliance. The program aligns with the Common Core State Standards and the Next Generation Science Standards. The Cal Water H2O Challenge offers a unique opportunity for upper elementary teachers to facilitate their students' learning of standards-based content, while developing the core understanding of environmental principles necessary to becoming science-literate citizens.

Smart Landscape Tune-Up Program – This program provides customers with an irrigation system evaluation and installation of approved efficient irrigation system equipment, such as a smart irrigation controller and high-efficiency sprinkler nozzles. The program also includes irrigation system adjustments and detection and repair of irrigation system leaks. This program is available to all Cal Water customers at no charge.

Residential Customer Portal – Through its residential customer portal, Cal Water provides tailored assistance to each residential customer via customized water-efficiency targets, water savings calculators, and customer-specific recommendations for programs and water-saving tips.

Non-Residential Customer Assistance – Cal Water provides tailored assistance to commercial customers through customized incentives, commercial water surveys, and large landscape water use surveys. The non-residential assistance program helps commercial customers efficiently use water for sanitation/cleaning, heating/cooling, process, and landscape purposes.

9.2.5 Programs to Assess and Manage Distribution System Real Loss

Cal Water took part in the California Water Loss Technical Assistance Program (TAP) in 2016 and 2017. Cal Water conducts regular distribution system audits using the American Water Works Association (AWWA) Free Water Audit Software. Cal Water is developing a Water Loss Control Optimization Plan and Water Loss Control Policy to guide future water loss management and has solicited technical support with respect to:

- Satisfying current and future CPUC and state water loss standards and regulations
- Improving audit data and validity scores
- Implementing cost-effective water loss control actions

Recently, Cal Water has created a Water Loss Program Analyst position to coordinate and oversee these activities.

9.2.6 Water Conservation Program Coordination and Staffing Support

The CPUC reviews and authorizes Cal Water conservation program and staffing level in a general rate case every three years. Currently, Cal Water has nine full-time conservation positions, as follows:

- Director of Water Resource Sustainability,
- Conservation Program Manager,
- Research, Analytics and Reporting Manager,
- Water Resource Sustainability Analyst,
- Water Loss Program Analyst,
- Three Conservation Program Coordinators, and
- Conservation Assistant.

These staff manage all aspects of Cal Water's conservation programs that are run in 24 districts serving a combined population of 1.8 million people.

9.2.7 Other Demand Management Measures

In addition to the DMM programs described above, Cal Water operates rebate, give-away, and direct installation programs aimed at plumbing fixture replacement and irrigation equipment and landscape efficiency improvements. Following are brief descriptions of each of these DMMs.

High-Efficiency Toilet Replacement – This program replaces old toilets with MaP certified high-efficiency toilets via financial rebates, direct installation, or direct distribution.[43] Current rebate amounts are up to $50/toilet for residential toilet replacement and up to $100/toilet for commercial toilet replacement.

High-Efficiency Urinal Replacement – This program replaces old urinals with high-efficiency urinals meeting the state's 0.125 gallon per flush water use standard via financial rebates and direct installation. While available to all non-residential customers, the program targets sites with higher-than-average bathroom utilization, such as restaurants and office buildings. The current rebate amount is up to $150/urinal.

Clothes Washer Replacement – This program provides a financial rebate to replace an old inefficient clothes washer with a new high-efficiency washer. The program is available to all residential and multi-family customers. The current rebate amount is up to $150/washer.

Residential Conservation Kit Distribution – This program offers residential customers conservation kits featuring a range of water-saving plumbing retrofit devices. The kits are

[43] For information on MaP certified toilets, see: https://www.map-testing.com/.

available at no charge and include two high-efficiency showerheads (1.5 gpm), two bathroom faucet aerators (1.0 gpm), one kitchen faucet aerator (1.5 gpd), toilet leak tablets, and an outside multi-function, full-stop hose nozzle.

Smart Irrigation Controller Installation – This program provides a financial rebate for the installation of a smart irrigation controller that automatically adjusts watering schedule in response to changing weather conditions. The current rebate amount is $125/controller for residential customers and $25/station for commercial customers.

High-Efficiency Sprinkler Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency sprinkler nozzles. This program is available to all Cal Water customers. The current rebate amount is $5/nozzle.

Large Rotary Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency large rotary nozzles. This program is available to all Cal Water customers. The current rebate amount is up to $30/nozzle toward the nozzle purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Spray Body with Integrated Pressure Regulation and Check Valve Rebate – This program provides a financial rebate for the installation of high-efficiency spray bodies with integrated pressure regulation. This program is available to all Cal Water customers. The current rebate amount is up to $10/body toward the spray body purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Turf Replacement Rebate – This program provides a financial rebate for replacement of turf with approved drought-tolerant landscaping. Cal Water operated this program in 2015/16 as a drought response measure. The program will be re-started as part of Cal Water's irrigation equipment/landscape upgrade program offerings.

Table 9-1 summarizes the DMMs available to District customers at the time this Plan was prepared.

Table 9-1. Cal Water DMMs Available to District Customers

Programs Offered	Customer Eligibility		
	Single-Family	Multi-Family	Commercial
Plumbing Fixture Replacement			
High-Efficiency Toilet Replacement	✓	✓	✓
High-Efficiency Urinal Replacement			✓
High-Efficiency Clothes Washer Rebate	✓	✓	
Conservation Kits	✓	✓	
Irrigation Equipment/Landscape Upgrades			
Smart Irrigation Controller Rebate	✓	✓	✓
High-Efficiency Sprinkler Nozzle Rebate	✓	✓	✓
Large Rotary Nozzle Rebate		✓	✓
Spray Body Rebate		✓	✓
Turf Replacement Rebate	✓	✓	✓
Customer Assistance			
Smart Landscape Tune-Up Program	✓	✓	✓
Residential Customer Portal	✓		
Non-Residential Customer Assistance		✓	✓

9.3 Implementation over the Past Five Years

Table 9-2 summarizes program implementation for the previous five years. Estimated water savings do not include savings from water waste prevention ordinances, conservation pricing, public information, or distribution system water loss management. Cal Water uses the Alliance for Water Efficiency's Water Conservation Tracking Tool to estimate water savings.

Table 9-2. Implementation of Customer DMMs: 2016-2020

Indoor Programs	2016 – 2020 Total	Average Annual
Toilets & Urinals (number distributed)	1,933	387
Clothes Washers (number distributed)	325	65
Conservation Kits (number distributed)	238	48
Outdoor Programs		
Smart Controllers (number distributed)	422	84
Nozzles & Spray Bodies (number distributed)	1,206	241
Turf Buy-Back (sq ft removed)	52,850	10,570
Residential Assistance Programs		
Surveys/Audits (homes receiving)	60	12
Non-Residential Assistance Programs		
Surveys/Audits (sites receiving)	5	1
Large Landscape Reports (sites receiving)	78	16
Estimated Water Savings (AF)	480	96
NOTES: Estimated water savings for 2016-2020. DMMs will continue to generate savings after 2020 for their useful life.		

9.4 Implementation to Achieve Water Use Targets

All the DMMs described above contributed to the District's compliance with its SB X7-7 2020 target GPCD.

9.5 Water Use Objectives (Future Requirements)

CWC §10609 requires that urban retail water suppliers develop new water use objectives that are based on specific standards for certain water use sectors. These water use objectives will not be developed until 2023. Suppliers are encouraged in this UWMP cycle to consider how they will align their conservation management actions in order to meet these future obligations.

As noted above, Cal Water's conservation programs are subject to review and approval by the CPUC through a General Rate Case every three years. In making conservation program recommendations to the CPUC, Cal Water carefully considers how they will advance multiple objectives, including compliance with the pending water use objectives. Specific objectives identified in Cal Water's most recent General Rate Case included:

- Maintaining continuity with and furthering implementation of conservation programs authorized by the previous General Rate Case.
- Preserving gains in water conservation achieved during the 2013-2017 drought.
- Ensuring Cal Water districts are well-positioned to comply with state regulations and policies pertaining to water conservation, water loss management, and groundwater management, including Executive Order B-37-16, SB 555, and the Sustainable Groundwater Management Act (SGMA).
- Advancing cost-effective water use efficiency alternatives in districts with high water supply costs.

Cal Water developed a scoring methodology to adjust conservation programs and budgets to further these objectives. The methodology specifically considers five distinct conservation policy drivers:

1. State Conservation Standards and Water Use Objectives
2. SGMA Compliance
3. SB 555 Water Loss Management Requirements
4. Commercial, Institutional, and Industrial (CII) Water Management
5. Avoided Water Cost and Affordability

The methodology assigns greater weight to the State Conservation Standards and Water Use Objectives and SGMA Compliance policy drivers, reflecting their importance in terms of overall water resources management.

Scoring for the SGMA Compliance policy driver is based on groundwater basin priority, district dependence on groundwater supply, and basin adjudication status. The highest scores are assigned to districts in unadjudicated and critically overdrafted or high priority basins where groundwater comprises more than 45 percent of the water supply. The Bear Gulch District ranked in the bottom third of Cal Water's districts for this policy driver.

Scoring for the State Conservation Standards and Water Use Objectives policy driver is based on four metrics that are used to gauge which districts are most likely to require adjustments to their conservation program mix or level of implementation to comply with the new standards. These metrics are:

1. Residential per capita landscape area
2. Residential per capita turf area
3. Size and number of large residential landscapes
4. Difference between a simulated water use budget and average water use for 2011-15

The Bear Gulch District ranked in the top third of Cal Water's districts for this policy driver.

Scoring for the SB 555 Water Loss Management Requirements policy driver is based on the district's infrastructure leakage index (ILI) from its most recent validated water loss audit. The ILI is a performance indicator of real (physical) water loss from the water distribution system. A high ILI indicates possible distribution system inefficiencies and may also indicate significant water system leakage. Proposed adjustments to funding for water loss management are based on the ILI scoring criteria. The Bear Gulch District ranked in the bottom third of Cal Water's districts for this policy driver.

Scoring for the CII Water Management policy driver is based on the ratio of CII water uses to total water uses in a district. The Bear Gulch District ranked in the bottom third of Cal Water's districts for this policy driver.

Scoring for the Avoided Water Cost and Affordability policy driver is based on the District's avoided cost of water supply, as estimated by the California Urban Water Conservation Council (CUWCC)/Water Research Foundation Avoided Cost Model. The Bear Gulch District ranked in the top third of Cal Water's districts for this policy driver.

The combination of scores on each policy driver were used by Cal Water to recommend to the CPUC in its most recent General Rate Case adjustments to the conservation budgets of its districts. The purpose of the adjustments is to increase Cal Water's capacity to deploy conservation programs in districts expected to face the most significant regulatory and water management challenges in coming years. Recommended adjustments ranged from a low of 5 percent to a high of 25 percent. The recommended adjustment for the Bear Gulch District was 15 percent.

Chapter 10
Plan Adoption, Submittal, and Implementation

☑ ***CWC § 10621 (b)***

Every urban water supplier required to prepare a plan pursuant to this part shall, at least 60 days before the public hearing on the plan required by Section 10642, notify any city or county within which the supplier provides water supplies that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. The urban water supplier may consult with, and obtain comments from, any city or county that receives notice pursuant to this subdivision.

This chapter provides information on a public hearing, the adoption process for the Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP), the adopted UWMP and WSCP submittal process, plan implementation, and the process for amending the adopted UWMP or WSCP. This chapter includes the following sections:

10.1 Inclusion of All 2020 Data

10.2 Notice of Public Hearing

10.3 Public Hearing and Adoption

10.4 Plan Submittal

10.5 Public Availability

10.6 Notification of Public Utilities Commission

10.7 Amending an Adopted UWMP or Water Shortage Contingency Plan

10.1 Inclusion of All 2020 Data

This UWMP includes the water use and planning data for the entire calendar year of 2020, per the UWMP Guidebook 2020.

10.2 Notice of Public Hearing

☑ ***CWC § 10642***

Each urban water supplier shall encourage the active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of both the plan and the water shortage contingency plan. Prior to adopting either, the urban water supplier shall make both the plan and the water shortage contingency plan available for public inspection and shall hold a public hearing or hearings thereon. Prior to any of these hearings, notice of the time and place of the hearing shall be published within the jurisdiction of the publicly owned water supplier pursuant to Section 6066 of the Government Code. The urban water supplier shall provide notice of the time and place of a hearing to any city or county within which the supplier provides water supplies. Notices by a local public agency pursuant to this section shall be provided pursuant to Chapter 17.5 (commencing with Section 7290) of Division 7 of Title 1 of the Government Code. A privately owned water supplier shall provide an equivalent notice within its service area. After the hearing or hearings, the plan or water shortage contingency plan shall be adopted as prepared or as modified after the hearing or hearings.

Prior to adopting the Plan, California Water Service Company (Cal Water) held a virtual public hearing to present information on its Bear Gulch District (also referred to herein as "District") 2020 UWMP and WSCP on June 9, 2021, 5:00 PM.[44]

Relevant entities were notified of the UWMP and WSCP review at least 60 days prior to the public hearing, including: (1) cities and counties, and (2) the public. These same entities were noticed again with the specific date, time and location of the hearing at least two weeks prior to the public hearing. The notice to the public, as specified in Government Code 6066, and letters to relevant agencies can be found in Appendix C and Appendix B, respectively.

10.2.1 Notice to Cities and Counties

☑ ***CWC § 10631 (a)*** *A plan shall be adopted in accordance with this chapter that shall do all of the following:*

Urban water suppliers shall coordinate with local or regional land use authorities to determine the most appropriate land use information, including, where appropriate, land use information obtained from local or regional land use authorities, as developed pursuant to Article 5 (commencing with Section 65300) of Chapter 3 of Division 1 of Title 7 of the Government Code.

Table 10-1 lists the cities and counties that were notified. Copies of these letters are provided in Appendix B.

[44] Restrictions related to the COVID-19 pandemic prevented the District from holding an in-person public hearing as previously planned.

Table 10-1. Notification to Cities and Counties (DWR Table 10-1)

City Name	60 Day Notice	Notice of Public Hearing
Town of Atherton	X	X
Town of Portola Valley	X	X
Town of Woodside	X	X
City of Menlo Park	X	X
County Name	**60 Day Notice**	**Notice of Public Hearing**
San Mateo County	X	X
Other Agency Name	**60 Day Notice**	**Notice of Public Hearing**
Bay Area Water Supply and Conservation Agency	X	X
San Francisco Public Utilities Commission	X	X
Silicon Valley Clean Water	X	X
Tuolumne River Trust	X	X
NOTES:		

10.2.2 Notice to the Public

Notification to the public and to cities and counties also provided instructions on how to view the 2020 UWMP and WSCP prior to the hearing, the revision schedule, and contact information of the UWMP and WSCP preparer. A copy of this notice is included in Appendix C.

10.3 Public Hearing and Adoption

☑ ***CWC § 10608.26***

(a) In complying with this part, an urban retail water supplier shall conduct at least one public hearing to accomplish all of the following:

(1) Allow community input regarding the urban retail water supplier's implementation plan for complying with this part.

(2) Consider the economic impacts of the urban retail water supplier's implementation plan for complying with this part.

(3) Adopt a method, pursuant to subdivision (b) of Section 10608.20, for determining its urban water use target.

☑ ***CWC § 10621 (b)***

Every urban water supplier required to prepare a plan pursuant to this part shall, at least 60 days before the public hearing on the plan required by Section 10642, notify any city or county within which the supplier provides water supplies that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. The urban water supplier may consult with, and obtain comments from, any city or county that receives notice pursuant to this subdivision.

The deadline for public comments on the UWMP and WSCP was June 11, 2021. The final Plan was formally adopted by Cal Water's Vice President of Engineering June 20, 2021, and was submitted to California Department of Water Resources (DWR) within 30 days of approval. Appendix N presents a copy of the signed Resolution of Plan Adoption. Appendix B contains the following:

- Letters sent to and received from various agencies regarding this plan, and
- Correspondence between Cal Water and participating agencies.

10.4 Plan Submittal

☑ ***CWC § 10621 (f)***

(1) Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.

☑ ***CWC § 10635 (c)***

The urban water supplier shall provide that portion of its urban water management plan prepared pursuant to this article to any city or county within which it provides water supplies no later than 60 days after the submission of its urban water management plan.

☑ ***CWC § 10644 (a)***

(1) An urban water supplier shall submit to the department, the California State Library, and any city or county within which the supplier provides water supplies a copy of its plan no later than 30 days after adoption. Copies of amendments or changes to the plans shall be submitted to the department, the California State Library, and any city or county within which the supplier provides water supplies within 30 days after adoption.

(2) The plan, or amendments to the plan, submitted to the department pursuant to paragraph (1) shall be submitted electronically and shall include any standardized forms, tables, or displays specified by the department.

This UWMP and WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline. The submittal was done electronically through Water Use Efficiency Data Portal, an online submittal tool. The adopted UWMP and WSCP were also sent to the California State Library and to the cities and counties listed in Table 10-1 no later than 30 days after adoption.

10.5 Public Availability

☑ ***CWC § 10645***

(a) Not later than 30 days after filing a copy of its plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

(b) Not later than 30 days after filing a copy of its water shortage contingency plan with the department, the urban water supplier and the department shall make the plan available for public review during normal business hours.

On or about May 10, 2021, a an electronic version of the draft 2020 UWMP and WSCP were made available for review by visiting Cal Water's website:
https://www.calwater.com/conservation/uwmp-review/.[45]

[45] Restrictions related to the COVID-19 pandemic prevented the District from making a printed hard-copy available for public review as previously planned.

10.6 Notification of Public Utilities Commission

☑ ***CWC § 10621 (c)***

An urban water supplier regulated by the Public Utilities Commission shall include its most recent plan and water shortage contingency plan as part of the supplier's general rate case filings.

Cal Water is an urban water supplier regulated by the California Public Utilities Commission. Cal Water included the District's 2020 UWMP and WSCP as part of its general rate case filings.

10.7 Amending an Adopted UWMP or Water Shortage Contingency Plan

☑ ***CWC § 10644 (b)***

If an urban water supplier revises its water shortage contingency plan, the supplier shall submit to the department a copy of its water shortage contingency plan prepared pursuant to subdivision (a) of Section 10632 no later than 30 days after adoption, in accordance with protocols for submission and using electronic reporting tools developed by the department.

If the 2020 UWMP or WSCP is amended, each of the steps for notification, public hearing, adoption and submittal will also be followed for the amended document.

Appendix A: UWMP Act Checklist

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Chapter 1	10615	A plan shall describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation and demand management activities.	Introduction and Overview	Chapter 1
x	x	Chapter 1	10630.5	Each plan shall include a simple description of the supplier's plan including water availability, future requirements, a strategy for meeting needs, and other pertinent information. Additionally, a supplier may also choose to include a simple description at the beginning of each chapter.	Summary	Section 1.6
x	x	Section 2.2	10620(b)	Every person that becomes an urban water supplier shall adopt an urban water management plan within one year after it has become an urban water supplier.	Plan Preparation	Section 2.4 and Table 2-1
x	x	Section 2.6	10620(d)(2)	Coordinate the preparation of its plan with other appropriate agencies in the area, including other water suppliers that share a common source, water management agencies, and relevant public agencies, to the extent practicable.	Plan Preparation	Section 2.5 and Table 2-4
x	x	Section 2.6.2	10642	Provide supporting documentation that the water supplier has encouraged active involvement of diverse social, cultural, and economic elements of the population within the service area prior to and during the preparation of the plan and contingency plan.	Plan Preparation	Section 2.5
x		Section 2.6, Section 6.1	10631(h)	Retail suppliers will include documentation that they have provided their wholesale supplier(s) - if any - with water use projections from that source.	System Supplies	Section 2.5.1
	x	Section 2.6	10631(h)	Wholesale suppliers will include documentation that they have provided their urban water suppliers with identification and quantification of the existing and planned sources of water available from the wholesale to the urban supplier during various water year types.	System Supplies	N/A
x	x	Section 3.1	10631(a)	Describe the water supplier service area.	System Description	Chapter 3
x	x	Section 3.3	10631(a)	Describe the climate of the service area of the supplier.	System Description	Section 3.3
x	x	Section 3.4	10631(a)	Provide population projections for 2025, 2030, 2035, 2040 and optionally 2045.	System Description	Section 3.4 and Table 3-1

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 3.4.2	10631(a)	Describe other social, economic, and demographic factors affecting the supplier’s water management planning.	System Description	Section 3.4 and Table 3-2
x	x	Sections 3.4 and 5.4	10631(a)	Indicate the current population of the service area.	System Description and Baselines and Targets	Setion 3.4 and Table 3-2
x	x	Section 3.5	10631(a)	Describe the land uses within the service area.	System Description	Section 3.5
x	x	Section 4.2	10631(d)(1)	Quantify past, current, and projected water use, identifying the uses among water use sectors.	System Water Use	Section 4.2 and Tables 4-1 to 4-3
x	x	Section 4.2.4	10631(d)(3)(C)	Retail suppliers shall provide data to show the distribution loss standards were met.	System Water Use	Section 4.2.3
x	x	Section 4.2.6	10631(d)(4)(A)	In projected water use, include estimates of water savings from adopted codes, plans, and other policies or laws.	System Water Use	Section 4.2.4 and Tables 4-5 and 4-6
x	x	Section 4.2.6	10631(d)(4)(B)	Provide citations of codes, standards, ordinances, or plans used to make water use projections.	System Water Use	Section 4.2.4
x	optional	Section 4.3.2.4	10631(d)(3)(A)	Report the distribution system water loss for each of the 5 years preceding the plan update.	System Water Use	Section 4.2.3 and Table 4-4
x	optional	Section 4.4	10631.1(a)	Include projected water use needed for lower income housing projected in the service area of the supplier.	System Water Use	Section 4.2.5 and Table 4-7
x	x	Section 4.5	10635(b)	Demands under climate change considerations must be included as part of the drought risk assessment.	System Water Use	Section 7.5.3
x		Chapter 5	10608.20(e)	Retail suppliers shall provide baseline daily per capita water use, urban water use target, interim urban water use target, and compliance daily per capita water use, along with the bases for determining those estimates, including references to supporting data.	Baselines and Targets	Chapter 5
x		Chapter 5	10608.24(a)	Retail suppliers shall meet their water use target by December 31, 2020.	Baselines and Targets	Section 5.5 and Table 5-2
	x	Section 5.1	10608.36	Wholesale suppliers shall include an assessment of present and proposed future measures, programs, and policies to help their retail water suppliers achieve targeted water use reductions.	Baselines and Targets	N/A

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x		Section 5.2	10608.24(d)(2)	If the retail supplier adjusts its compliance GPCD using weather normalization, economic adjustment, or extraordinary events, it shall provide the basis for, and data supporting the adjustment.	Baselines and Targets	Section 5.4
x		Section 5.5	10608.22	Retail suppliers' per capita daily water use reduction shall be no less than 5 percent of base daily per capita water use of the 5-year baseline. This does not apply if the suppliers base GPCD is at or below 100.	Baselines and Targets	Section 5.4
x		Section 5.5 and Appendix E	10608.4	Retail suppliers shall report on their compliance in meeting their water use targets. The data shall be reported using a standardized form in the SBX7-7 2020 Compliance Form.	Baselines and Targets	Section 5.5
x	x	Sections 6.1 and 6.2	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought.	System Supplies	Chapter 7
x	x	Sections 6.1	10631(b)(1)	Provide a discussion of anticipated supply availability under a normal, single dry year, and a drought lasting five years, as well as more frequent and severe periods of drought, *including changes in supply due to climate change.*	System Supplies	Section 7.1.4
x	x	Section 6.1	10631(b)(2)	When multiple sources of water supply are identified, describe the management of each supply in relationship to other identified supplies.	System Supplies	Section 6.9 and Table 6-9A and 6-9B
x	x	Section 6.1.1	10631(b)(3)	Describe measures taken to acquire and develop planned sources of water.	System Supplies	Section 6.8
x	x	Section 6.2.8	10631(b)	Identify and quantify the existing and planned sources of water available for 2020, 2025, 2030, 2035, 2040 and optionally 2045.	System Supplies	Section 6.9
x	x	Section 6.2	10631(b)	Indicate whether groundwater is an existing or planned source of water available to the supplier.	System Supplies	Section 6.2
x	x	Section 6.2.2	10631(b)(4)(A)	Indicate whether a groundwater sustainability plan or groundwater management plan has been adopted by the water supplier or if there is any other specific authorization for groundwater management. Include a copy of the plan or authorization.	System Supplies	Section 6.2

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 6.2.2	10631(b)(4)(B)	Describe the groundwater basin.	System Supplies	Section 6.2
x	x	Section 6.2.2	10631(b)(4)(B)	Indicate if the basin has been adjudicated and include a copy of the court order or decree and a description of the amount of water the supplier has the legal right to pump.	System Supplies	Section 6.2
x	x	Section 6.2.2.1	10631(b)(4)(B)	For unadjudicated basins, indicate whether or not the department has identified the basin as a high or medium priority. Describe efforts by the supplier to coordinate with sustainability or groundwater agencies to achieve sustainable groundwater conditions.	System Supplies	Section 6.2
x	x	Section 6.2.2.4	10631(b)(4)(C)	Provide a detailed description and analysis of the location, amount, and sufficiency of groundwater pumped by the urban water supplier for the past five years.	System Supplies	Section 6.2 and Table 6-1
x	x	Section 6.2.2	10631(b)(4)(D)	Provide a detailed description and analysis of the amount and location of groundwater that is projected to be pumped.	System Supplies	Section 6.9
x	x	Section 6.2.7	10631(c)	Describe the opportunities for exchanges or transfers of water on a short-term or long- term basis.	System Supplies	Section 6.7
x	x	Section 6.2.5	10633(b)	Describe the quantity of treated wastewater that meets recycled water standards, is being discharged, and is otherwise available for use in a recycled water project.	System Supplies (Recycled Water)	Section 6.5.2 and Tables 6-4 and 6-5
x	x	Section 6.2.5	10633(c)	Describe the recycled water currently being used in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-5
x	x	Section 6.2.5	10633(d)	Describe and quantify the potential uses of recycled water and provide a determination of the technical and economic feasibility of those uses.	System Supplies (Recycled Water)	Section 6.5.3
x	x	Section 6.2.5	10633(e)	Describe the projected use of recycled water within the supplier's service area at the end of 5, 10, 15, and 20 years, and a description of the actual use of recycled water in comparison to uses previously projected.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-4
x	x	Section 6.2.5	10633(f)	Describe the actions which may be taken to encourage the use of recycled water and the projected results of these actions in terms of acre-feet of recycled water used per year.	System Supplies (Recycled Water)	Section 6.5.3

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 6.2.5	10633(g)	Provide a plan for optimizing the use of recycled water in the supplier's service area.	System Supplies (Recycled Water)	Section 6.5.3 and Table 6-6
x	x	Section 6.2.6	10631(g)	Describe desalinated water project opportunities for long-term supply.	System Supplies	Section 6.6
x	x	Section 6.2.5	10633(a)	Describe the wastewater collection and treatment systems in the supplier's service area with quantified amount of collection and treatment and the disposal methods.	System Supplies (Recycled Water)	Section 6.5.2 and Table 6-3
x	x	Section 6.2.8, Section 6.3.7	10631(f)	Describe the expected future water supply projects and programs that may be undertaken by the water supplier to address water supply reliability in average, single-dry, and for a period of drought lasting 5 consecutive water years.	System Supplies	Section 6.8 and Table 6-7
x	x	Section 6.4 and Appendix O	10631.2(a)	The UWMP must include energy information, as stated in the code, that a supplier can readily obtain.	System Suppliers, Energy Intensity	Section 6.11 and Table 6-10
x	x	Section 7.2	10634	Provide information on the quality of existing sources of water available to the supplier and the manner in which water quality affects water management strategies and supply reliability.	Water Supply Reliability Assessment	Section 7.1.3
x	x	Section 7.2.4	10620(f)	Describe water management tools and options to maximize resources and minimize the need to import water from other regions.	Water Supply Reliability Assessment	Section 7.4
x	x	Section 7.3	10635(a)	Service Reliability Assessment: Assess the water supply reliability during normal, dry, and a drought lasting five consecutive water years by comparing the total water supply sources available to the water supplier with the total projected water use over the next 20 years.	Water Supply Reliability Assessment	Section 7.2 and 7.3 Tables 7-2 to 7-5
x	x	Section 7.3	10635(b)	Provide a drought risk assessment as part of information considered in developing the demand management measures and water supply projects.	Water Supply Reliability Assessment	Section 7.5
x	x	Section 7.3	10635(b)(1)	Include a description of the data, methodology, and basis for one or more supply shortage conditions that are necessary to conduct a drought risk assessment for a drought period that lasts 5 consecutive years.	Water Supply Reliability Assessment	Section 7.5
x	x	Section 7.3	10635(b)(2)	Include a determination of the reliability of each source of supply under a variety of water shortage conditions.	Water Supply Reliability Assessment	Section 7.5

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 7.3	10635(b)(3)	Include a comparison of the total water supply sources available to the water supplier with the total projected water use for the drought period.	Water Supply Reliability Assessment	Section 7.5 and Table 7-7
x	x	Section 7.3	10635(b)(4)	Include considerations of the historical drought hydrology, plausible changes on projected supplies and demands under climate change conditions, anticipated regulatory changes, and other locally applicable criteria.	Water Supply Reliability Assessment	Section 7.5
x	x	Chapter 8	10632(a)	Provide a water shortage contingency plan (WSCP) with specified elements below.	Water Shortage Contingency Planning	Appendix L
x	x	Chapter 8	10632(a)(1)	Provide the analysis of water supply reliability (from Chapter 7 of Guidebook) in the WSCP.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.10	10632(a)(10)	Describe reevaluation and improvement procedures for monitoring and evaluation the water shortage contingency plan to ensure risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.2	10632(a)(2)(A)	Provide the written decision- making process and other methods that the supplier will use each year to determine its water reliability.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.2	10632(a)(2)(B)	Provide data and methodology to evaluate the supplier's water reliability for the current year and one dry year pursuant to factors in the code.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.3	10632(a)(3)(A)	Define six standard water shortage levels of 10, 20, 30, 40, 50 percent shortage and greater than 50 percent shortage. These levels shall be based on supply conditions, including percent reductions in supply, changes in groundwater levels, changes in surface elevation, or other conditions. The shortage levels shall also apply to a catastrophic interruption of supply.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.3	10632(a)(3)(B)	Suppliers with an existing water shortage contingency plan that uses different water shortage levels must cross reference their categories with the six standard categories.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.4	10632(a)(4)(A)	Suppliers with water shortage contingency plans that align with the defined shortage levels must specify locally appropriate supply augmentation actions.	Water Shortage Contingency Planning	Appendix L

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 8.4	10632(a)(4)(B)	Specify locally appropriate demand reduction actions to adequately respond to shortages.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.4	10632(a)(4)(C)	Specify locally appropriate operational changes.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.4	10632(a)(4)(D)	Specify additional mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions are appropriate to local conditions.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.4	10632(a)(4)(E)	Estimate the extent to which the gap between supplies and demand will be reduced by implementation of the action.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.4.6	10632.5	The plan shall include a seismic risk assessment and mitigation plan.	Water Shortage Contingency Plan	Appendix L
x	x	Section 8.5	10632(a)(5)(A)	Suppliers must describe that they will inform customers, the public and others regarding any current or predicted water shortages.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.5 and 8.6	10632(a)(5)(B) 10632(a)(5)(C)	Suppliers must describe that they will inform customers, the public and others regarding any shortage response actions triggered or anticipated to be triggered and other relevant communications.	Water Shortage Contingency Planning	Appendix L
x		Section 8.6	10632(a)(6)	Retail supplier must describe how it will ensure compliance with and enforce provisions of the WSCP.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.7	10632(a)(7)(A)	Describe the legal authority that empowers the supplier to enforce shortage response actions.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.7	10632(a)(7)(B)	Provide a statement that the supplier will declare a water shortage emergency Water Code Chapter 3.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.7	10632(a)(7)(C)	Provide a statement that the supplier will coordinate with any city or county within which it provides water for the possible proclamation of a local emergency.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.8	10632(a)(8)(A)	Describe the potential revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix L
x	x	Section 8.8	10632(a)(8)(B)	Provide a description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions.	Water Shortage Contingency Planning	Appendix L

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x		Section 8.8	10632(a)(8)(C)	Retail suppliers must describe the cost of compliance with Water Code Chapter 3.3: Excessive Residential Water Use During Drought.	Water Shortage Contingency Planning	Appendix L
x		Section 8.9	10632(a)(9)	Retail suppliers must describe the monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance.	Water Shortage Contingency Planning	Appendix L
x		Section 8.11	10632(b)	Analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas.	Water Shortage Contingency Planning	Appendix L
x	x	Sections 8.12 and 10.4	10635(c)	Provide supporting documentation that Water Shortage Contingency Plan has been, or will be, provided to any city or county within which it provides water, no later than 30 days after the submission of the plan to DWR.	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 8.14	10632(c)	Make available the Water Shortage Contingency Plan to customers and any city or county where it provides water within 30 after adopted the plan.	Water Shortage Contingency Planning	Section 10.4
	x	Sections 9.1 and 9.3	10631(e)(2)	Wholesale suppliers shall describe specific demand management measures listed in code, their distribution system asset management program, and supplier assistance program.	Demand Management Measures	N/A
x		Sections 9.2 and 9.3	10631(e)(1)	Retail suppliers shall provide a description of the nature and extent of each demand management measure implemented over the past five years. The description will address specific measures listed in code.	Demand Management Measures	Chapter 9
x		Chapter 10	10608.26(a)	Retail suppliers shall conduct a public hearing to discuss adoption, implementation, and economic impact of water use targets (recommended to discuss compliance).	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 10.2.1	10621(b)	Notify, at least 60 days prior to the public hearing, any city or county within which the supplier provides water that the urban water supplier will be reviewing the plan and considering amendments or changes to the plan. Reported in Table 10-1.	Plan Adoption, Submittal, and Implementation	Section 10.2

Retail	Wholesale	2020 Guidebook Location	Water Code Section	Summary as Applies to UWMP	Subject	2020 UWMP Location (Optional Column for Agency Review Use)
x	x	Section 10.4	10621(f)	Each urban water supplier shall update and submit its 2020 plan to the department by July 1, 2021.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.2.2, 10.3, and 10.5	10642	Provide supporting documentation that the urban water supplier made the plan and contingency plan available for public inspection, published notice of the public hearing, and held a public hearing about the plan and contingency plan.	Plan Adoption, Submittal, and Implementation	Chapter 10
x	x	Section 10.2.2	10642	The water supplier is to provide the time and place of the hearing to any city or county within which the supplier provides water.	Plan Adoption, Submittal, and Implementation	Section 10.2.1
x	x	Section 10.3.2	10642	Provide supporting documentation that the plan and contingency plan has been adopted as prepared or modified.	Plan Adoption, Submittal, and Implementation	Section 10.3
x	x	Section 10.4	10644(a)	Provide supporting documentation that the urban water supplier has submitted this UWMP to the California State Library.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.4	10644(a)(1)	Provide supporting documentation that the urban water supplier has submitted this UWMP to any city or county within which the supplier provides water no later than 30 days after adoption.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Sections 10.4.1 and 10.4.2	10644(a)(2)	The plan, or amendments to the plan, submitted to the department shall be submitted electronically.	Plan Adoption, Submittal, and Implementation	Section 10.4
x	x	Section 10.5	10645(a)	Provide supporting documentation that, not later than 30 days after filing a copy of its plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.5	10645(b)	Provide supporting documentation that, not later than 30 days after filing a copy of its water shortage contingency plan with the department, the supplier has or will make the plan available for public review during normal business hours.	Plan Adoption, Submittal, and Implementation	Section 10.5
x	x	Section 10.6	10621(c)	If supplier is regulated by the Public Utilities Commission, include its plan and contingency plan as part of its general rate case filings.	Plan Adoption, Submittal, and Implementation	Section 10.6
x	x	Section 10.7.2	10644(b)	If revised, submit a copy of the water shortage contingency plan to DWR within 30 days of adoption.	Plan Adoption, Submittal, and Implementation	Section 10.7

Appendix B: Correspondence

- UWMP Notice of Preparation
- District Mailing List
- Growth Projection and Land Use Letter
- UWMP and WSCP Public Draft Comments

Notice of Preparation of Urban Water Management Plan and
Water Shortage Contingency Plan - 2020 Update

The Urban Water Management Planning Act (California Water Code §10608–10656) requires that California Water Service (Cal Water) update its Urban Water Management Plan (UWMP) and associated Water Shortage Contingency Plan (WSCP) every 5 years.

Cal Water is currently reviewing its existing UWMP and associated WSCP, which were updated in 2016, and considering revisions for each plan. Coordination with other water suppliers, cities, counties, and community organizations in the region is an important part of the preparation of Cal Water's UWMP and WSCP. We are available to discuss the assumptions used in the development of the plans including available water supply, water demands, land use, as well as other aspects of the plans.

A draft of the 2020 UWMP and WSCP will be made available for public review and a public hearing will be scheduled in Spring 2021. We will notify you when the draft is available for review, how to access it, and details regarding the public hearing.

The updated UWMP and WSCP are due by July 1, 2021. If you would like more information regarding our 2015 UWMP and WSCP and the schedule for updating these documents, or if you would like to participate in the preparation of the 2020 UWMP and WSCP, please contact:

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Senior Engineer
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Phone: (408) 367-8338
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Warren Slocum
Supervisor
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wslocum@smcgov.org

Bolzowski, Michael R.

From:	Bolzowski, Michael R.
Sent:	Tuesday, June 1, 2021 9:43 PM
To:	slrobinson@menlopark.org
Cc:	McCusker, Kevin; Smithson, Dawn; Ken Jenkins (kjenkins@calwater.com); Michael Hurley (mhurley@calwater.com); Maximilian Storms (Max) (mstorms@calwater.com)
Subject:	Cal Water's 2020 Draft UWMP for Bear Gulch District
Attachments:	Bear Gulch (CM MP) - Cal Water UWMP.pdf

Ms. Jerome-Robinson,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect changed conditions in the Bear Gulch District.

The State requires all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an UWMP and WSCP at least once every five years. These documents support Cal Water's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions.

Cal Water's estimates of future water demands are based on demographic projections and current and projected land use forecasts for each of its service area. For the Bear Gulch District, Cal Water's water demand forecast is tied to Association of Bay Area Governments (ABAG) census tract level projections of population, housing, and employment. These projections are developed by ABAG through detailed land use modeling of the Bay Area. The areas included in the ABAG land use model include all incorporated and unincorporated areas of the nine-county Bay Area.

The UWMP also incorporates water supply assessments (WSA) for projects in or near the Bear Gulch District into the demand forecast. As additional large-scale projects and/or specified land use planning processes arise (e.g., general plans, specific plans), additional WSAs will be developed to consider their impacts on available supplies.

We have attached the current public review draft of the UWMP, and incorporated WSCP for your review. Please share this with others in your organization that may be interested in the information.

Cal Water is available to discuss the assumptions used in the development of UWMP for the South San Francisco service area, including available supply, water demands, land use, as well as any other aspects of the plan. Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,

Michael Hurley
WATER RESOURCES MANAGER
CALIFORNIA WATER SERVICE
(323) 430-0250

Bolzowski, Michael R.

From:	Bolzowski, Michael R.
Sent:	Tuesday, June 1, 2021 9:45 PM
To:	grodericks@ci.atherton.ca.us
Cc:	McCusker, Kevin; Smithson, Dawn; Ken Jenkins (kjenkins@calwater.com); Michael Hurley (mhurley@calwater.com); Maximilian Storms (Max) (mstorms@calwater.com)
Subject:	Cal Water's 2020 Draft UWMP for Bear Gulch District
Attachments:	Bear Gulch (CM TOA) - Cal Water UWMP.pdf

Mr. Rodericks,

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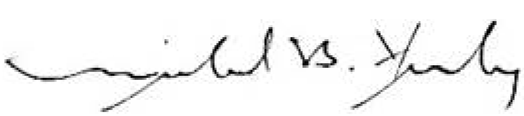
Cal Water is available to discuss the assumptions used in the development of UWMP for the South San Francisco service area, including available supply, water demands, land use, as well as any other aspects of the plan. Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,



Michael Hurley
WATER RESOURCES MANAGER
CALIFORNIA WATER SERVICE
(323) 430-0250

Bolzowski, Michael R.

From:	Bolzowski, Michael R.
Sent:	Tuesday, June 1, 2021 9:39 PM
To:	'mcallagy@smcgov.org'
Cc:	McCusker, Kevin; Smithson, Dawn; Ken Jenkins (kjenkins@calwater.com); Michael Hurley (mhurley@calwater.com); Maximilian Storms (Max) (mstorms@calwater.com)
Subject:	Cal Water's 2020 Draft UWMP for Bear Gulch District
Attachments:	Bear Gulch (CoM) - Cal Water UWMP.pdf

Mr. Callagy,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect changed conditions in the Bear Gulch District.

The State requires all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an UWMP and WSCP at least once every five years. These documents support Cal Water's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions.

Cal Water's estimates of future water demands are based on demographic projections and current and projected land use forecasts for each of its service area. For the Bear Gulch District, Cal Water's water demand forecast is tied to Association of Bay Area Governments (ABAG) census tract level projections of population, housing, and employment. These projections are developed by ABAG through detailed land use modeling of the Bay Area. The areas included in the ABAG land use model include all incorporated and unincorporated areas of the nine-county Bay Area.

The UWMP also incorporates water supply assessments (WSA) for projects in or near the Bear Gulch District into the demand forecast. As additional large-scale projects and/or specified land use planning processes arise (e.g., general plans, specific plans), additional WSAs will be developed to consider their impacts on available supplies.

We have attached the current public review draft of the UWMP, and incorporated WSCP for your review. Please share this with others in your organization that may be interested in the information.

Cal Water is available to discuss the assumptions used in the development of UWMP for the South San Francisco service area, including available supply, water demands, land use, as well as any other aspects of the plan. Should you have any questions or comments, please contact Michael Bolzowski at mbolzowski@calwater.com.

Sincerely,

Michael Hurley
WATER RESOURCES MANAGER
CALIFORNIA WATER SERVICE
(323) 430-0250

Bolzowski, Michael R.

From:	Bolzowski, Michael R.
Sent:	Tuesday, June 1, 2021 9:49 PM
To:	jdennis@portolavalley.net
Cc:	McCusker, Kevin; Smithson, Dawn; Ken Jenkins (kjenkins@calwater.com); Michael Hurley (mhurley@calwater.com); Maximilian Storms (Max) (mstorms@calwater.com)
Subject:	Cal Water's 2020 Draft UWMP for Bear Gulch District
Attachments:	Bear Gulch (TM TOPV) - Cal Water UWMP.pdf

Mr. Dennis,

California Water Service (Cal Water) is currently updating its Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) to reflect changed conditions in the Bear Gulch District.

The State requires all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an UWMP and WSCP at least once every five years. These documents support Cal Water’s long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions.

Cal Water's estimates of future water demands are based on demographic projections and current and projected land use forecasts for each of its service area. For the Bear Gulch District, Cal Water's water demand forecast is tied to Association of Bay Area Governments (ABAG) census tract level projections of population, housing, and employment. These projections are developed by ABAG through detailed land use modeling of the Bay Area. The areas included in the ABAG land use model include all incorporated and unincorporated areas of the nine-county Bay Area.

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Sincerely,

Michael VS. Hurley

Michael Hurley
WATER RESOURCES MANAGER
CALIFORNIA WATER SERVICE
(323) 430-0250

Bolzowski, Michael R.

From:	Bolzowski, Michael R.
Sent:	Tuesday, June 1, 2021 9:57 PM
To:	kbryant@woodsidetown.org
Cc:	McCusker, Kevin; Smithson, Dawn; Ken Jenkins (kjenkins@calwater.com); Michael Hurley (mhurley@calwater.com); Maximilian Storms (Max) (mstorms@calwater.com)
Subject:	Cal Water's 2020 Draft UWMP for Bear Gulch District
Attachments:	Bear Gulch (TM TOW) - Cal Water UWMP.pdf

Dear Mr. Bryant,

The attachment with the previous email did not include the draft UWMP. The full attachment is included above.

Sorry for any inconvenience.

Sincerely,

Michael Bolzowski
408-367-8338

From: Bolzowski, Michael R.
Sent: Tuesday, June 1, 2021 9:49 PM
To: kbryant@woodsidetown.org
Cc: McCusker, Kevin <kmccusker@calwater.com>; Smithson, Dawn <dsmithson@calwater.com>; Ken Jenkins (kjenkins@calwater.com) <kjenkins@calwater.com>; Michael Hurley (mhurley@calwater.com) <mhurley@calwater.com>; Maximilian Storms (Max) (mstorms@calwater.com) <mstorms@calwater.com>
Subject: Cal Water's 2020 Draft UWMP for Bear Gulch District

Mr. Bryant,

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Sincerely,

Michael Hurley
WATER RESOURCES MANAGER
CALIFORNIA WATER SERVICE
(323) 430-0250

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calwater.com

Bolzowski, Michael R.

From: Kevin <greenwoodspecialty@gmail.com>
Sent: Wednesday, June 9, 2021 5:03 PM
To: Bolzowski, Michael R.

This is an EXTERNAL EMAIL. Stop and think before clicking a link or opening attachments.

Will Call Water consider a water cut off for abusers. During the last drought Woodside residents averaged 421 gallons p/person p/day. As a household that continues to conserve water we didn't see financial incentives work in the last drought - except your profits may have. Rich people just spent the money rather than any meaningful reduction or restriction.

Kevin Greenwood
(650) 701-7017

Appendix C: Public Meeting Notice

- Public Meeting Notice of Intent
- Proof of Publication
- Public Meeting Presentation

Good afternoon!

We hope that this note finds you well.

We wanted to provide you with an update on the preparation of our updated Urban Water Management Plans and Water Shortage Contingency Plans.

These plans are a critical component of the steps we take to ensure there are sufficient water supplies to meet the current and future water needs of our customers, and we look forward to working with you on this important project.

Please let us know if you have any questions or need any additional information.

Cal Water Community Affairs

California Water Service

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Urban Water Management Plan and
Water Shortage Contingency Plan - 2020 Update

As a defined urban water supplier, California Water Service (Cal Water) is preparing an update to its Urban Water Management Plans (UWMP) and Water Shortage Contingency Plans (WSCP) that will address the water service conditions in our service areas. These documents support a water supplier's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions. It is Cal Water's intent to adopt the UWMPs, and the incorporated WSCPs, and file the plans as required with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service no later than 30 days after adoption.

Schedule of upcoming actions:

After a public review period, a public meeting to receive comments on the Draft UWMP and WSCP will be held. As the information becomes available for each service area, the electronic copy of the UWMP, WSCP, and information on the public meeting, including a link to participate, will be available at the following internet address:

https://www.calwater.com/conservation/uwmp-review/

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP or WSCP, you may send your comments via email to PlanningInfo@calwater.com.

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California Water Service
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EMILY HERNANDEZ
CALIFORNIA WATER SERVICE CO/PLANNING DEPT.
1720 NORTH FIRST ST.
SAN JOSE, CA 95112

CNS 3470053

COPY OF NOTICE

Notice Type:	GPN GOVT PUBLIC NOTICE
Ad Description	CALIFORNIA WATER SERVICE ? BEAR GULCH DISTRICT

To the right is a copy of the notice you sent to us for publication in the THE ALMANAC. Please read this notice carefully and call us with any corrections. The Proof of Publication will be filed with the County Clerk, if required, and mailed to you after the last date below. Publication date(s) for this notice is (are):

05/21/2021 , 05/28/2021

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THE DAILY TRANSCRIPT, SAN DIEGO	(619) 232-3486
THE INTER-CITY EXPRESS, OAKLAND	(510) 272-4747

* A 0 0 0 0 0 5 7 1 5 7 5 3 *

NOTICE OF INTENT TO ADOPT AN URBAN WATER MANAGEMENT PLAN AND WATER SHORTAGE CONTINGENCY PLAN AND HOLD A PUBLIC MEETING TO RECEIVE COMMENTS ON THE PROPOSED PLANS CALIFORNIA WATER SERVICE – BEAR GULCH DISTRICT

California Water Code (CWC) sections 10610 through 10656, known as the "Urban Water Management Planning Act" (Act), require all urban water suppliers that provide water for municipal purposes either directly or indirectly to more than 3,000 customers or supply more than 3,000 acre-feet of water annually to prepare an Urban Water Management Plan (UWMP) at least once every five years.

UWMPs support a water supplier's long-term resource planning to ensure that adequate water supplies are available to meet existing and future water demands under defined conditions. The UWMP must describe and evaluate sources of supply, reasonable and practical efficient uses, reclamation, and demand management activities. The components of the plan may vary according to an individual community or area's characteristics and its capabilities to efficiently use and conserve water. The UWMP must also address measures for residential, commercial, governmental, and industrial water demand management. Further, Section 10632 of the CWC requires that every urban water supplier shall prepare and adopt a Water Shortage Contingency Plan (WSCP) as part of its plan (UWMP). Section 10632.2 provides that,

"An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan...or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1." The WSCP will be incorporated as an appendix of the UWMP.

One of Cal Water's service areas is the Bear Gulch District, which serves Portola Valley, Woodside, Atherton, and portions of Menlo Park and Redwood City, in San Mateo County. As a defined urban water supplier, Cal Water is preparing an update to its UWMP that will address the water service conditions in the Bear Gulch District. It is Cal Water's intent to adopt that UWMP, and the incorporated WSCP, and file that plan as required with the Department of Water Resources, the California State Library, and any city or county within which Cal Water provides service no later than 30 days after adoption.

Schedule of upcoming actions:

On or about May 10, 2021, an electronic copy of the Draft 2020 UWMP and WSCP will be available for review. After a public review period, a public meeting to receive comments on the Draft UWMP and WSCP Plan for the Bear Gulch District will be held online on June 9, 2021, at 5:00 p.m. The electronic copy of the UWMP, WSCP, and additional information on the public meeting, including a link to participate, is available at the following internet address: https://www.calwater.com/conservation/uwmp-review/

If you are unable to attend the scheduled public meeting but want to provide comments regarding the proposed UWMP or WSCP, you may send your comments via email to PlanningInfo@calwater.com. Cal Water will receive comments on the Draft 2021 UWMP and WSCP from May 10 through June 9, 2021.

Please share this notice with others that may have interest in this matter.

5/21, 5/28/21

CNS-3470053#

THE ALMANAC

California Water Service

June 9, 2021

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Bear Gulch District

2020 Urban Water Management Plan
2020 Water Shortage Contingency Plan

Meeting Agenda

- Introduce California Water Service (CWS) staff and consultants
- Purpose and objectives
- Presentation of the 2020 Urban Water Management Plan (UWMP)
- Presentation of 2020 Water Shortage Contingency Plan (WSCP)
- Drought update
- Public comments and questions

2020 UWMP Update: Public Outreach

- Preliminary information sent to relevant entities in February 2021
- Second notice sent to relevant entities in May 2021
- Two notices posted in local newspaper
- Draft 2020 UWMP and WSCP available for review at **https://www.calwater.com/conservation/uwmp-review/**
- Public hearing

Urban Water Management Planning Act

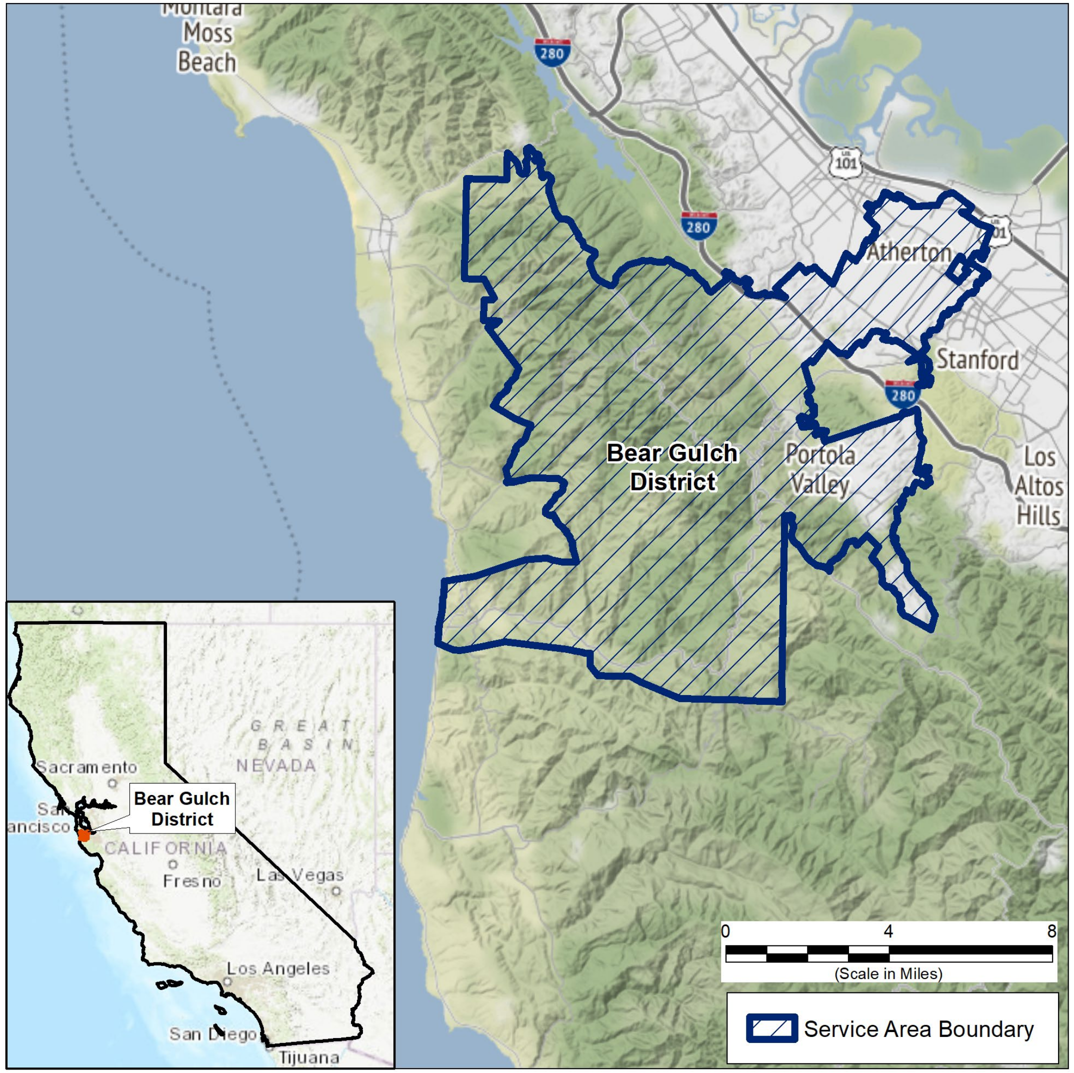
- Supports long-term water resource planning to ensure adequate supplies
- California Water Code - Sections 10610-10656
- Threshold: Utilities with 3,000+ services or 3,000+ acre-feet per year (AFY) water sales
- At least a 20-year planning horizon, Cal Water's plan covers 25 years
- Must be updated every 5 years and submitted by July 1, 2021
- Basis for SB-610 Water Supply Assessments and SB-221 Water Supply Verifications

UWMP Elements

- Service area description
- Population forecast
- Supply and demand projections through 2045 in normal, single dry and multiple dry years
- Water supply reliability
- Conservation/Demand Management Measures
- Climate change
- Water Shortage Contingency Plan

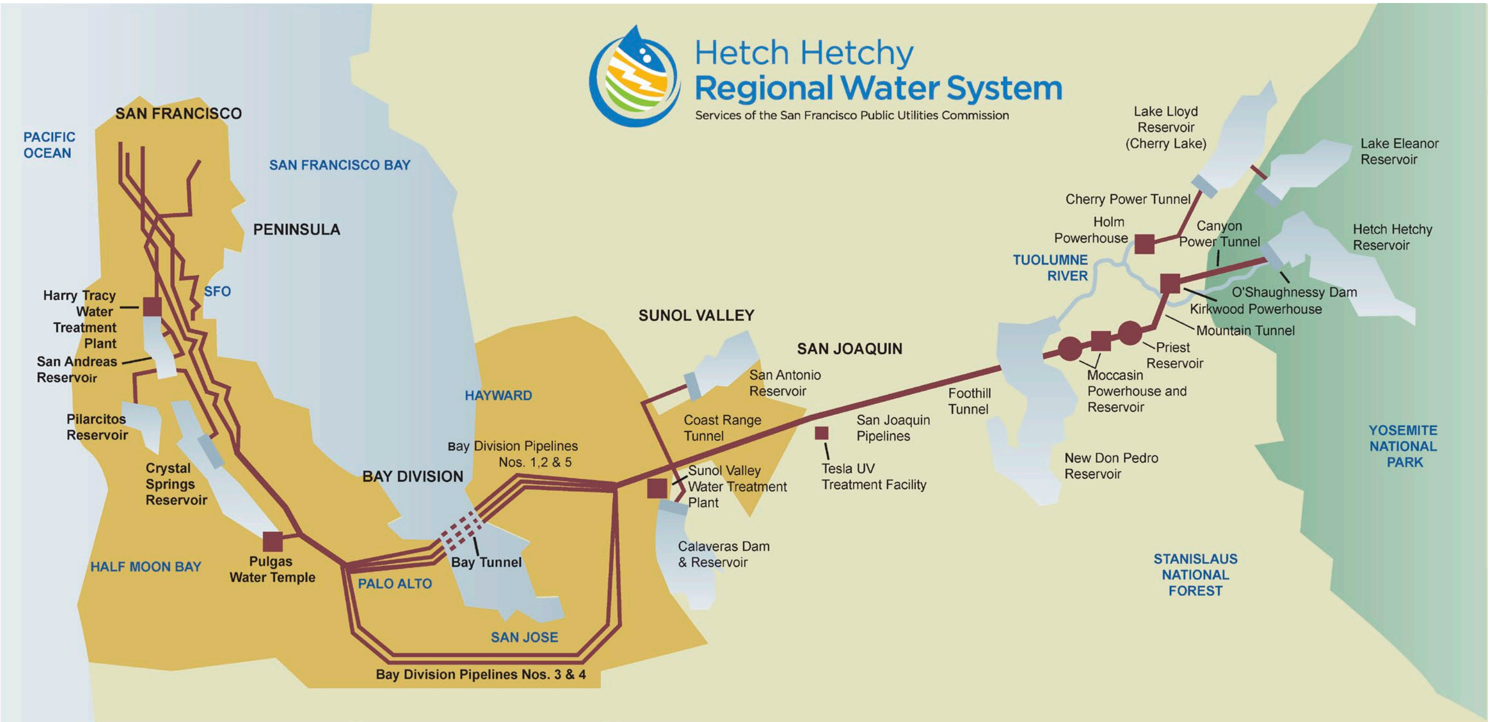
District Overview

- Serving Bear Gulch District since 1936
- One Public Water System
- Surface water purchased from the San Francisco Public Utilities Commission (SFPUC)
- Local surface water diverted from Bear Gulch Creek



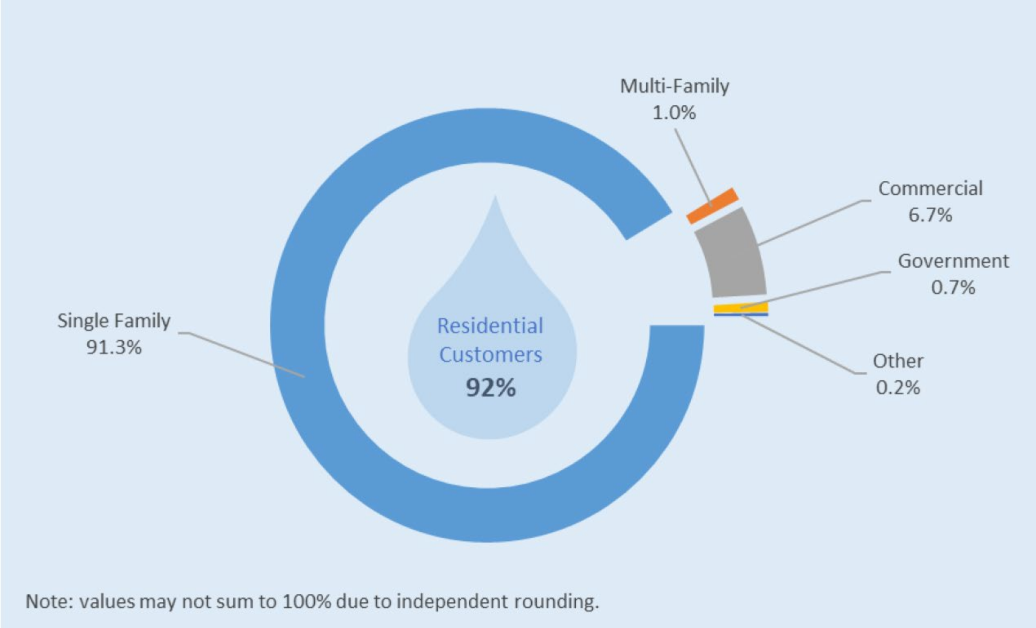
Water Supply Sources

- Main source of water supply is treated water purchased from the SFPUC Regional Water System (RWS)
- Local surface water diverted from Bear Gulch Creek makes up approximately nine percent of annual deliveries
- Cal Water continues to investigate additional supply sources, however there is no current or projected use of recycled water or other supply sources

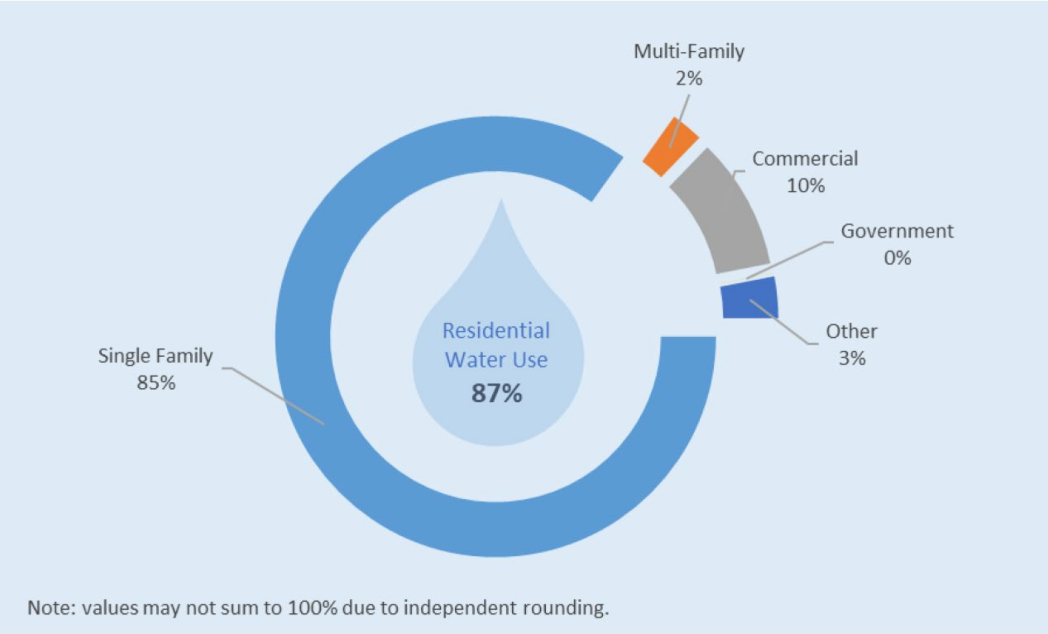


Distribution of Services/Demand

Types of Customers



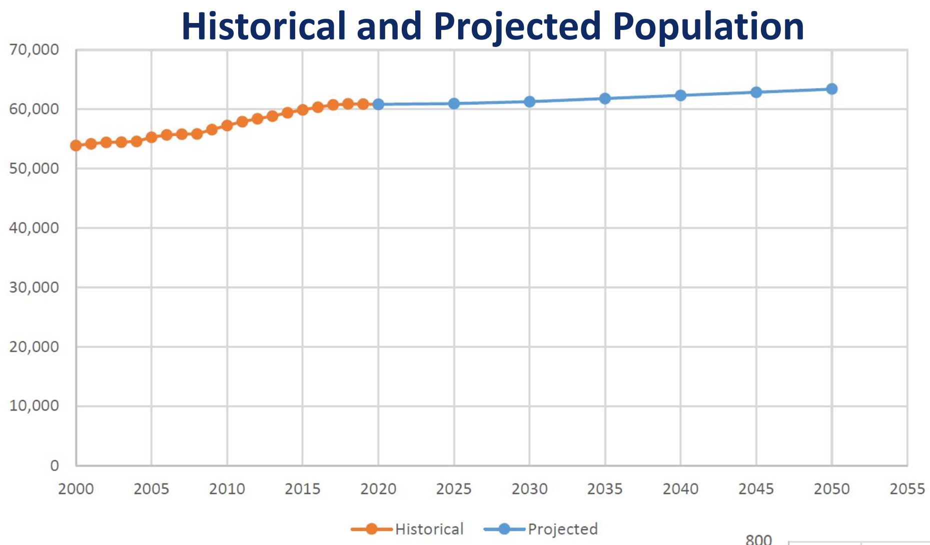
Demand

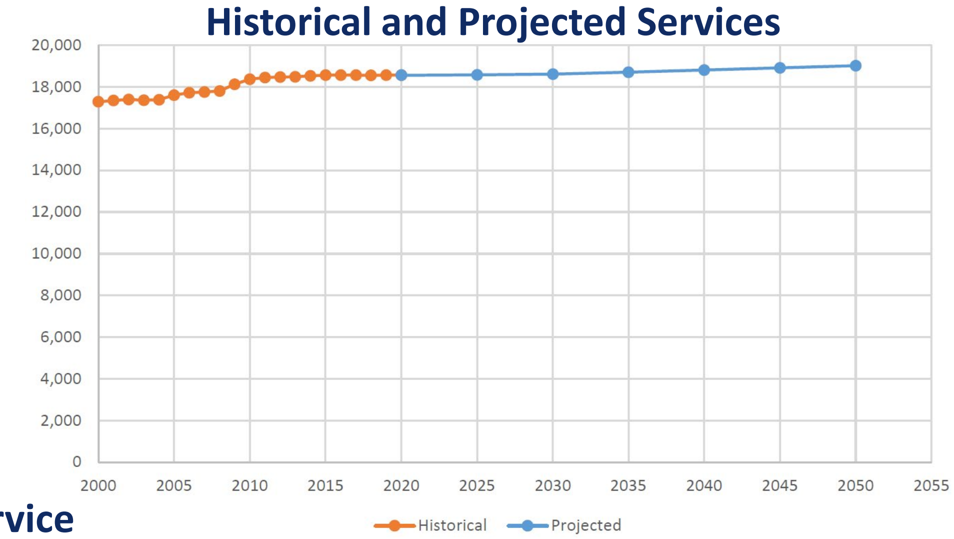


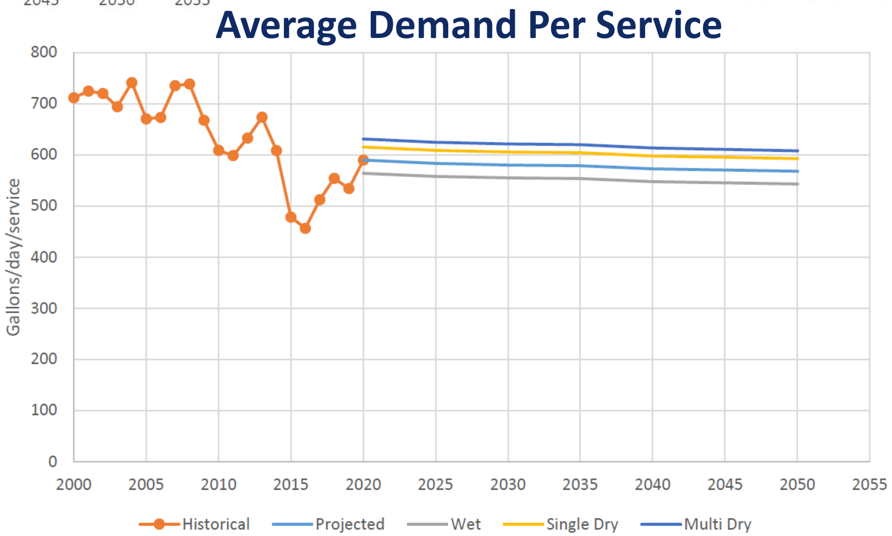
Demand Projection Methodology

- Forecast horizon is beyond 20 years required by UWMP
- Generates normal-, wet-, and dry-year demand forecasts
- Directly considers impacts of climate change
- Demand model uses historical data on services, sales, production, population, and proposed conservation measures
- Regional Growth Forecast: housing and employment growth forecasts based on census-tract level growth forecasts prepared by the Association of Bay Area Governments (ABAG)

Population & Account Projections

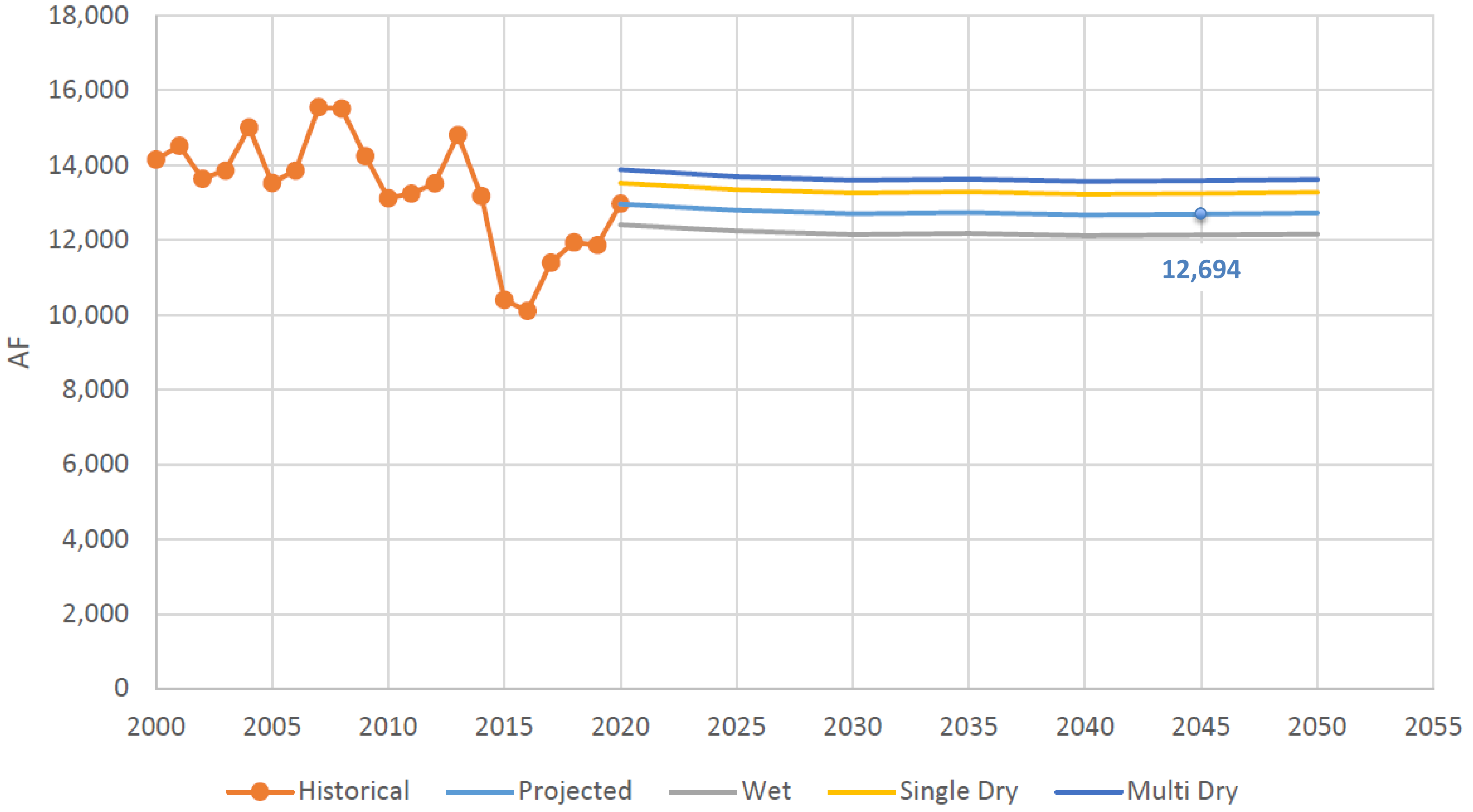






Demands for Potable Water - Projected

- 2045 demand projected to be 12,694 acre-feet per year
- 2% decrease relative to 2020 demands



SB X7-7 (20% by 2020)

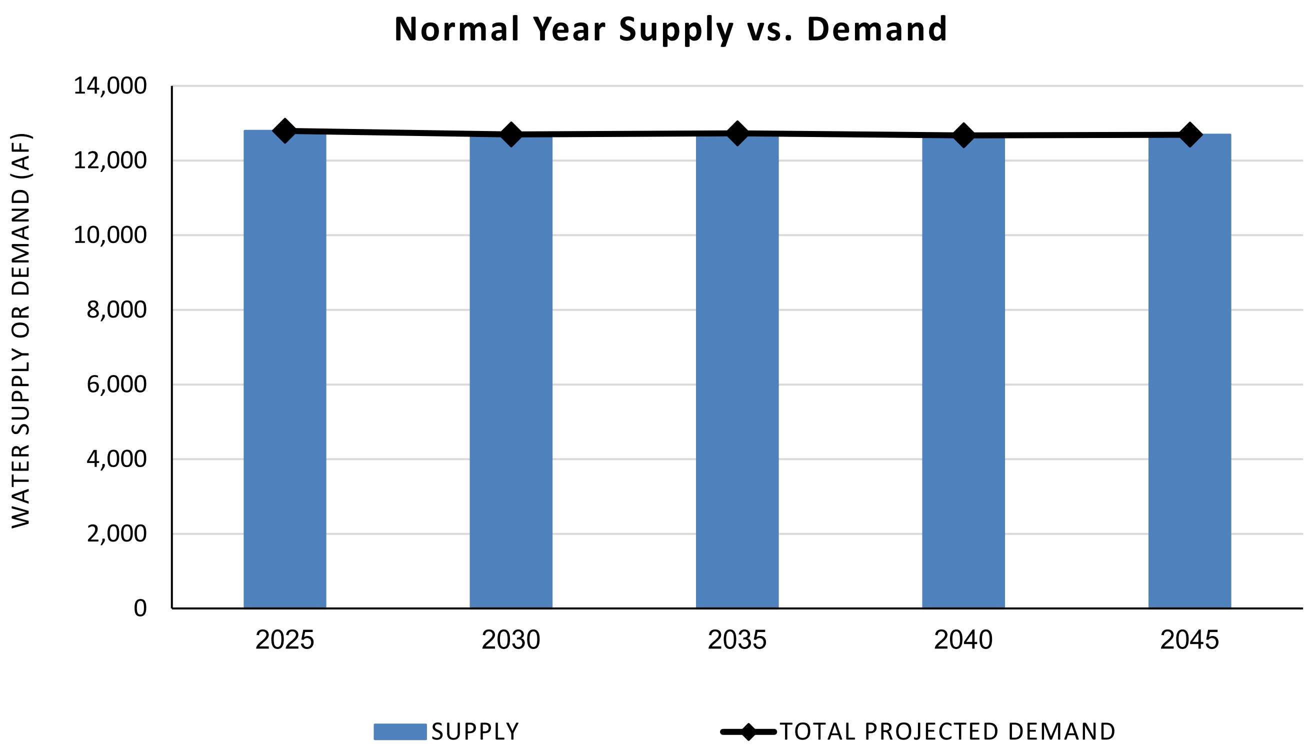
- Goal is to reduce per capita urban water use below baseline by:
  - 10% by Dec. 31, 2015
  - 20% by Dec. 31, 2020
- Bear Gulch District met its 2020 Target via Cal Water - San Francisco Bay Regional Alliance

2020 Actual GPCD	Optional Adjustment for Economic Growth[1]	Adjusted 2020 Actual GPCD	2020 Target GPCD [2]	Did Alliance Achieve Targeted Reduction for 2020?
130			150	Yes

[1]Adjustments for economic growth can be applied to either the individual supplier's data or to the aggregate regional alliance data (but not both), depending upon availability of suitable data and methods. [2] 2020 Target GPCD will be taken from the Regional Alliance's SB X7-7 Verification Form, Weighted Target Table.

Supply Sufficiency

- Supply sufficiency analysis is based on the following:
  - RWS purchased water availability is based on projections provided by BAWSCA and SFPUC
  - Local surface water supply availability during normal hydrologic years estimated to be 840 AFY, conservatively assumed to be zero during dry years
- Supply is projected to be sufficient to meet projected demand under normal year conditions
- Significant shortfalls are projected in single-dry and multiple-dry years if Bay-Delta Plan Amendment is adopted as written, but numerous uncertainties remain
- Any shortages will be addressed by the Water Shortage Contingency Plan

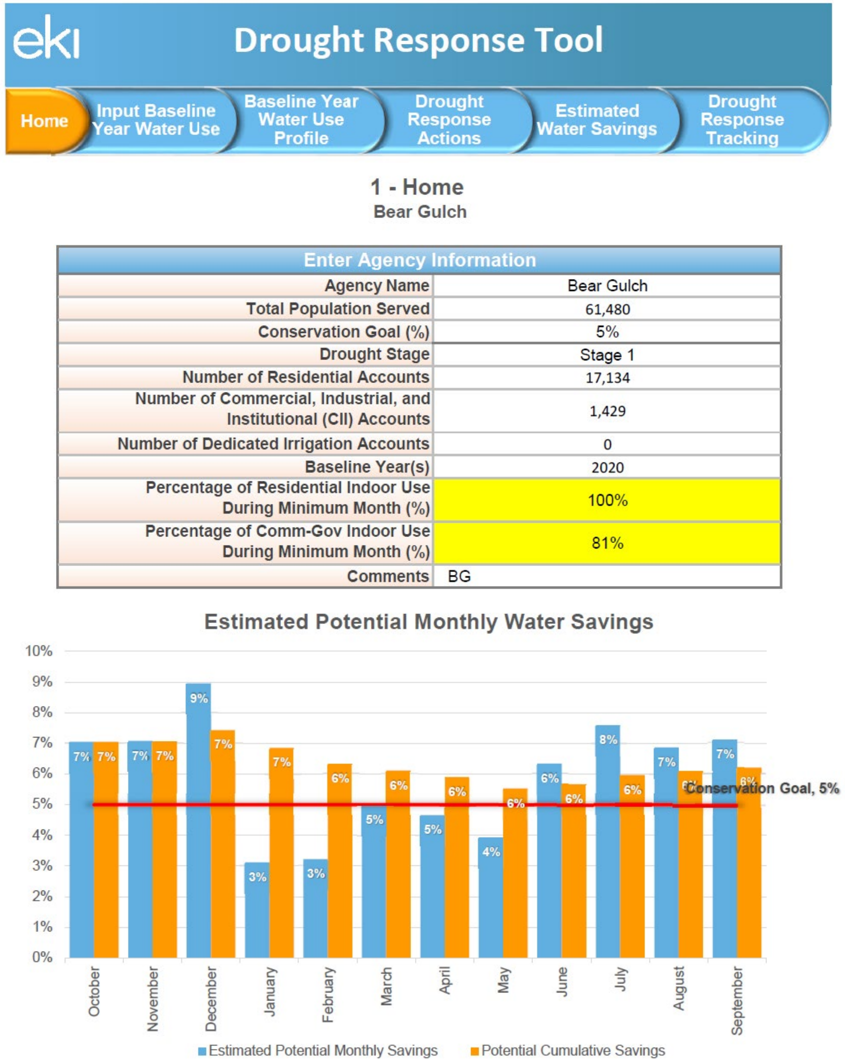


Local Topics – Bear Gulch District

- Implementation of the Bay-Delta Plan Amendment may impact future supply reliability
  - Requires the release of 30-50% of the “unimpaired flow” on the San Joaquin River tributaries from February through June in every year type - SFPUC modeling assumes 40% of unimpaired flow
  - SFPUC has provided all wholesale customers with estimates of RWS reliability, which predict shortfalls in excess of 50% during a five-year extended drought scenario
  - Numerous uncertainties remain and Cal Water is committed to developing a long-term supply reliability strategy for its Peninsula Districts, including evaluation of alternative supply sources and continued commitment to Cal Water’s comprehensive water conservation program

Water Shortage Contingency Plan Elements

- Comprehensive drought response plan
  - Annual assessment of water supply reliability
  - Six standard shortage stages (10% to >50%)
  - Shortage response actions
  - Communication protocols
  - Monitoring, enforcement, and reporting
- Quantitatively assessed using Drought Response Tool



Drought Update

- Governor has issued drought emergencies in the majority of counties in California
- Cal Water is monitoring drought conditions in all of its service territories
  - Established a Drought Response Committee
  - Proactively developing conservation messaging
- Cal Water is closely coordinating its drought response with other water agencies and regulatory bodies
- Cal Water will follow protocols outlined in the WSCP as needed
  - Based on local conditions or state mandates

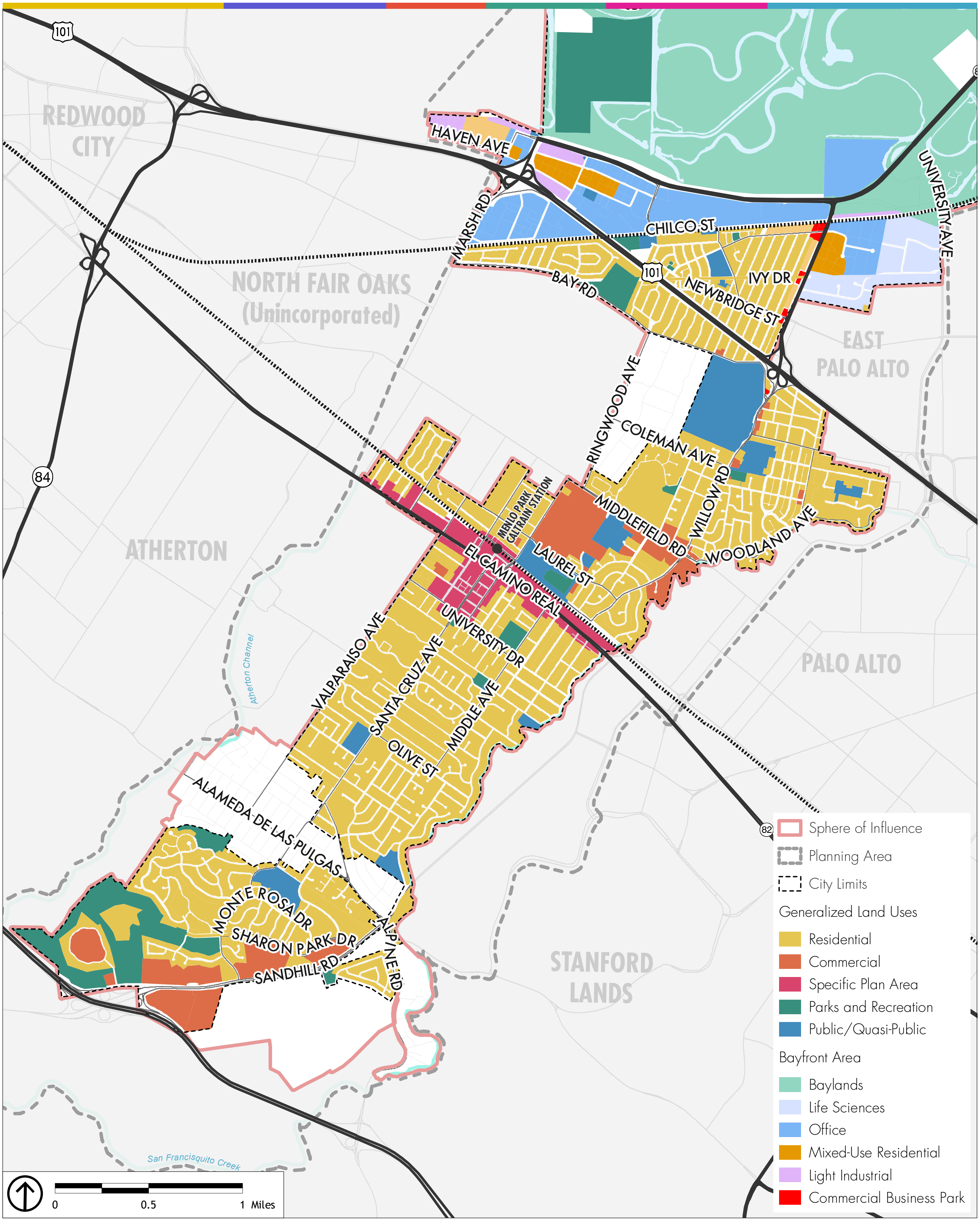
Questions or Comments

- Draft 2020 UWMP and 2020 WSCP available at **https://www.calwater.com/conservation/uwmp-review/**
- Comments on any parts of the UWMP will be accepted through Friday June 11
- Send 2020 UWMP and WSCP comments to: planninginfo@calwater.com

Appendix D: Land Use Maps

- Town of Atherton Zoning Map
- Menlo Park General Plan Land Use Designations
- North Fair Oaks Land Use Designations
- Town of Portola Valley Comprehensive Plan Diagram
- Town of Woodside Zoning Map

Town of Atherton Zoning Map



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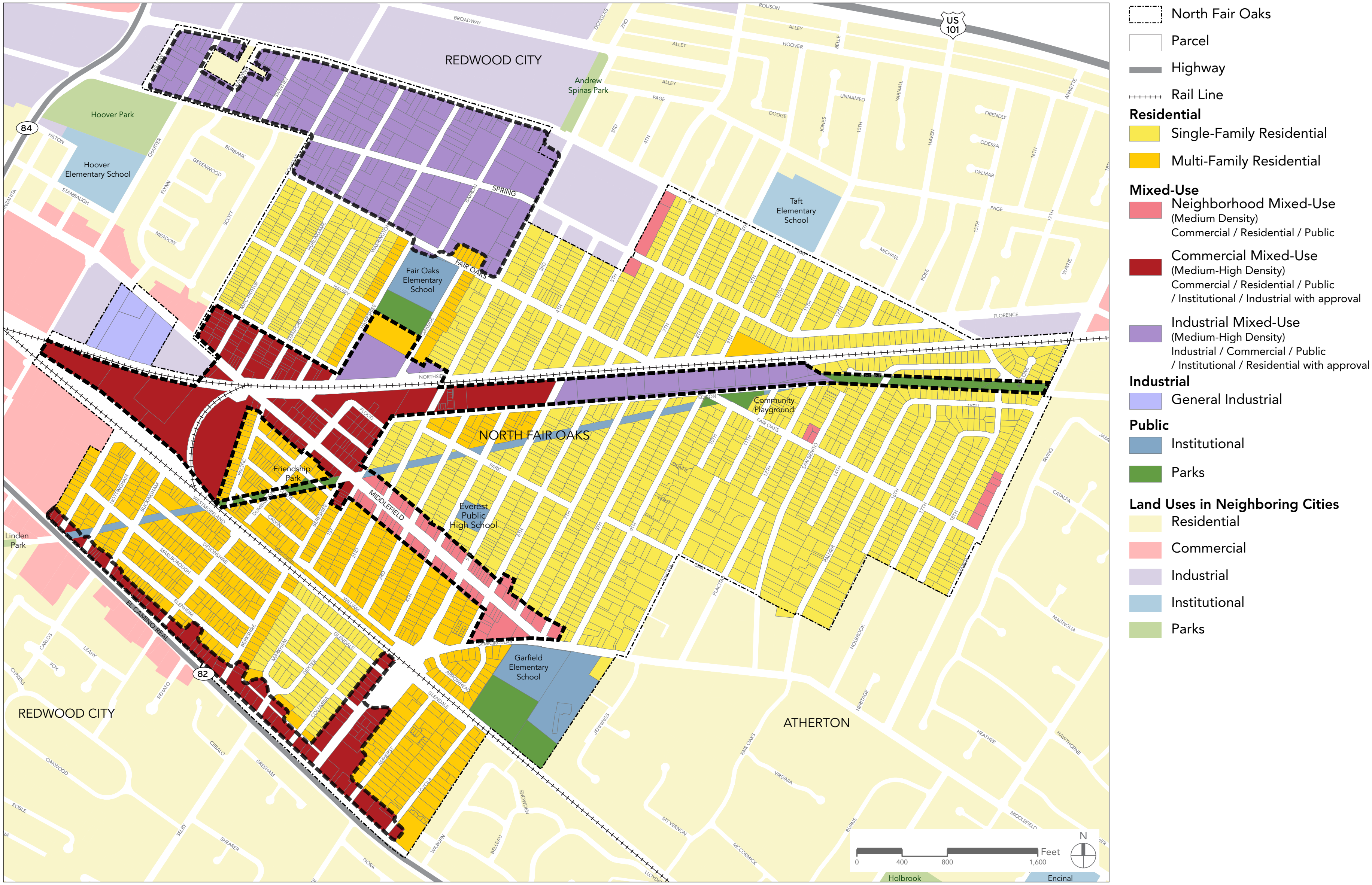
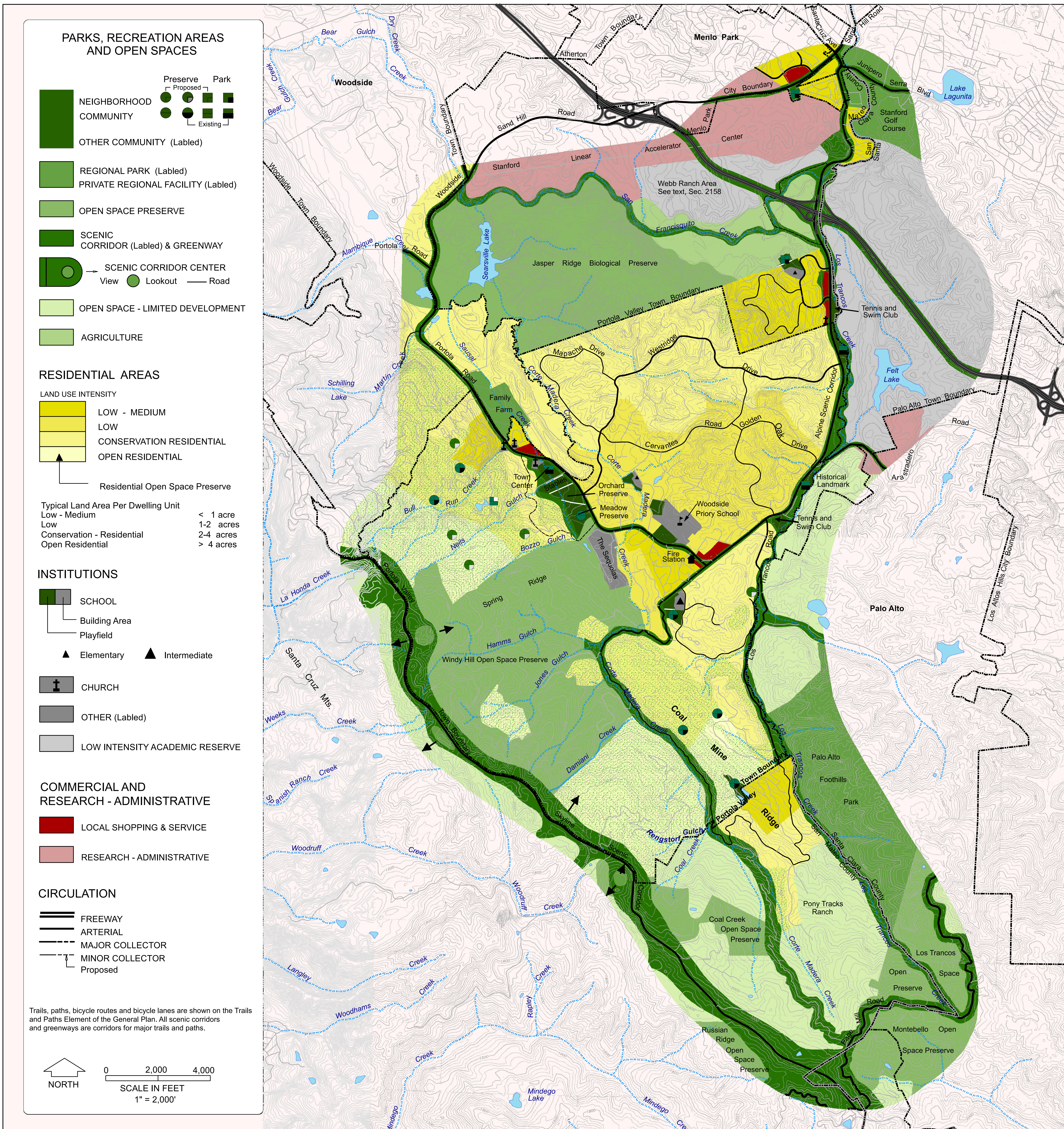
menlo park land use & mobility update

FIGURE 5: GENERAL PLAN LAND USE DESIGNATIONS

FIGURE 2.5: North Fair Oaks Land Use Designations





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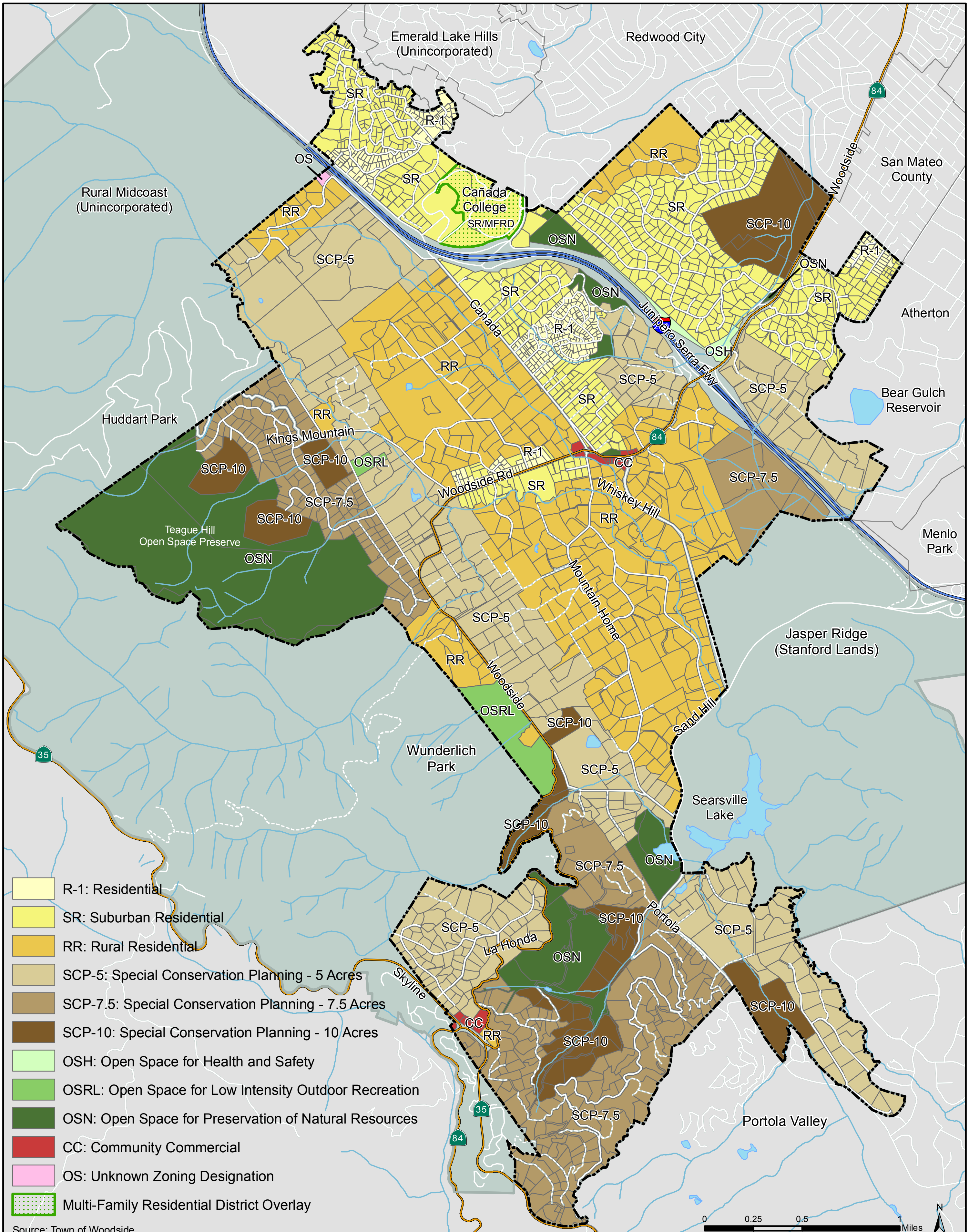
1965-17, 07/08/1965
LAST AMENDED BY TOWN COUNCIL RESOLUTION
NO. 1891-2001, 04/25/2001
REPRINTED, 03/2007

PREPARED BY:
SPANGLE ASSOCIATES
URBAN PLANNING AND RESEARCH
770 MENLO AVE. #200, MENLO PARK, CA 94025

COMPREHENSIVE PLAN DIAGRAM

Part 5 of the General Plan - Town of Portola Valley



Zoning Map

Town of Woodside

Created By Woodside GIS 4/17/2012; Revised 03-26-17

Appendix E: Summary of Demand Projection Methodology and Assumptions

Cal Water Long-Term Demand Forecast Model Overview

Forecast Domain
The forecast model generates separate forecasts for each customer class and distribution system. Table 1 lists Cal Water districts and distribution systems. Table 2 lists customer classes.

Forecast Horizon and Time Step
The forecast horizon is 30 years. The forecast has an annual time-step.

Normal, Wet, and Dry Year Forecasts
The forecast model generates normal-, wet-, and dry-year demand forecasts. The normal-year forecast is the default forecast. The wet- and dry-year forecasts can be substituted for the default forecast as necessary for system planning purposes. The model produces two different dry year forecasts: the single dry year forecast and the multiple dry year forecast. The latter represents the expected effect of prolonged drought conditions on unconstrained water demand.[1]

Relationship to GRC Sales Forecast
The first year of the forecast can be set to the current GRC sales forecast or actual consumption.

Relationship to PAWS
The demand model uses historical data on services, sales, production, and population from Cal Water's Production Analysis Worksheets (PAWS).

Accounting Rules
The model uses the following accounting rules to ensure forecast consistency:

- Population and conservation savings forecasts are functions of the service forecast.
- The sales forecast for a distribution system is the sum of the class-level sales forecasts for the distribution system. The production forecast for a distribution system is the sum of the sales and non-revenue water (NRW) forecasts for the distribution system.
- The sales and production forecasts for a district are the sum of the sales and production forecasts for its distribution systems.

Volume Units
Sales and production forecasts are in acre-feet (AF). Average sales and per capita forecasts are in gallons per day.

Per Capita Water Use
The model generates per capita forecasts for water use by single-family customers, water use by multi-family customers, water use by all residential customers, and water use by all district customers.

[1] Unconstrained demand is what demand would be in the absence of water use restrictions or policies intended to curtail water use.

Service Forecast

The forecast model generates three alternative service forecasts:

- Average Y-Y Change in Services. The model bases the forecast on the historical year-to-year (y-y) change in the number of services. This forecast assumes additive growth.
- Average Y-Y % Change in Services. The model bases the forecast on the historical y-y percentage change in services. This forecast assumes exponential growth.
- Regional Growth Forecast. The model uses regional housing and employment growth forecasts to project future services. Districts in the Bay Area use census-tract level growth forecasts prepared by the Association of Bay Area Governments (ABAG). Districts in Southern California use census-tract-level growth forecasts prepared by the Southern California Association of Governments (SCAG). The remaining districts use county-level forecasts prepared by Caltrans.

Regional Forecasts

Table 3 lists the regional forecasts in the model. Table 4 summarizes how the model uses the regional forecasts to project future services.

Service Floors and Ceilings

The forecast can include floors and ceilings on the service growth. The floor (ceiling) is the minimum (maximum) number of services allowed in the forecast.

User-Specified Growth Rates

The model allows user-specified growth rates.

Water Supply Assessments

The user can add to the forecast projected services and water use from Water Supply Assessments prepared for proposed development projects. The user can specify how much of this projected growth in services and water use the model should treat as additive to the baseline forecast.

Population Forecasts

The population projection is a function of the residential service projections to ensure internal consistency. Population in year t is:

$$Population_t = \left[\frac{persons}{service}\right]_{SFR} \cdot SFRservices_t + \left[\frac{persons}{service}\right]_{MFR} \cdot MFRservices_t$$

For multi-family services, the calculation of average persons per service uses the equation below. The model uses county assessor data linked to Cal Water customer data to estimate average dwelling units per parcel and average parcels per service. It uses census data to estimate average persons per dwelling unit.

$$\left[\frac{persons}{service}\right]_{MFR} = \frac{Avg\ Dwelling\ Units}{Parcel} \cdot \frac{Avg\ Parcels}{Service} \cdot \frac{Avg\ Persons}{Dwelling\ Unit}$$

Sales/Service Forecast

The model generates separate forecasts of sales/service for each customer class and distribution system.

Sales/Service Initialization

The model user sets sales/service for first year of the forecast to either current year water use or the most recent General Rate Case sales forecast. The 2020 UWMP projections start with 2020 actual sales/service.

Sales/Service Adjustments

In each forecast year, the model adjusts the previous year's sales/service estimate for:

1. Rebound from the 2012-16 drought
2. Passive water savings from plumbing codes and appliance standards
3. Active water savings from Cal Water conservation programs
4. Real changes in the marginal cost of water service
5. Real changes in per capita income

The user can select which adjustments to apply. The 2020 UWMP projections include all the adjustments except the drought rebound adjustment. The 2020 UWMP projections exclude the drought rebound adjustment because analysis of recent consumption trends showed that further rebound from the 2012-2016 drought was unlikely.

A description of each adjustment follows.

Drought Rebound

The model adjusts the sales/service forecast for demand recovery following the 2012-2016 drought. The model makes this adjustment using data on the growth in sales/service between 2016 and 2017. The model assumes some of the savings achieved during the drought will be permanent. The user can set the level of permanent drought savings. The default setting is 20%.

Passive Water Savings

The model uses DWR projections of water savings from plumbing/building codes to forecast passive water savings.[2] The model extends the DWR projections, which run through 2040, to 2050.

Active Water Savings

The model uses conservation program savings projections from Cal Water's 2015 Conservation Master Plans to forecast active water savings.

Price and Income Adjustments

The model adjusts average sales for expected changes in real income and cost of water service. The adjustment equation is:[3]

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[2] M.Cubed. 2016. Projected Statewide and County-Level Effects of Plumbing Codes and Appliance Standards on Indoor GPCD. Technical Memorandum prepared by David Mitchell for the California Department of Water Resources. August 30, 2016.

[3] The model uses a constant-elasticity-of-demand specification: $Q_t = AP_t^{\varepsilon} I_t^{\delta}$

$$\Delta Q_t = Q_0 \left(1 - \left(\frac{P_t}{P_0}\right)^{\varepsilon} \left(\frac{I_t}{I_0}\right)^{\delta}\right)$$

where Q_0 is sales/service in the base year of the forecast, $\left(\frac{P_t}{P_0}\right)$ and $\left(\frac{I_t}{I_0}\right)$ are the price of water and income relative to the base year of the forecast, and ε and δ are empirically derived estimates of price and income elasticity.

Sales Forecast

The sales forecast is the product of the service and average use per service forecasts.

Non-Revenue Water Forecast

The non-revenue water forecast is a function of the services forecast. The forecast starts with an initial estimate of non-revenue water, expressed in gallons/connection/day. The model decomposes this estimate into real and apparent loss. The model assumes future apparent loss is equal to the average apparent loss for the five year before the start of the forecast. In the case of real loss, the model assumes Cal Water's loss management program will reduce real losses over time. The amount of reduction depends on the staring estimate of real loss. If this estimate is 10 gallons/connection/day or less, the model assumes no further reduction. Otherwise, the model assumes real losses (in gallons/connection/day) will decrease until they are equal to 75% of the average real loss for the five years before the start of the forecast or the State Water Board draft real water loss standard for the distribution system, whichever is greater.[4] The model assumes the reduction in real loss will occur between 2020 and 2030.

Production Forecast

The production forecast is the sum of the sales and NRW forecasts.

Normal, Wet, Single Dry, and Multiple Dry Year Projections

The model generates normal, wet, single dry, and multiple dry year forecasts of sales and production. The model bases these forecasts on empirically derived relationships between monthly water sales, rainfall, and air temperature estimated for each Cal Water district.[5]

- Wet year – minus one standard deviation weather effect on sales and production
- Single dry year – plus one standard deviation weather effect on sales and production
- Multiple dry year – plus 1.6 standard deviations weather effect on sales and production

In the case of the dry year forecasts, the model is forecasting demand in the absence of drought water use restrictions or other policies that would limit water use in dry years.

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[4] The State Water Board did not develop a draft water loss standard for every Cal Water distribution system. For those without a draft standard, the model assumes real losses will decrease until they are equal to 75% of the average real loss for the five year before the start of the forecast.

[5] A&N Technical Services, Cal Water Long Term Water Demand Forecast Model, December 2014.

Table 1. Long-Term Demand Model Districts and Systems

Label	**District-System**	**Notes**
AV	**Antelope Valley District**	
AV-FMT	Fremont System	
AV-LAN	Lancaster System	
AV-LKH	Lake Hughes System	
AV-LVY	Leona Valley System	
BG	**Bear Gulch District**	No sub-systems in district
BK	**Bakersfield District**	
BK-BK	Bakersfield System	
BK-NG	North Garden System	
CH	**Chico District**	
CH-CH	Chico System	
CH-HAM	Hamilton City System	
DIX	**Dixon District**	No sub-systems in district
DOM	**Dominguez District**	No sub-systems in district
ELA	**East Los Angeles District**	No sub-systems in district
HAW	**Hawthorne District**	No sub-systems in district
HR	**Hermosa-Redondo District**	No sub-systems in district
KC	**King City District**	No sub-systems in district
KRV	**Kern River Valley District**	
KRV-BDFLO	Lower Bodfish System	
KRV-BDFUP	Upper Bodfish System	
KRV-KNVARD	Kernville & Arden System	Includes KNV, KRVArdenWaterCo, COUN, MSH, POND
KRV-LKL	Lakeland System	
KRV-ONX	Onyx System	
KRV-SLK	South Lake System	Includes SQM
KRV-SPM	Split Mountain System	
LAS	**Los Altos District**	No sub-systems in district
LIV	**Livermore District**	No sub-systems in district

Label	**District-System**	**Notes**
MPS	**Mid-Peninsula District**	
MPS-SM	San Mateo System	
MPS-SC	San Carlos System	
MRL	**Marysville District**	No sub-systems in district
ORO	**Oroville District**	No sub-systems in district
PV	**Palos Verdes District**	No sub-systems in district
RDV	**Redwood Valley District**	
RDV-ARM	Armstrong System	
RDV-CSP	Coast Springs System	
RDV-HKN	Hawkins Water System	
RDV-LUC	Lucerne System	
RDV-NOH	Noel Heights System	
RDV-RPD	Rancho del Paradiso System	
SEL	**Selma District**	No sub-systems in district
SLN	**Salinas District**	
SLN-SLN	Salinas System	Includes Bolsa Knolls, Country Meadows
SLN-SLNH	Salinas Hills System	Includes Buena Vista, Indian Springs
SLN-OH	Oak Hill System	
SLN-LL	Las Lomas System	
SSF	**South San Francisco District**	No sub-systems in district
STK	**Stockton District**	No sub-systems in district
VIS	**Visalia District**	No sub-systems in district
WIL	**Willows District**	No sub-systems in district
WLK	**Westlake District**	No sub-systems in district

Table 2. Long-Term Demand Model Customer Classes

Label	Description	Revenue Class #
SFR	Single-Family Residential	1
FLT	Single-Family Flat Rate	4
RES	SFR + FLT	1, 4
MFR	Multi-Family	15
COM	Commercial/Business	2
GOV	Government/Public Authority	11
IND	Industrial	3
OTH	Other/miscellaneous	8,13
IRR	Dedicated irrigation customers	7

Table 3. Regional Forecasts used in First Generation Long-term Demand Model Forecasts

Regional Forecast	Version	Range
ABAG	Plan Bay Area 2040, GEOID10-level summary	2010 to 2040
SCAG	RTP07 GEOID10-level	2010 to 2035
Caltrans	2017 County Forecasts	2010 to 2050

Table 4. Regional Growth Rates used in the Service Growth Forecasts

Service Class	ABAG	SCAG	Caltrans
SFR	y-y % change in single-family dwelling units	y-y % change in all residential dwelling units	y-y % change in single-family dwelling units
MFR	y-y % change in multi-family dwelling units	y-y % change in all residential dwelling units	y-y % change in multi-family dwelling units
COM	y-y % change in total number of jobs	y-y % change in total number of jobs	y-y % change in county employment in retail, wholesale, information, financial, professional, and leisure sectors
GOV	y-y % change in gov't, information, and construction jobs	y-y % change in total number of jobs	y-y % change in county employment in federal, state, local government and education and healthcare sectors
IND	y-y % change in manufacturing jobs	y-y % change in total number of jobs	y-y % change in county employment in manufacturing sectors

Historical and Projected Services, Water Sales, and Total Production

District Demand Projection Report
Bear Gulch

General Rate Case Sales Baseline 2020

Historical Data Range
First Year 2000
Last Year 2020

Forecast Range
First Year 2020
Last Year 2050

Service Growth Basis ABAG Growth Forecasts

Service Growth Rates

	ABAG	Historical %Y-Y[1]			
Class	Projected	5-Yr	10-Yr	15-Yr	20-Yr
RES[2]	0.1%	0.0%	0.1%	0.3%	0.3%
MFR	0.7%	10.4%	9.5%	7.5%	5.5%
COM	0.0%	-1.2%	-0.9%	-0.2%	-0.1%
GOV	0.1%	2.7%	1.6%	2.4%	1.7%
IND	-0.7%	0.0%	0.0%	0.0%	0.0%
TOT		0.0%	0.1%	0.4%	0.4%

Water Supply Assessments

	WSA Name	Completion Date	Incorporated into Forecast (Y/N)
1			
2			
3			
4			
5			

Sales Forecast Adjustments

Drought Rebound	OFF
Plumbing Code	ON
Active Conservation	ON
Price Response	ON
Income Response	ON

Non-Revenue Water (NRW) Basis

Real loss (gal/con/day):
2016-2020 average if <= 10 gal/con/day
Draft Water Board standard or 75% of 2016-2020 average, whichever is greater, by 2030.
Apparent loss (gal/con/day): 2016-2020 average.

1. Account reclassifications can impact historical %Y-Y growth rates for individual customer classes.
2. RES = Metered and unmetered single-family residential customers.

District Demand Projection Report
Bear Gulch

Historical Service Counts

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	15,816	64	1,276	96	1	34	0	17,288
2001	15,875	64	1,280	95	1	38	0	17,354
2002	15,919	64	1,279	95	1	41	0	17,400
2003	15,890	64	1,278	96	1	31	0	17,359
2004	15,910	64	1,274	97	1	31	2	17,379
2005	16,134	63	1,280	95	1	27	5	17,605
2006	16,256	63	1,274	96	1	23	9	17,721
2007	16,271	63	1,279	96	1	34	10	17,755
2008	16,260	70	1,326	107	1	32	8	17,804
2009	16,528	76	1,364	116	1	28	7	18,119
2010	16,781	75	1,365	116	1	24	7	18,369
2011	16,857	83	1,359	118	1	25	8	18,450
2012	16,884	84	1,351	118	1	27	7	18,473
2013	16,887	85	1,350	117	1	35	8	18,482
2014	16,944	85	1,349	119	1	27	8	18,532
2015	16,970	114	1,326	119	1	23	8	18,560
2016	16,968	175	1,272	119	1	27	8	18,569
2017	16,960	185	1,261	117	1	36	8	18,570
2018	16,958	187	1,250	119	1	35	8	18,558
2019	16,946	187	1,244	136	1	37	8	18,559
2020	16,944	187	1,248	136	1	37	8	18,561
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	0.0%	10.4%	-1.2%	2.7%	0.0%	10.1%	0.4%	0.0%
10-Year	0.1%	9.5%	-0.9%	1.6%	0.0%	4.4%	1.0%	0.1%
15-Year	0.3%	7.5%	-0.2%	2.4%	0.0%	2.1%	2.7%	0.4%
20-Year	0.3%	5.5%	-0.1%	1.7%	0.0%	0.4%		0.4%

CAGR = Compound Annual Growth Rate

Historical Sales (AF)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	11,552	268	1,544	269	7	139	0	13,779
2001	11,952	265	1,512	279	5	71	0	14,083
2002	11,995	252	1,442	317	8	21	0	14,035
2003	11,534	248	1,375	274	7	56	0	13,495
2004	12,429	248	1,409	293	6	52	-4	14,434
2005	11,285	250	1,363	255	7	48	15	13,223
2006	11,393	251	1,394	260	5	50	14	13,365
2007	12,600	236	1,388	289	6	66	38	14,623
2008	12,615	231	1,449	339	5	49	38	14,726
2009	11,572	244	1,339	322	6	41	29	13,552
2010	10,629	232	1,309	297	4	20	32	12,523
2011	10,478	232	1,313	303	4	20	25	12,375
2012	11,176	228	1,314	321	5	19	28	13,091
2013	11,973	233	1,308	371	5	26	26	13,941
2014	10,853	220	1,212	287	3	28	24	12,627
2015	8,376	223	1,065	220	2	24	26	9,935
2016	8,001	235	980	218	2	31	24	9,491
2017	9,000	264	1,048	292	2	25	26	10,656
2018	9,742	285	1,111	323	2	22	29	11,514
2019	9,361	242	1,152	299	2	22	27	11,104
2020	10,598	279	1,038	303	3	20	21	12,262
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	4.8%	4.6%	-0.5%	6.6%	9.9%	-4.0%	-3.8%	4.3%
10-Year	0.0%	1.8%	-2.3%	0.2%	-5.0%	0.1%	-4.1%	-0.2%
15-Year	-0.4%	0.7%	-1.8%	1.2%	-6.9%	-5.7%	2.6%	-0.5%
20-Year	-0.4%	0.2%	-2.0%	0.6%	-4.8%	-9.2%		-0.6%

CAGR = Compound Annual Growth Rate

Historical Sales/Service (GPD)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2000	652	3,744	1,080	2,490	6,082	3,613		712
2001	672	3,693	1,054	2,621	4,183	1,644		725
2002	673	3,520	1,007	2,975	7,433	449		720
2003	648	3,460	960	2,560	6,619	1,646		694
2004	697	3,465	987	2,708	5,168	1,518	-1,748	741
2005	624	3,518	951	2,395	6,609	1,587	2,430	671
2006	626	3,569	977	2,415	4,123	1,913	1,337	673
2007	691	3,358	968	2,676	5,730	1,733	3,288	735
2008	693	2,926	976	2,828	4,681	1,380	4,069	738
2009	625	2,882	876	2,480	5,226	1,324	3,556	668
2010	565	2,748	856	2,290	3,773	737	3,974	609
2011	555	2,489	862	2,294	3,492	715	3,005	599
2012	591	2,429	868	2,422	4,547	637	3,394	633
2013	633	2,454	865	2,822	4,195	662	3,052	673
2014	572	2,308	802	2,166	2,859	927	2,743	608
2015	441	1,746	717	1,655	1,414	959	2,930	478
2016	421	1,200	688	1,640	1,748	1,033	2,705	456
2017	474	1,271	741	2,220	1,920	619	2,893	512
2018	513	1,360	794	2,415	1,916	552	3,219	554
2019	493	1,154	826	1,960	1,842	527	2,991	534
2020	558	1,331	743	1,994	2,267	484	2,364	590
2021								
2022								
2023								
2024								
2025								
2026								
2027								
2028								
2029								
2030								

CAGR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
5-Year	4.9%	-5.3%	0.7%	3.8%	9.9%	-12.8%	-4.2%	4.3%
10-Year	-0.1%	-7.0%	-1.4%	-1.4%	-5.0%	-4.1%	-5.1%	-0.3%
15-Year	-0.7%	-6.3%	-1.6%	-1.2%	-6.9%	-7.6%	-0.2%	-0.9%
20-Year	-0.8%	-5.0%	-1.9%	-1.1%	-4.8%	-9.6%		-0.9%

CAGR = Compound Annual Growth Rate

Historical Production (AF)

YEAR	SALES	NRW	PROD	NRW %	NRW GPD/Svc
2000	13,779	370	14,149	2.6%	19
2001	14,083	435	14,518	3.0%	22
2002	14,035	-396	13,639	-2.9%	-20
2003	13,495	366	13,861	2.6%	19
2004	14,434	574	15,008	3.8%	30
2005	13,223	304	13,527	2.3%	15
2006	13,365	493	13,858	3.6%	25
2007	14,623	931	15,554	6.0%	47
2008	14,726	785	15,510	5.1%	39
2009	13,552	693	14,245	4.9%	34
2010	12,523	598	13,121	4.6%	29
2011	12,375	875	13,250	6.6%	42
2012	13,091	428	13,519	3.2%	21
2013	13,941	872	14,813	5.9%	42
2014	12,627	554	13,181	4.2%	27
2015	9,935	466	10,401	4.5%	22
2016	9,491	614	10,105	6.1%	30
2017	10,656	739	11,395	6.5%	36
2018	11,514	422	11,936	3.5%	20
2019	11,104	766	11,869	6.5%	37
2020	12,262	711	12,972	5.5%	34
2021					
2022					
2023					
2024					
2025					
2026					
2027					
2028					
2029					
2030					

CAGR	SALES	NRW	PROD		NRW GPD/Svc
5-Year	4.3%	8.8%	4.5%		8.8%
10-Year	-0.2%	1.7%	-0.1%		1.6%
15-Year	-0.5%	5.8%	-0.3%		5.4%
20-Year	-0.6%	3.3%	-0.4%		3.0%

CAGR = Compound Annual Growth Rate

Historical GPCD

		GPCD	
YEAR	POPULATION	RESIDENTIAL	TOTAL
2000	53,885	196	234
2001	54,162	201	239
2002	54,392	201	224
2003	54,421	193	227
2004	54,574	207	246
2005	55,252	186	219
2006	55,653	187	222
2007	55,769	205	249
2008	55,812	205	248
2009	56,560	187	225
2010	57,254	169	205
2011	57,876	165	204
2012	58,376	174	207
2013	58,812	185	225
2014	59,387	166	198
2015	59,883	128	155
2016	60,307	122	150
2017	60,719	136	168
2018	60,864	147	175
2019	60,827	141	174
2020	60,814	160	190
2021			
2022			
2023			
2024			
2025			
2026			
2027			
2028			
2029			
2030			

CAGR	POPULATION	RESIDENTIAL GPCD	TOTAL GPCD
5-Year	0.3%	4.5%	4.2%
10-Year	0.6%	-0.6%	-0.7%
15-Year	0.6%	-1.0%	-0.9%
20-Year	0.6%	-1.0%	-1.0%

CAGR = Compound Annual Growth Rate

Projected Services

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	16,944	187	1,248	136	1	37	8	18,561
2021	16,945	187	1,251	136	1	33	8	18,561
2022	16,946	187	1,254	136	1	33	8	18,565
2023	16,946	187	1,257	136	1	33	8	18,569
2024	16,947	188	1,260	137	1	33	8	18,574
2025	16,947	189	1,263	137	1	33	8	18,578
2026	16,948	191	1,265	137	1	33	8	18,584
2027	16,949	193	1,268	137	1	33	8	18,589
2028	16,949	195	1,270	137	1	33	8	18,594
2029	16,950	196	1,273	137	1	33	8	18,599
2030	16,956	199	1,279	138	1	33	8	18,615
2031	16,963	201	1,285	139	1	33	8	18,631
2032	16,970	204	1,291	140	1	33	8	18,647
2033	16,977	207	1,297	141	1	33	8	18,663
2034	16,983	209	1,303	142	1	33	8	18,679
2035	17,005	211	1,300	142	1	33	8	18,700
2036	17,027	212	1,298	142	1	33	8	18,721
2037	17,049	213	1,295	142	1	33	8	18,742
2038	17,071	215	1,293	142	1	33	8	18,763
2039	17,094	216	1,290	142	1	33	8	18,784
2040	17,116	217	1,288	142	1	33	8	18,805
2041	17,138	219	1,285	142	1	33	8	18,826
2042	17,160	220	1,283	142	1	33	8	18,847
2043	17,182	222	1,280	142	1	33	8	18,868
2044	17,205	223	1,278	142	1	33	8	18,890
2045	17,227	224	1,275	142	1	33	8	18,911
2046	17,249	226	1,273	142	1	33	8	18,932
2047	17,271	227	1,270	142	1	33	8	18,954
2048	17,294	229	1,268	142	1	33	8	18,975
2049	17,316	230	1,265	142	1	33	8	18,996
2050	17,339	232	1,263	142	1	33	8	19,018

Projected Sales (AF)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	10,598	279	1,038	303	3	20	21	12,262
2021	10,464	271	1,015	298	3	18	21	12,090
2022	10,495	268	999	295	3	18	21	12,099
2023	10,531	266	984	292	3	18	21	12,115
2024	10,572	264	970	289	3	18	21	12,137
2025	10,591	264	957	286	3	18	21	12,139
2026	10,614	264	944	283	3	18	21	12,147
2027	10,597	264	932	281	3	18	21	12,116
2028	10,592	265	922	278	3	18	21	12,099
2029	10,592	266	916	277	3	18	21	12,092
2030	10,595	267	913	278	3	18	21	12,095
2031	10,602	269	910	278	3	18	21	12,101
2032	10,585	271	908	279	3	18	21	12,085
2033	10,603	273	906	280	3	18	21	12,104
2034	10,612	276	904	280	3	18	21	12,114
2035	10,629	277	897	279	3	18	21	12,123
2036	10,620	277	890	278	3	18	21	12,107
2037	10,610	278	883	277	3	18	21	12,090
2038	10,614	279	876	276	3	18	21	12,087
2039	10,608	280	870	275	3	18	21	12,075
2040	10,605	281	864	274	3	18	21	12,065
2041	10,609	282	858	273	3	18	21	12,064
2042	10,617	283	852	272	3	18	21	12,066
2043	10,626	284	847	271	3	18	21	12,070
2044	10,644	285	841	270	3	18	21	12,083
2045	10,647	286	836	270	3	18	21	12,081
2046	10,652	288	830	269	3	18	21	12,081
2047	10,656	289	825	268	3	18	21	12,080
2048	10,664	290	820	267	3	18	21	12,083
2049	10,676	291	815	266	3	18	21	12,090
2050	10,691	293	810	265	3	18	21	12,101

Projected Sales/Service (GPD)

YEAR	RES	MFR	COM	GOV	IND	OTH	IRR	TOT
2020	558	1,331	743	1,994	2,267	484	2,364	590
2021	551	1,294	724	1,957	2,267	484	2,364	581
2022	553	1,279	711	1,932	2,267	484	2,364	582
2023	555	1,267	699	1,910	2,267	484	2,364	582
2024	557	1,255	687	1,888	2,267	484	2,364	583
2025	558	1,244	676	1,867	2,267	484	2,364	583
2026	559	1,234	666	1,846	2,267	484	2,364	584
2027	558	1,224	657	1,828	2,267	484	2,364	582
2028	558	1,215	648	1,811	2,267	484	2,364	581
2029	558	1,207	642	1,801	2,267	484	2,364	580
2030	558	1,200	637	1,793	2,267	484	2,364	580
2031	558	1,193	632	1,785	2,267	484	2,364	580
2032	557	1,187	628	1,777	2,267	484	2,364	579
2033	558	1,182	624	1,769	2,267	484	2,364	579
2034	558	1,177	620	1,762	2,267	484	2,364	579
2035	558	1,173	616	1,755	2,267	484	2,364	579
2036	557	1,168	612	1,748	2,267	484	2,364	577
2037	556	1,164	609	1,741	2,267	484	2,364	576
2038	555	1,160	605	1,735	2,267	484	2,364	575
2039	554	1,157	602	1,728	2,267	484	2,364	574
2040	553	1,153	599	1,722	2,267	484	2,364	573
2041	553	1,150	596	1,716	2,267	484	2,364	572
2042	552	1,147	593	1,710	2,267	484	2,364	572
2043	552	1,145	590	1,704	2,267	484	2,364	571
2044	552	1,142	588	1,698	2,267	484	2,364	571
2045	552	1,140	585	1,692	2,267	484	2,364	570
2046	551	1,137	582	1,687	2,267	484	2,364	570
2047	551	1,134	580	1,681	2,267	484	2,364	569
2048	551	1,132	577	1,675	2,267	484	2,364	568
2049	550	1,130	575	1,670	2,267	484	2,364	568
2050	550	1,128	572	1,664	2,267	484	2,364	568

Projected Production (AF)

YEAR	SALES	NRW	PROD
2020	12,262	711	12,972
2021	12,090	700	12,790
2022	12,099	689	12,788
2023	12,115	679	12,794
2024	12,137	668	12,805
2025	12,139	657	12,796
2026	12,147	647	12,794
2027	12,116	636	12,752
2028	12,099	625	12,724
2029	12,092	614	12,706
2030	12,095	604	12,699
2031	12,101	605	12,706
2032	12,085	605	12,690
2033	12,104	606	12,709
2034	12,114	606	12,720
2035	12,123	607	12,730
2036	12,107	608	12,715
2037	12,090	608	12,698
2038	12,087	609	12,696
2039	12,075	610	12,684
2040	12,065	610	12,675
2041	12,064	611	12,675
2042	12,066	612	12,677
2043	12,070	612	12,682
2044	12,083	613	12,696
2045	12,081	614	12,694
2046	12,081	614	12,695
2047	12,080	615	12,695
2048	12,083	616	12,699
2049	12,090	617	12,707
2050	12,101	617	12,718

% NRW	NRW GPD/Svc
5.5%	34
5.5%	34
5.4%	33
5.3%	33
5.2%	32
5.1%	32
5.1%	31
5.0%	31
4.9%	30
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.8%	29
4.9%	29
4.9%	29

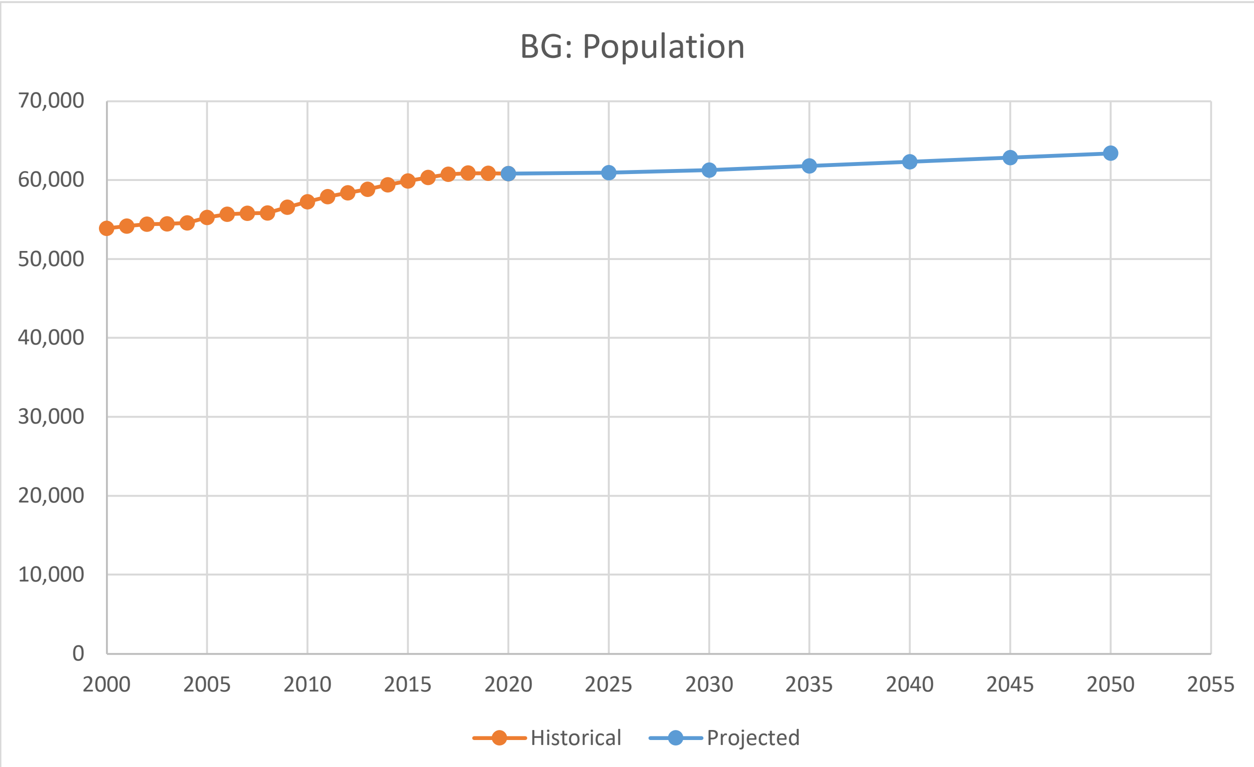
Projected GPCD

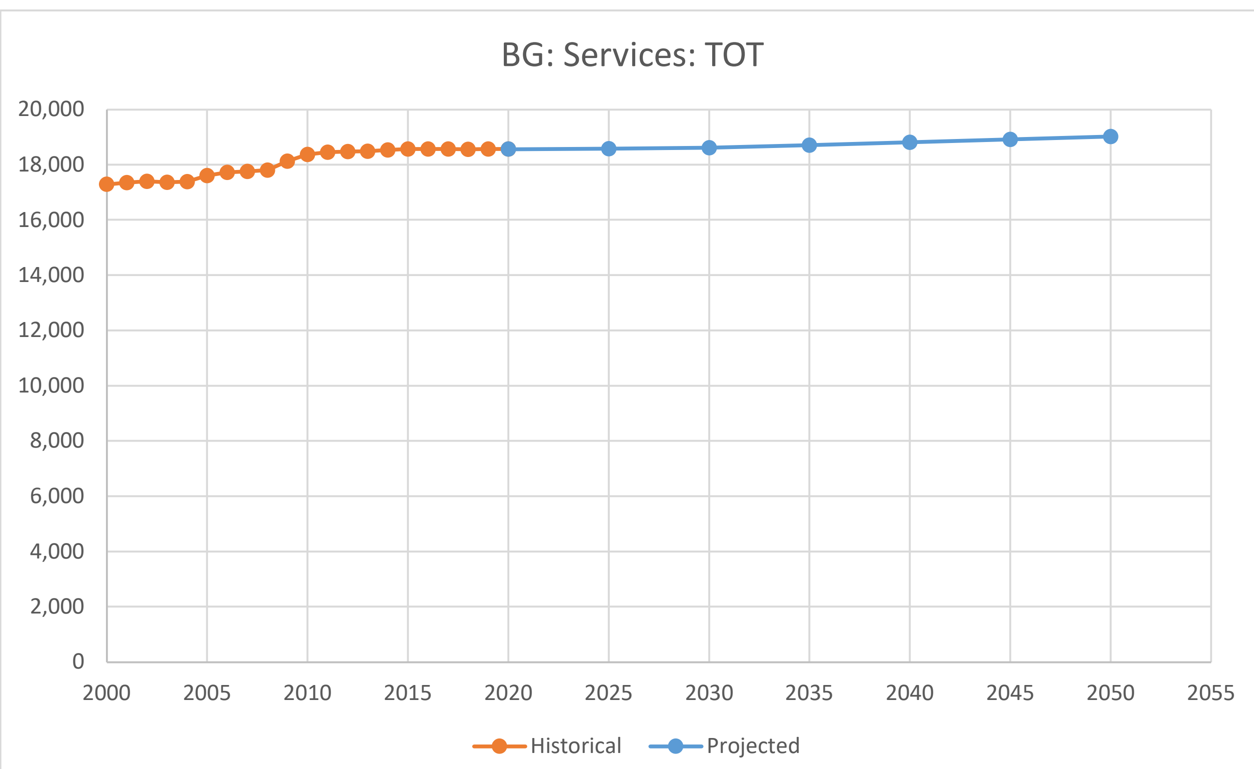
		GPCD	
YEAR	POPULATION	RESIDENTIAL	TOTAL
2020	60,814	189	190
2021	60,822	187	188
2022	60,830	187	188
2023	60,838	188	188
2024	60,846	188	188
2025	60,907	188	188
2026	60,968	189	187
2027	61,029	188	187
2028	61,091	188	186
2029	61,153	188	185
2030	61,255	187	185
2031	61,359	187	185
2032	61,463	187	184
2033	61,568	186	184
2034	61,675	186	184
2035	61,778	186	184
2036	61,882	186	183
2037	61,987	185	183
2038	62,091	185	183
2039	62,196	184	182
2040	62,302	184	182
2041	62,408	184	181
2042	62,514	184	181
2043	62,621	183	181
2044	62,728	183	181
2045	62,835	183	180
2046	62,943	183	180
2047	63,051	182	180
2048	63,159	182	179
2049	63,268	182	179
2050	63,378	182	179

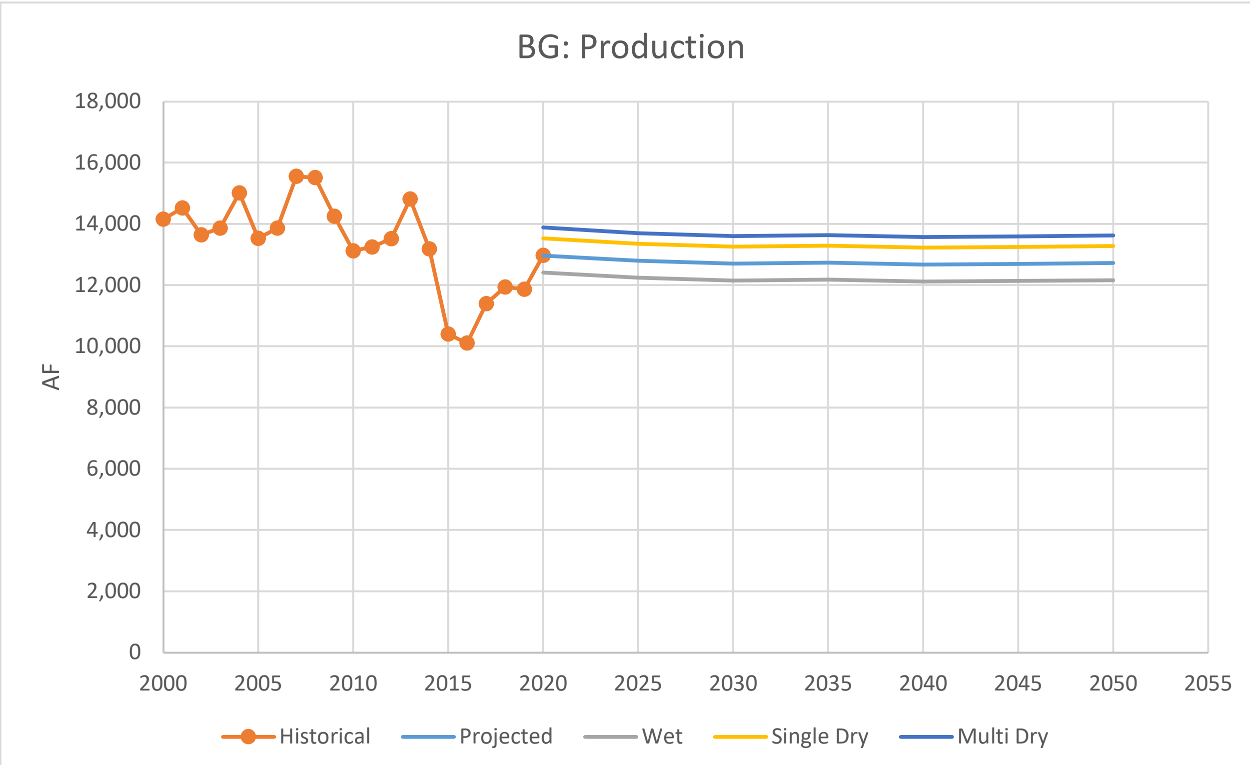
Normal, Single-Year, and Multi-Year Dry Year Demand (AF)

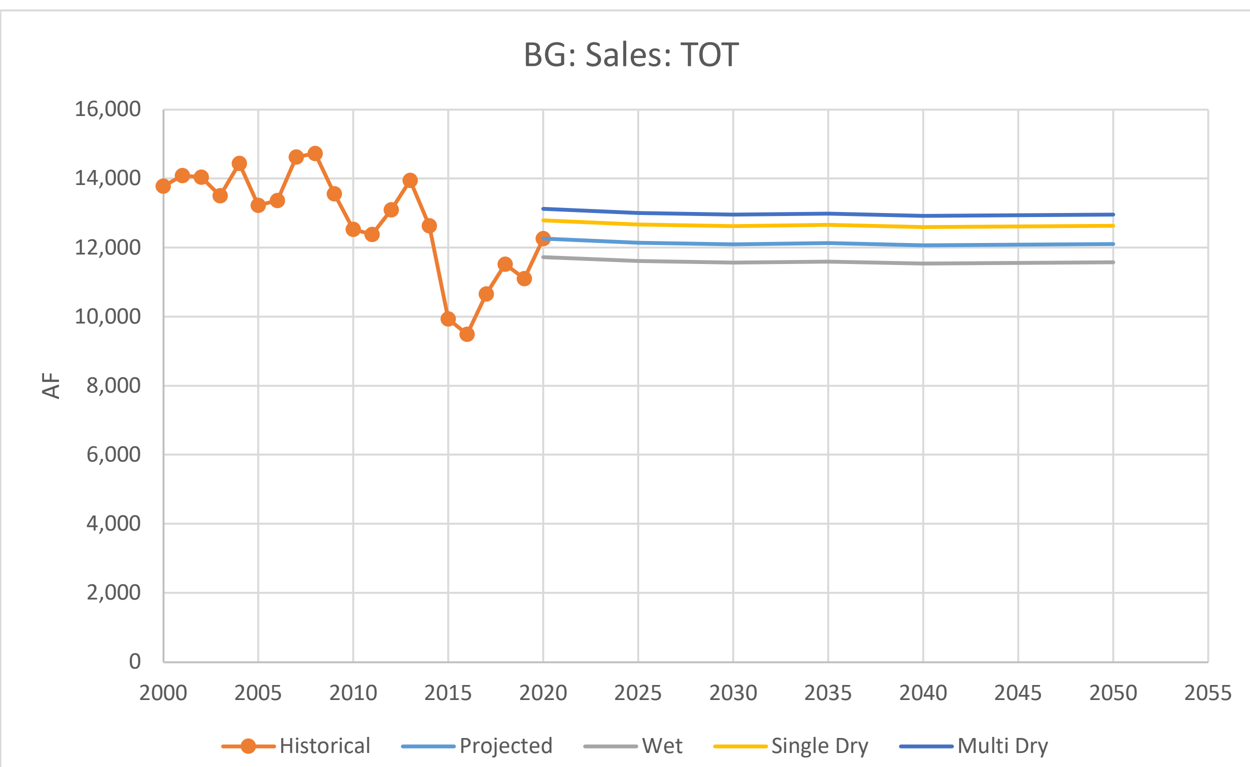
YEAR		NORMAL		SINGLE DRY YEAR	% OF NORMAL		MULTI DRY YEAR	% OF NORMAL
2020		12,972		13,536	104%		13,885	107%
2021		12,790		13,346	104%		13,690	107%
2022		12,788		13,344	104%		13,689	107%
2023		12,794		13,350	104%		13,695	107%
2024		12,805		13,362	104%		13,707	107%
2025		12,796		13,354	104%		13,699	107%
2026		12,794		13,351	104%		13,696	107%
2027		12,752		13,308	104%		13,652	107%
2028		12,724		13,279	104%		13,622	107%
2029		12,706		13,260	104%		13,603	107%
2030		12,699		13,253	104%		13,595	107%
2031		12,706		13,260	104%		13,603	107%
2032		12,690		13,243	104%		13,586	107%
2033		12,709		13,263	104%		13,606	107%
2034		12,720		13,274	104%		13,617	107%
2035		12,730		13,285	104%		13,629	107%
2036		12,715		13,269	104%		13,612	107%
2037		12,698		13,252	104%		13,594	107%
2038		12,696		13,250	104%		13,593	107%
2039		12,684		13,237	104%		13,580	107%
2040		12,675		13,228	104%		13,570	107%
2041		12,675		13,228	104%		13,570	107%
2042		12,677		13,230	104%		13,573	107%
2043		12,682		13,236	104%		13,578	107%
2044		12,696		13,249	104%		13,592	107%
2045		12,694		13,248	104%		13,591	107%
2046		12,695		13,249	104%		13,592	107%
2047		12,695		13,249	104%		13,592	107%
2048		12,699		13,253	104%		13,596	107%
2049		12,707		13,261	104%		13,604	107%
2050		12,718		13,273	104%		13,617	107%

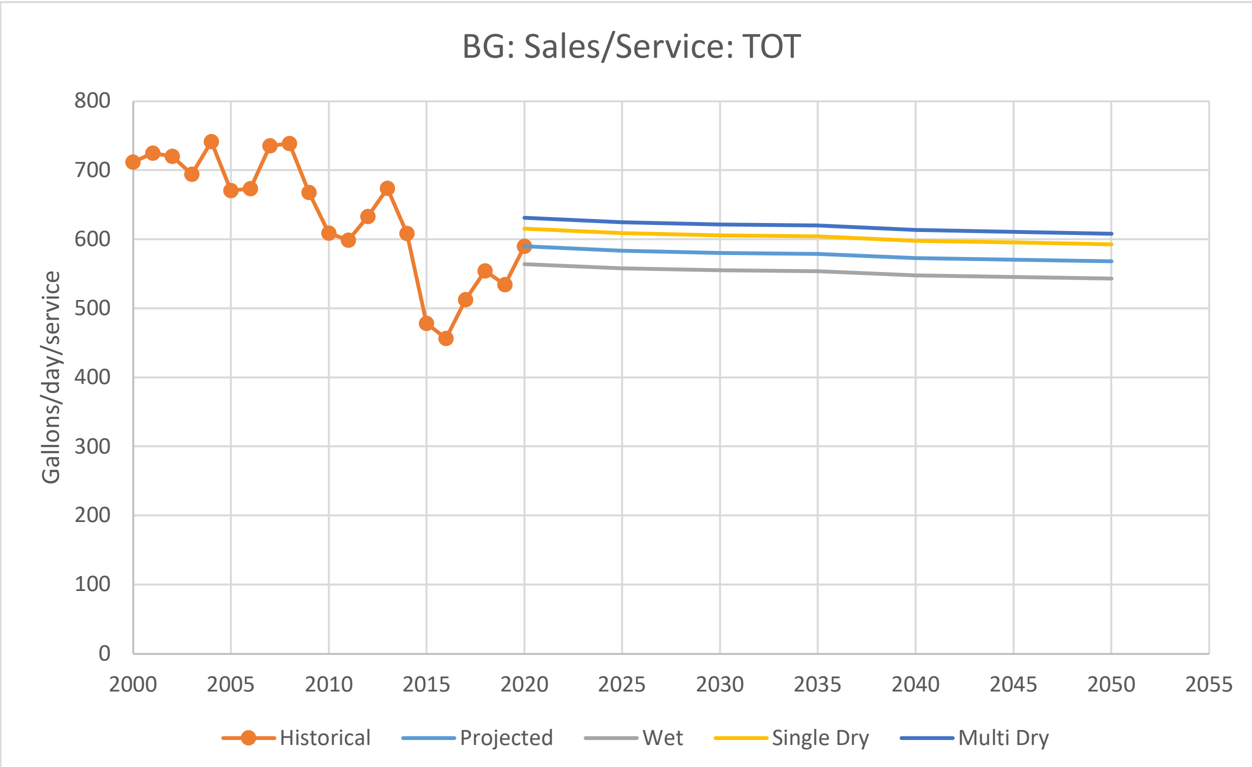
Charts

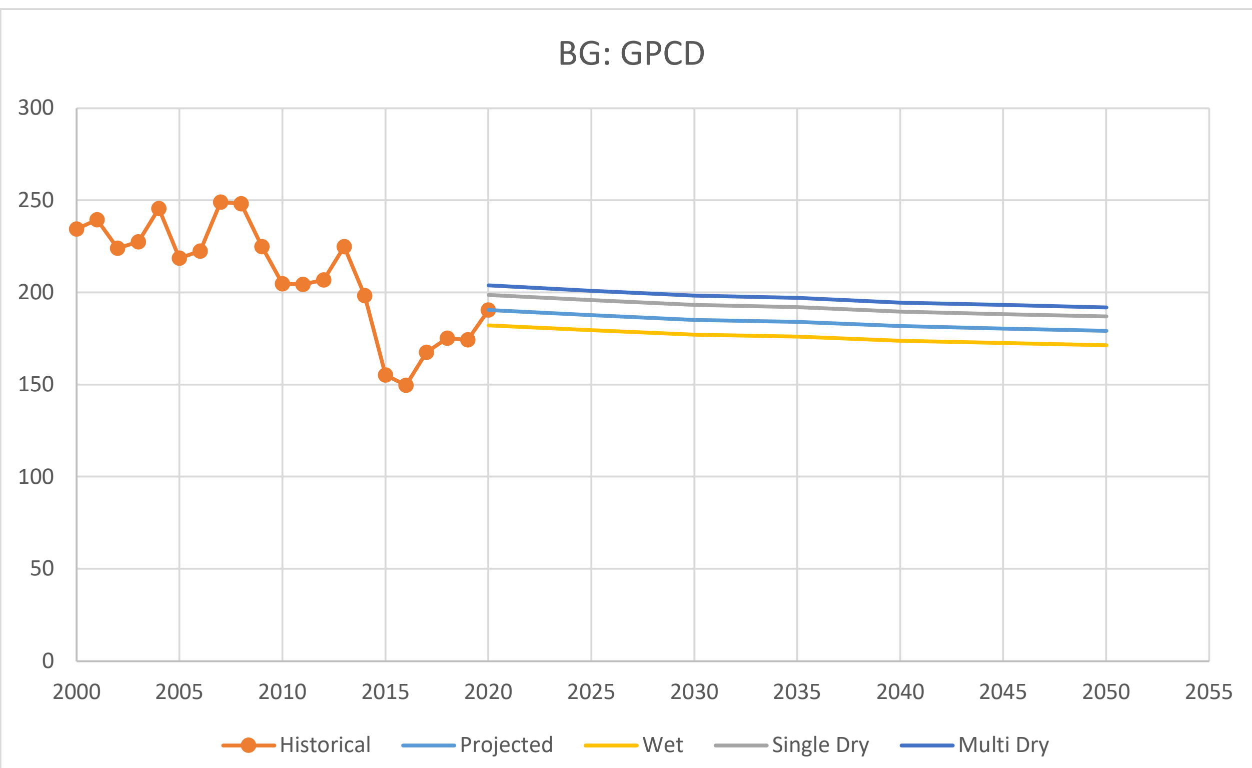

BG: Population
70,000
60,000
50,000
40,000
30,000
20,000
10,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected


BG: Services: TOT
20,000
18,000
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected


BG: Production
AF
18,000
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


BG: Sales: TOT
AF
16,000
14,000
12,000
10,000
8,000
6,000
4,000
2,000
0
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


BG: Sales/Service: TOT
Gallons/day/service
0
100
200
300
400
500
600
700
800
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry


BG: GPCD
0
50
100
150
200
250
300
2000
2005
2010
2015
2020
2025
2030
2035
2040
2045
2050
2055
Historical
Projected
Wet
Single Dry
Multi Dry

Appendix F: DWR SB X7-7 Verification Forms

Water Conservation Act of 2009
SB X7-7
Verification Forms

Bear Gulch District

2020 Urban Water Management Plan
Appendix F

SB X7-7 Table-1: Baseline Period Ranges			
Baseline	**Parameter**	**Value**	**Units**
10- to 15-year baseline period	2008 total water deliveries	15,510	Acre Feet
	2008 total volume of delivered recycled water	-	Acre Feet
	2008 recycled water as a percent of total deliveries	0.00%	Percent
	Number of years in baseline period[1, 2]	10	Years
	Year beginning baseline period range	2000	
	Year ending baseline period range[3]	2009	
5-year baseline period	Number of years in baseline period	5	Years
	Year beginning baseline period range	2004	
	Year ending baseline period range[4]	2008	

[1] If the 2008 recycled water percent is less than 10 percent, then the first baseline period is a continuous 10-year period. If the amount of recycled water delivered in 2008 is 10 percent or greater, the first baseline period is a continuous 10- to 15-year period. [2] The Water Code requires that the baseline period is between 10 and 15 years. However, DWR recognizes that some water suppliers may not have the minimum 10 years of baseline data.

[3] The ending year must be between December 31, 2004 and December 31, 2010.

[4] The ending year must be between December 31, 2007 and December 31, 2010.

SB X7-7 Table 2: Method for Population Estimates	
Method Used to Determine Population (may check more than one)	
☐	**1. Department of Finance** (DOF) DOF Table E-8 (1990 - 2000) and (2000-2010) and DOF Table E-5 (2011 - 2015) when available
☐	**2. Persons-per-Connection Method**
☐	**3. DWR Population Tool**
☑	**4. Other** DWR recommends pre-review
NOTES: Cal Water uses a population estimation methodology based on overlaying Census Block data from the 2000 and 2010 Censuses with the District's service area. LandView 5 and MARPLOT software are used with these data to estimate population per dwelling unit for 2000 and 2010. The per dwelling unit population estimates are then combined with Cal Water data on number of dwelling units served to estimate service area population for non-Census years. Cal Water also estimated service area population using DWR's Population Tool. The estimates prepared using Cal Water's methodology and DWR's Population Tool differed by less than one percent. Cal Water is electing to use the population estimates produced by its methodology in order to maintain consistency with population projections it has prepared in other planning documents and reports.	

SB X7-7 Table 3: Service Area Population		
Year		Population
10 to 15 Year Baseline Population		
Year 1	2000	53,885
Year 2	2001	54,162
Year 3	2002	54,392
Year 4	2003	54,421
Year 5	2004	54,574
Year 6	2005	55,252
Year 7	2006	55,651
Year 8	2007	55,741
Year 9	2008	55,791
Year 10	2009	56,484
Year 11		
Year 12		
Year 13		
Year 14		
Year 15		
5 Year Baseline Population		
Year 1	2004	54,574
Year 2	2005	55,252
Year 3	2006	55,651
Year 4	2007	55,741
Year 5	2008	55,791
2015 Compliance Year Population		
2015		59,883

SB X7-7 Table 4: Annual Gross Water Use *								
Baseline Year *Fm SB X7-7 Table 3*		Volume Into Distribution System *This column will remain blank until SB X7-7 Table 4-A is completed.*	Deductions					Annual Gross Water Use
			Exported Water	Change in Dist. System Storage (+/-)	Indirect Recycled Water *This column will remain blank until SB X7-7 Table 4-B is completed.*	Water Delivered for Agricultural Use	Process Water *This column will remain blank until SB X7-7 Table 4-D is completed.*	
10 to 15 Year Baseline - Gross Water Use								
Year 1	2000	14,149			-		-	14,149
Year 2	2001	14,518			-		-	14,518
Year 3	2002	13,639			-		-	13,639
Year 4	2003	13,861			-		-	13,861
Year 5	2004	15,008			-		-	15,008
Year 6	2005	13,527			-		-	13,527
Year 7	2006	13,858			-		-	13,858
Year 8	2007	15,554			-		-	15,554
Year 9	2008	15,510			-		-	15,510
Year 10	2009	14,245			-		-	14,245
Year 11	0	-			-		-	-
Year 12	0	-			-		-	-
Year 13	0	-			-		-	-
Year 14	0	-			-		-	-
Year 15	0	-			-		-	-
10 - 15 year baseline average gross water use								**14,387**
5 Year Baseline - Gross Water Use								
Year 1	2004	15,008			-		-	15,008
Year 2	2005	13,527			-		-	13,527
Year 3	2006	13,858			-		-	13,858
Year 4	2007	15,554			-		-	15,554
Year 5	2008	15,510			-		-	15,510
5 year baseline average gross water use								**14,692**
2015 Compliance Year - Gross Water Use								
2015		10,401	-		-		-	**10,401**
* NOTE that the units of measure must remain consistent throughout the UWMP, as reported in Table 2-3								

SB X7-7 Table 4-A: Volume Entering the Distribution System(s) Complete one table for each source.				
Name of Source		Bear Gulch Creek		
This water source is:				
☑	The supplier's own water source			
☐	A purchased or imported source			
Baseline Year *Fm SB X7-7 Table 3*		Volume Entering Distribution System	Meter Error Adjustment* *Optional* *(+/-)*	Corrected Volume Entering Distribution System
10 to 15 Year Baseline - Water into Distribution System				
Year 1	2000	1,557		1,557
Year 2	2001	920		920
Year 3	2002	1,191		1,191
Year 4	2003	1,278		1,278
Year 5	2004	692		692
Year 6	2005	1,774		1,774
Year 7	2006	1,923		1,923
Year 8	2007	754		754
Year 9	2008	528		528
Year 10	2009	716		716
Year 11	0			-
Year 12	0			-
Year 13	0			-
Year 14	0			-
Year 15	0			-
5 Year Baseline - Water into Distribution System				
Year 1	2004	692		692
Year 2	2005	1,774		1,774
Year 3	2006	1,923		1,923
Year 4	2007	754		754
Year 5	2008	528		528
2015 Compliance Year - Water into Distribution System				
2015		437		437
** Meter Error Adjustment - See guidance in Methodology 1, Step 3 of Methodologies Document*				
NOTES:				

SB X7-7 Table 4-A: Volume Entering the Distribution				
Name of Source		SFPUC		
This water source is:				
☐	The supplier's own water source			
☑	A purchased or imported source			
Baseline Year *Fm SB X7-7 Table 3*		Volume Entering Distribution System	Meter Error Adjustment* *Optional (+/-)*	Corrected Volume Entering Distribution System
10 to 15 Year Baseline - Water into Distribution System				
Year 1	2,000	12592.5139		12,593
Year 2	2,001	13598.3495		13,598
Year 3	2,002	12447.8222		12,448
Year 4	2,003	12582.8346		12,583
Year 5	2,004	14315.7622		14,316
Year 6	2,005	11753.5518		11,754
Year 7	2,006	11935.733		11,936
Year 8	2,007	14800.3297		14,800
Year 9	2,008	14981.9492		14,982
Year 10	2,009	13528.5324		13,529
Year 11	-			0
Year 12	-			0
Year 13	-			0
Year 14	-			0
Year 15	-			0
5 Year Baseline - Water into Distribution System				
Year 1	2,004	14315.7622		14,316
Year 2	2,005	11753.5518		11,754
Year 3	2,006	11935.733		11,936
Year 4	2,007	14800.3297		14,800
Year 5	2,008	14981.9492		14,982
2015 Compliance Year - Water into Distribution System				
2015		9,964		9,964
** Meter Error Adjustment - See guidance in Methodology 1, Step 3 of Methodologies Document*				
NOTES:				

SB X7-7 Table 5: Gallons Per Capita Per Day (GPCD)				
Baseline Year *Fm SB X7-7 Table 3*		Service Area Population *Fm SB X7-7 Table 3*	Annual Gross Water Use *Fm SB X7-7 Table 4*	Daily Per Capita Water Use (GPCD)
10 to 15 Year Baseline GPCD				
Year 1	2000	53,885	14,149	234
Year 2	2001	54,162	14,518	239
Year 3	2002	54,392	13,639	224
Year 4	2003	54,421	13,861	227
Year 5	2004	54,574	15,008	246
Year 6	2005	55,252	13,527	219
Year 7	2006	55,651	13,858	222
Year 8	2007	55,741	15,554	249
Year 9	2008	55,791	15,510	248
Year 10	2009	56,484	14,245	225
Year 11	0	-	-	
Year 12	0	-	-	
Year 13	0	-	-	
Year 14	0	-	-	
Year 15	0	-	-	
10-15 Year Average Baseline GPCD				**233**
5 Year Baseline GPCD				
Baseline Year *Fm SB X7-7 Table 3*		Service Area Population *Fm SB X7-7 Table 3*	Gross Water Use *Fm SB X7-7 Table 4*	Daily Per Capita Water Use
Year 1	2004	54,574	15,008	246
Year 2	2005	55,252	13,527	219
Year 3	2006	55,651	13,858	222
Year 4	2007	55,741	15,554	249
Year 5	2008	55,791	15,510	248
5 Year Average Baseline GPCD				**237**
2015 Compliance Year GPCD				
2015		59,883	10,401	**155**

SB X7-7 Table 6: Gallons per Capita per Day *Summary From Table SB X7-7 Table 5*	
10-15 Year Baseline GPCD	233
5 Year Baseline GPCD	237
2015 Compliance Year GPCD	155

SB X7-7 Table 7: 2020 Target Method *Select Only One*		
Target Method		Supporting Documentation
☑	Method 1	SB X7-7 Table 7A
☐	Method 2	SB X7-7 Tables 7B, 7C, and 7D *Contact DWR for these tables*
☐	Method 3	SB X7-7 Table 7-E
☐	Method 4	Method 4 Calculator

SB X7-7 Table 7-A: Target Method 1 20% Reduction	
10-15 Year Baseline GPCD	**2020 Target GPCD**
233	**187**

SB X7-7 Table 7-F: Confirm Minimum Reduction for 2020 Target			
5 Year Baseline GPCD *From SB X7-7 Table 5*	Maximum 2020 Target[1]	Calculated 2020 Target[2]	**Confirmed 2020 Target**
237	225	187	**187**

[1] Maximum 2020 Target is 95% of the 5 Year Baseline GPCD [2] 2020 Target is calculated based on the selected Target Method, see SB X7-7 Table 7 and corresponding tables for agency's calculated target.

Appendix G: Climate Change Studies – Executive Summaries

- Climate Change – Water Resource Monitoring and Adaptation Plan – Phase 1
- Potential Climate Change Impacts on the Water Supplies of California Water Service

Climate Change-Water Resource Monitoring and Adaptation Plan – Phase 1

December 17, 2020

California Water Service
1720 North First Street
San Jose, CA 95112

Submitted by:
ICF
555 W 5th St
Suite 3100
Los Angeles, CA 90013

Executive Summary

Shifts in the frequency and severity of natural hazards resulting from climate change, often referred to as climate hazards, increasingly threaten water resources in California. These relevant climate hazards include reductions to snowpack, greater concentrations of precipitation in both a shorter rain season and isolated atmospheric river events, and more volatility between wet and dry water years.

To identify and prepare for impacts from these hazards, California Water Service (Cal Water) is seeking to identify climate change vulnerabilities to water supplies, operations and facilities, and to develop adaptation strategies to address those vulnerabilities through a Climate Change Water Resources Monitoring and Adaptation Plan. This body of work is intended to provide Cal Water with information to inform decisions on water system/asset management and resource planning to better prepare for and respond to current and projected changes to climate. This work represents a forward-looking approach in addressing climate risks for California utilities, as the large majority of water wholesaler and utilities have not completed climate vulnerability and adaptation plans.

In the first phase of this effort, the ICF team collaborated with Cal Water to conduct a literature and tools review as the foundation for subsequent phases of work. In Phase 2 of this project, the ICF team and Cal Water will undertake a vulnerability assessment of Cal Water's facilities and operations by developing an assessment approach that evaluates climate impacts to Cal Water, identifies asset vulnerabilities, and prioritizes climate risks. Phase 3 will focus on an assessment of climate-driven impacts to water supply resources and demand. This first phase of research and assessment will provide Cal Water with a clear "lay of the land" in understanding available methodologies and lessons learned in conducting vulnerability assessments and developing adaptation plans in the water sector. This work can provide key insights for Cal Water, industry practitioners, and Cal Water customers on best practices and needs in climate vulnerability and adaptation efforts.

This first phase will also act as a foundation for Cal Water to build on in subsequent phases of work. ICF and Cal Water will build on research and findings developed in Phase 1 to define the scope of Phases 2 and 3.

In Phase 1, the ICF team undertook three areas of review:

1) Literature and tools related to adaptation planning by water suppliers and other relevant organizations
2) Methods and data in Cal Water's 2016 Vulnerability Study "Potential Climate Change Impacts on the Water Supplies of California Water Service"
3) Climate change impact assessments and adaptation plans beyond Cal Water (wholesalers, state agencies) that could affect Cal Water's vulnerability or adaptive capacity

In the first part of our assessment, the studies we reviewed conclude that there is high certainty of climate-driven reductions to snowpack, wetter winter months, and more volatility between wet and dry water years. While California water systems are designed to operate under a wide range of hydrologic conditions, they are not designed to absorb and adapt to the projected levels of change, which could have impacts on historical supplies from reservoir systems and groundwater systems. These studies also revealed a suite of potential approaches to vulnerability assessment and risk assessment that are applicable to Phases 2 and 3.

Key studies that the ICF team referenced include Brown and Caldwell's "Impacts of Climate Change on Honolulu Water Supplies and Planning Strategies for Mitigation", the Water Research Foundation's (WRF)'s "Mapping Climate Exposure and Climate Information Needs to Water Utility Business Functions", the Metropolitan Water District's (MWD)'s "2015 Integrated Water Resources Plan" and "2015 Urban Water Management Plan", and the U.S. Environmental Protection Agency's (EPA's) Climate Resilience Evaluation and Awareness Toolkit (CREAT).

In the second part of our review, we found that Cal Water's 2016 Climate Change Vulnerability Study undertook a high-level investigation of impacts of climate change on water supply, including surface water, groundwater, and imported water throughout Cal Water service areas. However, the study did not use uniform metrics across water suppliers, was unable to apply the currently available downscaled climate projections, and did not consider the full suite of potential climate impacts to Cal Water's systems, including impacts of compounding climate hazards and impacts on Cal Water facilities and operations.

In the third part of this work, the ICF team researched and assessed existing climate vulnerability assessments and adaptation efforts that have an impact on Cal Water's ability to mitigate impacts from climate change. This included efforts by water supply wholesalers connected to Cal Water's system, and state agencies that regulate Cal Water's supplies, operations, and planning efforts. This will allow Cal Water to build on existing actions and avoid recreating adaptation efforts that are planned or have been implemented.

Cal Water has undertaken key steps toward adaptation planning since the 2016 Vulnerability Study, such as this work to provide additional vulnerability analysis, working locally to identify and prepare to meet Sustainable Groundwater Management Act (SGMA) requirements, and coordinating with wholesalers on their identified climate-driven vulnerabilities. Phases 2 and 3 of this work will further frame system vulnerabilities within an adaptation planning context for a flexible and anticipatory response.

The ICF team's literature review focused on identifying approaches for assessing water utility vulnerabilities of assets and water resources, and adaptation planning needs (summarized in Table 1). To identify these priority approaches, the team reviewed a list of publications with input from Cal Water on key sources. We reviewed and analyzed the relevant literature for applicability to Cal Water, the advantages and fit within a robust plan for assessment, and the potential disadvantages. We highlighted those approaches in the sections on key takeaways and the applicability of approaches to Cal Water. Table 1 provides important considerations raised by the ICF team during this process.

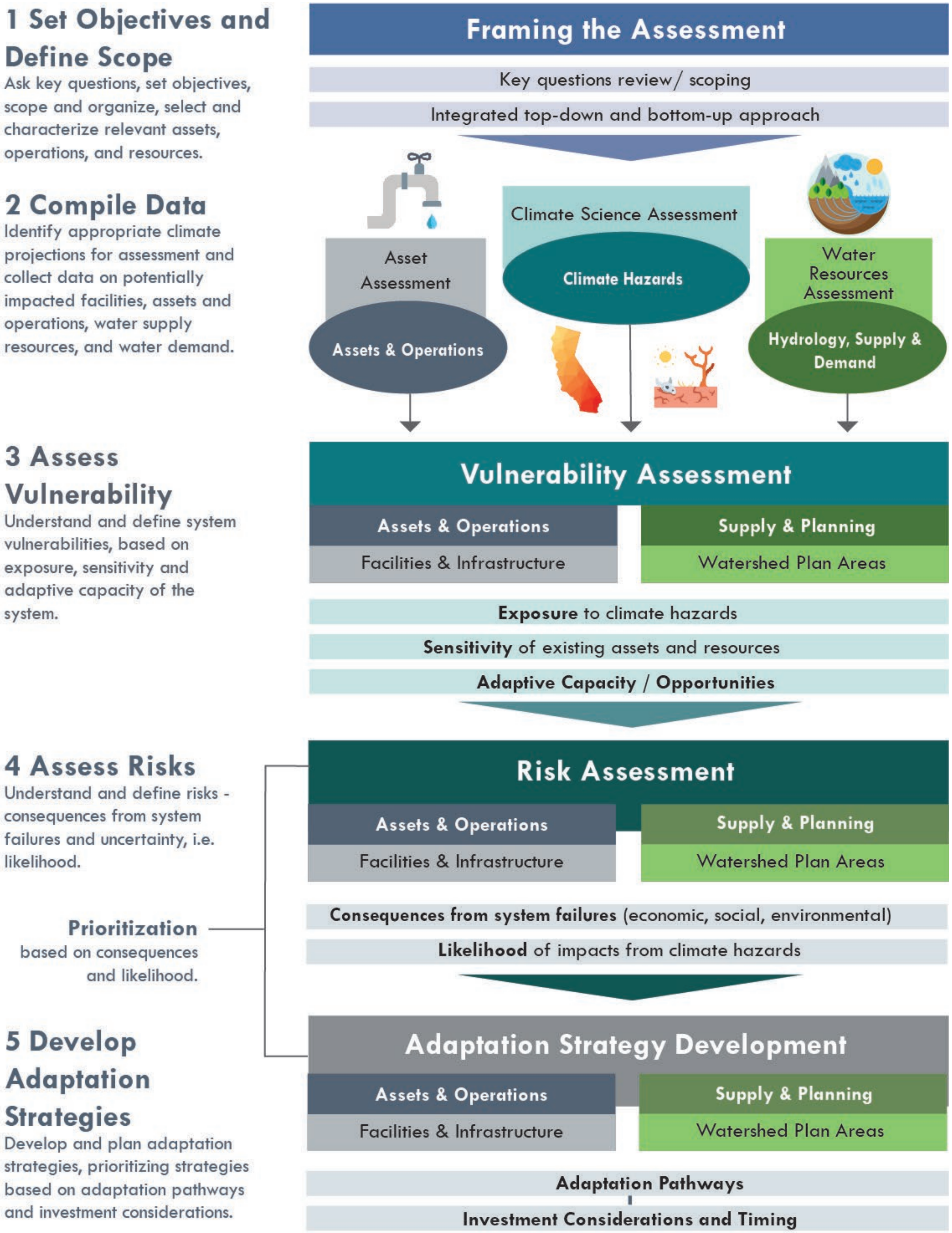
Table 1: Advantages and disadvantages of identified approaches

Identified Approach	Advantages	Disadvantages
Integrated resource-level (i.e., top-down) and asset-level (i.e., bottom-up) approaches to vulnerability assessment	• Allows for matching available information with appropriate methodologies • Supports evaluation of vulnerabilities in both water supply resources and physical systems: an integrated approach can help to address gaps in either area	• Bottom-up approaches can require extensive historical data and asset-level data • Integration of climate projections into hydrological models can be challenging. For example, data inputs for hydrological models and the outputs from climate projections may be incompatible or require additional data processing
Robust Decision-Making	• Supports identification of decisions for response under a range of potential climate futures • Supports alignment between climate impacts and operating units/business functions • Ensures the scope focuses on critical services, assets, and resources • Supports the development of adaptation pathways and measures • Provides a framework for information that can signal the need for critical decisions on adaptation	• Involves significant investment of time to identify performance metrics, business functions, and key variables • Even with significant time invested on the front end, scope can change and require rescoping later in the effort • Requires a strong understanding of utility decision-making
Applying climate projections to hydrologic modeling, future demand and planning scenarios	• Generates better understanding of impacts of extreme scenarios, snowpack loss, drought, increased temperatures, precipitation whiplash, and other hydrologic changes in water supply resources and downstream demands • Allows for modeling of a range of climate scenarios to better account for uncertainties in resource management and climate outcomes • Integrates climate projections with scaled historical time series data	• Can require substantial data, and may introduce bias (due to selected climate scenarios) • It is necessary to identify performance metrics and thresholds related to available climate variables; these can be difficult to identify and thresholds may not exist • Relies on necessary simplifying assumptions to model complex hydrologic systems
Stress testing and scenarios	• Supports management of uncertainty, especially in the absence of data • Allows for understanding of climate impacts on system performance within a risk framework	• Can require refined climate information (e.g. hydrological variables) and detailed asset information • Can require the integration of climate information into hydrological models, which may require

Identified Approach	Advantages	Disadvantages
	• Supports identification of major performance metrics and their potential for failure • Helps in understanding how the severity of impacts varies for facilities, operations, and water supplies under different climate change conditions.	significant data processing to be compatible with one another • Can result in qualitative or directional findings that don't provide straightforward adaptation responses
Engaging staff in climate change vulnerability assessments and adaptation plans	• Provides perspective for setting study parameters • Provides targeted input and data into assessment • Identifies existing data gaps and actions to address gaps • Supports development of institutional capacity for monitoring impacts, adaptation planning, and implementation	• Can be time-consuming for team members attending workshops and interviews; requires a targeted approach to ensure efficiency and that the right data is captured • Requires cross-team coordination that may be outside of "normal" communication pathways, e.g. between engineers and policy specialists
Evaluating costs of inaction	• Helps to prioritize adaptation planning needs • Creates a better understanding of the risks to Cal Water	• Requires scaling information on past costs without clear data on future impacts, creating uncertainties in estimates
Use of Flexible Adaptation Pathways	• Helps to select appropriate timing (including lead time from planning to implementation) and application of adaptation measures • Considers and compares multiple strategies in adaptation planning • Includes triggers that signal when decision-makers should decide on switching to another pathway • Allows for adaptive decisions under uncertainty by integrating points for re-assessing pathway and actions • Considers alternative external developments over time	• Does not provide a fixed timeline for actions • This approach is relatively new and may require coordination with budget cycles and external policy updates, since actions evolve over time • May push decision burden onto future decision-makers who did not develop original pathway

Our team synthesized these identified methodologies, findings, and insights into an overarching approach for characterizing climate vulnerabilities and planning for adaptation at both an asset level and water supply planning level to suit Cal Water's needs in addressing climate change impacts, shown in Figure 1.

Figure 1: Climate Assessment Framework



Source: Silvestrum Climate Associates, October 2020

Based on this review, the ICF team is making the following key recommendations for guiding Cal Water's efforts in identifying climate vulnerabilities and planning for adaptation:

- **Apply a standard conceptual framework to vulnerability assessment which integrates both top-down analysis and bottom-up analysis (see Figure 1).** The standard conceptual framework for assessing climate vulnerabilities and risks includes understanding exposure, sensitivity, and adaptive capacity, and potential impacts as components of vulnerability, and consequence and likelihood as components of risk. Top-down analysis would begin by applying downscaled Global Climate Model (GCM) projections to assess impacts on water supply resources and the bottom-up analysis would begin by identifying system sensitivities to climate hazards. These analyses are complementary.
- **Use a robust decision making (RDM) framework for vulnerability assessment and adaptation planning** by seeking to identify decisions for response under a range of potential climate futures, mapping impacts on operating units/business functions, and ensuring that the scope focuses on critical services, assets, and resources. A robust decision-making framing will support the development of adaptation pathways and measures by monitoring information that signals the need for critical decisions on adaptation.
- **Engage staff and key stakeholders in the planning process** to gain a holistic planning perspective for setting study parameters, providing targeted input into assessment and plan development, and supporting institutional capacity for adaptation.
- **Build off of the 2016 Cal Water Climate Change Impact study by applying updated climate models and projections for additional hydrologic variables** to hydrologic modeling, future demand and planning scenarios, and scaled historical time series data to better understand impacts of extremes, precipitation whiplash, and other hydrologic changes in water supply resources. We recommend presentation of this with uniform metrics for more actionable findings.
- **Assess climate impact consequence by stress-testing key water system performance metrics.** This includes developing a range of impact scenarios to understand how the severity of impacts varies for facilities, operations, and water supplies under different climate change conditions.
- **Evaluating the order of magnitude cost of inaction.** We recommend communicating consequences in terms of direct costs to Cal Water and customers without adaptation actions to prioritize adaptation response.
- **Follow a step-by-step, iterative process to adaptive management which fully aligns with potential exposure to climate hazards and vulnerabilities**, including:
  - Utilizing Flexible Adaptation Pathways in planning for selecting appropriate timing and application of adaptation measures
  - Planning for monitoring and evaluation
  - Evaluating adaptation investment decisions

During Phases 2 and 3 in which Cal Water and the ICF team will further assess vulnerability, we will frame the study outputs within a decision-making context for compatibility with adaptation planning concepts and eventual investment in adaptation measures.

Potential Climate Change Impacts on the Water Supplies of California Water Service

Prepared by

Gary Fiske and Associates, Inc.
Balance Hydrologics, Inc.

January 2016

Executive Summary

Introduction

California Water Service Company (Cal Water) provides water service to roughly 478,000 customers – about 1.7 million people – located in 83 state-wide communities in 24 service districts. Cal Water's districts rely on a variety of supply sources, including local groundwater, local surface water, and imported supplies. It is critical for Cal Water to gain a better understanding of the potential impacts of climate change on the availability of those supplies. Impacts are inherently uncertain, but Cal Water believes that the only responsible course is to carefully incorporate climate change into its ongoing water supply planning.

The present project and report represent a first step in that path. In order for Cal Water to determine how its long-term water supply planning should reflect climate change impacts, it must first have an understanding of what the impacts of climate change on its supply sources might be. That is the purpose of this study.

The work reported on here focuses on the sample of Cal Water districts highlighted in Figure ES-1. These districts account for 85% of Cal Water's total 2014 production and reflect the diversity of all Cal Water districts, including geographic, hydrologic, and climatic conditions and primary and secondary supply sources.

Changes in climate can affect the availability of local groundwater and surface water supplies, as well as purchased imported supplies. This study separately addresses the impacts on each of these for each sample district. It relies on the best available projections of changes in climate (temperature and precipitation) through the end of the century. It then uses the climate projections to examine how surface water flows and groundwater recharge rates may change.

For imported supplies, this study relies on studies already completed by wholesale providers where possible. Where no such studies have been done or where the data from such studies was unavailable, other approaches were developed to estimate climate change impacts on these supplies.

The results reported here provide an integrated view of how projected climate changes may affect water supply availability for Cal Water's service districts. The results also represent a first step in integrating potential future climate change impacts into Cal Water's ongoing supply planning. Because of the inherent uncertainties, a nuanced risk assessment may be needed to guide the incorporation of these results into long-range planning. Beyond the Company's supply/infrastructure planning, the results also can affect the Company's triennial General Rate Cases; they may also have potential operational implications.

Figure ES- 1. Cal Water Service Districts with Sample Districts Highlighted

Estimating Changes in Climate

Climate change is primarily driven by increased concentrations of greenhouse gases (GHGs) in the atmosphere. The trajectory of future climate change is a function of the rate at which those concentrations are projected to increase and the manner in which the atmosphere and oceans respond to increased concentrations. Both are difficult to model. Thus, while the scientific community overwhelmingly agrees that climate change will occur (and indeed may already have begun), the trajectory of those changes is very uncertain.

The projections of temperature and precipitation that underlie this study are based on 40 of the latest Global Circulation Models (GCMs) run as part of the Coupled Model Intercomparison Project Phase 5 (CMIP5). Generally speaking, this type of approach is termed an ensemble analysis, for which the downscaled climate projections for any particular Cal Water Service District were based on the median of the 40 downscaled GCM datasets. The GCMs used by the analysis are driven by two GHG emission pathways that bound the possible trajectories of GHG concentrations.

Impacts of Climate Change on Water Supplies

The supplies for each district consist of a mix of local surface water, local groundwater, and/or purchased imports. Climate change impacts were estimated for each of these components. The approaches used for each are described below. Based on the breakdown of district production among the supply sources, Table ES-1 shows the ranges of projected overall climate change impacts on available supply, relative to the historic average.[1] Table ES-2 groups this vulnerability into 4 categories of expected change, and Figure ES-2 maps the end-of-century vulnerability.

[1] The historical averages used here, and elsewhere in this report, are based on the entire range of historical data available for the district-specific analyses. These ranges vary across districts, and are specified within the district-specific technical memoranda.

Table ES- 1. Projected Changes in Available Supply due to Climate Change

District		Percentage Change in Supply		
		2020	2050	2100
BK	Minimum	-10%	-10%	-12%
	Maximum	-12%	-16%	-20%
VIS	Minimum	-7%	-8%	-8%
	Maximum	-9%	-10%	-14%
KRV	Minimum	-13%	-16%	-19%
	Maximum	-16%	-21%	-31%
MPS/SSF/BG	Minimum	0%	-2%	-6%
	Maximum	0%	-7%	-15%
LAS	Minimum	-3%	-3%	-10%
	Maximum	-4%	-18%	-28%
CH	Minimum	2%	2%	0%
	Maximum	3%	1%	-3%
ORO	Minimum	0%	8%	5%
	Maximum	0%	-8%	-7%
DOM/HR/PV	Minimum	0%	0%	-1%
	Maximum	0%	-2%	-3%
STK	Minimum	0%	0%	-8%
	Maximum	0%	-14%	-17%
SLN	Minimum	-6%	-6%	-6%
	Maximum	-7%	-7%	-7%

Table ES- 2. Categories of Projected Supply Vulnerability

District	Supply Vulnerability		
	2020	2050	2100
KRV	3	4	4
BK	3	3	4
LAS	1	3	4
VIS	2	2	3
STK	1	2	3
SLN	2	2	2
MPS/SSF/BG	1	1	3
DOM/HR/PV	1	1	1
ORO	1	1	1
CH	1	1	1

Districts in Category 1 expect <5% reduction in supply. Category 2 indicates a reduction of 5-10%. Category 3 indicates an expected reduction of 10-15%. Category 4 reductions exceed 15%.

Figure ES- 2. Cal Water 2100 Vulnerability to Climate Change

Vulnerability levels:
Green = Low
Yellow = Moderate
Light Red = High
Dark Red = Very High

Estimating Climate Change Impacts on Local Surface Supplies

For those Cal Water districts that obtain a portion of their water supplies from local surface water, projected average annual precipitation in each of three forecast years (2020, 2050, 2100) were compared to historical precipitation to estimate the projected average annual discharge for that forecast year. Table ES-3 shows the estimated percent changes in surface water availability compared to historical averages.

Table ES- 3. Estimated Impacts on Local Surface Supply Availability

District		Percent Change in Runoff		
		2020	2050	2100
BK	Minimum Impact	-17%	-18%	-19%
	Maximum Impact	-18%	-19%	-23%
KRV	Minimum Impact	-17%	-18%	-19%
	Maximum Impact	-18%	-19%	-23%
MPS/SSF/BG	Minimum Impact	+3%	+6%	+12%
	Maximum Impact	+3%	+5%	+6%

Of the three districts, the two in the southern San Joaquin Valley are projected to experience significant reductions in their local surface supplies. In contrast, the Bear Gulch district surface supply is forecast to increase.

Estimating Climate Change Impacts on Local Groundwater Supplies

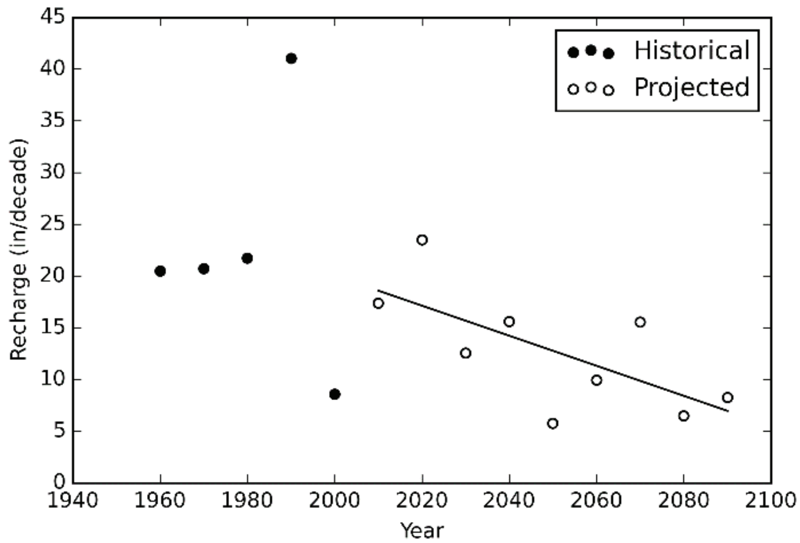
Climate change impacts on Cal Water's local groundwater supplies result from changes in projected groundwater recharge. The three groundwater recharge components include:

- Local river sources;
- Direct recharge from precipitation on the groundwater basin; and
- Recharge from agricultural and urban deep percolation.

The analysis first estimated the split of local recharge among these three components using geographic and geologic data, geochemical markers, and previously published reports and other supporting information. The climate change impacts on each component were then estimated, consolidated into overall projections of recharge impacts, and compared to estimated historical recharge rates.

Estimates of impacts on river recharge used the methodology for local surface supply described above. For the purposes of this phase of work, it was assumed that the change in recharge from the river is proportional to the change in total annual discharge. The estimated amount of water that will recharge directly into a groundwater basin from rain (or snow) is based on a balance of evapotranspiration (ET), precipitation rates, and soil water capacity. Recharge is estimated using both historical and projected precipitation and temperature data. Decadal averages in projected recharge are then used to calculate long-term trends. This is illustrated in Figure ES-3 for Kern River Valley.

Figure ES- 3. Historic and Projected Decadal Direct-Precipitation Recharge for Kern River Valley



A quantitative projection of recharge from deep percolation beneath irrigated fields and urban areas is beyond the scope of this phase. Instead, districts for which a significant proportion of recharge is from agricultural and urban water are identified and expected trends under climate change of this water source for those districts are estimated. At-risk service areas with decreasing agricultural and urban water sources can be explored further in future work.

The estimated percentage impacts on each of the recharge components are multiplied by the expected fractions that each component is of total recharge to calculate the range of expected recharge reductions. Table ES-4 shows those results for each district, excluding the impacts of urban/agricultural applied water percolation.

Actual impacts on Cal Water's ability to pump groundwater may be less than these recharge reductions because the storage volumes in different basins have differing degrees of responsiveness to changes in recharge. The degree to which changes in recharge volumes translate into available groundwater supply is a function of the hydrogeologic attributes of the basin. A detailed understanding of those characteristics would require a level of modeling that is well beyond the scope of this phase of work. Instead, the estimates of basin responsiveness were based on the historical record of how the basin's water level has varied with recent climate variability. For some districts, the basin appears to be highly responsive, while for others changes in climate do not have much impact.

Table ES- 4. Projected Changes in Average Annual Groundwater Recharge

District		Percentage Change in Recharge		
		2020	2050	2100
BK	Minimum	-14%	-15%	-15%
	Maximum	-14%	-15%	-18%
VIS	Minimum	-9%	-10%	-11%
	Maximum	-9%	-10%	-14%
KRV	Minimum	-13.4%	-19%	-23%
	Maximum	-15%	-22%	-35%
MPS/SSF/BG	Minimum	-2%	-4%	-6%
	Maximum	-2%	-6%	-12%
LAS	Minimum	-7%	-8%	-13%
	Maximum	-8%	-18%	-25%
CH	Minimum	6%	4%	1%
	Maximum	6%	2%	-4%
ORO	Minimum	0%	0%	0%
	Maximum	0%	0%	0%
DOM/HR/PV	Minimum	0%	0%	0%
	Maximum	0%	0%	0%
STK	Minimum	-2%	-3%	-6%
	Maximum	-2%	-4%	-7%
SLN	Minimum	-7%	-7%	-7%
	Maximum	-7%	-7%	-7%

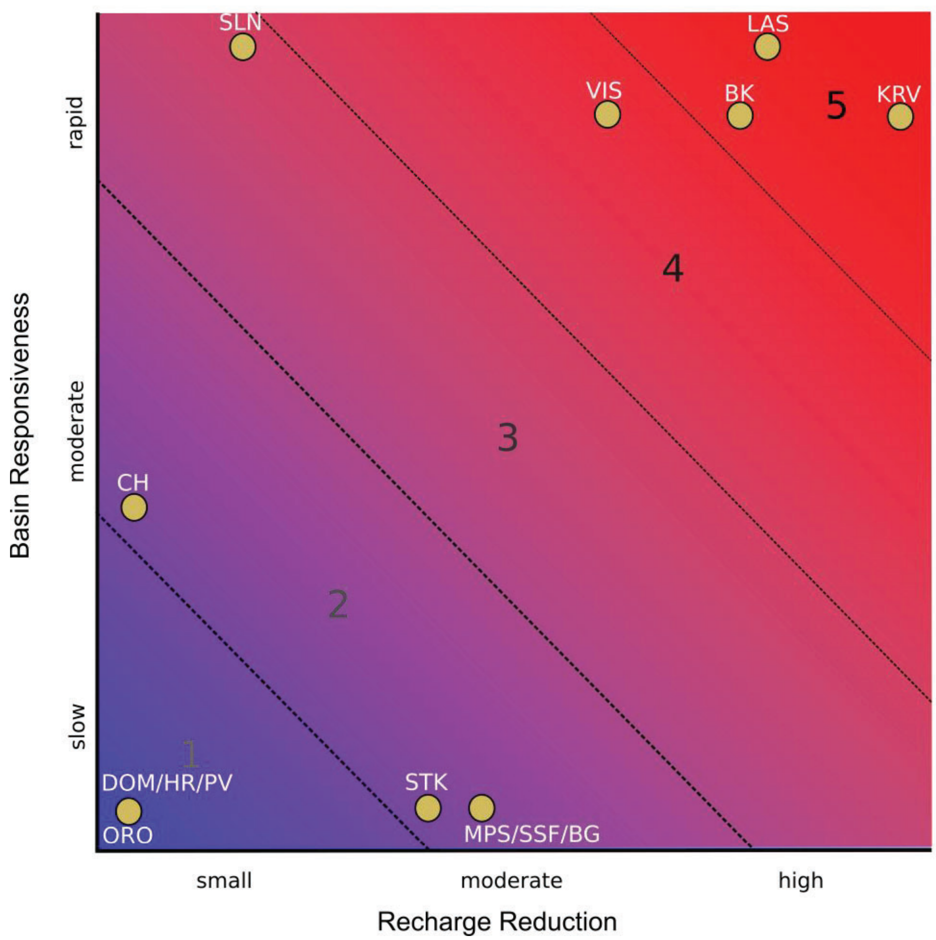
The overall risk to Cal Water's groundwater supplies for each district is based on the expected recharge reductions and the expected responsiveness of basin water level to those reductions. Table ES-5 rates each district's groundwater supply risk on a 1-5 scale, with 1 indicating little or no risk and 5 indicating high risk. Figure ES-4 is a visual depiction of these ratings.

Generally speaking, the groundwater supply impacts are large for the districts in the southern San Joaquin Valley. The Los Altos District also shows a high impact, largely because a significant portion of its recharge is from imported supplies, which are forecast to decrease significantly. Further north in the Central Valley, groundwater supplies are less affected. The Bay Area and Los Angeles Basin districts also show relatively smaller impacts.

Table ES- 5. District Groundwater Risk Ratings

District	Rating
BK	5
KRV	5
LAS	5
VIS	4
SLN	3
CH	2
MPS/SSF/BG	2
STK	2
ORO	1
DOM/HR/PV	1

Figure ES- 4. Groundwater Risk Ratings



LEGEND
KRV: Kern River Valley
LAS: Los Altos
BK: Bakersfield
VIS: Visalia
SLN: Salinas
CH: Chico
ORO: Oroville
STK: Stockton
MPS/SSF/BG:
Mid- Peninsula,
South San Francisco,
Bear Gulch
DOM/HR/PV:
Dominguez
Hermosa-Redondo
Palos Verdes

Impacts of Climate Change on Imported Water Supplies

About half of Cal Water's supply is imported water that is purchased from wholesale suppliers. The supply and delivery systems of these suppliers are generally very complex and it is impossible within the confines of this project to independently model the impacts of climate change on those systems. The analysis therefore relied on available data, including the results of any climate change modeling that these suppliers themselves have done and other indicators of climate change impacts.

As a result, the climate change scenarios on which the estimates of impacts on different wholesale supplies are based will differ from one another and from the approach described above for the analysis of local supply impacts. The time frames of the results also differ. However, despite those limitations, important information about potential future climate change impacts on wholesale water supply availability was developed. Table ES-6 compares summary measures of central tendency for the potential district-specific climate change impacts on the availability of imported supplies.

Table ES- 6. Projected Climate Change Impacts on Imported Supplies

District	Source	Mid-Century	Late-Century
BK	SWP	-7%	-17%
LAS	SWP, CVP	-9%	-21%
ORO	SWP	-1%	-3%
MPS/SSF/BG	SFPUC	-10%	-20%
DOM/HR/PV	MWD	-1% to -2%	-2% to -5%
STK	USBR	-5%	-10%

Conclusions and Next Steps

The study results indicate significant risks for some districts. This points to the need for Cal Water to account for these risks in its future water supply planning if it is to minimize the adverse effects on its customers. The sole focus of this effort was to assess the potential climate change impacts on Cal Water's supplies. That is an important first step in integrating climate change into supply planning, but this study was not designed to:

- Analyze the impacts of these future supply limitations on Cal Water's ability to serve future customer demands. This is a function of such factors as water rights and contractual arrangements, how future demands are forecast to grow, how water conservation programming will affect those demands, and how Cal Water might modify the manner in which it operates its system.

- Develop mitigation plan to evaluate how potential supply and infrastructure investments and/or acquisition of new supplies might address any adverse impacts on water supply reliability.

- Formally assess alternative approaches to incorporating climate change in Cal Water's supply planning.

Possible next steps for Cal Water include:

- Methodological enhancements to reduce some of the uncertainties in the results reported herein;

- Development and acquisition of better and more complete data;

- Extending this study to other Cal Water districts;

- Developing a plan to mitigate anticipated climate change impacts on supply; and

- Integrating climate change into the Company's ongoing water supply planning.

Despite the study's limitations and uncertainties, three critical messages emerge:

- Cal Water supplies in the 21st century are likely to be adversely affected by climate change.

- These impacts will vary considerably across districts, depending on geography and source mix. For some districts, the impacts can be significant; for others, little or no impacts are projected.

- The impacts will generally increase over time. Anticipated late-century impacts are forecast to be significantly higher in some districts than impacts at mid-century. Moreover, during the period that climate change is forecast to increasingly constrain supplies, demands are also generally forecast to increase, further exacerbating the adverse impacts on water supply reliability.

Appendix H: SFPUC and BAWSCA Common Language

- Draft Common Language for BAWSCA Member Agencies' 2020 UWMPs, dated February 3, 2021
- Common Language for BAWSCA Member Agencies' 2020 UWMP Updates, dated April 30, 2021
- Common Language for Wholesale Customers about Rate Impacts of Water Shortages, dated March 4, 2021
- Additional Language Requested by the Member Agencies, dated March 24, 2021

Draft Common Language for BAWSCA Member Agencies' 2020 UWMPs

Tier One Drought Allocations

In July 2009, San Francisco and its Wholesale Customers in Alameda County, Santa Clara County, and San Mateo County (Wholesale Customers) adopted the Water Supply Agreement (WSA), which includes a Water Shortage Allocation Plan (WSAP) that describes the method for allocating water from the Regional Water System (RWS) between Retail and Wholesale Customers during system-wide shortages of 20 percent or less. The WSAP, also known as the Tier One Plan, was amended in the 2018 Amended and Restated WSA.

The SFPUC allocates water under the Tier One Plan when it determines that the projected available water supply is up to 20 percent less than projected system-wide water purchases. The following table shows the SFPUC (i.e, Retail Customers) share and the Wholesale Customers' share of the annual water supply available during shortages depending on the level of system-wide reduction in water use that is required. The Wholesale Customers' share will be apportioned among the individual Wholesale Customers based on a separate methodology adopted by the Wholesale Customers, known as the Tier Two Plan, discussed further below.

Level of System-Wide Reduction in Water Use Required	Share of Available Water	
	SFPUC Share	Wholesale Customers Share
5% or less	35.5%	64.5%
6% through 10%	36.0%	64.0%
11% through 15%	37.0%	63.0%
16% through 20%	37.5%	62.5%

The Tier One Plan allows for voluntary transfers of shortage allocations between the SFPUC and any Wholesale Customer as well as between Wholesale Customers themselves. In addition, water "banked" by a Wholesale Customer, through reductions in usage greater than required, may also be transferred.

As amended in 2018, the Tier One Plan requires Retail Customers to conserve a minimum of 5% during droughts. If Retail Customer demands are lower than the Retail Customer allocation (resulting in a "positive allocation" to Retail[1]) then the excess percentage would be re-allocated to the Wholesale Customers' share. The additional water conserved by Retail Customers up to the minimum 5% level is deemed to remain in storage for allocation in future successive dry years.

The Tier One Plan will expire at the end of the term of the WSA in 2034, unless mutually extended by San Francisco and the Wholesale Customers.

The Tier One Plan applies only when the SFPUC determines that a system-wide water shortage exists and issues a declaration of a water shortage emergency under California Water Code

[1] See Water Supply Agreement, Water Shortage Allocation Plan (Attachment H), Section 2.1.

Section 350. Separate from a declaration of a water shortage emergency, the SFPUC may opt to request voluntary cutbacks from its Retail and Wholesale Customers to achieve necessary water use reductions during drought periods.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in millions of gallons per day (mgd), which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each wholesale customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021.

Individual Supply Guarantee

San Francisco has a perpetual commitment (Supply Assurance) to deliver 184 mgd to the 24 permanent Wholesale Customers collectively. San Jose and Santa Clara are not included in the Supply Assurance commitment and each has temporary and interruptible water supply contracts with San Francisco. The Supply Assurance is allocated among the 24 permanent Wholesale Customers through Individual Supply Guarantees (ISG), which represent each Wholesale Customer's allocation of the 184 mgd Supply Assurance.

[Name of Agency's] ISG is _______ mgd.

2028 SFPUC Decisions (formerly 2018 SFPUC Decisions)

[Note: This section is intended to be optional language that individual BAWSCA member agencies may use.]

In the 2009 WSA, the SFPUC committed to make three decisions before 2018 that affect water supply development:

- Whether or not to make the cities of San Jose and Santa Clara permanent customers,
- Whether or not to supply the additional unmet supply needs of the Wholesale Customers beyond 2018, and
- Whether or not to increase the wholesale customer Supply Assurance above 184 mgd.

Events since 2009 made it difficult for the SFPUC to conduct the necessary water supply planning and CEQA analysis required to make these three decisions before 2018. Therefore, in the 2018 Amended and Restated WSA, the decisions were deferred for 10 years to 2028.

Additionally, there have been recent changes to instream flow requirements and customer demand projections that have affected water supply planning beyond 2018. As a result, the SFPUC has established an Alternative Water Supply Planning program to evaluate several regional and local water supply options. Through this program, the SFPUC will conduct feasibility studies and develop an Alternative Water Supply Plan by July 2023 to support the continued development of water supplies to meet future needs.

Reliability of the Regional Water System

In 2008, the SFPUC adopted Level of Service (LOS) Goals and Objectives in conjunction with the adoption of WSIP. The SFPUC updated the LOS Goals and Objectives in February 2020.

The SFPUC's LOS Goals and Objectives related to water supply are:

Program Goal	System Performance Objective
Water Supply – *meet customer water needs in non-drought and drought periods*	• Meet all state and federal regulations to support the proper operation of the water system and related power facilities. • Meet average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non–drought years for system demands consistent with the 2009 Water Supply Agreement. • Meet dry-year delivery needs while limiting rationing to a maximum 20 percent system-wide reduction in water service during extended droughts. • Diversify water supply options during non-drought and drought periods. • Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers.

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Factors Impacting Supply Reliability

Adoption of the 2018 Bay-Delta Plan Amendment

In December 2018, the State Water Resources Control Board (SWRCB) adopted amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Bay-Delta Plan Amendment) to establish water quality objectives to maintain the health of the Bay-Delta ecosystem. The SWRCB is required by law to regularly review this plan. The adopted Bay-Delta Plan Amendment was developed with the stated goal of increasing salmonid populations in three San Joaquin River tributaries (the Stanislaus, Merced, and Tuolumne Rivers) and the Bay-Delta. The Bay-Delta Plan Amendment requires the release of 30-50% of the "unimpaired flow"[2] on the three tributaries from February through June in every year type. In SFPUC modeling of the new flow standard, it is assumed that the required release is 40% of unimpaired flow.

If the Bay-Delta Plan Amendment is implemented, the SFPUC will be able to meet the projected water demands presented in this UWMP in normal years but would experience supply shortages in single dry years or multiple dry years. Implementation of the Bay-Delta Plan Amendment will require rationing in all single dry years and multiple dry years. The SFPUC has initiated an Alternative Water Supply Planning Program to ensure that San Francisco can meet its Retail and Wholesale Customer water needs, address projected dry years shortages, and limit rationing to a maximum 20 percent system-wide in accordance with adopted SFPUC policies. This program is in early planning stages and is intended to meet future water supply challenges and vulnerabilities such as environmental flow needs and other regulatory changes; earthquakes, disasters, and emergencies; increases in population and employment; and climate

[2] "Unimpaired flow represents the natural water production of a river basin, unaltered by upstream diversions, storage, or by export or import of water to or from other watersheds." (Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Dec. 12, 2018) p.17, fn. 14, available at https://www.waterboards.ca.gov/plans_policies/docs/2018wqcp.pdf.)

change. As the region faces future challenges – both known and unknown – the SFPUC is considering this suite of diverse non-traditional supplies and leveraging regional partnerships to meet Retail and Wholesale Customer needs through 2045.

The SWRCB has stated that it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, assuming all required approvals are obtained by that time. But implementation of the Plan Amendment is uncertain for multiple reasons.

First, since adoption of the Bay-Delta Plan Amendment, over a dozen lawsuits have been filed in both state and federal courts, challenging the SWRCB's adoption of the Bay-Delta Plan Amendment, including a legal challenge filed by the federal government, at the request of the U.S. Department of Interior, Bureau of Reclamation. This litigation is in the early stages and there have been no dispositive court rulings as of this date.

Second, the Bay-Delta Plan Amendment is not self-implementing and does not automatically allocate responsibility for meeting its new flow requirements to the SFPUC or any other water rights holders. Rather, the Bay-Delta Plan Amendment merely provides a regulatory framework for flow allocation, which must be accomplished by other regulatory and/or adjudicatory proceedings, such as a comprehensive water rights adjudication or, in the case of the Tuolumne River, may be implemented through the water quality certification process set forth in section 401 of the Clean Water Act as part of the Federal Energy Regulatory Commission's licensing proceedings for the Don Pedro and La Grange hydroelectric projects. It is currently unclear when the license amendment process is expected to be completed. This process and the other regulatory and/or adjudicatory proceedings would likely face legal challenges and have lengthy timelines, and quite possibly could result in a different assignment of flow responsibility (and therefore a different water supply impact on the SFPUC).

Third, in recognition of the obstacles to implementation of the Bay-Delta Plan Amendment, the SWRCB Resolution No. 2018-0059 adopting the Bay-Delta Plan Amendment directed staff to help complete a "Delta watershed-wide agreement, including potential flow measures for the Tuolumne River" by March 1, 2019, and to incorporate such agreements as an "alternative" for a future amendment to the Bay-Delta Plan to be presented to the SWRCB "as early as possible after December 1, 2019." In accordance with the SWRCB's instruction, on March 1, 2019, SFPUC, in partnership with other key stakeholders, submitted a proposed project description for the Tuolumne River that could be the basis for a voluntary substitute agreement with the SWRCB ("March 1st Proposed Voluntary Agreement"). On March 26, 2019, the Commission adopted Resolution No. 19-0057 to support the SFPUC's participation in the Voluntary Agreement negotiation process. To date, those negotiations are ongoing under the California Natural Resources Agency and the leadership of the Newsom administration.[3]

Water Supply – All Year Types

The SFPUC historically has met demand in its service area in all year types from its watersheds, which consist of:

- Tuolumne River watershed
- Alameda Creek watershed

[3] California Natural Resources Agency, "Voluntary Agreements to Improve Habitat and Flow in the Delta and its Watersheds," available at https://files.resources.ca.gov/voluntary-agreements/.

- San Mateo County watersheds

In general, 85 percent of the supply comes from the Tuolumne River through Hetch Hetchy Reservoir and the remaining 15 percent comes from the local watersheds through the San Antonio, Calaveras, Crystal Springs, Pilarcitos and San Andreas Reservoirs. The adopted WSIP retains this mix of water supply for all year types.

WSIP Dry Year Water Supply Projects

The WSIP authorized the SFPUC to undertake a number of water supply projects to meet dry-year demands with no greater than 20 percent system-wide rationing in any one year. Those projects include the following:

- **Calaveras Dam Replacement Project**

  Calaveras Dam is located near a seismically active fault zone and was determined to be seismically vulnerable. To address this vulnerability, the SFPUC constructed a new dam of equal height downstream of the existing dam. Construction on the project occurred between 2011 and July 2019. The SFPUC began impounding water behind the new dam in accordance with California Division of Safety of Dams (DSOD) guidance in the winter of 2018/2019.

- **Alameda Creek Recapture Project**

  As a part of the regulatory requirements for future operations of Calaveras Reservoir, the SFPUC must implement bypass and instream flow schedules for Alameda Creek. The Alameda Creek Recapture Project will recapture a portion of the water system yield lost due to the instream flow releases at Calaveras Reservoir or bypassed around the Alameda Creek Diversion Dam and return this yield to the RWS through facilities in the Sunol Valley. Water that naturally infiltrates from Alameda Creek will be recaptured into an existing quarry pond known as SMP (Surface Mining Permit)-24 Pond F2. The project will be designed to allow the recaptured water to be pumped to the Sunol Valley Water Treatment Plant or to San Antonio Reservoir. Construction of this project will occur from spring 2021 to fall 2022.

- **Lower Crystal Springs Dam Improvements**

  The Lower Crystal Springs Dam (LCSD) Improvements were substantially completed in November 2011. The joint San Mateo County/SFPUC Bridge Replacement Project to replace the bridge across the dam was completed in January 2019. A WSIP follow up project to modify the LCSD Stilling Basin for fish habitat and upgrade the fish water release and other valves started in April 2019. While the main improvements to the dam have been completed, environmental permitting issues for reservoir operation remain significant. While the reservoir elevation was lowered due to DSOD restrictions, the habitat for the Fountain Thistle, an endangered plant, followed the lowered reservoir elevation. Raising the reservoir elevation now requires that new plant populations be restored incrementally before the reservoir elevation is raised. The result is that it may be several years before pre-project water storage volumes can be restored.

- **Regional Groundwater Storage and Recovery Project**

  The Groundwater Storage and Recovery (GSR) Project is a strategic partnership between SFPUC and three San Mateo County agencies – the California Water Service Company (serving South San Francisco and Colma), the City of Daly City, and the City of San Bruno – to conjunctively operate the south Westside Groundwater Basin. The project sustainably manages groundwater and surface water resources in a way that provides supplies during times of drought. During years of normal or heavy rainfall, the project would provide additional surface water to the partner agencies in San Mateo County in lieu of groundwater pumping. Over time, reduced pumping creates water storage through natural recharge of up to 20 billion gallons of new water supply available during dry years.

The project's Final Environmental Impact Report was certified in August 2014, and the project also received Commission approval that month. Phase 1 of this project consists of construction of thirteen well sites and is over 99 percent complete. Phase 2 of this project consists of completing construction of the well station at the South San Francisco Main site and some carryover work that has not been completed from Phase 1. Phase 2 design work began in December 2019.

- **2 mgd Dry-year Water Transfer**

  In 2012, the dry-year transfer was proposed between the Modesto Irrigation District and the SFPUC. Negotiations were terminated because an agreement could not be reached. Subsequently, the SFPUC had discussions with the Oakdale Irrigation District for a one-year transfer agreement with the SFPUC for 2 mgd (2,240 acre-feet). No progress towards agreement on a transfer was made in 2019, but the irrigation districts recognize SFPUC's continued interest and SFPUC will continue to pursue transfers.

In order to achieve its target of meeting at least 80 percent of its customer demand during droughts with a system demand of 265 mgd, the SFPUC must successfully implement the dry-year water supply projects included in the WSIP.

Furthermore, the permitting obligations for the Calaveras Dam Replacement Project and the Lower Crystal Springs Dam Improvements include a combined commitment of 12.8 mgd for instream flows on average. When this is reduced for an assumed Alameda Creek Recapture Project recovery of 9.3 mgd, the net loss of water supply is 3.5 mgd.

Alternative Water Supply Planning Program

The SFPUC is increasing and accelerating its efforts to acquire additional water supplies and explore other projects that would increase overall water supply resilience through the Alternative Water Supply Planning Program. The drivers for the program include: (1) the adoption of the Bay-Delta Plan Amendment and the resulting potential limitations to RWS supply during dry years, (2) the net supply shortfall following the implementation of WSIP, (3) San Francisco's perpetual obligation to supply 184 MGD to the Wholesale Customers, (4) adopted Level of Service Goals to limit rationing to no more than 20 percent system-wide during droughts, and (5) the potential need to identify water supplies that would be required to offer permanent status to interruptible customers. Developing additional supplies through this program would reduce water supply shortfalls and reduce rationing associated with such shortfalls. The planning priorities guiding the framework of the Alternative Water Supply Planning Program are as follows:

1. Offset instream flow needs and meet regulatory requirements
2. Meet existing obligations to existing permanent customers
3. Make interruptible customers permanent
4. Meet increased demands of existing and interruptible customers

In conjunction with these planning priorities, the SFPUC considers how the program fits within the LOS Goals and Objectives related to water supply and sustainability when considering new water supply opportunities. The key LOS Goals and Objectives relevant to this effort can be summarized as:

- Meet dry-year delivery needs while limiting rationing to a maximum of 20 percent system-wide reduction in water service during extended droughts;
- Diversify water supply options during non-drought and drought periods;
- Improve use of new water sources and drought management, including groundwater, recycled water, conservation, and transfers;
- Meet, at a minimum, all current and anticipated legal requirements for protection of fish and wildlife habitat;
- Maintain operational flexibility (although this LOS Goal was not intended explicitly for the addition of new supplies, it is applicate here).

Together, the planning priorities and LOS Goals and Objectives provide a lens through which the SFPUC considers water supply options and opportunities to meet all foreseeable water supply needs.

In addition to the Daly City Recycled Water Expansion project[4], which was a potential project identified in the 2015 UWMP and had committed funding at that time, the SFPUC has taken action to fund the study of potential additional water supply projects. Capital projects under consideration to develop additional water supplies include surface water storage expansion, recycled water expansion, water transfers, desalination, and potable reuse. A more detailed list and descriptions of these efforts are provided below.

The capital projects that are under consideration would be costly and are still in the early feasibility or conceptual planning stages. Because these water supply projects would take 10 to 30 years to implement, and because required environmental permitting negotiations may reduce the amount of water that can be developed, the yield from these projects are not currently incorporated into SFPUC's supply projections. State and federal grants and other financing opportunities would be pursued for eligible projects, to the extent feasible, to offset costs borne by ratepayers.

- **Daly City Recycled Water Expansion** (Regional, Normal- and Dry-Year Supply)

  This project can produce up to 3 mgd of tertiary recycled water during the irrigation season (~7 months). On an average annual basis, this is equivalent to 1.25 mgd or 1,400 acre-feet per year. The project is envisioned to provide recycled water to 13 cemeteries and other smaller irrigation customers, offsetting existing groundwater pumping from the South Westside Groundwater Basin; this will free up groundwater, enhancing the reliability of the Basin. The project is a regional partnership between the SFPUC and Daly City. The irrigation customers are located largely within California Water Service's (Cal Water's) service area. RWS customers will benefit from the increased reliability of the South Westside Basin for additional drinking water supply during droughts. In this way, this project supports the GSR Project, which is under construction.

[4] While this potential project was identified in the 2015 UWMP, it has since been approved by Daly City following environmental review and has a higher likelihood of being implemented.

- **ACWD-USD Purified Water Partnership** (Regional, Normal- and Dry-Year Supply)

  This project could provide a new purified water supply utilizing Union Sanitary District's (USD) treated wastewater. Purified water produced by advanced water treatment at USD could be transmitted to the Quarry Lakes Groundwater Recharge Area to supplement recharge into the Niles Cone Groundwater Basin or put to other uses in Alameda County Water District's (ACWD) service area. With the additional water supply to ACWD, an in-lieu exchange with the SFPUC would result in more water left in the RWS. Additional water supply could also be directly transmitted to the SFPUC through a new intertie between ACWD and the SFPUC.

- **Crystal Springs Purified Water** (Regional, Normal- and Dry-Year Supply)

  The Crystal Springs Purified Water (PREP) Project is a purified water project that could provide 6-12 mgd of water supply through reservoir water augmentation at Crystal Springs Reservoir, which is a facility of the RWS. Treated wastewater from Silicon Valley Clean Water (SVCW) and/or the City of San Mateo would go through an advanced water treatment plant to produce purified water that meets state and federal drinking water quality standards. The purified water would then be transmitted 10-20 miles (depending on the alignment) to Crystal Springs Reservoir, blended with regional surface water supplies and treated again at Harry Tracy Water Treatment Plant. Project partners include the SFPUC, BAWSCA, SVCW, CalWater, Redwood City, Foster City, and the City of San Mateo. Partner agencies are contributing financial and staff resources towards the work effort.

- **Los Vaqueros Reservoir Expansion** (Regional, Dry Year Supply)

  The Los Vaqueros Reservoir Expansion (LVE) Project is a storage project that will enlarge the existing reservoir located in northeastern Contra Costa County from 160,000 acre-feet to 275,000 acre-feet. While the existing reservoir is owned and operated by the Contra Costa Water District (CCWD), the expansion will have regional benefits and will be managed by a Joint Powers Authority (JPA) that will be set up prior to construction. Meanwhile, CCWD is leading the planning, design and environmental review efforts. CCWD's Board certified the EIS/EIR and approved the LVE Project on May 13, 2020. The additional storage capacity from the LVE Project would provide a dry year water supply benefit to the SFPUC. BAWSCA is working in concert with the SFPUC to support their work effort on the LVE project.

  - **Conveyance Alternatives:** The SFPUC is considering two main pathways to move water from storage in a prospective LVE Project to the SFPUC's service area, either directly to RWS facilities or indirectly via an exchange with partner agencies. The SFPUC is evaluating potential alignments for conveyance.
  - **Bay Area Regional Reliability Shared Water Access Program (BARR SWAP):** As part of the BARR Partnership, a consortium of 8 Bay Area water utilities (including ACWD, BAWSCA, CCWD, EBMUD, Marin Municipal Water District (MMWD), SFPUC, Valley Water, and Zone 7 Water Agency) are exploring opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies. The BARR agencies are proposing two separate pilot projects in 2020-2021 through the Shared Water Access Program (SWAP) to test conveyance pathways and identify potential hurdles to better prepare for sharing water during a future drought or emergency. A strategy report identifying opportunities and considerations will accompany these pilot transfers and will be completed in 2021.

- **Bay Area Brackish Water Desalination** (Regional, Normal- and Dry-Year Supply)

  The Bay Area Brackish Water Desalination (Regional Desalination) Project is a partnership between CCWD, the SFPUC, Valley Water, and Zone 7 Water Agency. East Bay Municipal Utilities District (EBMUD) and ACWD may also participate in the project. The project could provide a new drinking water supply to the region by treating brackish water from CCWD's existing Mallard Slough intake in Contra Costa County. While this project has independent utility as a water supply project, for the current planning effort the SFPUC is considering it as a source of supply for storage in LVE. While the allocations remain to be determined among partners, the SFPUC is considering a water supply benefit of between 5 and 15 mgd during drought conditions when combined with storage at LVE.

- **Calaveras Reservoir Expansion** (Regional, Dry Year Supply)

  Calaveras Reservoir would be expanded to create 289,000 AF additional capacity to store excess Regional Water System supplies or other source water in wet and normal years. In addition to reservoir enlargement, the project would involve infrastructure to pump water to the reservoir, such as pump stations and transmission facilities.

- **Groundwater Banking**

  Groundwater banking in the Modesto Irrigation District (MID) and Turlock Irrigation District (TID) service areas could be used to provide some additional water supply to meet instream releases in dry years reducing water supply impacts to the SFPUC service area. For example, additional surface water could be provided to irrigators in wet years, which would offset the use of groundwater, thereby allowing the groundwater to remain in the basin rather than be consumptively used. The groundwater that remains in the basin can then be used in a subsequent dry year for irrigation, freeing up surface water that would have otherwise been delivered to irrigators to meet instream flow requirements.

  A feasibility study of this option is included in the proposed Tuolumne River Voluntary Agreement. Progress on this potential water supply option will depend on the negotiations of the Voluntary Agreement.

- **Inter-Basin Collaborations**

  Inter-Basin Collaborations could provide net water supply benefits in dry years by sharing responsibility for in-stream flows in the San Joaquin River and Delta more broadly among several tributary reservoir systems. One mechanism by which this could be accomplished would be to establish a partnership between interests on the Tuolumne River and those on the Stanislaus River, which would allow responsibility for streamflow to be assigned variably based on the annual hydrology.

  As is the case with Groundwater Banking, feasibility of this option is included in the proposed Tuolumne River Voluntary Agreement.

If all the projects identified through the current planning process can be implemented, there would still be a supply shortfall to meet projected needs. Furthermore, each of the supply options being considered has its own inherent challenges and uncertainties that may affect the SFPUC's ability to implement it.

Given the limited availability of water supply alternatives - unless the supply risks are significantly reduced or our needs change significantly - the SFPUC will continue to plan, develop and implement all project opportunities that can help bridge the anticipated water supply gaps during droughts. In 2019, the SFPUC completed a survey among water and wastewater agencies within the service area to identify additional opportunities for purified water. Such opportunities remain limited, but the SFPUC continues to pursue all possibilities.

Projected SFPUC Regional Water System Supply Reliability

The SFPUC will provide tables presenting the projected RWS supply reliability under normal, single dry year, and multiple dry year scenarios.

Climate Change

The issue of climate change has become an important factor in water resources planning in the State, and is frequently considered in urban water management planning processes, though the extent and precise effects of climate change remain uncertain. There is convincing evidence that increasing concentrations of greenhouse gasses have caused and will continue to cause a rise in temperatures around the world, which will result in a wide range of changes in climate patterns. Moreover, observational data show that a warming trend occurred during the latter part of the 20th century and virtually all projections indicate this will continue through the 21st century. These changes will have a direct effect on water resources in California, and numerous studies have been conducted to determine the potential impacts to water resources. Based on these studies, climate change could result in the following types of water resource impacts, including impacts on the watersheds in the Bay Area:

- Reductions in the average annual snowpack due to a rise in the snowline and a shallower snowpack in the low and medium elevation zones, such as in the Tuolumne River basin, and a shift in snowmelt runoff to earlier in the year;
- Changes in the timing, annual average, intensity and variability of precipitation, and an increased amount of precipitation falling as rain rather than snow;
- Long-term changes in watershed vegetation and increased incidence of wildfires that could affect water quality and quantity;
- Sea level rise and an increase in saltwater intrusion;
- Increased water temperatures with accompanying potential adverse effects on some fisheries and water quality;
- Increases in evaporation and concomitant increased irrigation need; and
- Changes in urban and agricultural water demand.

Both the SFPUC and BAWSCA participated in the 2020 update of the Bay Area Integrated Regional Water Management Plan (BAIRWMP), which includes an assessment of the potential climate change vulnerabilities of the region’s water resources and identifies climate change adaptation strategies. In addition, the SFPUC continues to study the effect of climate change on the Regional Water System (RWS). These works are summarized below.

Bay Area Integrated Regional Water Management Plan

Climate change adaptation continues to be an overarching theme for the 2019 BAIRWMP update. As stated in the BAIRWMP, identification of watershed characteristics that could potentially be vulnerable to future climate change is the first step in assessing vulnerabilities of water resources in the Bay Area Region (Region). Vulnerability is defined as the degree to which a system is exposed to, susceptible to, and able to cope with or adjust to, the adverse effects of climate change. A vulnerability assessment was conducted in accordance with the Department of Water Resources' (DWR's) *Climate Change Handbook for Regional Water Planning* and using the most current science available for the Region. The vulnerability assessment, summarized in the table below, provides the main water planning categories applicable to the Region and a general overview of the qualitative assessment of each category with respect to anticipated climate change impacts.

Summary of BAIRWMP Climate Change Vulnerability Assessment

Vulnerability Areas	General Overview of Vulnerabilities
Water Demand	**Urban and Agricultural Water Demand** – Changes to hydrology in the Region as a result of climate change could lead to changes in total water demand and use patterns. Increased irrigation (outdoor landscape or agricultural) is anticipated to occur with temperature rise, increased evaporative losses due to warmer temperature, and a longer growing season. Water treatment and distribution systems are most vulnerable to increases in maximum day demand.
Water Supply	**Imported Water** – Imported water derived from the Sierra Nevada sources and Delta diversions provide 66 percent of the water resources available to the Region. Potential impacts on the availability of these sources resulting from climate change directly affect the amount of imported water supply delivered to the Region. **Regional Surface Water** – Although future projections suggest that small changes in total annual precipitation over the Region will not change much, there may be changes to when precipitation occurs with reductions in the spring and more intense rainfall in the winter. **Regional Groundwater –** Changes in local hydrology could affect natural recharge to the local groundwater aquifers and the quantity of groundwater that could be pumped sustainably over the long-term in some areas. Decreased inflow from more flashy or more intense runoff, increased evaporative losses and warmer and shorter winter seasons can alter natural recharge of groundwater. Salinity intrusion into coastal groundwater aquifers due to sea-level rise could interfere with local groundwater uses. Furthermore, additional reductions in imported water supplies would lead to less imported water available for managed recharge of local groundwater basins and potentially more groundwater pumping in lieu of imported water availability.
Water Quality	**Imported Water** – For sources derived from the Delta, sea-level rise could result in increases in chloride and bromide (a disinfection by-product (DBP) precursor that is also a component of sea water),

Vulnerability Areas	General Overview of Vulnerabilities
	potentially requiring changes in treatment for drinking water. Increased temperature could result in an increase in algal blooms, taste and odor events, and a general increase in DBP formation **Regional Surface Water –** Increased temperature could result in lower dissolved oxygen in streams and prolong thermocline stratification in lakes and reservoirs forming anoxic bottom conditions and algal blooms. Decrease in annual precipitation could result in higher concentrations of contaminants in streams during droughts or in association with flushing rain events. Increased wildfire risk and flashier or more intense storms could increase turbidity loads for water treatment. **Regional Groundwater –** Sea-level rise could result in increases in chlorides and bromide for some coastal groundwater basins in the Region. Water quality changes in imported water used for recharge could also impact groundwater quality.
Sea-Level Rise	Sea-level rise is additive to tidal range, storm surges, stream flows, and wind waves, which together will increase the potential for higher total water levels, overtopping, and erosion. Much of the bay shoreline is comprised of low-lying diked baylands which are already vulnerable to flooding. In addition to rising mean sea level, continued subsidence due to tectonic activity will increase the rate of relative sea-level rise. As sea-level rise increases, both the frequency and consequences of coastal storm events, and the cost of damage to the built and natural environment, will increase. Existing coastal armoring (including levees, breakwaters, and other structures) is likely to be insufficient to protect against projected sea-level rise. Crest elevations of structures will have to be raised or structures relocated to reduce hazards from higher total water levels and larger waves.
Flooding	Climate change projections are not sensitive enough to assess localized flooding, but the general expectation is that more intense storms would occur thereby leading to more frequent, longer and deeper flooding. Changes to precipitation regimes may increase flooding. Elevated Bay elevations due to sea-level rise will increase backwater effects exacerbating the effect of fluvial floods and storm drain backwater flooding.

Vulnerability Areas	General Overview of Vulnerabilities
Ecosystem and Habitat	Changes in the seasonal patterns of temperature, precipitation, and fire due to climate change can dramatically alter ecosystems that provide habitats for California's native species. These impacts can result in species loss, increased invasive species ranges, loss of ecosystem functions, and changes in vegetation growing ranges. Reduced rain and changes in the seasonal distribution of rainfall may alter timing of low flows in streams and rivers, which in turn would have consequences for aquatic ecosystems. Changes in rainfall patterns and air temperature may affect water temperatures, potentially affecting coldwater aquatic species. Bay Area ecosystems and habitat provide important ecosystem services, such as: carbon storage, enhanced water supply and quality, flood protection, food and fiber production. Climate change is expected to substantially change several of these services. The region provides substantial aquatic and habitat-related recreational opportunities, including: fishing, wildlife viewing, and wine industry tourism (a significant asset to the region) that may be at risk due to climate change effects.
Hydropower	Currently, several agencies in the Region produce or rely on hydropower produced outside of the Region for a portion of their power needs. As the hydropower is produced in the Sierra, there may be changes in the future in the timing and amount of energy produced due to changes in the timing and amount of runoff as a result of climate change. Some hydropower is also produced within the region and could also be affected by changes in the timing and amount of runoff.

Source: 2019 Bay Area Integrated Regional Water Management Plan (BAIRWMP), Table 16-3.

SFPUC Climate Change Studies

The SFPUC views assessment of the effects of climate change as an ongoing project requiring regular updating to reflect improvements in climate science, atmospheric/ocean modeling, and human response to the threat of greenhouse gas emissions. Climate change research by the SFPUC began in 2009 and continues to be refined. In its 2012 report "Sensitivity of Upper Tuolumne River Flow to Climate Change Scenarios," the SFPUC assessed the sensitivity of runoff into Hetch Hetchy Reservoir to a range of changes in temperature and precipitation due to climate change. Key conclusions from the report include the following:

- With differing increases in temperature alone, the median annual runoff at Hetch Hetchy would decrease by 0.7-2.1% from present-day conditions by 2040 and by 2.6-10.2% from present-day by 2100. Adding differing decreases in precipitation on top of temperature increases, the median annual runoff at Hetch Hetchy would decrease by 7.6-8.6% from present-day conditions by 2040 and by 24.7-29.4% from present-day conditions by 2100.

- In critically dry years, these reductions in annual runoff at Hetch Hetchy would be significantly greater, with runoff decreasing up to 46.5% from present day conditions by 2100 utilizing the same climate change scenarios.
- In addition to the total change in runoff, there will be a shift in the annual distribution of runoff. Winter and early spring runoff would increase and late spring and summer runoff would decrease.
- Under all scenarios, snow accumulation would be reduced and snow would melt earlier in the spring, with significant reductions in maximum peak snow water equivalent under most scenarios.

Currently, the SFPUC is conducting a comprehensive assessment of the potential effects of climate change on water supply using a wide range of plausible increases in temperature and changes in precipitation to address the wide uncertainty in climate projections over the planning horizon 2020 to 2070. There are many uncertain factors such as climate change, changing regulations, water quality, growth and economic cycles that may create vulnerabilities for the Regional Water System's ability to meet levels of service. The uncertainties associated with the degree to which these factors will occur and how much risk they present to the water system is difficult to predict, but nonetheless they need to be considered in SFPUC planning. To address this planning challenge, the project uses a vulnerability-based planning approach to explore a range of future conditions to identify vulnerabilities, assess the risks associated with these vulnerabilities that could lead to developing an adaptation plan that is flexible and robust to a wide range of future outcomes.

Common Language for BAWSCA Member Agencies'

2020 UWMP Updates

BAWSCA

Description of BAWSCA

BAWSCA provides regional water reliability planning and conservation programming for the benefit of its 26 member agencies that purchase wholesale water supplies from the San Francisco Public Utilities Commission (SFPUC). Collectively, the BAWSCA member agencies deliver water to over 1.8 million residents and nearly 40,000 commercial, industrial and institutional accounts in Alameda, San Mateo and Santa Clara Counties.

BAWSCA also represents the collective interests of these wholesale water customers on all significant technical, financial, and policy matters related to the operation and improvement of the SFPUC's Regional Water System (RWS).

BAWSCA's role in the development of the 2020 Urban Water Management Plan (UWMP) updates is to work with its member agencies and the SFPUC to seek consistency among UWMP documents.

Regional Water Demand and Conservation Projections

In June 2020, BAWSCA completed the Regional Water Demand and Conservation Projections Report (Demand Study).[1] The goal of the Demand Study was to develop transparent, defensible, and uniform demand and conservation savings projections for each Wholesale Customer using a common methodology to support both regional and individual agency planning efforts and compliance with the new statewide water efficiency targets required by Assembly Bill (AB) 1668 and Senate Bill (SB) 606.

Through the Demand Study process, BAWSCA and the Wholesale Customers (1) quantified the total average-year water demand for each BAWSCA member agency through 2045, (2) quantified passive and active conservation water savings potential for each individual Wholesale Customer through 2045, and (3) identified 24 conservation programs with high water savings potential and/or member agency interest. Implementation of these conservation measures, along with passive conservation, is anticipated to yield an additional 37.3 MGD of water savings by 2045. Based on the revised water demand projections, the identified water conservation savings, increased development and use of other local supplies by the Wholesale Customers, and other actions, the collective purchases of the BAWSCA member agencies from the SFPUC are projected to stay below 184 MGD through 2045.

As part of the Demand Study, each Wholesale Customer was provided with a demand model that can be used to support ongoing demand and conservation planning efforts, including UWMP preparation.

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[1] Phase III Final Report: http://bawsca.org/uploads/pdf/BAWSCA_Regional_Water_Demand_and_Conservation%20Projections%20Report_Final.pdf

Long-Term Reliable Water Supply Strategy

BAWSCA's Long-Term Reliable Water Supply Strategy (Strategy), completed in February 2015, quantified the water supply reliability needs of the BAWSCA member agencies through 2040, identified the water supply management projects and/or programs (projects) that could be developed to meet those needs, and prepared an implementation plan for the Strategy's recommendations.

When the 2015 Demand Study concluded it was determined that while there is no longer a regional normal year supply shortfall, there was a regional drought year supply shortfall of up to 43 MGD. In addition, key findings from the Strategy's project evaluation analysis included:

- Water transfers represent a high priority element of the Strategy.
- Desalination potentially provides substantial yield, but its high effective costs and intensive permitting requirements make it a less attractive drought year supply alternative.
- Other potential regional projects provide tangible, though limited, benefit in reducing dry-year shortfalls given the small average yields in drought years.

Since 2015, BAWSCA has completed a comprehensive update of demand projections and engaged in significant efforts to improve regional reliability and reduce the dry-year water supply shortfall.

Water Transfers. BAWSCA successfully facilitated two transfers of portions of Individual Supply Guarantee (ISG) between BAWSCA agencies in 2017 and 2018. Such transfers benefit all BAWSCA agencies by maximizing use of existing supplies. BAWSCA is currently working on an amendment to the Water Supply Agreement between the SFPUC and BAWSCA agencies to establish a mechanism by which member agencies that have an ISG may participate in expedited transfers of a portion of ISG and a portion of a Minimum Annual Purchase Requirement. In 2019, BAWSCA participated in a pilot water transfer that, while ultimately unsuccessful, surfaced important lessons learned and produced interagency agreements that will serve as a foundation for future transfers. BAWSCA is currently engaged in the Bay Area Regional Reliability Partnership[2] (BARR), a partnership among eight Bay Area water utilities (including the SFPUC, Alameda County Water District, BAWSCA, Contra Costa Water District, Santa Clara Valley Water District) to identify opportunities to move water across the region as efficiently as possible, particularly during times of drought and emergencies.

Regional Projects. Since 2015, BAWSCA has coordinated with local and State agencies on regional projects with potential dry-year water supply benefits for BAWSCA's agencies. These efforts include storage projects, indirect/direct water reuse projects, and studies to evaluate the capacity and potential for various conveyance systems to bring new supplies to the region.

BAWSCA continues to implement the Strategy recommendations in coordination with BAWSCA member agencies. Strategy implementation will be adaptively managed to account for changing conditions and to ensure that the goals of the Strategy are met in an efficient and cost-effective manner. On an annual basis, BAWSCA will reevaluate Strategy recommendations and results in conjunction with development of the BAWSCA's FY 2021-22 Work Plan. In this way, actions can be modified to accommodate changing conditions and new developments.

[2] https://www.bayareareliability.com/

Making Conservation a Way of Life Strategic Plan

Following the 2014-2016 drought, the State of California (State) developed the “Making Water Conservation a California Way of Life” framework to address the long-term water use efficiency requirements called for in executive orders issued by Governor Brown. In May of 2018, AB 1668 and SB 606 (collectively referred to as the efficiency legislation) went into effect, which built upon the executive orders implementing new urban water use objectives for urban retail water suppliers.

BAWSCA led its member agencies in a multi-year effort to develop and implement a strategy to meet these new legislative requirements. BAWSCA’s Making Conservation a Way of Life Strategic Plan (Strategic Plan) provided a detailed roadmap for member agencies to improve water efficiency. BAWSCA implementing the following elements of the Strategic Plan:

- Conducted an assessment of the agencies’ current practices and water industry best practices for three components of the efficiency legislation that, based on a preliminary review, present the greatest level of uncertainty and potential risk to the BAWSCA agencies. The three components were:
    1. Development of outdoor water use budgets in a manner that incorporates landscape area, local climate, and new satellite imagery data.
    2. Commercial, Industrial, and Institutional water use performance measures.
    3. Water loss requirements.
- Organized an Advanced Metering Infrastructure symposium to enable information exchange, including case studies, implementation strategies, and data analysis techniques.
- Initiated a regional CII audit pilot program, which BAWSCA aims to complete in 2021.[3]
- Implemented a regional program for water loss control to help BAWSCA agencies comply with regulatory requirements and implement cost-effective water loss interventions.
- Engaged with the SFPUC to audit meter testing and calibration practices for SFPUC’s meters at BAWSCA agency turnouts.

Finally, BAWSCA's Demand Study developed water demand and conservation projections through 2045 for each BAWSCA agency. These projects are designed to provide valuable insights on long-term water demand patterns and conservation savings potential to support regional efforts, such as implementation of BAWSCA’s Long-Term Reliable Water Supply Strategy.

[3] Efforts on the CII audit pilot program stalled in March 2020 due to the COVID 19 pandemic and related shelter-in-place orders.

Tier Two Drought Allocations

The Wholesale Customers have negotiated and adopted the Tier Two Plan, referenced above, which allocates the collective Wholesale Customer share from the Tier One Plan among each of the 26 Wholesale Customers. These Tier Two allocations are based on a formula that takes into account multiple factors for each Wholesale Customer including:

- Individual Supply Guarantee;
- Seasonal use of all available water supplies; and
- Residential per capita use.

The water made available to the Wholesale Customers collectively will be allocated among them in proportion to each Wholesale Customer's Allocation Basis, expressed in millions of gallons per day (mgd), which in turn is the weighted average of two components. The first component is the Wholesale Customer's Individual Supply Guarantee, as stated in the WSA, and is fixed. The second component, the Base/Seasonal Component, is variable and is calculated using the monthly water use for three consecutive years prior to the onset of the drought for each of the Wholesale Customers for all available water supplies. The second component is accorded twice the weight of the first, fixed component in calculating the Allocation Basis. Minor adjustments to the Allocation Basis are then made to ensure a minimum cutback level, a maximum cutback level, and a sufficient supply for certain Wholesale Customers.

The Allocation Basis is used in a fraction, as numerator, over the sum of all Wholesale Customers' Allocation Bases to determine each Wholesale Customer's Allocation Factor. The final shortage allocation for each Wholesale Customer is determined by multiplying the amount of water available to the Wholesale Customers' collectively under the Tier One Plan, by the Wholesale Customer's Allocation Factor.

The Tier Two Plan requires that the Allocation Factors be calculated by BAWSCA each year in preparation for a potential water shortage emergency. As the Wholesale Customers change their water use characteristics (e.g., increases or decreases in SFPUC purchases and use of other water sources, changes in monthly water use patterns, or changes in residential per capita water use), the Allocation Factor for each Wholesale Customer will also change. However, for long-term planning purposes, each Wholesale Customer shall use as its Allocation Factor, the value identified in the Tier Two Plan when adopted.

Per WSA Section 3.11, the Tier One and Tier Two Plans will be used to allocate water from the Regional Water System between Retail and Wholesale Customers during system-wide shortages of 20% or less. For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis. For purposes of the 2020 UWMPs, for San Francisco Regional Water System (RWS) shortages in excess of 20%, the allocations among the Wholesale Customers is assumed to be equivalent among them and to equal the drought cutback to Wholesale Customer by the SFPUC.

The Tier Two Plan, which initially expired in 2018, has been extended by the BAWSCA Board of Directors every year since for one additional calendar year. In November 2020, the BAWSCA Board voted to extend the Tier Two Plan through the end of 2021.

SFPUC's Efforts to Develop of Alternative Water Supplies

With the adoption of the Bay-Delta Plan Phase 1 (Bay-Delta Plan) by the State Water Resources Control Board in December of 2018, coupled with the uncertainties associated with litigation and the development of Voluntary Agreements that, if successful, would provide an alternative to the 40% unimpaired flow requirement that is required by the Bay-Delta Plan, BAWSCA redoubled its efforts to ensure that the SFPUC took necessary action to develop alternative water supplies such that they would be in place to fill any potential gap in supply by implementation of the Bay-Delta Plan and that the SFPUC would be able to meet its legal and contractual obligations to its Wholesale Customers.

In 2019, BAWSCA held numerous meetings with the SFPUC encouraging them to develop a division within their organization whose chief mission was to spearhead alternative water supply development. On June 25, 2019, BAWSCA provided a written and oral statement to the Commissioners urging the SFPUC to focus on developing new sources of supply in a manner similar to how it addressed the implementation of the Water System Improvement Program (WSIP). BAWSCA urged that a new water supply program was called for, with clear objectives, persistent focus, a dedicated team, adequate funding, and a plan for successful execution. The SFPUC Commission supported BAWSCA's recommendation and directed staff to undertake such an approach.

In early 2020, the SFPUC began implementation of the Alternative Water Supply Planning Program (AWSP), a program designed to investigate and plan for new water supplies to address future long-term water supply reliability challenges and vulnerabilities on the RWS.

Included in the AWSP is a suite of diverse, non-traditional supply projects that, to a great degree, leverage regional partnerships and are designed to meet the water supply needs of the SFPUC Retail and Wholesale Customers through 2045. As of the most recent Alternative Water Supply Planning Quarterly Update, SFPUC has budgeted $264 million over the next ten years to fund water supply projects. BAWSCA is heavily engaged with the SFPUC on its AWSS efforts.

<u>BAWSCA Conservation Programs</u>

BAWSCA manages a Regional Water Conservation Program comprised of several programs and initiatives that support and augment member agencies' and customers' efforts to use water more efficiently. These efforts extend limited water supplies that are available to meet both current and future water needs; increase drought reliability of the existing water system; and save money for both the member agencies and their customers.

The implementation of the Regional Water Conservation Program builds upon both the Water Conservation Implementation Plan (WCIP, completed in September 2009) and the Regional Demand and Conservation Projections Project (Demand Study, completed in June of 2020). These efforts include both Core Programs (implemented regionally throughout the BAWSCA service area) and Subscription Programs (funded by individual member agencies that elect to participate and implement them within their respective service areas).

BAWSCA's Core Conservation Programs include organizing classes open to the public on topics such as water efficient landscape education and water-wise gardening, assistance related to automated metering infrastructure, and other associated programs that work to promote smart water use and practices. BAWSCA's Subscription Programs include numerous rebate programs, educational programs that can be offered to area schools, technical assistance to member agencies in evaluating water loss, and programs to train and certify contractors employed to install water efficient landscape. In total, BAWSCA offers 22 programs to its member agencies and that number continues to grow over time.

Each fiscal year, BAWSCA prepares an Annual Water Conservation Report that documents how all of BAWSCA's 26 member agencies have benefitted from the Core Conservation Programs. Additionally, the report highlights how all 26 member agencies participate in one or more of the Subscription Programs offered by BAWSCA, such as rebates, water loss management and large landscape audits. The Demand Study indicates that through a combination of active and passive conservation, 37.3 MGD will be conserved by BAWSCA's member agencies by 2045.

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Common Language for Wholesale Customers about Rate Impacts of Water Shortages

The SFPUC includes a variable component to water rates for most customer classes. As a result, as sales decrease, revenues are lost on a per unit basis. Because the marginal cost of water production is relatively small, as production is reduced, the cost of service remains the same. For both retail and wholesale customers, a reduction in water purchases – whether voluntary or mandated – would require the SFPUC to raise rates, cut costs, or use existing fund balance reserves to cover its expenses. The financial planning and rate-setting process is complex and iterative. While major impacts of a water shortage on rates are described below, the full process, especially for large water shortages, would incorporate significant stakeholder discussion about tradeoffs and financial impacts.

The SFPUC's current retail water rates have a provision for a "drought surcharge" that automatically increases adopted rates in the event of a declared water shortage. The drought surcharge is calculated so that, accounting for the expected reduction in retail water usage, total revenues are equal to what they would have been without the reduction. The drought surcharge protects the SFPUC's financial stability during water shortages, and provides customers an incentive to meet conservation targets.

For wholesale customers, the rate-setting process is governed by the terms of the WSA, which provides that, in the event of a water shortage emergency, the Commission may adjust wholesale rates in an expedited way concurrently with the imposition of drought surcharges on retail customers. Beyond drought rate setting and emergency rate setting, rates are set annually in coordination with the SFPUC annual budget process and are based on the forecasted wholesale share of regional water system expenditures and total purchases. If wholesale customer usage is expected to decrease – either voluntarily, or due to shortages – this would be incorporated into the wholesale rate forecast, and rates may increase.

March 4, 2021

7. Additional language requested by the Member Agencies

SFPUC's Decision to use With Bay-Delta Plan Scenario in UWMP Submittal Tables

The adoption of the Bay-Delta Plan Amendment may significantly impact the supply available from the RWS. SFPUC recognizes that the Bay-Delta Plan Amendment has been adopted and that, given that it is now state law, we must plan for a future in which it is fully implemented. SFPUC also acknowledges that the plan is not self-implementing and therefore does not automatically go into effect. SFPUC is currently pursuing a voluntary agreement as well as a lawsuit which would limit implementation of the Plan. With both of these processes occurring on an unknown timeline, SFPUC does not know at this time when the Bay-Delta Plan Amendment is likely to go into effect. As a result, it makes sense to conduct future supply modeling for a scenario that doesn't include implementation of the Bay-Delta Plan Amendment, as that represents a potential supply reliability scenario.

Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the SFPUC conducted water service reliability assessment that includes: (1) a scenario in which the Bay-Delta Plan Amendment is fully implemented in 2023, and (2) a scenario that considers the SFPUC system's current situation without the Bay-Delta Plan Amendment. The two scenarios provide a bookend for the possible future scenarios regarding RWS supplies. The standardized tables associated with the SFPUC's UWMP contain the future scenario that assumes implementation of the Bay-Delta Plan Amendment starting in 2023.

Bay-Delta Plan Implementation Starting Year

Because of the uncertainty surrounding implementation of the Bay-Delta Plan Amendment, the water service reliability assessment presented in the SFPUC's draft UWMP looks at two future supply scenarios, both with and without implementation of the Bay-Delta Plan Amendment. Although the SWRCB has stated it intends to implement the Bay-Delta Plan Amendment on the Tuolumne River by the year 2022, given the current level of uncertainty, it is assumed for the purposes of the SFPUC's draft UWMP that the Bay-Delta Plan Amendment will be fully implemented starting in 2023.

SFPUC's Decision to Present Both Modeling Results in its UWMP

A key input for the HHLSM model is the anticipated level of demand on the RWS. Supply modeling results presented in the text of the SFPUC's UWMP reflect an input of projected demands on the RWS consisting of (1) projected retail demands on the RWS (total retail demands minus local groundwater and recycled water supplies), and (2) projected Wholesale Customer purchases. The SFPUC has a Level of Service objective of meeting average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non-drought years, as well as a contractual obligation to supply 184 mgd to the Wholesale Customers. Therefore, the SFPUC has also conducted modeling based on a demand of 265 mgd in order to facilitate planning that supports meeting this Level of Service goal and their contractual obligations.

Appendix I: Regional Water Supply Reliability and BAWSCA Tier 2 Drought Implementation Scenarios

- UWMP 2020 Additional Modeling, dated March 30, 2021
- Updated Drought Allocations, dated April 1, 2021
- Memorandum on Updated Drought Cutbacks, dated February 18, 2021 with Attachment B, dated April 8, 2021
- Memorandum on Regional Water System Supply Reliability and UWMP 2020, dated June 2, 2021

San Francisco Water Power Sewer
Services of the San Francisco Public Utilities Commission

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March 30, 2021

Danielle McPherson
Senior Water Resources Specialist
Bay Area Water Supply and Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

Dear Ms. McPherson,

Attached please find additional supply reliability modeling results conducted by the SFPUC. The SFPUC has conducted additional supply reliability modeling under the following planning scenarios:

- Projected supply reliability for years 2020 through 2045, assuming that demand is equivalent to the sum of the projected retail demands on the Regional Water System (RWS) and Wholesale Customer purchase request projections provided to SFPUC by BAWSCA on January 21st (see Table 1 below).
- Under the above demand conditions, projected supply reliability for scenarios both with and without implementation of the Bay-Delta Plan Amendment starting in 2023.

The SFPUC will be using this supply modeling in the text of its draft UWMP and moving the original modeling results into an appendix.

Table 1: Retail and Wholesale RWS Demand Assumptions Used for Additional Supply Reliability Modeling (mgd)

	2020	2025	2030	2035	2040	2045
Retail	66.5	67.2	67.5	68.6	70.5	73.7
Wholesale[1, 2]	132.1	146.0	147.9	151.9	156.3	162.8
Total	**198.6**	**213.2**	**215.4**	**220.5**	**226.8**	**236.5**

[1] Wholesale purchase request projections provided to the SFPUC by BAWSCA on January 21st, 2021
[2] Includes demands for Cities of San Jose and Santa Clara

Please note the following about the information presented in the attached tables:

London N. Breed
Mayor

Sophie Maxwell
President

Anson Moran
Vice President

Tim Paulson
Commissioner

Ed Harrington
Commissioner

Michael Carlin
Acting
General Manager

OUR MISSION: To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.

- Assumptions about infrastructure conditions remain the same as what was provided in our January 22nd letter.
- The Tier 1 allocations were applied to the RWS supplies to determine the wholesale supply, as was also described in the January 22nd letter; for any system-wide shortage above 20%, the Tier 1 split for a 20% shortage was applied.
- The SFPUC water supply planning methodology, including simulation of an 8.5-year design drought, is used to develop these estimates of water supply available from the RWS for five dry years. In each demand scenario for 2020 through 2045, the RWS deliveries are estimated using the standard SFPUC procedure, which includes adding increased levels of rationing as needed to balance the demands on the RWS system with available water supply. Some simulations may have increased levels of rationing in the final years of the design drought sequence, which can influence the comparison of results in the first five years of the sequence.
- Tables 7 and 8 in the attached document provide RWS and wholesale supply availability for the five-year drought risk assessment from 2021 to 2025. SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Therefore, the supply projections for 2021 to 2025 are based on meeting 2020 levels of demand. However, in years when the Bay-Delta Plan Amendment is not in effect, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests assuming that they are between the 2020 and 2025 projected levels. This is not reflected in Tables 7 and 8 because SFPUC did not want to make assumptions about the growth of purchase requests between 2020 and 2025.

In our draft UWMP, we acknowledge that we have a Level of Service objective of meeting average annual water demand of 265 mgd from the SFPUC watersheds for retail and Wholesale Customers during non-drought years, as well as a contractual obligation to supply 184 mgd to the Wholesale Customers. Therefore, we will still include the results of our modeling based on a demand of 265 mgd in order to facilitate planning that supports meeting this Level of Service objective and our contractual obligations. The results of this modeling will be in an appendix to the draft UWMP. As will be shown in this appendix, in a normal year the SFPUC can provide up to 265 mgd of supply from the RWS. The RWS supply projections shown in the attached tables are more accurately characterized as supplies that will be used to meet projected retail and Wholesale Customer demands.

It is our understanding that you will pass this information on to the Wholesale Customers. If you have any questions or need additional information, please do not hesitate to contact Sarah Triolo, at striolo@sfwater.org or (628) 230 0802.

Sincerely,

Paula Kehoe
Director of Water Resources

Table 2: Projected Total RWS Supply Utilized and Portion of RWS Supply Utilized by Wholesale Customers in Normal Years [For Table 6-9]:

Year	2020	2025	2030	2035	2040	2045
RWS Supply Utilized (mgd)	198.6	213.2	215.4	220.5	226.8	236.5
RWS Supply Utilized by Wholesale Customers[a] (mgd)	132.1	146.0	147.9	151.9	156.3	162.8

[a] RWS supply utilized by Wholesale Customers is equivalent to purchase request projections provided to SFPUC by BAWSCA on January 21, 2021, and includes Cities of San Jose and Santa Clara.

Basis of Water Supply Data: With Bay-Delta Plan Amendment

Table 3a: Basis of Water Supply Data [For Table 7-1], Base Year 2020, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	198.6	100%	132.1	
Single dry year		198.6	100%	132.1	
Consecutive 1st Dry year		198.6	100%	132.1	
Consecutive 2nd Dry year		198.6	100%	132.1	
Consecutive 3rd Dry year[1]		119.2	60%	74.5	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 4th Dry year		119.2	60%	74.5	• Same as above
Consecutive 5th Dry year		119.2	60%	74.5	• Same as above

[1] Assuming this year represents 2023, when Bay Delta Plan Amendment would come into effect.

Table 3b: Basis of Water Supply Data [For Table 7-1], Base Year 2025, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	213.2	100%	146.0	
Single dry year		149.2	70%	93.3	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1st Dry year		149.2	70%	93.3	• Same as above
Consecutive 2nd Dry year		127.9	60%	80.0	• Same as above
Consecutive 3rd Dry year		127.9	60%	80.0	• Same as above
Consecutive 4th Dry year		127.9	60%	80.0	• Same as above
Consecutive 5th Dry year		127.9	60%	80.0	• Same as above

Table 3c: Basis of Water Supply Data [For Table 7-1], Base Year 2030, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2030	215.4	100%	147.9	
Single dry year		150.8	70%	94.2	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1st Dry year		150.8	70%	94.2	• Same as above
Consecutive 2nd Dry year		129.2	60%	80.8	• Same as above
Consecutive 3rd Dry year		129.2	60%	80.8	• Same as above
Consecutive 4th Dry year		129.2	60%	80.8	• Same as above
Consecutive 5th Dry year		129.2	60%	80.8	• Same as above

Table 3d: Basis of Water Supply Data [For Table 7-1], Base Year 2035, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2035	220.5	100%	151.9	
Single dry year		154.4	70%	96.5	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1st Dry year		154.4	70%	96.5	• Same as above
Consecutive 2nd Dry year		132.3	60%	82.7	• Same as above
Consecutive 3rd Dry year		132.3	60%	82.7	• Same as above
Consecutive 4th Dry year		132.3	60%	82.7	• Same as above
Consecutive 5th Dry year		121.3	55%	75.8	• Same as above

Table 3e: Basis of Water Supply Data [For Table 7-1], Base Year 2040, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2040	226.8	100%	156.3	
Single dry year		158.8	70%	99.2	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1st Dry year		158.8	70%	99.2	• Same as above
Consecutive 2nd Dry year		136.1	60%	85.1	• Same as above
Consecutive 3rd Dry year		136.1	60%	85.1	• Same as above
Consecutive 4th Dry year		120.2	53%	75.1	• Same as above
Consecutive 5th Dry year		120.2	53%	75.1	• Same as above

Table 3f: Basis of Water Supply Data [For Table 7-1], Base Year 2045, With Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2045	236.5	100%	162.8	
Single dry year		141.9	60%	88.7	• At shortages 20% or greater, wholesale allocation is assumed to be 62.5%
Consecutive 1st Dry year		141.9	60%	88.7	• Same as above
Consecutive 2nd Dry year		141.9	60%	88.7	• Same as above
Consecutive 3rd Dry year		141.9	60%	88.7	• Same as above
Consecutive 4th Dry year		120.6	51%	75.4	• Same as above
Consecutive 5th Dry year		120.6	51%	75.4	• Same as above

Table 3g: Projected RWS Supply Availability [Alternative to Table 7-1], Years 2020-2045, With Bay-Delta Plan Amendment

Year	2020	2025	2030	2035	2040	2045
Average year	100%	100%	100%	100%	100%	100%
Single dry year	100%	70%	70%	70%	70%	60%
Consecutive 1st Dry year	100%	70%	70%	70%	70%	60%
Consecutive 2nd Dry year	100%	60%	60%	60%	60%	60%
Consecutive 3rd Dry year[1]	60%	60%	60%	60%	60%	60%
Consecutive 4th Dry year	60%	60%	60%	60%	53%	51%
Consecutive 5th Dry year	60%	60%	60%	55%	53%	51%

[1] Assuming that at base year 2020, this year represents 2023, when Bay Delta Plan Amendment would come into effect.

Basis of Water Supply Data: Without Bay-Delta Plan Amendment

Table 4a: Basis of Water Supply Data [For Table 7-1], Base Year 2020, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	198.6	100%	132.1	
Single dry year		198.6	100%	132.1	
Consecutive 1st Dry year		198.6	100%	132.1	
Consecutive 2nd Dry year		198.6	100%	132.1	
Consecutive 3rd Dry year		198.6	100%	132.1	
Consecutive 4th Dry year		198.6	100%	132.1	
Consecutive 5th Dry year		198.6	100%	132.1	

Table 4b: Basis of Water Supply Data [For Table 7-1], Base Year 2025, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	213.2	100%	146.0	
Single dry year		213.2	100%	146.0	
Consecutive 1st Dry year		213.2	100%	146.0	
Consecutive 2nd Dry year		213.2	100%	146.0	
Consecutive 3rd Dry year		213.2	100%	146.0	
Consecutive 4th Dry year		213.2	100%	146.0	
Consecutive 5th Dry year		213.2	100%	146.0	

Table 4c: Basis of Water Supply Data [For Table 7-1], Base Year 2030, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2030	215.4	100%	147.9	
Single dry year		215.4	100%	147.9	
Consecutive 1st Dry year		215.4	100%	147.9	
Consecutive 2nd Dry year		215.4	100%	147.9	
Consecutive 3rd Dry year		215.4	100%	147.9	
Consecutive 4th Dry year		215.4	100%	147.9	
Consecutive 5th Dry year		215.4	100%	147.9	

Table 4d: Basis of Water Supply Data [For Table 7-1], Base Year 2035, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2035	220.5	100%	151.9	
Single dry year		220.5	100%	151.9	
Consecutive 1st Dry year		220.5	100%	151.9	
Consecutive 2nd Dry year		220.5	100%	151.9	
Consecutive 3rd Dry year		220.5	100%	151.9	
Consecutive 4th Dry year		220.5	100%	151.9	
Consecutive 5th Dry year		220.5	100%	151.9	

Table 4e: Basis of Water Supply Data [For Table 7-1], Base Year 2040, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2040	226.8	100%	156.3	
Single dry year		226.8	100%	156.3	
Consecutive 1st Dry year		226.8	100%	156.3	
Consecutive 2nd Dry year		226.8	100%	156.3	
Consecutive 3rd Dry year		226.8	100%	156.3	
Consecutive 4th Dry year		226.8	100%	156.3	
Consecutive 5th Dry year		226.8	100%	156.3	

Table 4f: Basis of Water Supply Data [For Table 7-1], Base Year 2045, Without Bay-Delta Plan Amendment

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2045	236.5	100%	162.8	
Single dry year		236.5	100%	162.8	
Consecutive 1st Dry year		236.5	100%	162.8	
Consecutive 2nd Dry year		236.5	100%	162.8	
Consecutive 3rd Dry year		236.5	100%	162.8	
Consecutive 4th Dry year		212.8	90%	139.1	• At a 10% shortage level, the wholesale allocation is 64% of available supply • The retail allocation is 36% of supply, which resulted in a positive allocation to retail of 2.9 mgd, which was re-allocated to the Wholesale Customers
Consecutive 5th Dry year		212.8	90%	139.1	• Same as above

Table 4g: Projected RWS Supply [Alternative to Table 7-1], Years 2020-2045, Without Bay-Delta Plan Amendment

Year	2020	2025	2030	2035	2040	2045
Average year	100%	100%	100%	100%	100%	100%
Single dry year	100%	100%	100%	100%	100%	100%
Consecutive 1st Dry year	100%	100%	100%	100%	100%	100%
Consecutive 2nd Dry year	100%	100%	100%	100%	100%	100%
Consecutive 3rd Dry year	100%	100%	100%	100%	100%	100%
Consecutive 4th Dry year	100%	100%	100%	100%	100%	90%
Consecutive 5th Dry year	100%	100%	100%	100%	100%	90%

Supply Projections for Consecutive Five Dry Year Sequences

Table 5: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], With Bay-Delta Plan Amendment

	2025	2030	2035	2040	2045
First year	93.3	94.2	96.5	99.2	88.7
Second year	80.0	80.8	82.7	85.1	88.7
Third year	80.0	80.8	82.7	85.1	88.7
Fourth year	80.0	80.8	82.7	75.1	75.4
Fifth year	80.0	80.8	75.8	75.1	75.4

Table 6: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], Without Bay-Delta Plan Amendment

	2025	2030	2035	2040	2045
First year	146.0	147.9	151.9	156.3	162.8
Second year	146.0	147.9	151.9	156.3	162.8
Third year	146.0	147.9	151.9	156.3	162.8
Fourth year	146.0	147.9	151.9	156.3	139.1
Fifth year	146.0	147.9	151.9	156.3	139.1

Table 7: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], With Bay-Delta Plan Amendment. This table assumes Bay Delta Plan comes into effect in 2023.

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	198.6	198.6	119.2	119.2	119.2
Wholesale Supply (mgd)	132.1	132.1	74.5	74.5	74.5

Table 8: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], Without Bay Delta Plan

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	198.6	198.6	198.6	198.6	198.6
Wholesale Supply (mgd)	132.1	132.1	132.1	132.1	132.1

Section 1: Basis for Calculations. Projected Wholesale RWS Purchases Through 2045

Table A: Wholesale RWS Actual Purchases in 2020 and Projected Purchases for 2025, 2030, 2035, 2040, and 2045 (mgd)[a]

Agency	2020 Actual	Projected Wholesale RWS Purchases 2025	2030	2035	2040	2045
ACWD	7.87	7.68	7.68	7.68	7.68	9.11
Brisbane/GVMID	0.64	0.89	0.89	0.88	0.89	0.89
Burlingame	3.48	4.33	4.40	4.47	4.58	4.69
Coastside	1.02	1.40	1.38	1.36	1.33	1.33
CalWater Total	29.00	29.99	29.74	29.81	30.27	30.70
Daly City	3.97	3.57	3.52	3.49	3.46	3.43
East Palo Alto	1.57	1.88	1.95	2.10	2.49	2.89
Estero	4.34	4.07	4.11	4.18	4.23	4.38
Hayward	13.92	17.86	18.68	19.75	20.82	22.14
Hillsborough	2.62	3.26	3.25	3.26	3.26	3.26
Menlo Park	2.96	3.55	3.68	3.87	4.06	4.29
Mid-Peninsula	2.66	2.86	2.84	2.88	2.89	2.93
Millbrae	1.90	2.29	2.50	2.45	2.82	3.20
Milpitas	5.92	6.59	6.75	7.03	7.27	7.53
Mountain View	7.67	8.60	8.90	9.20	9.51	9.93
North Coast	2.37	2.34	2.33	2.34	2.34	2.34
Palo Alto	9.75	10.06	10.15	10.28	10.51	10.79
Purissima Hills	1.75	2.09	2.09	2.12	2.13	2.15
Redwood City	8.76	8.46	8.49	8.64	8.74	8.90
San Bruno	0.95	3.24	3.22	3.20	3.20	3.21
San Jose	4.26	4.50	4.50	4.50	4.50	4.50
Santa Clara	3.27	4.50	4.50	4.50	4.50	4.50
Stanford	1.43	2.01	2.18	2.35	2.53	2.70
Sunnyvale	9.33	9.16	9.30	10.70	11.44	12.10
Westborough	0.82	0.86	0.85	0.85	0.84	0.84
Total	**132.22**	**146.01**	**147.87**	**151.90**	**156.31**	**162.76**

[a] Wholesale RWS purchase projections for 2025, 2030, 2035, 2040, and 2045 were provided to BAWSCA between July 2020 and January 2021 by the Member Agencies following the completion of the June 2020 Demand Study.

Table B: Basis for the 5-Year Drought Risk Assessment Wholesale RWS Actual Purchases in 2020 and 2021-2025 Projected Purchases (mgd)

Agency	2020 Actual	Projected and Estimated Wholesale RWS Purchases 2021[b]	2022[b]	2023[c]	2024[c]	2025[c]
ACWD	7.87	9.44	9.46	9.46	9.46	9.46
Brisbane/GVMID	0.64	0.62	0.65	0.65	0.65	0.65
Burlingame	3.48	3.34	3.35	3.35	3.35	3.35
Coastside	1.02	1.54	1.23	1.23	1.23	1.23
CalWater Total	29.00	29.66	29.81	29.81	29.81	29.81
Daly City	3.97	4.00	4.01	4.01	4.01	4.01
East Palo Alto	1.57	1.63	1.69	1.69	1.69	1.69
Estero	4.34	4.48	4.51	4.51	4.51	4.51
Hayward	13.92	14.47	15.12	15.12	15.12	15.12
Hillsborough	2.62	2.95	3.05	3.05	3.05	3.05
Menlo Park	2.96	2.92	2.93	2.93	2.93	2.93
Mid-Peninsula	2.66	2.65	2.80	2.80	2.80	2.80
Millbrae	1.90	1.95	2.15	2.15	2.15	2.15
Milpitas	5.92	5.88	5.34	5.34	5.34	5.34
Mountain View	7.67	7.80	8.05	8.05	8.05	8.05
North Coast	2.37	2.58	2.66	2.66	2.66	2.66
Palo Alto	9.75	9.44	9.66	9.66	9.66	9.66
Purissima Hills	1.75	1.97	2.02	2.02	2.02	2.02
Redwood City	8.76	8.72	9.07	9.07	9.07	9.07
San Bruno	0.95	3.39	3.40	3.40	3.40	3.40
San Jose	4.26	4.31	4.51	4.51	4.51	4.51
Santa Clara	3.27	3.29	3.50	3.50	3.50	3.50
Stanford	1.43	1.40	1.54	1.54	1.54	1.54
Sunnyvale	9.33	9.35	9.45	9.45	9.45	9.45
Westborough	0.82	0.84	0.81	0.81	0.81	0.81
Total	**132.22**	**138.61**	**140.77**	**140.77**	**140.77**	**140.77**

[b] Wholesale RWS purchase projections for 2021 and 2022 were provided to Christina Tang, BAWSCA's Finance Manager, by the Member Agencies in January 2021.

[c] The SFPUC's supply reliability tables assume the Bay-Delta Plan takes effect in 2023. In the event of a shortage, the Tier 2 Plan specifies that each agencies' Allocation Factor would be calculated once at the onset of a shortage based on the previous year's use and remains the same until the shortage condition is over. Therefore, for the purpose of drought allocations for the 5-year Drought Risk Assessment, wholesale RWS demand is assumed to remain static from 2022 through the drought sequence.

Section 2: Drought Allocations ***With*** Bay-Delta Plan

Table C: RWS Supply Available to the Wholesale Customers (Combined Tables 3a-3f from the SFPUC's March 30th letter) *With* Bay-Delta Plan (mgd)

	2020[e]	2025	2030	2035	2040	2045
Projected Purchases[d]	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	138.6	93.3	94.2	96.5	99.2	88.7
Consecutive 2nd Dry Year	140.8	80.0	80.8	82.7	85.1	88.7
Consecutive 3rd Dry Year	74.5	80.0	80.8	82.7	85.1	88.7
Consecutive 4th Dry Year	74.5	80.0	80.8	82.7	75.1	75.4
Consecutive 5th Dry Year	74.5	80.0	80.8	75.8	75.1	75.4

[d] Values for 2020 are actual purchases. This row aligns with what is labeled as an "Average Year" in Tables 3a-3f in the SFPUC's March 30th letter. However, these values do not represent an average year and instead are actual purchases for 2020 or projected purchases for 2025 through 2045.

[e] In years when the Bay-Delta Plan is not in effect, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests assuming that they are between the 2020 and 2025 projected levels. As such, RWS supply available to the Wholesale Customers in the 1st and 2nd consecutive dry years under base year 2020 is equal to the cumulative projected wholesale RWS purchases for 2021 and 2022, respectively.

Table D: Wholesale RWS Demand (Combined Totals from Tables A and B) (mgd)[f]

	2020	2025	2030	2035	2040	2045
Projected Purchases[d]	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	138.6	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	140.8	146.0	147.9	151.9	156.3	162.8
Consecutive 5th Dry Year	140.8	146.0	147.9	151.9	156.3	162.8

[f] The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Additionally, the Tier 2 Plan calculates each agencies' Allocation Factor once at the onset of a drought and it remains the same until the shortage condition is over. When system-wide shortages are projected, wholesale RWS demand is assumed to be static for the remainder of the drought sequence.

Table E: Percent Cutback to the Wholesale Customers *With* Bay-Delta Plan[g]

	2020	2025	2030	2035	2040	2045
Projected Purchases[d]	0%	0%	0%	0%	0%	0%
Consecutive 1st Dry Year	0%	36%	36%	36%	37%	46%
Consecutive 2nd Dry Year	0%	45%	45%	46%	46%	46%
Consecutive 3rd Dry Year	47%	45%	45%	46%	46%	46%
Consecutive 4th Dry Year	47%	45%	45%	46%	52%	54%
Consecutive 5th Dry Year	47%	45%	45%	50%	52%	54%

[g] Agencies that wish to use new or different projected RWS purchases may use the percent cutbacks listed in this table to determine their drought allocation.

Table F1: Basis of Water Supply Data [For Tables 7-1 and 7-5], Base Year 2020, *With* Bay-Delta Plan (mgd)

Year Consecutive Dry Year	2020 Actual	2021 1st	2022 2nd	2023 3rd	2024 4th	2025 5th
Wholesale RWS Demand	132.2	138.6	140.8	140.8	140.8	140.8
Wholesale RWS Supply Available	132.2	138.6	140.8	74.5	74.5	74.5
Percent Cutback	0%	0%	0%	47%	47%	47%

Table F2: Individual Agency Drought Allocations [For Tables 7-1 and 7-5], Base Year 2020, *With* Bay-Delta Plan (mgd)

	2020	Wholesale RWS Drought Allocations				
Agency	**Actual**	**2021**	**2022**	**2023**	**2024**	**2025**
ACWD	7.87	9.44	9.46	5.01	5.01	5.01
Brisbane/GVMID	0.64	0.62	0.65	0.34	0.34	0.34
Burlingame	3.48	3.34	3.35	1.77	1.77	1.77
Coastside	1.02	1.54	1.23	0.65	0.65	0.65
CalWater Total	29.00	29.66	29.81	15.78	15.78	15.78
Daly City	3.97	4.00	4.01	2.12	2.12	2.12
East Palo Alto	1.57	1.63	1.69	0.89	0.89	0.89
Estero	4.34	4.48	4.51	2.39	2.39	2.39
Hayward	13.92	14.47	15.12	8.00	8.00	8.00
Hillsborough	2.62	2.95	3.05	1.61	1.61	1.61
Menlo Park	2.96	2.92	2.93	1.55	1.55	1.55
Mid-Peninsula	2.66	2.65	2.80	1.48	1.48	1.48
Millbrae	1.90	1.95	2.15	1.14	1.14	1.14
Milpitas	5.92	5.88	5.34	2.83	2.83	2.83
Mountain View	7.67	7.80	8.05	4.26	4.26	4.26
North Coast	2.37	2.58	2.66	1.41	1.41	1.41
Palo Alto	9.75	9.44	9.66	5.11	5.11	5.11
Purissima Hills	1.75	1.97	2.02	1.07	1.07	1.07
Redwood City	8.76	8.72	9.07	4.80	4.80	4.80
San Bruno	0.95	3.39	3.40	1.80	1.80	1.80
San Jose	4.26	4.31	4.51	2.39	2.39	2.39
Santa Clara	3.27	3.29	3.50	1.85	1.85	1.85
Stanford	1.43	1.40	1.54	0.82	0.82	0.82
Sunnyvale	9.33	9.35	9.45	5.00	5.00	5.00
Westborough	0.82	0.84	0.81	0.43	0.43	0.43
Total	**132.2**	**138.6**	**140.8**	**74.5**	**74.5**	**74.5**

Table G1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2025, *With* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	146.0	146.0	146.0	146.0	146.0
Wholesale RWS Supply Available	93.3	80.0	80.0	80.0	80.0
Percent Cutback	36%	45%	45%	45%	45%

Table G2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2025, *With* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations				
Consecutive Dry Year	1st	2nd	3rd	4th	5th
ACWD	4.91	4.21	4.21	4.21	4.21
Brisbane/GVMID	0.57	0.49	0.49	0.49	0.49
Burlingame	2.76	2.37	2.37	2.37	2.37
Coastside	0.89	0.77	0.77	0.77	0.77
CalWater Total	19.16	16.43	16.43	16.43	16.43
Daly City	2.28	1.96	1.96	1.96	1.96
East Palo Alto	1.20	1.03	1.03	1.03	1.03
Estero	2.60	2.23	2.23	2.23	2.23
Hayward	11.41	9.78	9.78	9.78	9.78
Hillsborough	2.08	1.79	1.79	1.79	1.79
Menlo Park	2.27	1.95	1.95	1.95	1.95
Mid-Peninsula	1.83	1.57	1.57	1.57	1.57
Millbrae	1.46	1.25	1.25	1.25	1.25
Milpitas	4.21	3.61	3.61	3.61	3.61
Mountain View	5.49	4.71	4.71	4.71	4.71
North Coast	1.49	1.28	1.28	1.28	1.28
Palo Alto	6.43	5.51	5.51	5.51	5.51
Purissima Hills	1.33	1.14	1.14	1.14	1.14
Redwood City	5.40	4.63	4.63	4.63	4.63
San Bruno	2.07	1.77	1.77	1.77	1.77
San Jose	2.88	2.47	2.47	2.47	2.47
Santa Clara	2.88	2.47	2.47	2.47	2.47
Stanford	1.28	1.10	1.10	1.10	1.10
Sunnyvale	5.85	5.02	5.02	5.02	5.02
Westborough	0.55	0.47	0.47	0.47	0.47
Total	**93.3**	**80.0**	**80.0**	**80.0**	**80.0**

Table H1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2030, *With* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	147.9	147.9	147.9	147.9	147.9
Wholesale RWS Supply Available	94.2	80.8	80.8	80.8	80.8
Percent Cutback	36%	45%	45%	45%	45%

Table H2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2030, *With* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations				
Consecutive Dry Year	1st	2nd	3rd	4th	5th
ACWD	4.89	4.20	4.20	4.20	4.20
Brisbane/GVMID	0.56	0.48	0.48	0.48	0.48
Burlingame	2.80	2.40	2.40	2.40	2.40
Coastside	0.88	0.75	0.75	0.75	0.75
CalWater Total	18.94	16.25	16.25	16.25	16.25
Daly City	2.24	1.92	1.92	1.92	1.92
East Palo Alto	1.24	1.07	1.07	1.07	1.07
Estero	2.62	2.24	2.24	2.24	2.24
Hayward	11.90	10.21	10.21	10.21	10.21
Hillsborough	2.07	1.78	1.78	1.78	1.78
Menlo Park	2.35	2.01	2.01	2.01	2.01
Mid-Peninsula	1.81	1.55	1.55	1.55	1.55
Millbrae	1.59	1.37	1.37	1.37	1.37
Milpitas	4.30	3.69	3.69	3.69	3.69
Mountain View	5.67	4.86	4.86	4.86	4.86
North Coast	1.48	1.27	1.27	1.27	1.27
Palo Alto	6.47	5.55	5.55	5.55	5.55
Purissima Hills	1.33	1.14	1.14	1.14	1.14
Redwood City	5.41	4.64	4.64	4.64	4.64
San Bruno	2.05	1.76	1.76	1.76	1.76
San Jose	2.87	2.46	2.46	2.46	2.46
Santa Clara	2.87	2.46	2.46	2.46	2.46
Stanford	1.39	1.19	1.19	1.19	1.19
Sunnyvale	5.92	5.08	5.08	5.08	5.08
Westborough	0.54	0.47	0.47	0.47	0.47
Total	**94.2**	**80.8**	**80.8**	**80.8**	**80.8**

Table I1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2035, *With* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	151.9	151.9	151.9	151.9	151.9
Wholesale RWS Supply Available	96.5	82.7	82.7	82.7	75.8
Percent Cutback	36%	46%	46%	46%	50%

Table I2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2035, *With* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations				
Consecutive Dry Year	1st	2nd	3rd	4th	5th
ACWD	4.88	4.18	4.18	4.18	3.83
Brisbane/GVMID	0.56	0.48	0.48	0.48	0.44
Burlingame	2.84	2.44	2.44	2.44	2.23
Coastside	0.86	0.74	0.74	0.74	0.68
CalWater Total	18.94	16.23	16.23	16.23	14.88
Daly City	2.22	1.90	1.90	1.90	1.74
East Palo Alto	1.33	1.14	1.14	1.14	1.05
Estero	2.66	2.28	2.28	2.28	2.09
Hayward	12.55	10.75	10.75	10.75	9.86
Hillsborough	2.07	1.78	1.78	1.78	1.63
Menlo Park	2.46	2.10	2.10	2.10	1.93
Mid-Peninsula	1.83	1.57	1.57	1.57	1.44
Millbrae	1.56	1.34	1.34	1.34	1.22
Milpitas	4.47	3.83	3.83	3.83	3.51
Mountain View	5.84	5.01	5.01	5.01	4.59
North Coast	1.49	1.27	1.27	1.27	1.17
Palo Alto	6.53	5.60	5.60	5.60	5.13
Purissima Hills	1.34	1.15	1.15	1.15	1.06
Redwood City	5.49	4.70	4.70	4.70	4.31
San Bruno	2.03	1.74	1.74	1.74	1.60
San Jose	2.86	2.45	2.45	2.45	2.25
Santa Clara	2.86	2.45	2.45	2.45	2.25
Stanford	1.49	1.28	1.28	1.28	1.17
Sunnyvale	6.80	5.83	5.83	5.83	5.34
Westborough	0.54	0.46	0.46	0.46	0.42
Total	**96.5**	**82.7**	**82.7**	**82.7**	**75.8**

Table J1: Basis of Water Supply Data [For Table 7-1 and 7-4], Base Year 2040, *With* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	156.3	156.3	156.3	156.3	156.3
Wholesale RWS Supply Available	99.2	85.1	85.1	75.1	75.1
Percent Cutback	37%	46%	46%	52%	52%

Table J2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2040, *With* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations				
Consecutive Dry Year	1st	2nd	3rd	4th	5th
ACWD	4.87	4.18	4.18	3.69	3.69
Brisbane/GVMID	0.56	0.48	0.48	0.43	0.43
Burlingame	2.91	2.49	2.49	2.20	2.20
Coastside	0.85	0.73	0.73	0.64	0.64
CalWater Total	19.21	16.48	16.48	14.54	14.54
Daly City	2.20	1.88	1.88	1.66	1.66
East Palo Alto	1.58	1.36	1.36	1.20	1.20
Estero	2.69	2.30	2.30	2.03	2.03
Hayward	13.21	11.34	11.34	10.00	10.00
Hillsborough	2.07	1.78	1.78	1.57	1.57
Menlo Park	2.58	2.21	2.21	1.95	1.95
Mid-Peninsula	1.84	1.58	1.58	1.39	1.39
Millbrae	1.79	1.53	1.53	1.35	1.35
Milpitas	4.62	3.96	3.96	3.49	3.49
Mountain View	6.03	5.18	5.18	4.57	4.57
North Coast	1.49	1.27	1.27	1.12	1.12
Palo Alto	6.67	5.72	5.72	5.05	5.05
Purissima Hills	1.35	1.16	1.16	1.03	1.03
Redwood City	5.55	4.76	4.76	4.20	4.20
San Bruno	2.03	1.74	1.74	1.54	1.54
San Jose	2.86	2.45	2.45	2.16	2.16
Santa Clara	2.86	2.45	2.45	2.16	2.16
Stanford	1.61	1.38	1.38	1.22	1.22
Sunnyvale	7.26	6.23	6.23	5.49	5.49
Westborough	0.54	0.46	0.46	0.41	0.41
Total	**99.2**	**85.1**	**85.1**	**75.1**	**75.1**

Table K1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2045, *With* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	162.8	162.8	162.8	162.8	162.8
Wholesale RWS Supply Available	88.7	88.7	88.7	75.4	75.4
Percent Cutback	46%	46%	46%	54%	54%

Table K2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2045, *With* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations				
Consecutive Dry Year	1st	2nd	3rd	4th	5th
ACWD	4.97	4.97	4.97	4.22	4.22
Brisbane/GVMID	0.49	0.49	0.49	0.41	0.41
Burlingame	2.56	2.56	2.56	2.17	2.17
Coastside	0.72	0.72	0.72	0.61	0.61
CalWater Total	16.73	16.73	16.73	14.22	14.22
Daly City	1.87	1.87	1.87	1.59	1.59
East Palo Alto	1.58	1.58	1.58	1.34	1.34
Estero	2.39	2.39	2.39	2.03	2.03
Hayward	12.07	12.07	12.07	10.26	10.26
Hillsborough	1.78	1.78	1.78	1.51	1.51
Menlo Park	2.34	2.34	2.34	1.99	1.99
Mid-Peninsula	1.59	1.59	1.59	1.36	1.36
Millbrae	1.74	1.74	1.74	1.48	1.48
Milpitas	4.11	4.11	4.11	3.49	3.49
Mountain View	5.41	5.41	5.41	4.60	4.60
North Coast	1.28	1.28	1.28	1.09	1.09
Palo Alto	5.88	5.88	5.88	5.00	5.00
Purissima Hills	1.17	1.17	1.17	1.00	1.00
Redwood City	4.85	4.85	4.85	4.12	4.12
San Bruno	1.75	1.75	1.75	1.49	1.49
San Jose	2.45	2.45	2.45	2.08	2.08
Santa Clara	2.45	2.45	2.45	2.08	2.08
Stanford	1.47	1.47	1.47	1.25	1.25
Sunnyvale	6.59	6.59	6.59	5.61	5.61
Westborough	0.46	0.46	0.46	0.39	0.39
Total	**88.7**	**88.7**	**88.7**	**75.4**	**75.4**

Section 3: Drought Allocations ***Without*** Bay-Delta Plan

Table L: RWS Supply Available to the Wholesale Customers (Combined Tables 4a-4f from the SFPUC's March 30th letter) *Without* Bay-Delta Plan (mgd)[h]

	2020	2025	2030	2035	2040	2045
Projected Purchases[i]	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	132.2	146.0	147.9	151.9	156.3	139.1
Consecutive 5th Dry Year	132.2	146.0	147.9	151.9	156.3	139.1

[h] The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. However, the SFPUC has indicated that sufficient supplies are available to meet wholesale RWS demand so long as they reasonably stay within 2020 and 2040 levels. The SFPUC's modeling does not indicate cutbacks will be required till the 4th and 5th consecutive dry year at 2045 levels.

[i] Values for 2020 are actual purchases. This row aligns with what is labeled as an "Average Year" in Tables 4a-4f in the SFPUC's March 30th letter. However, these values do not represent an average year and instead are actual purchases for 2020 or projected purchases for 2025 through 2045.

Table M: Wholesale RWS Demand (Combined Totals from Tables A and B) (mgd)

	2020	2025	2030	2035	2040	2045
Projected Purchases[i]	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 1st Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 2nd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 3rd Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 4th Dry Year	132.2	146.0	147.9	151.9	156.3	162.8
Consecutive 5th Dry Year	132.2	146.0	147.9	151.9	156.3	162.8

Table N: Percent Cutback to the Wholesale Customers *Without* Bay-Delta Plan

	2020	2025	2030	2035	2040	2045
Projected Purchases[i]	0%	0%	0%	0%	0%	0%
Consecutive 1st Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 2nd Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 3rd Dry Year	0%	0%	0%	0%	0%	0%
Consecutive 4th Dry Year	0%	0%	0%	0%	0%	15%
Consecutive 5th Dry Year	0%	0%	0%	0%	0%	15%

Table O1: Basis of Water Supply Data [For Tables 7-1 and 7-4], Base Year 2045, *Without* Bay-Delta Plan (mgd)

Consecutive Dry Year	1st	2nd	3rd	4th	5th
Wholesale RWS Demand	162.8	162.8	162.8	162.8	162.8
Wholesale RWS Supply Available	162.8	162.8	162.8	139.1	139.1
Percent Cutback	0%	0%	0%	Tier 2 Plan	Tier 2 Plan

Table O2: Individual Agency Drought Allocations [For Tables 7-1 and 7-4], Base Year 2045, *Without* Bay-Delta Plan (mgd)

	Wholesale RWS Drought Allocations					Tier 2 Drought Cutback
Consecutive Dry Year	1st	2nd	3rd	4th	5th	
ACWD	9.11	9.11	9.11	8.20	8.20	10.0%
Brisbane/GVMID	0.89	0.89	0.89	0.74	0.74	16.8%
Burlingame	4.69	4.69	4.69	4.02	4.02	14.3%
Coastside	1.33	1.33	1.33	1.19	1.19	10.0%
CalWater Total	30.70	30.70	30.70	26.73	26.73	12.9%
Daly City	3.43	3.43	3.43	3.01	3.01	12.4%
East Palo Alto	2.89	2.89	2.89	2.68	2.68	7.3%
Estero	4.38	4.38	4.38	3.94	3.94	10.0%
Hayward	22.14	22.14	22.14	18.67	18.67	15.7%
Hillsborough	3.26	3.26	3.26	2.93	2.93	10.2%
Menlo Park	4.29	4.29	4.29	3.58	3.58	16.5%
Mid-Peninsula	2.93	2.93	2.93	2.63	2.63	10.0%
Millbrae	3.20	3.20	3.20	2.54	2.54	20.7%
Milpitas	7.53	7.53	7.53	6.55	6.55	13.1%
Mountain View	9.93	9.93	9.93	8.91	8.91	10.3%
North Coast	2.34	2.34	2.34	2.11	2.11	10.0%
Palo Alto	10.79	10.79	10.79	9.71	9.71	10.0%
Purissima Hills	2.15	2.15	2.15	1.41	1.41	34.5%
Redwood City	8.90	8.90	8.90	7.92	7.92	11.1%
San Bruno	3.21	3.21	3.21	2.60	2.60	19.1%
San Jose	4.50	4.50	4.50	2.95	2.95	34.5%
Santa Clara	4.50	4.50	4.50	2.95	2.95	34.5%
Stanford	2.70	2.70	2.70	2.27	2.27	16.0%
Sunnyvale	12.10	12.10	12.10	10.11	10.11	16.5%
Westborough	0.84	0.84	0.84	0.76	0.76	10.0%
Total	**162.8**	**162.8**	**162.8**	**139.1**	**139.1**	

Bay Area Water Supply & Conservation Agency

February 18, 2021

TO: BAWSCA Member Agencies

FROM: Danielle McPherson, Senior Water Resources Specialist
Tom Francis, Water Resources Manager

SUBJECT: San Francisco Regional Water System Supply Reliability for 2020 Urban Water Management Plans

The purpose of this memorandum is to provide updated drought allocations among the Member Agencies under the various scenarios provided in the San Francisco Public Utilities Commission (SFPUC) Regional Water System (RWS) Supply Reliability Letter dated January 22, 2021 and transmitted to the Member Agencies via email on January 25th ("Supply Reliability Letter", Attachment A). As presented and discussed at the February 12th BAWSCA Urban Water Management Plan (UWMP) Workshop, the Tier 2 Drought Allocation Plan was not designed for RWS shortages greater than 20 percent. As a result, the Tier 2 allocation tables shared with the Supply Reliability Letter showed unexpected and wide-ranging results between Member Agencies that should not be used for UWMP purposes.

As provided for in the 2018 Amended and Restated Water Supply Agreement (WSA), the SFPUC will honor new Tier 2 allocations agreed upon by all Member Agencies if an RWS shortage greater than 20 percent is declared. However, at this time, there is no method for allocating supplies under such significant cutbacks. Additionally, the time it would take to negotiate a modified Tier 2 plan to address those significant cutbacks would be extensive and greater than the timeline required for BAWSCA to provide your agency with numbers for input into your 2020 UWMP submittals.

For these reasons, BAWSCA is recommending that for the purpose of the 2020 UWMP updates, allocation of wholesale RWS supplies should be as follows:

1. When the average Wholesale Customers' RWS shortages are 10 percent or less, an equal percent reduction will be applied across all agencies. This is consistent with the existing Tier 2 requirement of a minimum 10 percent cutback in any Tier 2 application scenario.
2. When average Wholesale Customers' shortages are between 10 and 20 percent, the Tier 2 Drought Allocation Plan will be applied.
3. When the average Wholesale Customers' RWS shortages are greater than 20 percent, an equal percent reduction will be applied across all agencies.

Attachment B "Updated 2020 UWMP Drought Cutbacks" provides further detail, including recommended wholesale RWS allocation tables, for use in your agency's 2020 UWMP.

BAWSCA recognizes that this is not an ideal situation or method for allocation of available drought supplies. In the event of actual RWS shortages greater than 20 percent, the Member Agencies would have the opportunity to negotiate and agree upon a more nuanced and equitable approach. Such an approach would likely consider basic health and safety needs, the water needs to support critical institutions such as hospitals, and minimizing economic impacts on individual communities and the region.

Enclosed: Attachment A: Supply Reliability Letter
Attachment B: Updated 2020 UWMP Drought Cutbacks

cc: Nicole Sandkulla
Allison Schutte

San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

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January 22, 2021

Danielle McPherson
Senior Water Resources Specialist
Bay Area Water Supply and Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

Dear Ms. McPherson,

Attached please find the information you requested on the Regional Water System's supply reliability for use in the Wholesale Customer's 2020 Urban Water Management Plan (UWMP) updates. The SFPUC has assessed the water supply reliability under the following planning scenarios:

- Projected supply reliability for year 2020 through 2045
- Projected single dry year and multiple dry year reliability for base year 2020, both with and without implementation of the Bay-Delta Plan Amendment
- Projected single dry year and multiple dry year reliability for base year 2025, both with and without implementation of the Bay-Delta Plan Amendment

The tables presented below assume full implementation of the Bay-Delta Plan Amendment will begin in 2023. All tables assume that the wholesale customers will purchase 184 mgd from the RWS through 2045. Assumptions about the status of the dry-year water supply projects included in the Water Supply Improvement Program (WSIP) are provided below in the table 'WSIP Project Assumptions'. The tables reflect instream flow requirements at San Mateo and Alameda Creeks, as described in the common language provided to BAWSCA separately.

Concerning allocation of supply during dry years, the Water Shortage Allocation Plan (WSAP) was utilized to allocate shortages between the SFPUC and the Wholesale Customers collectively. The WSAP implements a method for allocating water between the SFPUC retail customers and wholesale customers collectively which has been adopted by the Wholesale Customers per the July 2009 Water Supply Agreement between the City and County of

London N. Breed
Mayor

Sophie Maxwell
President

Anson Moran
Vice President

Tim Paulson
Commissioner

Ed Harrington
Commissioner

Michael Carlin
Acting
General Manager

San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County. The WSAP, also known as the Tier One Plan, was amended in the 2018 Amended and Restated Water Supply Agreement. The wholesale customers have adopted the Tier Two Plan, the second component of the WSAP, which allocates the collective wholesale customer share among each of the 26 wholesale customers.

Compared to the reliability projections that were provided previously for the 2015 UWMP update, the biggest difference in projected future deliveries is caused by the implementation of the Bay-Delta Plan Amendment. Given the uncertainty about the implementation of the Amendment (described further in the common language provided to BAWSCA), tables are included to show future projected supplies both with and without the Bay-Delta Plan Amendment.

It is our understanding that you will pass this information on to the Wholesale Customers. If you have any questions or need additional information, please do not hesitate to contact Sarah Triolo, at striolo@sfwater.org or (628) 230 0802.

Sincerely,

Paula Kehoe

Paula Kehoe
Director of Water Resources

Table 1: WSIP Project Assumptions

	2020	2025 and Beyond
Calaveras Dam Replacement Project	Calaveras Reservoir partially refilled at spring 2020 level of 63,900 AF	Calaveras Reservoir fully refilled
Lower Crystal Springs Dam Improvements	Crystal Springs storage not restored	
Regional Groundwater Storage and Recovery (GSR) Project	GSR account partially filled at spring 2020 level of 23,500 AF; GSR recovery rate of 6.2 mgd	GSR account fully filled; GSR recovery rate of 6.2 mgd
Alameda Creek Recapture Project	Project not built	Project built
Dry-year Transfers	Not in effect	

Table 2: Projected Wholesale Supply from Regional Water System [For Table 6-9]:

Year	2020	2025	2030	2035	2040	2045
RWS Supply (mgd)	265	265	265	265	265	265
Wholesale Supply (mgd)	184	184	184	184	184	184

Table 3: Basis of Water Supply Data [For Table 7-1], 2020 Infrastructure Conditions With Bay Delta Plan

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	265	100%	184	
Single dry year		238.5	90%	157.5	• At 10% shortage, wholesale allocation is 64%, or 152.6 mgd • Retail allocation is 36%, or 85.9 mgd • Retail allocations above 81 mgd are re-allocated to Wholesale Customers, per the 2018 WSA • 4.9 mgd added to wholesale allocation, bringing it to 157.5 mgd
Consecutive 1st Dry year		238.5	90%	157.5	• Same as above
Consecutive 2nd Dry year		212	80%	132.5	• At a 20% shortage, wholesale allocation is 62.5%, or 132.5 mgd • Retail allocation is 37.5%, or 79.5 mgd
Consecutive 3rd Dry year[1]		119.25	45%	74.5	• WSA does not define percentage split above a 20% shortage level • Assume same split as for a 20% shortage level, i.e. Wholesale Customers receive 62.5%
Consecutive 4th Dry year		119.25	45%	74.5	• Same as above
Consecutive 5th Dry year		119.25	45%	74.5	• Same as above

[1] Assuming this year represents 2023, when Bay Delta Plan Amendment would come into effect.

Table 4: Basis of Water Supply Data [For Table 7-1], 2020 Infrastructure Conditions <u>Without</u> Bay Delta Plan

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2020	265	100%	184	
Single dry year		238.5	90%	157.5	• At 10% shortage, wholesale allocation is 64%, or 152.6 mgd • Retail allocation is 36%, or 85.9 mgd • Retail allocations above 81 mgd are re-allocated to Wholesale Customers, per the 2018 WSA • 4.9 mgd added to wholesale allocation, bringing it to 157.5 mgd
Consecutive 1st Dry year		238.5	90%	157.5	• Same as above
Consecutive 2nd Dry year		212	80%	132.5	• At a 20% shortage, wholesale allocation is 62.5%, or 132.5 mgd • Retail allocation is 37.5%, or 79.5 mgd
Consecutive 3rd Dry year		212	80%	132.5	• Same as above
Consecutive 4th Dry year		212	80%	132.5	• Same as above
Consecutive 5th Dry year		212	80%	132.5	• Same as above

Table 5: Basis of Water Supply Data [For Table 7-1], 2025 Infrastructure With Bay Delta Plan

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	265	100%	184	
Single dry year		132.5	50%	82.8	• WSA does not define percentage split above a 20% shortage level • Assume same split as for a 20% shortage level, i.e. Wholesale Customers receive 62.5%
Consecutive 1st Dry year		132.5	50%	82.8	• Same as above
Consecutive 2nd Dry year		119.25	45%	74.5	• Same as above
Consecutive 3rd Dry year		119.25	45%	74.5	• Same as above
Consecutive 4th Dry year		119.25	45%	74.5	• Same as above
Consecutive 5th Dry year		119.25	45%	74.5	• Same as above

Table 6: Basis of Water Supply Data [For Table 7-1], 2025 Infrastructure <u>Without</u> Bay Delta Plan

Year Type	Base Year	RWS Volume Available (mgd)	% of Average Supply	Wholesale Volume Available (mgd)	Notes on Calculation of Wholesale Supply
Average year	2025	265	100%	184	
Single dry year		238.5	90%	157.5	• At 10% shortage, wholesale allocation is 64% • Retail allocation is 36%, or 85.9 mgd; retail allocations above 81 mgd are re-allocated to Wholesaler Customers, per the 2018 WSA • 4.9 mgd added to wholesale allocation, bringing it to 157.5 mgd
Consecutive 1st Dry year		238.5	90%	157.5	• Same as above
Consecutive 2nd Dry year		238.5	90%	157.5	• Same as above
Consecutive 3rd Dry year		238.5	90%	157.5	• Same as above
Consecutive 4th Dry year		212	80%	132.5	• At a 20% shortage, wholesale allocation is 62.5%, or 132.5 mgd • Retail allocation is 37.5%, or 79.5 mgd
Consecutive 5th Dry year		212	80%	132.5	• Same as above

Table 7: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], With Bay Delta Plan

	2025	2030	2035	2040	2045
First year	82.8	82.8	82.8	82.8	82.8
Second year	74.5	74.5	74.5	74.5	74.5
Third year	74.5	74.5	74.5	74.5	74.5
Fourth year	74.5	74.5	74.5	74.5	74.5
Fifth year	74.5	74.5	74.5	74.5	74.5

Table 8: Projected Multiple Dry Years Wholesale Supply from RWS [For Table 7-4], Without Bay Delta Plan

	2025	2030	2035	2040	2045
First year	157.5	157.5	157.5	157.5	157.5
Second year	157.5	157.5	157.5	157.5	157.5
Third year	157.5	157.5	157.5	157.5	157.5
Fourth year	132.5	132.5	132.5	132.5	132.5
Fifth year	132.5	132.5	132.5	132.5	132.5

Table 9: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], With Bay Delta Plan. This table assumes Bay Delta Plan comes into effect in 2023.

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	238.5	212	119.25	119.25	119.25
Wholesale Supply (mgd)	157.5	132.5	74.5	74.5	74.5

Table 10: Projected Regional Water System Supply for 5-Year Drought Risk Assessment [For Table 7-5], Without Bay Delta Plan

Year	2021	2022	2023	2024	2025
RWS Supply (mgd)	238.5	212	212	212	212
Wholesale Supply (mgd)	157.5	132.5	132.5	132.5	132.5

Attachment B: Updated 2020 UWMP Drought Cutbacks

The January 22, 2021, SFPUC Regional Water System (RWS) Supply Reliability Letter (Supply Reliability Letter) provides RWS supplies available to the Wholesale Customers under two scenarios: (1) With Bay-Delta Plan, and (2) Without Bay-Delta Plan. Your agency must choose which scenario to use for your agency's 2020 UWMP submittal tables. However, you may discuss both scenarios in the body of your agency's UWMP. The purpose of this attachment is to provide further detail about your agency's allocation of total RWS supplies available to the Wholesale Customers under both scenarios.

Data Sources for Projected RWS Purchases

Supply allocations are based on projected RWS purchases provided to BAWSCA by the Member Agencies. Following the completion of the Demand Study in June 2020, BAWSCA used the results to develop a table for each Member Agency listing possible supplies and total demand for 2025, 2030, 2035, 2040, and 2045. BAWSCA populated the tables with total demand after passive conservation and entered active conservation, as calculated in the agencies' DSS Model, as a source of supply. Multi-source agencies were asked to complete the table with supply projections, including from the RWS, to meet total demand. Single-source agencies were offered the opportunity to review the tables upon request. Because active conservation was treated as a source of supply, projected RWS purchases are after passive and active conservation.

Water Management Representatives (WMRs) received a draft copy of all projected wholesale RWS purchase requests as part of the January 7, 2021 WMR meeting agenda packet and meeting slides. Agencies were asked to notify BAWSCA if changes were necessary regarding their purchase requests prior to BAWSCA sending those purchase requests to the SFPUC. Purchase requests were transmitted to the SFPUC via a letter dated January 15, 2021 for use in their 2020 UWMP efforts.

Note that the projected RWS purchases used by BAWSCA for fiscal years 2020-21 and for 2021-22 were provided to Christina Tang, BAWSCA's Finance Manager, by each Member Agency in January 2021. This annual reporting is part of the SFPUC's wholesale rate setting process. Member Agencies have provided BAWSCA with these projected purchases annually for the past 10 years.

UWMP Tables 7-1 and 7-5

UWMP Table 7-1 requests supply reliability for a normal year, a single dry year, and multiple (five) dry years. Tables 3, 4, 5, and 6 provided in the Supply Reliability Letter will help your agency complete UWMP Table 7-1. The Drought Risk Assessment (DRA) in UWMP Table 7-5 also requests a five-year drought sequence but specifies years 2021 through 2025. Supply Reliability Letter Tables 9 and 10 will help your agency complete UWMP Table 7-5.

The Supply Reliability Letter provides four tables for completing UWMP Table 7-1. The Supply Reliability Letter Tables 3 (with Bay-Delta Plan) and 4 (without Bay-Delta Plan) use 2020 as the base year. Depending on which scenario you choose, these will be the basis for your agency's five-year DRA (UWMP Table 7-5). The Supply Reliability Letter Tables 5 (with Bay-Delta Plan) and 6 (without Bay-Delta Plan) use 2025 as the base year. Depending on which scenario you choose, these will be the basis for UWMP Tables 7-2 through 7-4. Your agency may submit multiple UWMP Tables 7-1 with different base years (see Figure 1 below).

Attachment B: Updated 2020 UWMP Drought Cutbacks

Figure 1: Footnote from Draft UWMP Table 7-1

Supplier may use multiple versions of Table 7-1 if different water sources have different base years and the supplier chooses to report the base years for each water source separately. If a Supplier uses multiple versions of Table 7-1, in the "Note" section of each table, state that multiple versions of Table 7-1 are being used and identify the particular water source that is being reported in each table.

Total RWS supplies available to the Wholesale Customers in the first through fifth consecutive dry years in Supply Reliability Letter Table 3 align with those in Table 9 of the same letter. Similarly, Supply Reliability Letter Table 4 aligns with Table 10 of the same letter.

Table A below provides a summary of the Member Agencies' RWS supply drought cutbacks under each of the four supply availability conditions and is intended to help you complete UWMP Tables 7-1and 7-5.

Table A: Wholesale Customer Drought Cutbacks Based on a Single Dry Year and Multiple Dry Years (Base Year 2020)

	(a)	(b)	(c)	(d)	(e)	(f)	(g)
(1)	Projected SF RWS Wholesale Purchases	132.2 MGD	138.6 MGD	140.8 MGD	140.8 MGD	140.8 MGD	140.8 MGD
(2)	Supply Available to the Wholesale Customers	Percent Cutback on Wholesale RWS Purchases					
		2020	**2021**	**2022**	**2023**	**2024**	**2025**
(3)	157.5 MGD	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
(4)	132.5 MGD	0.0%	-4.4%	-5.9%	-5.9%	-5.9%	-5.9%
(5)	82.8 MGD	-37.4%	-40.3%	-41.2%	-41.2%	-41.2%	-41.2%
(6)	74.5 MGD	-43.7%	-46.3%	-47.1%	-47.1%	-47.1%	-47.1%

Table A, column (a), rows 3 through 6 lists total RWS supplies available to the Wholesale Customers as provided in the Supply Reliability Letter tables. Row 1 provides cumulative actual wholesale RWS purchases for 2020. In years when the Bay-Delta Plan is not in effect, sufficient RWS supplies will be available to meet the Wholesale Customers' purchase requests assuming that they are between the 2020 and 2025 projected levels. As such, RWS supply available to the Wholesale Customers in the 2021 and 2022 is equal to the cumulative projected wholesale RWS.. Projected RWS purchases for years 2021 and 2022 were provided to Christina Tang, BAWSCA's Finance Manager, by the Member Agencies in January 2021. The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Additionally, the Tier 2 Plan calculates each agencies' Allocation Factor once at the onset of a drought and it remains the same until the shortage condition is over. Therefore, wholesale RWS demand in 2023 through 2025 is assumed to be static based on the 2022 projected demand.

Table B below provides a summary of the Member Agencies' RWS supply drought cutbacks under each of the four supply availability conditions and is intended to help you complete UWMP Table 7-1.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table B: Wholesale Customer Drought Cutbacks Based on a Single Dry Year and Multiple Dry Years (Base Year 2025)

	(a)	(b)	(c)	(d)	(e)	(f)
(1)	Projected SF RWS Wholesale Purchases	146.0 MGD	146.0 MGD	146.0 MGD	146.0 MGD	146.0 MGD
(2)	Supply Available to the Wholesale Customers	Percent Cutback on Wholesale RWS Purchases				
		2025	**2026**	**2027**	**2028**	**2029**
(3)	157.5 MGD	0.0%	0.0%	0.0%	0.0%	0.0%
(4)	132.5 MGD	-9.2%	-9.2%	-9.2%	-9.2%	-9.2%
(5)	82.8 MGD	-43.3%	-43.3%	-43.3%	-43.3%	-43.3%
(6)	74.5 MGD	-49.0%	-49.0%	-49.0%	-49.0%	-49.0%

Table B, column (a), rows 3 through 6 lists total RWS supplies available to the Wholesale Customers as provided in the Supply Reliability Letter tables. Row 1 provides cumulative projected wholesale RWS purchases for 2025 through 2029. The SFPUC's modeling approach does not allow for varying demands over the course of a dry year sequence. Additionally, the Tier 2 Plan calculates each agencies' Allocation Factor once at the onset of a drought and it remains the same until the shortage condition is over. Therefore, wholesale RWS demand is assumed to be static between 2025 and 2029 based on the 2025 projected demand.

To complete UWMP Tables 7-1 and 7-5, reference tables in the Supply Reliability Letter to identify total RWS supplies available to the Wholesale Customers and apply the percent cutback in the corresponding year of the drought sequence using Tables A and B. For example, in Supply Reliability Letter Table 3, in the 5th consecutive year of a drought, the volume available to the Wholesale Customers is 74.5 MGD. To calculate RWS supplies available to your agency in 2025 using table A, locate the row with 74.5 MGD on the table – row 6 – and the column for 2025 – column (g). Then apply the percent cutback to your agency's RWS demand in 2025.

A list of purchase projections by agency are provided in Tables C, D, E, and F. The table also indicates the percent cutback that should be applied based on total RWS supplies available to the Wholesale Customers. Tables C and E use Scenario 1: <u>With</u> Bay-Delta Plan. Tables D and F use Scenario 2: <u>Without</u> Bay-Delta Plan. Tables C and D use 2020 as the base year and Tables E and F use 2025 as the base year.

BAWSCA understands that agencies are updating projected demands for their 2020 UWMPs and that projected RWS purchases may change from what was previously provided. Additionally, BAWSCA recognizes that not all Member Agencies will choose the same scenario for their UWMP supply reliability tables. For both reasons, projected RWS purchases in each Member Agency's 2020 UWMP may not add up to total Wholesale demands in the SFPUC's 2020 UWMP. This is consistent with direction given by the Department of Water Resources, which encourages suppliers use the UWMP tables to represent what they believe to be the most likely supply reliability scenario and to characterize the five-consecutive year drought in a manner that is best suited for understanding and managing their water service reliability and individual agency level of risk tolerance.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table C: Scenario 1: With Bay-Delta Plan - Projected Wholesale Customer RWS Demand and Percent Cutback for a Single Dry Year and Multiple Dry Years (Base Year 2020)

	2020 (184 MGD)		**2021** (157.5 MGD)		**2022** (132.5 MGD)		**2023** (74.5 MGD)		**2024** (74.5 MGD)		**2025** (74.5 MGD)	
Agency	Actual Purchases	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback
ACWD	7.87	0.0%	9.44	0.0%	9.46	-5.9%	9.46	-47%	9.46	-47%	9.46	-47%
Brisbane/GVMID	0.64	0.0%	0.62	0.0%	0.65	-5.9%	0.65	-47%	0.65	-47%	0.65	-47%
Burlingame	3.48	0.0%	3.34	0.0%	3.35	-5.9%	3.35	-47%	3.35	-47%	3.35	-47%
Coastside	1.02	0.0%	1.54	0.0%	1.23	-5.9%	1.23	-47%	1.23	-47%	1.23	-47%
CalWater Total	29.00	0.0%	29.66	0.0%	29.81	-5.9%	29.81	-47%	29.81	-47%	29.81	-47%
Daly City	3.97	0.0%	4.00	0.0%	4.01	-5.9%	4.01	-47%	4.01	-47%	4.01	-47%
East Palo Alto	1.57	0.0%	1.63	0.0%	1.69	-5.9%	1.69	-47%	1.69	-47%	1.69	-47%
Estero	4.34	0.0%	4.48	0.0%	4.51	-5.9%	4.51	-47%	4.51	-47%	4.51	-47%
Hayward	13.92	0.0%	14.47	0.0%	15.12	-5.9%	15.12	-47%	15.12	-47%	15.12	-47%
Hillsborough	2.62	0.0%	2.95	0.0%	3.05	-5.9%	3.05	-47%	3.05	-47%	3.05	-47%
Menlo Park	2.96	0.0%	2.92	0.0%	2.93	-5.9%	2.93	-47%	2.93	-47%	2.93	-47%
Mid-Peninsula	2.66	0.0%	2.65	0.0%	2.80	-5.9%	2.80	-47%	2.80	-47%	2.80	-47%
Millbrae	1.90	0.0%	1.95	0.0%	2.15	-5.9%	2.15	-47%	2.15	-47%	2.15	-47%
Milpitas	5.92	0.0%	5.88	0.0%	5.34	-5.9%	5.34	-47%	5.34	-47%	5.34	-47%
Mountain View	7.67	0.0%	7.80	0.0%	8.05	-5.9%	8.05	-47%	8.05	-47%	8.05	-47%
North Coast	2.37	0.0%	2.58	0.0%	2.66	-5.9%	2.66	-47%	2.66	-47%	2.66	-47%
Palo Alto	9.75	0.0%	9.44	0.0%	9.66	-5.9%	9.66	-47%	9.66	-47%	9.66	-47%
Purissima Hills	1.75	0.0%	1.97	0.0%	2.02	-5.9%	2.02	-47%	2.02	-47%	2.02	-47%
Redwood City	8.76	0.0%	8.72	0.0%	9.07	-5.9%	9.07	-47%	9.07	-47%	9.07	-47%
San Bruno	0.95	0.0%	3.39	0.0%	3.40	-5.9%	3.40	-47%	3.40	-47%	3.40	-47%
San José	4.26	0.0%	4.31	0.0%	4.51	-5.9%	4.51	-47%	4.51	-47%	4.51	-47%
Santa Clara	3.27	0.0%	3.29	0.0%	3.50	-5.9%	3.50	-47%	3.50	-47%	3.50	-47%
Stanford	1.43	0.0%	1.40	0.0%	1.54	-5.9%	1.54	-47%	1.54	-47%	1.54	-47%
Sunnyvale	9.33	0.0%	9.35	0.0%	9.45	-5.9%	9.45	-47%	9.45	-47%	9.45	-47%
Westborough	0.82	0.0%	0.84	0.0%	0.81	-5.9%	0.81	-47%	0.81	-47%	0.81	-47%
Wholesale Total	**132.2**	**132.2†**	**138.6**	**138.6†**	**140.8**	**132.5†**	**140.8**	**74.5†**	**140.8**	**74.5†**	**140.8**	**74.5†**

† Total supply available to the Wholesale Customers after drought cutback.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table D: Scenario 2: <u>Without</u> Bay-Delta Plan - Projected Wholesale Customer RWS Demand and Percent Cutback for a Single Dry Year and Multiple Dry Years (Base Year 2020)

	2020 (184 MGD)		**2021** (157.5 MGD)		**2022** (132.5 MGD)		**2023** (132.5 MGD)		**2024** (132.5 MGD)		**2025** (132.5 MGD)	
Agency	Actual Purchases	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback
ACWD	7.87	0.0%	9.44	0.0%	9.46	-5.9%	9.46	-5.9%	9.46	-5.9%	9.46	-5.9%
Brisbane/GVMID	0.64	0.0%	0.62	0.0%	0.65	-5.9%	0.65	-5.9%	0.65	-5.9%	0.65	-5.9%
Burlingame	3.48	0.0%	3.34	0.0%	3.35	-5.9%	3.35	-5.9%	3.35	-5.9%	3.35	-5.9%
Coastside	1.02	0.0%	1.54	0.0%	1.23	-5.9%	1.23	-5.9%	1.23	-5.9%	1.23	-5.9%
CalWater Total	29.00	0.0%	29.66	0.0%	29.81	-5.9%	29.81	-5.9%	29.81	-5.9%	29.81	-5.9%
Daly City	3.97	0.0%	4.00	0.0%	4.01	-5.9%	4.01	-5.9%	4.01	-5.9%	4.01	-5.9%
East Palo Alto	1.57	0.0%	1.63	0.0%	1.69	-5.9%	1.69	-5.9%	1.69	-5.9%	1.69	-5.9%
Estero	4.34	0.0%	4.48	0.0%	4.51	-5.9%	4.51	-5.9%	4.51	-5.9%	4.51	-5.9%
Hayward	13.92	0.0%	14.47	0.0%	15.12	-5.9%	15.12	-5.9%	15.12	-5.9%	15.12	-5.9%
Hillsborough	2.62	0.0%	2.95	0.0%	3.05	-5.9%	3.05	-5.9%	3.05	-5.9%	3.05	-5.9%
Menlo Park	2.96	0.0%	2.92	0.0%	2.93	-5.9%	2.93	-5.9%	2.93	-5.9%	2.93	-5.9%
Mid-Peninsula	2.66	0.0%	2.65	0.0%	2.80	-5.9%	2.80	-5.9%	2.80	-5.9%	2.80	-5.9%
Millbrae	1.90	0.0%	1.95	0.0%	2.15	-5.9%	2.15	-5.9%	2.15	-5.9%	2.15	-5.9%
Milpitas	5.92	0.0%	5.88	0.0%	5.34	-5.9%	5.34	-5.9%	5.34	-5.9%	5.34	-5.9%
Mountain View	7.67	0.0%	7.80	0.0%	8.05	-5.9%	8.05	-5.9%	8.05	-5.9%	8.05	-5.9%
North Coast	2.37	0.0%	2.58	0.0%	2.66	-5.9%	2.66	-5.9%	2.66	-5.9%	2.66	-5.9%
Palo Alto	9.75	0.0%	9.44	0.0%	9.66	-5.9%	9.66	-5.9%	9.66	-5.9%	9.66	-5.9%
Purissima Hills	1.75	0.0%	1.97	0.0%	2.02	-5.9%	2.02	-5.9%	2.02	-5.9%	2.02	-5.9%
Redwood City	8.76	0.0%	8.72	0.0%	9.07	-5.9%	9.07	-5.9%	9.07	-5.9%	9.07	-5.9%
San Bruno	0.95	0.0%	3.39	0.0%	3.40	-5.9%	3.40	-5.9%	3.40	-5.9%	3.40	-5.9%
San José	4.26	0.0%	4.31	0.0%	4.51	-5.9%	4.51	-5.9%	4.51	-5.9%	4.51	-5.9%
Santa Clara	3.27	0.0%	3.29	0.0%	3.50	-5.9%	3.50	-5.9%	3.50	-5.9%	3.50	-5.9%
Stanford	1.43	0.0%	1.40	0.0%	1.54	-5.9%	1.54	-5.9%	1.54	-5.9%	1.54	-5.9%
Sunnyvale	9.33	0.0%	9.35	0.0%	9.45	-5.9%	9.45	-5.9%	9.45	-5.9%	9.45	-5.9%
Westborough	0.82	0.0%	0.84	0.0%	0.81	-5.9%	0.81	-5.9%	0.81	-5.9%	0.81	-5.9%
Wholesale Total	**132.2**	**132.2†**	**138.6**	**138.6†**	**140.8**	**132.5†**	**140.8**	**132.5†**	**140.8**	**132.5†**	**140.8**	**132.5†**

† Total supply available to the Wholesale Customers after drought cutback.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table E: Scenario 1: <u>With</u> Bay-Delta Plan - Projected Wholesale Customer RWS Demand and Percent Cutback for a Single Dry Year and Multiple Dry Years (Base Year 2025)

	2025 (184 MGD)		**2026** (82.8 MGD)		**2027** (74.5 MGD)		**2028** (74.5 MGD)		**2029** (74.5 MGD)	
Agency	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback
ACWD	7.68	0%	7.68	-43.3%	7.68	-49%	7.68	-49%	7.68	-49%
Brisbane/GVMID	0.89	0%	0.89	-43.3%	0.89	-49%	0.89	-49%	0.89	-49%
Burlingame	4.33	0%	4.33	-43.3%	4.33	-49%	4.33	-49%	4.33	-49%
Coastside	1.40	0%	1.40	-43.3%	1.40	-49%	1.40	-49%	1.40	-49%
CalWater Total	29.99	0%	29.99	-43.3%	29.99	-49%	29.99	-49%	29.99	-49%
Daly City	3.57	0%	3.57	-43.3%	3.57	-49%	3.57	-49%	3.57	-49%
East Palo Alto	1.88	0%	1.88	-43.3%	1.88	-49%	1.88	-49%	1.88	-49%
Estero	4.07	0%	4.07	-43.3%	4.07	-49%	4.07	-49%	4.07	-49%
Hayward	17.86	0%	17.86	-43.3%	17.86	-49%	17.86	-49%	17.86	-49%
Hillsborough	3.26	0%	3.26	-43.3%	3.26	-49%	3.26	-49%	3.26	-49%
Menlo Park	3.55	0%	3.55	-43.3%	3.55	-49%	3.55	-49%	3.55	-49%
Mid-Peninsula	2.86	0%	2.86	-43.3%	2.86	-49%	2.86	-49%	2.86	-49%
Millbrae	2.29	0%	2.29	-43.3%	2.29	-49%	2.29	-49%	2.29	-49%
Milpitas	6.59	0%	6.59	-43.3%	6.59	-49%	6.59	-49%	6.59	-49%
Mountain View	8.60	0%	8.60	-43.3%	8.60	-49%	8.60	-49%	8.60	-49%
North Coast	2.34	0%	2.34	-43.3%	2.34	-49%	2.34	-49%	2.34	-49%
Palo Alto	10.06	0%	10.06	-43.3%	10.06	-49%	10.06	-49%	10.06	-49%
Purissima Hills	2.09	0%	2.09	-43.3%	2.09	-49%	2.09	-49%	2.09	-49%
Redwood City	8.46	0%	8.46	-43.3%	8.46	-49%	8.46	-49%	8.46	-49%
San Bruno	3.24	0%	3.24	-43.3%	3.24	-49%	3.24	-49%	3.24	-49%
San José	4.50	0%	4.50	-43.3%	4.50	-49%	4.50	-49%	4.50	-49%
Santa Clara	4.50	0%	4.50	-43.3%	4.50	-49%	4.50	-49%	4.50	-49%
Stanford	2.01	0%	2.01	-43.3%	2.01	-49%	2.01	-49%	2.01	-49%
Sunnyvale	9.16	0%	9.16	-43.3%	9.16	-49%	9.16	-49%	9.16	-49%
Westborough	0.86	0%	0.86	-43.3%	0.86	-49%	0.86	-49%	0.86	-49%
Wholesale Total	**146.0**	**146.0†**	**146.0**	**82.8†**	**146.0**	**74.5†**	**146.0**	**74.5†**	**146.0**	**74.5†**

† Total supply available to the Wholesale Customers after drought cutback.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table F: Scenario 2: <u>Without</u> Bay-Delta Plan - Projected Wholesale Customer RWS Demand and Percent Cutback for a Single Dry Year and Multiple Dry Years (Base Year 2025)

	2025 (184 MGD)		**2026** (157.5 MGD)		**2027** (157.5 MGD)		**2028** (157.5 MGD)		**2029** (132.5 MGD)	
Agency	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback	Projected Demand	Drought Cutback
ACWD	7.68	0.0%	7.68	0.0%	7.68	0.0%	7.68	0.0%	7.68	-9.2%
Brisbane/GVMID	0.89	0.0%	0.89	0.0%	0.89	0.0%	0.89	0.0%	0.89	-9.2%
Burlingame	4.33	0.0%	4.33	0.0%	4.33	0.0%	4.33	0.0%	4.33	-9.2%
Coastside	1.40	0.0%	1.40	0.0%	1.40	0.0%	1.40	0.0%	1.40	-9.2%
CalWater Total	29.99	0.0%	29.99	0.0%	29.99	0.0%	29.99	0.0%	29.99	-9.2%
Daly City	3.57	0.0%	3.57	0.0%	3.57	0.0%	3.57	0.0%	3.57	-9.2%
East Palo Alto	1.88	0.0%	1.88	0.0%	1.88	0.0%	1.88	0.0%	1.88	-9.2%
Estero	4.07	0.0%	4.07	0.0%	4.07	0.0%	4.07	0.0%	4.07	-9.2%
Hayward	17.86	0.0%	17.86	0.0%	17.86	0.0%	17.86	0.0%	17.86	-9.2%
Hillsborough	3.26	0.0%	3.26	0.0%	3.26	0.0%	3.26	0.0%	3.26	-9.2%
Menlo Park	3.55	0.0%	3.55	0.0%	3.55	0.0%	3.55	0.0%	3.55	-9.2%
Mid-Peninsula	2.86	0.0%	2.86	0.0%	2.86	0.0%	2.86	0.0%	2.86	-9.2%
Millbrae	2.29	0.0%	2.29	0.0%	2.29	0.0%	2.29	0.0%	2.29	-9.2%
Milpitas	6.59	0.0%	6.59	0.0%	6.59	0.0%	6.59	0.0%	6.59	-9.2%
Mountain View	8.60	0.0%	8.60	0.0%	8.60	0.0%	8.60	0.0%	8.60	-9.2%
North Coast	2.34	0.0%	2.34	0.0%	2.34	0.0%	2.34	0.0%	2.34	-9.2%
Palo Alto	10.06	0.0%	10.06	0.0%	10.06	0.0%	10.06	0.0%	10.06	-9.2%
Purissima Hills	2.09	0.0%	2.09	0.0%	2.09	0.0%	2.09	0.0%	2.09	-9.2%
Redwood City	8.46	0.0%	8.46	0.0%	8.46	0.0%	8.46	0.0%	8.46	-9.2%
San Bruno	3.24	0.0%	3.24	0.0%	3.24	0.0%	3.24	0.0%	3.24	-9.2%
San José	4.50	0.0%	4.50	0.0%	4.50	0.0%	4.50	0.0%	4.50	-9.2%
Santa Clara	4.50	0.0%	4.50	0.0%	4.50	0.0%	4.50	0.0%	4.50	-9.2%
Stanford	2.01	0.0%	2.01	0.0%	2.01	0.0%	2.01	0.0%	2.01	-9.2%
Sunnyvale	9.16	0.0%	9.16	0.0%	9.16	0.0%	9.16	0.0%	9.16	-9.2%
Westborough	0.86	0.0%	0.86	0.0%	0.86	0.0%	0.86	0.0%	0.86	-9.2%
Wholesale Total	**146.0**	**146.0†**	**146.0**	**146.4†**	**146.0**	**146.8†**	**146.0**	**147.1†**	**146.0**	**132.5†**

† Total supply available to the Wholesale Customers after drought cutback.

Attachment B: Updated 2020 UWMP Drought Cutbacks

UWMP Table 7-4

Supply Reliability Letter Tables 7 and 8 will help your agency complete UWMP Table 7-4. Table G below provides a summary of the Member Agencies' RWS supply drought cutbacks under each of the four supply availability conditions and is intended to help you complete UWMP Table 7-4. The table assumes (1) the Tier 2 Plan will be used to allocate supplies available to the Wholesale Customers when average Wholesale Customers' RWS shortages are greater than 10 and up to 20 percent, and (2) an equal percent reduction will be shared across all Wholesale Customers when average Wholesale Customers' RWS shortages are 10 percent or less or greater than 20 percent.

Table G: Drought Cutbacks Based on Projected Demands Under All Water Supply Availability Conditions

	(a)	(b)	(c)	(d)	(e)	(f)
(1)	Projected SF RWS Wholesale Purchases	146.0 MGD	147.9 MGD	151.9 MGD	156.3 MGD	162.8 MGD
(2)	Supply Available to the Wholesale Customers	% Cutback on Wholesale RWS Purchases				
		2025	**2030**	**2035**	**2040**	**2045**
(3)	157.5 MGD	0.0%	0.0%	0.0%	0.0%	-3.2%
(4)	132.5 MGD	-9.3%	-10.4%	Tier 2 Avg. -14%*	Tier 2 Avg. -16%*	Tier 2 Avg. -19%*
(5)	82.8 MGD	-43.3%	-44.0%	-45.5%	-47.0%	-49.1%
(6)	74.5 MGD	-49.0%	-49.6%	-51.0%	-52.3%	-54.2%

* Calculated average. Individual agency cutbacks are calculated in Table H.

Table G, column (a) lists total RWS supplies available to the Wholesale Customers as provided in the Supply Reliability Letter tables. Row 1 provides cumulative projected wholesale RWS purchases for 2025, 2030, 2035, 2040, and 2045.

Tables H, I, J and K provide additional detail by agency for each of the four supply availability conditions listed in Table G. To complete UWMP Table 7-4, reference Table 7 or 8 (depending on which Bay-Delta Plan scenario you choose) in the Supply Reliability Letter to identify total RWS supplies available to the Wholesale Customers and apply the percent cutback in the corresponding year using Table G or input the volumetric drought allocation using Tables H, I, J and K below.

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table H: Drought Allocations when Total Supplies Available to the Wholesale Customers are Equal to 157.5 MGD

Projected SF RWS Wholesale Purchases	146.0 MGD	147.9 MGD	151.9 MGD	156.3 MGD	162.8 MGD
	Drought Allocation (MGD)				
Agency	**2025**	**2030**	**2035**	**2040**	**2045**
ACWD	7.68	7.68	7.68	7.68	8.82
Brisbane/GVMID	0.89	0.89	0.88	0.89	0.87
Burlingame	4.33	4.40	4.47	4.58	4.54
Coastside	1.40	1.38	1.36	1.33	1.28
CalWater Total	29.99	29.74	29.81	30.27	29.71
Daly City	3.57	3.52	3.49	3.46	3.32
East Palo Alto	1.88	1.95	2.10	2.49	2.80
Estero	4.07	4.11	4.18	4.23	4.24
Hayward	17.86	18.68	19.75	20.82	21.43
Hillsborough	3.26	3.25	3.26	3.26	3.15
Menlo Park	3.55	3.68	3.87	4.06	4.15
Mid-Peninsula	2.86	2.84	2.88	2.89	2.83
Millbrae	2.29	2.50	2.45	2.82	3.10
Milpitas	6.59	6.75	7.03	7.27	7.29
Mountain View	8.60	8.90	9.20	9.51	9.61
North Coast	2.34	2.33	2.34	2.34	2.27
Palo Alto	10.06	10.15	10.28	10.51	10.44
Purissima Hills	2.09	2.09	2.12	2.13	2.08
Redwood City	8.46	8.49	8.64	8.74	8.62
San Bruno	3.24	3.22	3.20	3.20	3.11
San José	4.50	4.50	4.50	4.50	4.35
Santa Clara	4.50	4.50	4.50	4.50	4.35
Stanford	2.01	2.18	2.35	2.53	2.61
Sunnyvale	9.16	9.30	10.70	11.44	11.71
Westborough	0.86	0.85	0.85	0.84	0.82
Wholesale Total	**146.0**	**147.9**	**151.9**	**156.3**	**157.5**

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table I: Drought Allocations when Total Supplies Available to the Wholesale Customers are Equal to 132.5 MGD

Projected SF RWS Wholesale Purchases	146.0 MGD	147.9 MGD	151.9 MGD	156.3 MGD	162.8 MGD
	Drought Allocation (MGD)				
Agency	**2025**	**2030**	**2035**	**2040**	**2045**
ACWD	6.97	6.88	6.91	6.91	8.20
Brisbane/GVMID	0.81	0.79	0.73	0.73	0.72
Burlingame	3.93	3.94	3.96	3.89	3.80
Coastside	1.27	1.24	1.22	1.20	1.19
CalWater Total	27.21	26.65	26.46	25.69	24.69
Daly City	3.24	3.15	3.04	3.01	2.98
East Palo Alto	1.70	1.75	1.97	2.30	2.62
Estero	3.69	3.68	3.76	3.87	3.77
Hayward	16.20	16.74	17.32	17.69	18.07
Hillsborough	2.96	2.92	2.90	2.75	2.56
Menlo Park	3.22	3.30	3.37	3.33	3.26
Mid-Peninsula	2.59	2.54	2.59	2.62	2.54
Millbrae	2.07	2.24	2.16	2.32	2.45
Milpitas	5.98	6.05	6.25	6.31	6.35
Mountain View	7.80	7.97	8.28	8.49	8.34
North Coast	2.12	2.09	2.11	2.11	2.11
Palo Alto	9.13	9.09	9.26	9.46	9.71
Purissima Hills	1.89	1.87	1.42	1.38	1.32
Redwood City	7.67	7.61	7.89	7.70	7.49
San Bruno	2.94	2.88	2.56	2.51	2.45
San José	4.08	4.03	3.03	2.91	2.76
Santa Clara	4.08	4.03	3.03	2.91	2.76
Stanford	1.82	1.95	2.06	2.13	2.16
Sunnyvale	8.31	8.33	9.46	9.51	9.43
Westborough	0.78	0.76	0.76	0.76	0.76
Wholesale Total	**132.5**	**132.5**	**132.5**	**132.5**	**132.5**

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table J: Drought Allocations when Total Supplies Available to the Wholesale Customers are Equal to 82.8 MGD

Projected SF RWS Wholesale Purchases	146.0 MGD	147.9 MGD	151.9 MGD	156.3 MGD	162.8 MGD
	Drought Allocation (MGD)				
Agency	**2025**	**2030**	**2035**	**2040**	**2045**
ACWD	4.36	4.30	4.19	4.07	4.64
Brisbane/GVMID	0.51	0.50	0.48	0.47	0.45
Burlingame	2.45	2.46	2.44	2.43	2.39
Coastside	0.79	0.77	0.74	0.71	0.68
CalWater Total	17.00	16.65	16.25	16.03	15.62
Daly City	2.02	1.97	1.90	1.83	1.75
East Palo Alto	1.06	1.09	1.14	1.32	1.47
Estero	2.31	2.30	2.28	2.24	2.23
Hayward	10.13	10.46	10.77	11.03	11.26
Hillsborough	1.85	1.82	1.78	1.73	1.66
Menlo Park	2.01	2.06	2.11	2.15	2.18
Mid-Peninsula	1.62	1.59	1.57	1.53	1.49
Millbrae	1.30	1.40	1.34	1.49	1.63
Milpitas	3.74	3.78	3.83	3.85	3.83
Mountain View	4.88	4.98	5.01	5.04	5.05
North Coast	1.33	1.30	1.28	1.24	1.19
Palo Alto	5.71	5.68	5.61	5.57	5.49
Purissima Hills	1.18	1.17	1.15	1.13	1.10
Redwood City	4.80	4.76	4.71	4.63	4.53
San Bruno	1.83	1.80	1.75	1.70	1.63
San José	2.55	2.52	2.45	2.38	2.29
Santa Clara	2.55	2.52	2.45	2.38	2.29
Stanford	1.14	1.22	1.28	1.34	1.37
Sunnyvale	5.19	5.21	5.83	6.06	6.16
Westborough	0.49	0.48	0.46	0.45	0.43
Wholesale Total	**82.8**	**82.8**	**82.8**	**82.8**	**82.8**

Attachment B: Updated 2020 UWMP Drought Cutbacks

Table K: Drought Allocations when Total Supplies Available to the Wholesale Customers are Equal to 74.5 MGD

Projected SF RWS Wholesale Purchases	146.0 MGD	147.9 MGD	151.9 MGD	156.3 MGD	162.8 MGD
	Drought Allocation (MGD)				
Agency	**2025**	**2030**	**2035**	**2040**	**2045**
ACWD	3.92	3.87	3.77	3.66	4.17
Brisbane/GVMID	0.46	0.45	0.43	0.42	0.41
Burlingame	2.21	2.21	2.19	2.18	2.15
Coastside	0.71	0.70	0.67	0.64	0.61
CalWater Total	15.30	14.98	14.62	14.43	14.05
Daly City	1.82	1.77	1.71	1.65	1.57
East Palo Alto	0.96	0.98	1.03	1.19	1.32
Estero	2.08	2.07	2.05	2.02	2.00
Hayward	9.11	9.41	9.69	9.92	10.14
Hillsborough	1.66	1.64	1.60	1.55	1.49
Menlo Park	1.81	1.86	1.90	1.94	1.96
Mid-Peninsula	1.46	1.43	1.41	1.38	1.34
Millbrae	1.17	1.26	1.20	1.34	1.47
Milpitas	3.36	3.40	3.45	3.47	3.45
Mountain View	4.39	4.48	4.51	4.53	4.54
North Coast	1.19	1.17	1.15	1.12	1.07
Palo Alto	5.14	5.11	5.04	5.01	4.94
Purissima Hills	1.06	1.05	1.04	1.02	0.99
Redwood City	4.31	4.28	4.24	4.17	4.08
San Bruno	1.65	1.62	1.57	1.53	1.47
San José	2.30	2.27	2.21	2.14	2.06
Santa Clara	2.30	2.27	2.21	2.14	2.06
Stanford	1.03	1.10	1.15	1.21	1.24
Sunnyvale	4.67	4.69	5.25	5.45	5.54
Westborough	0.44	0.43	0.41	0.40	0.39
Wholesale Total	**74.5**	**74.5**	**74.5**	**74.5**	**74.5**

San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

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TO: SFPUC Wholesale Customers

FROM: Steven R. Ritchie, Assistant General Manager, Water

DATE: June 2, 2021

RE: Regional Water System Supply Reliability and UWMP 2020

This memo is in response to various comments from Wholesale Customers we have received regarding the reliability of the Regional Water System supply and San Francisco's 2020 Urban Water Management Plan (UWMP).

As you are all aware, the UWMP makes clear the potential effect of the amendments to the Bay-Delta Water Quality Control Plan adopted by the State Water Resources Control Board on December 12, 2018 should it be implemented. Regional Water System-wide water supply shortages of 40-50% could occur until alternative water supplies are developed to replace those shortfalls. Those shortages could increase dramatically if the State Water Board's proposed Water Quality Certification of the Don Pedro Federal Energy Regulatory Commission (FERC) relicensing were implemented.

We are pursuing several courses of action to remedy this situation as detailed below.

Pursuing a Tuolumne River Voluntary Agreement

The State Water Board included in its action of December 12, 2018 a provision allowing for the development of Voluntary Agreements as an alternative to the adopted Plan. Together with the Modesto and Turlock Irrigation Districts, we have been actively pursuing a Tuolumne River Voluntary Agreement (TRVA) since January 2017. We believe the TRVA is a superior approach to producing benefits for fish with a much more modest effect on our water supply. Unfortunately, it has been a challenge to work with the State on this, but we continue to persist, and of course we are still interested in early implementation of the TRVA.

Evaluating our Drought Planning Scenario in light of climate change

Ever since the drought of 1987-92, we have been using a Drought Planning Scenario with a duration of 8.5 years as a stress test of our Regional Water System supplies. Some stakeholders have criticized this methodology as being too conservative. This fall we anticipate our Commission convening a workshop

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General Manager

OUR MISSION: To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.

regarding our use of the 8.5-year Drought Planning Scenario, particularly in light of climate change resilience assessment work that we have funded through the Water Research Foundation. We look forward to a valuable discussion with our various stakeholders and the Commission.

Pursuing Alternative Water Supplies

The SFPUC continues to aggressively pursue Alternative Water Supplies to address whatever shortfall may ultimately occur pending the outcome of negotiation and/or litigation. The most extreme degree of Regional Water System supply shortfall is modeled to be 93 million gallons per day under implementation of the Bay-Delta Plan amendments. We are actively pursuing more than a dozen projects, including recycled water for irrigation, purified water for potable use, increased reservoir storage and conveyance, brackish water desalination, and partnerships with other agencies, particularly the Turlock and Modesto Irrigation Districts. Our goal is to have a suite of alternative water supply projects ready for CEQA review by July 1, 2023.

In litigation with the State over the Bay-Delta Plan Amendments

On January 10, 2019, we joined in litigation against the State over the adoption of the Bay-Delta Water Quality Control Plan Amendments on substantive and procedural grounds. The lawsuit was necessary because there is a statute of limitations on CEQA cases of 30 days, and we needed to preserve our legal options in the event that we are unsuccessful in reaching a voluntary agreement for the Tuolumne River. Even then, potential settlement of this litigation is a possibility in the future.

In litigation with the State over the proposed Don Pedro FERC Water Quality Certification

The State Water Board staff raised the stakes on these matters by issuing a Water Quality Certification for the Don Pedro FERC relicensing on January 15, 2021 that goes well beyond the Bay-Delta Plan amendments. The potential impact of the conditions included in the Certification appear to virtually double the water supply impact on our Regional Water System of the Bay-Delta Plan amendments. We requested that the State Water Board reconsider the Certification, including conducting hearings on it, but the State Water Board took no action. As a result, we were left with no choice but to once again file suit against the State. Again, the Certification includes a clause that it could be replaced by a Voluntary Agreement, but that is far from a certainty.

I hope this makes it clear that we are actively pursuing all options to resolve this difficult situation. We remain committed to creating benefits for the Tuolumne River while meeting our Water Supply Level of Service Goals and Objectives for our retail and wholesale customers.

cc.: SFPUC Commissioners
Nicole Sandkulla, CEO/General Manager, BAWSCA

Appendix J: 26 March 2021 SFPUC Commission Special Meeting – Water Workshop Number 3 Water Supply Planning Scenarios SFPUC Staff Presentation Material

Water Workshop Number 3
Water Supply Planning Scenarios

March 26, 2021

Introduction

- Ten water supply planning scenarios were run using our HHLSM system modeling tool and the Regional Water System Supply and Demand Worksheet.
- For each scenario the ultimate result is either a surplus or deficit of supply, and each scenario produces different results, demonstrating the effect of the choices that are made.
- The assumptions and results for each scenario will be displayed in this presentation.
- The presentation concludes with a summary table of the bottom-line results for all the scenarios.

The Ten Scenarios

I. Previous Demand Estimates
II. Current Conditions
III. Tuolumne River Voluntary Agreement
IV. Bay-Delta Plan
V. Bay-Delta Plan with Alternative Water Supply Projects
VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy
VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought
VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought
IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows
X. NGO Scenario 2: Current system, 223 mgd constant demand, 7 ½ year design drought, Bay-Delta Plan flows

I. Prior Demand Estimates

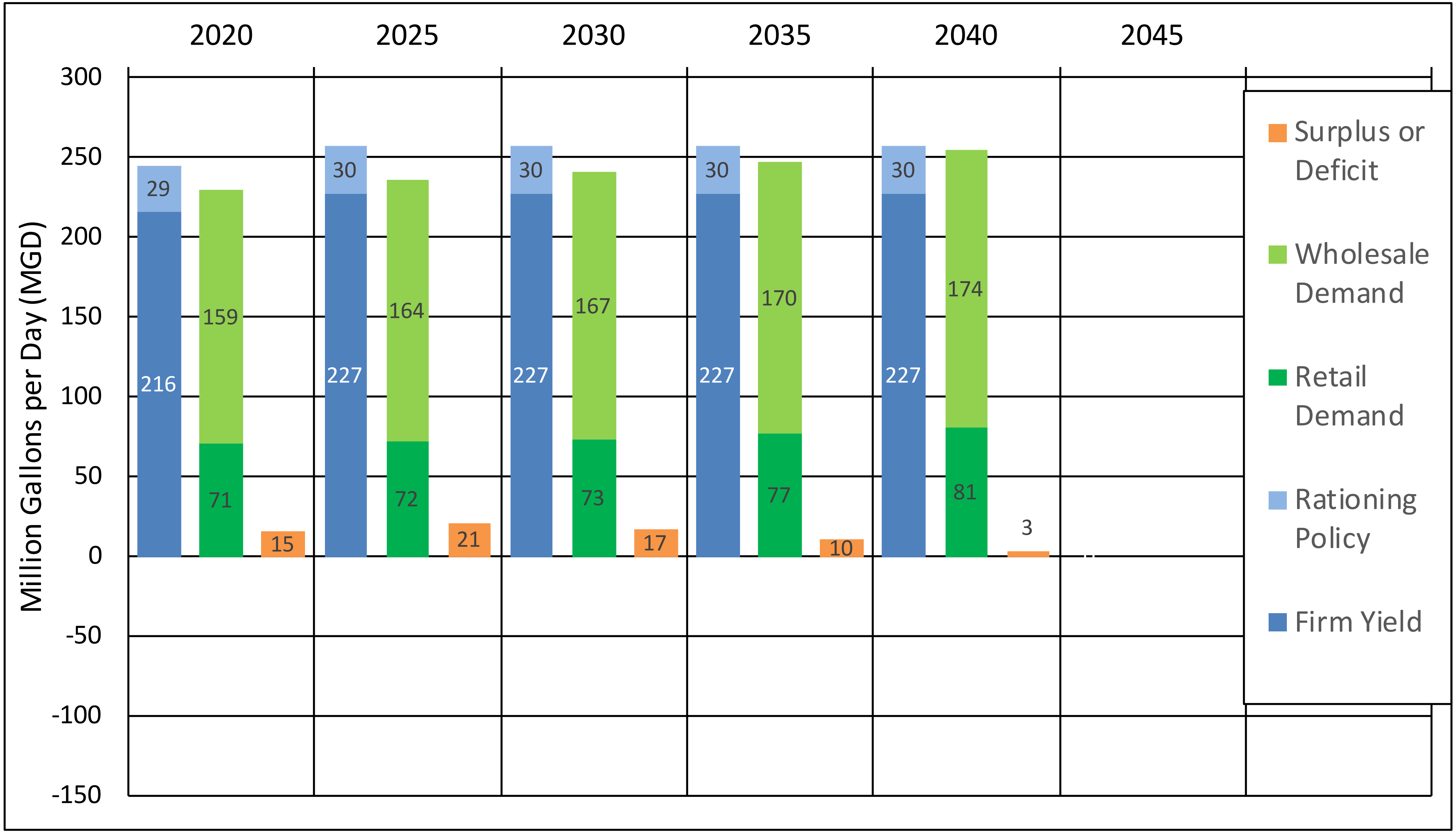
- Includes retail demand projections from the 2015 Urban Water Management Plan
- Includes 2015 purchase projections from wholesale customers
- Includes current side agreement on flows in the lower Tuolumne River
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	2020	2025	2030	2035	2040	2045
Total Yield:	245	257	257	257	257	NA
RWS Demand:	230	236	241	247	255	NA
Lower Tuolumne Contribution:	NA	NA	NA	NA	NA	NA
Surplus or Deficit:	15	21	17	10	3	NA

Hetch Hetchy Regional Water System

I. Prior Demand Estimates



Hetch Hetchy Regional Water System

II. Current Conditions

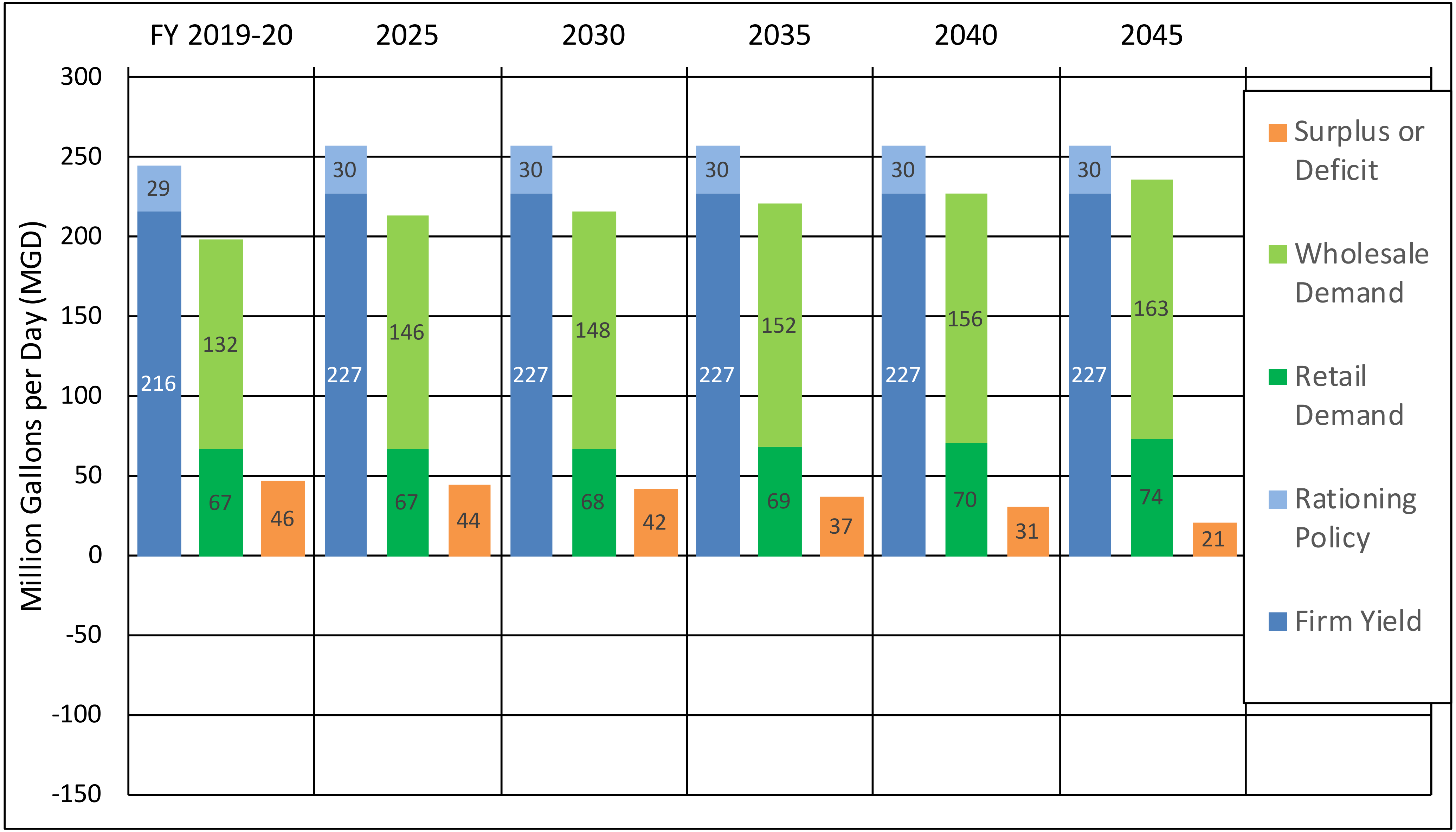
- Includes updated demand projections for anticipated development in retail service area*
- Includes most recent purchase projections from wholesale customers*
- Includes a total of 9 MGD for San Jose and Santa Clara*
- Includes the 1995 side agreement on flows in the lower Tuolumne River
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	257	257	257	257	257
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	NA	NA	NA	NA	NA
Surplus or Deficit:	46	44	42	37	31	21

* Base Conditions in later slides

II. Current Conditions



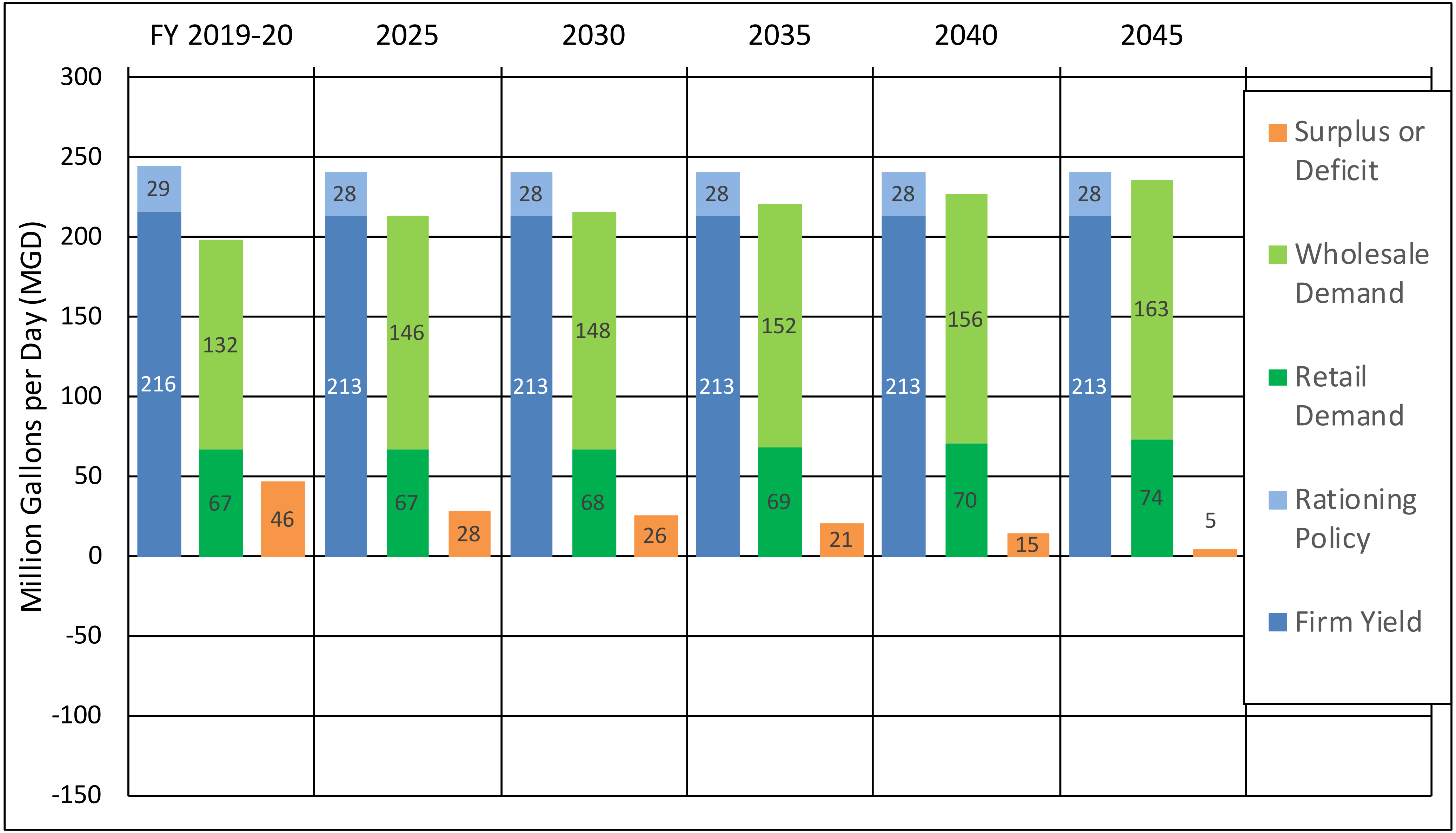
III. Tuolumne River Voluntary Agreement

- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the TRVA, displayed in the graph as a reduction in Firm Yield
- SFPUC contributions are calculated according to the 4th Agreement and assumes continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	241	241	241	241	241
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	14	14	14	14	14
Surplus or Deficit:	46	28	26	21	15	5

III. Tuolumne River Voluntary Agreement



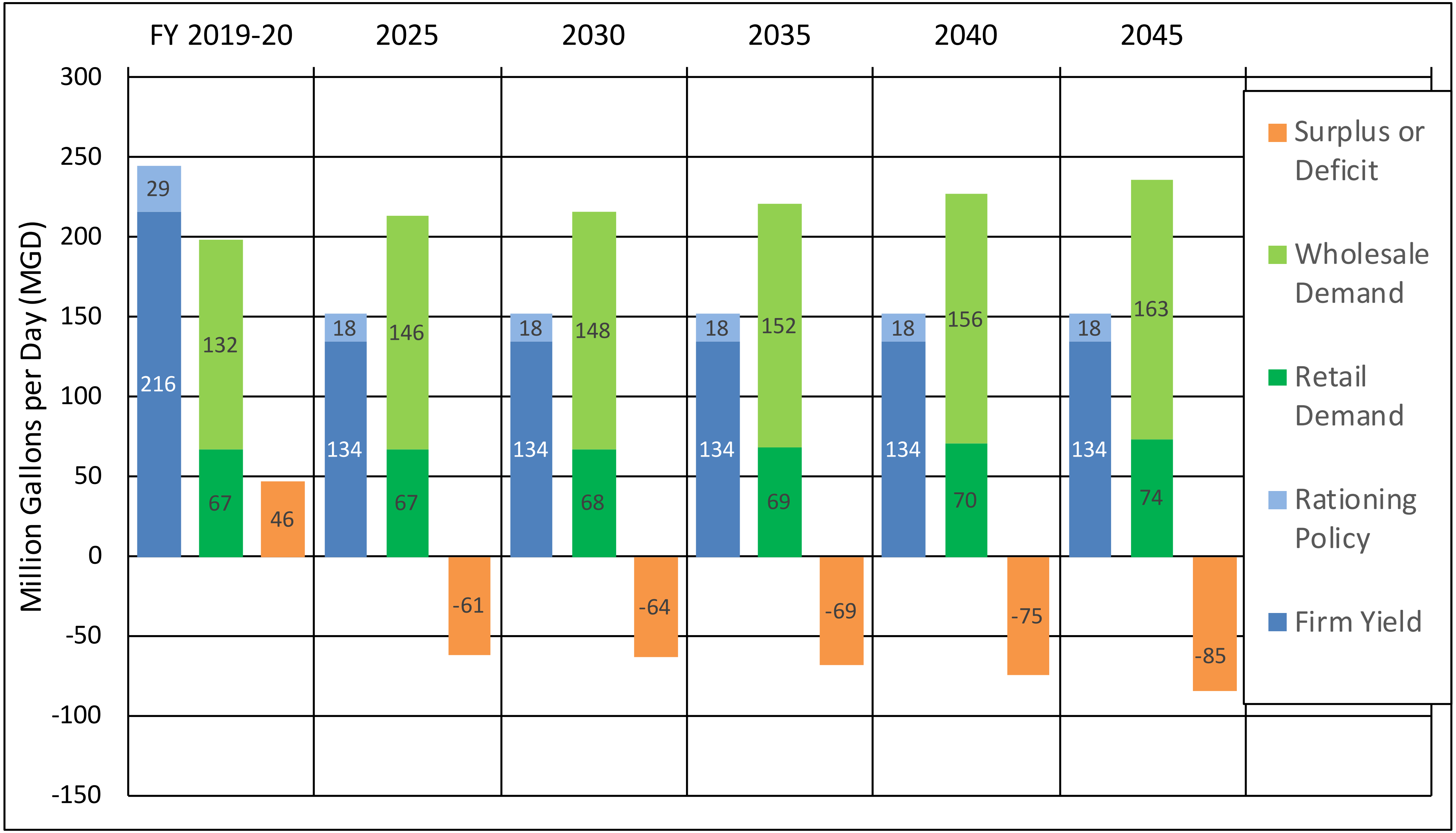
IV. Bay-Delta Plan

- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	152	152	152	152	152
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Surplus or Deficit:	46	-61	-64	-69	-75	-85

IV. Bay-Delta Plan



Hetch Hetchy Regional Water System

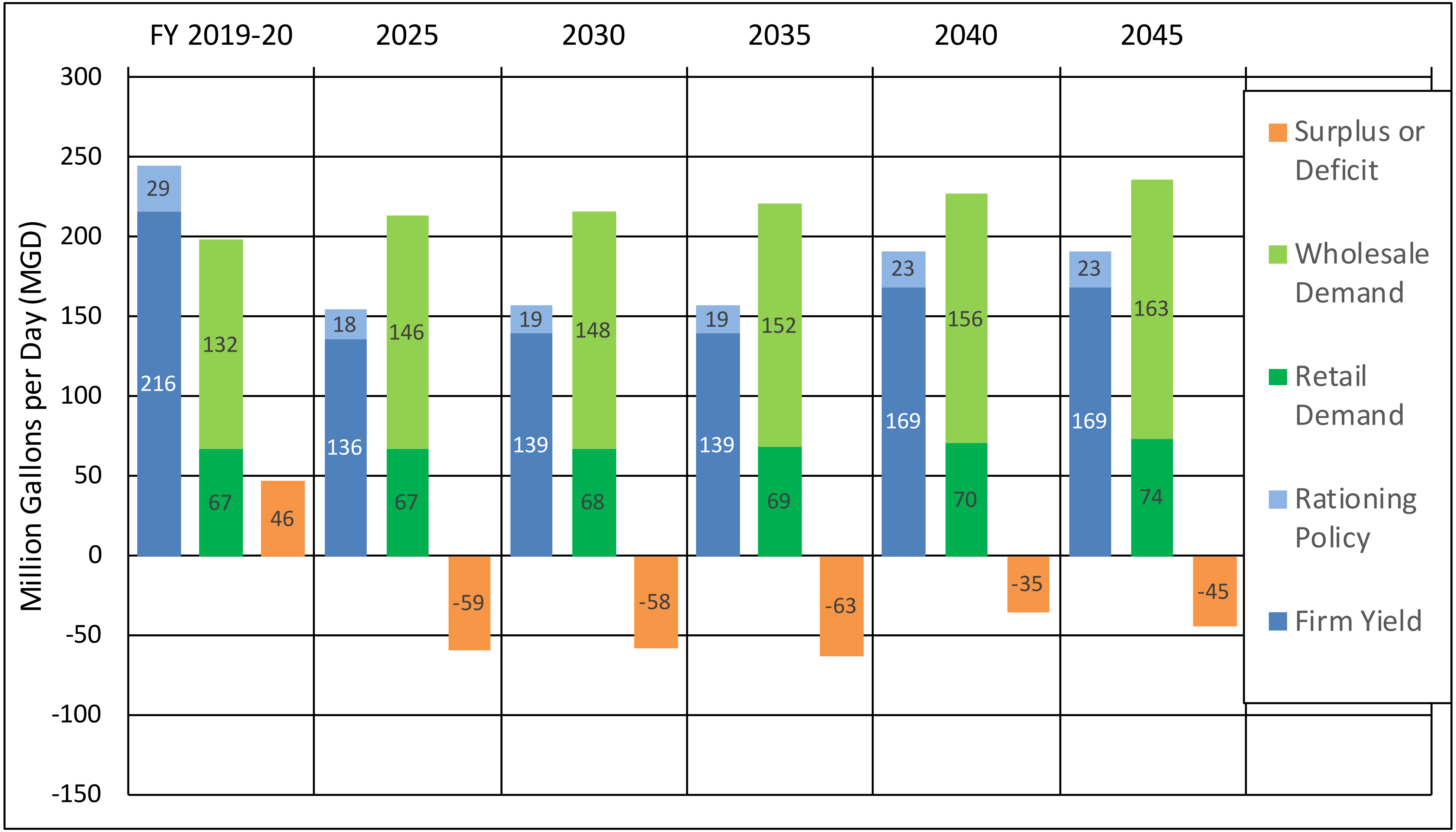
V. Bay-Delta Plan with Alternative Water Supply Projects

- Base Conditions
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, which are assumed to be added between 2025 and 2040. The firm yield from the new projects is shown separately in the table to demonstrate the estimated development of the projects over time. The new project yield is also included in the Total Yield shown in the table.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	245	154	158	158	192	192
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Alternative Water Supply Projects:	NA	2	5	5	35	35
Surplus or Deficit:	46	-59	-58	-63	-35	-45

V. Bay-Delta Plan with Alternative Water Supply Projects



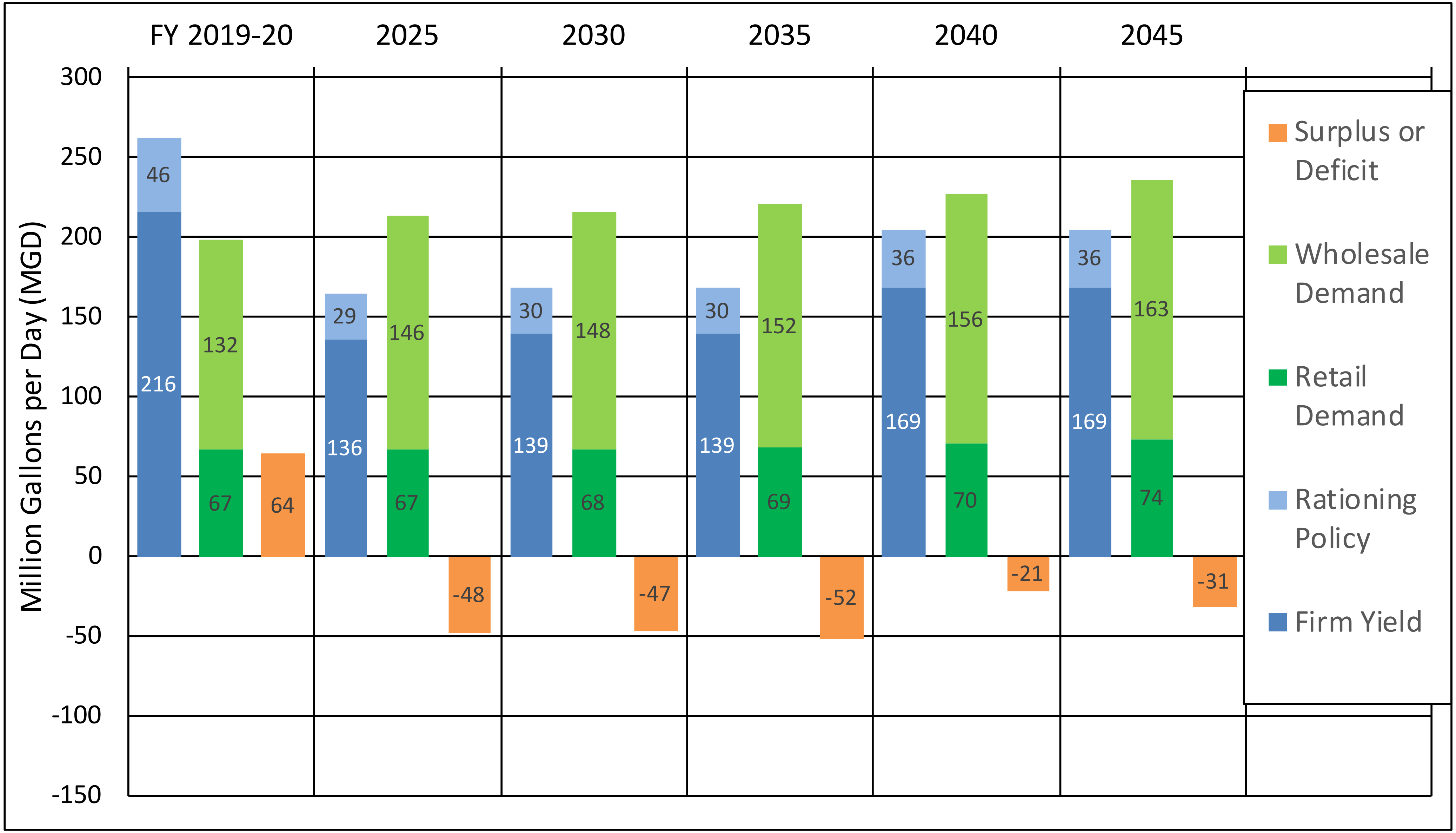
VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy

- Base Conditions
- Yield values are based on the 8.5-year design drought
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Includes 7.5 years of rationing at 20% in the 8.5-year design drought sequence

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	262	165	169	169	205	205
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	93	93	93	93	93
Surplus or Deficit:	64	-48	-47	-52	-21	-31

VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy



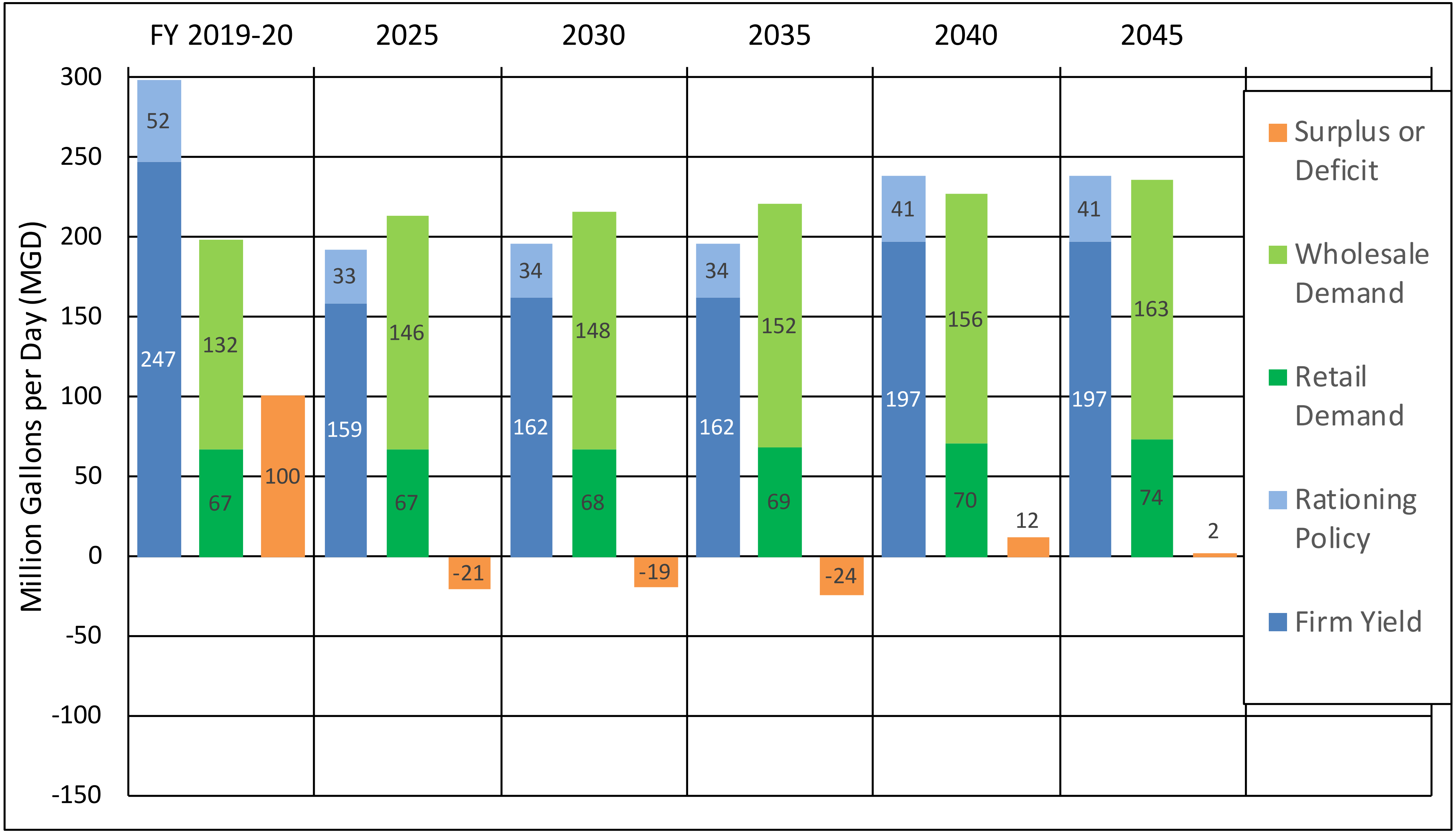
VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought

- Base Conditions
- Includes SFPUC contribution to the Bay-Delta Plan displayed in the graph as a reduction in Firm Yield, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Yield values are estimated using a 7.5-year design drought
- Includes 6.5 years of rationing at 20% in the 7.5-year design drought sequence.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	299	192	196	196	238	238
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	101	101	101	101	101
Surplus or Deficit:	100	-21	-19	-24	12	2

VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought



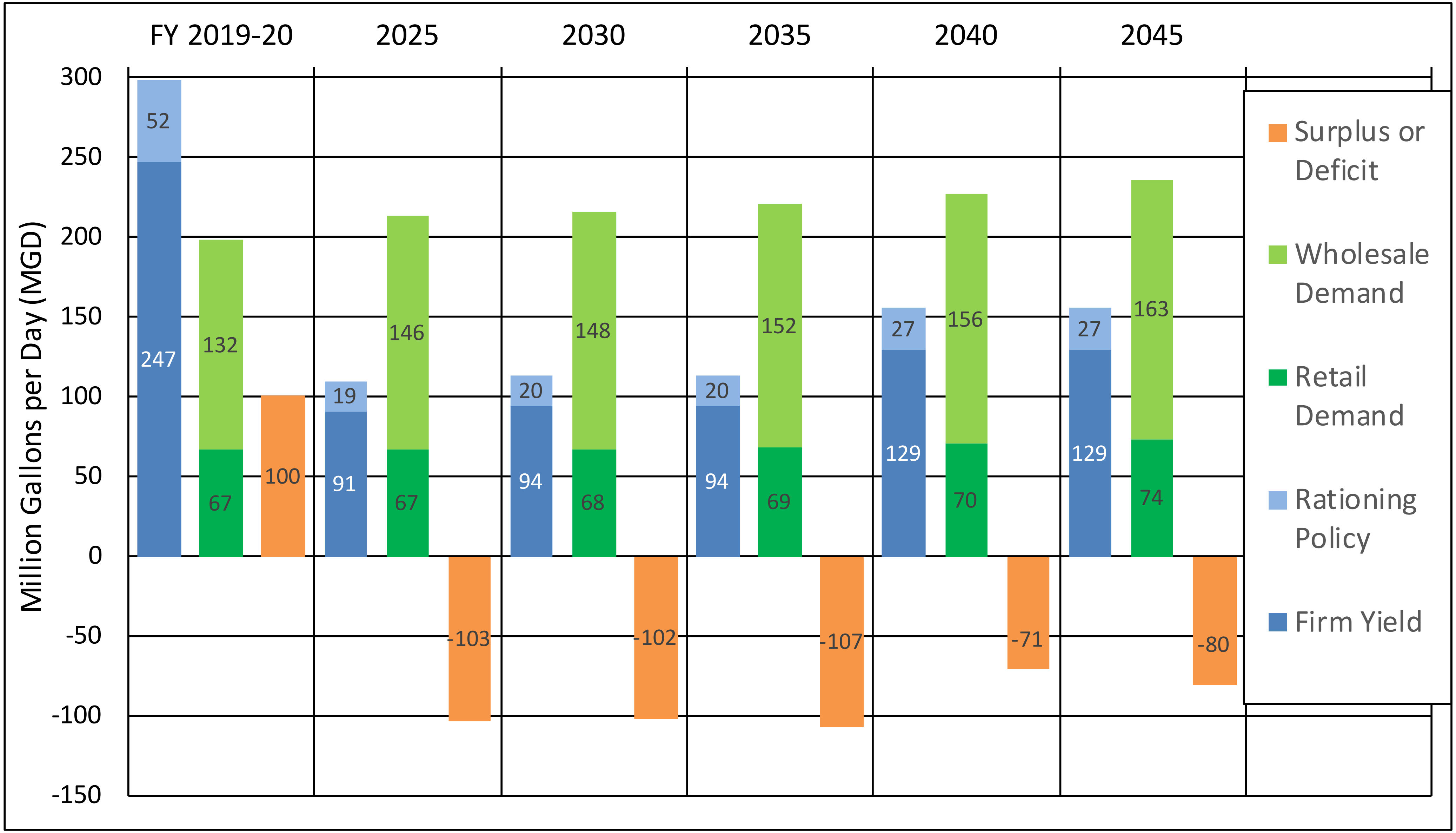
VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought

- Base Conditions
- Includes SFPUC contribution to the Section 401 water quality certification on the FERC license displayed in the graph as a reduction in Firm Yield.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Includes a total of 35 MGD of new water supply projects, as described on slide 12 for scenario V
- Yield values are estimated using a 7.5-year design drought
- Includes 6.5 years of rationing at 20% in the 7.5-year design drought sequence.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	299	110	114	114	156	156
RWS Demand:	198	213	215	220	227	236
Lower Tuolumne Contribution:	NA	169	169	169	169	169
Surplus or Deficit:	100	-103	-102	-107	-71	-80

VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought



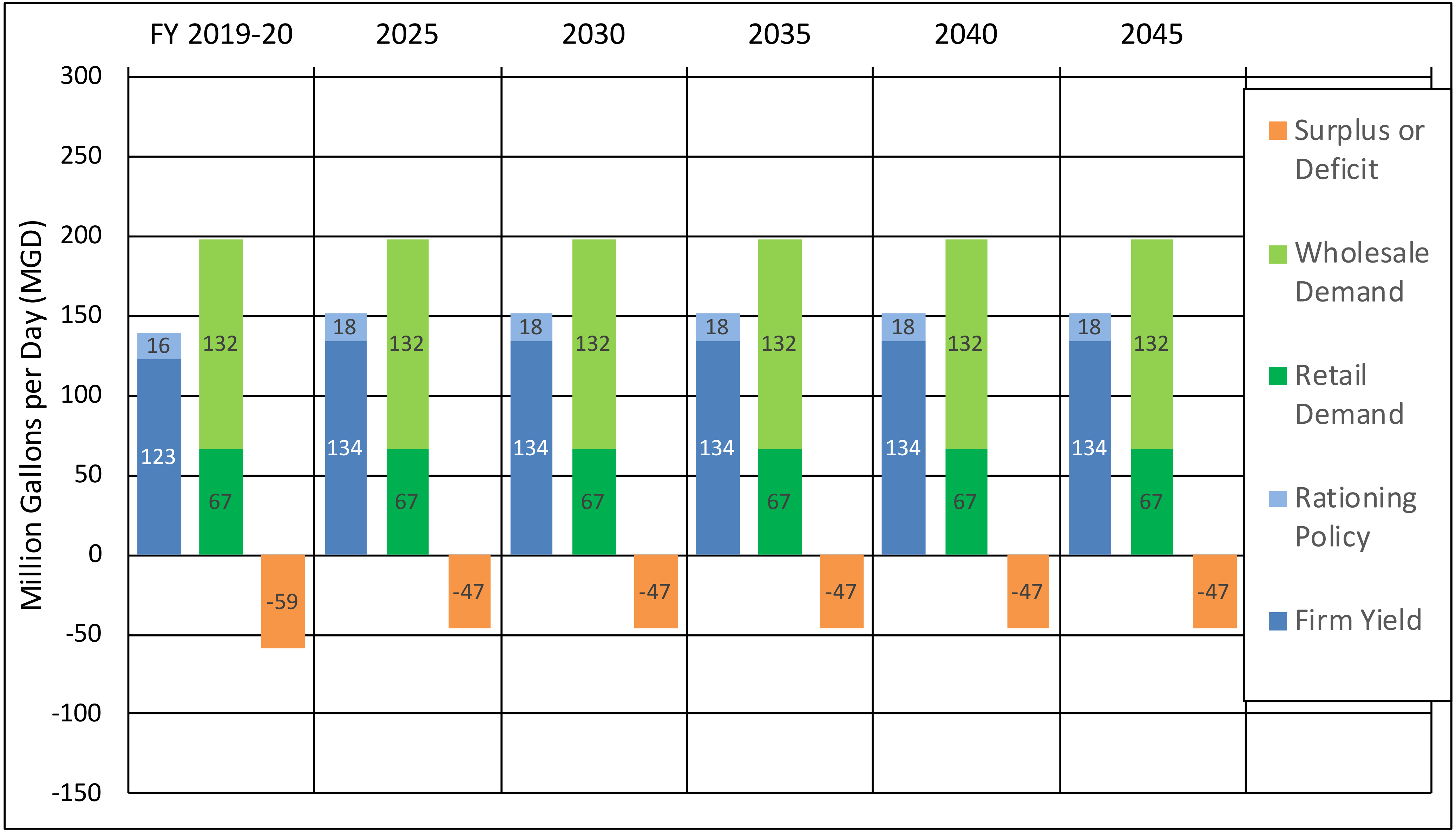
IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows

- Assumes that retail and wholesale demand on the RWS remain at the current level of approximately 198 MGD, and that SFPUC contributions to the Bay-Delta Plan are being made now
- Yield values are based on the 8.5-year design drought and the adopted WSIP rationing policy
- Includes SFPUC contribution to the Bay-Delta Plan, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	139	152	152	152	152	152
RWS Demand:	198	198	198	198	198	198
Lower Tuolumne Contribution:	93	93	93	93	93	93
Surplus or Deficit:	-59	-47	-47	-47	-47	-47

IX. NGO scenario 1: Current system, 198 mgd constant demand, Bay-Delta Plan flows



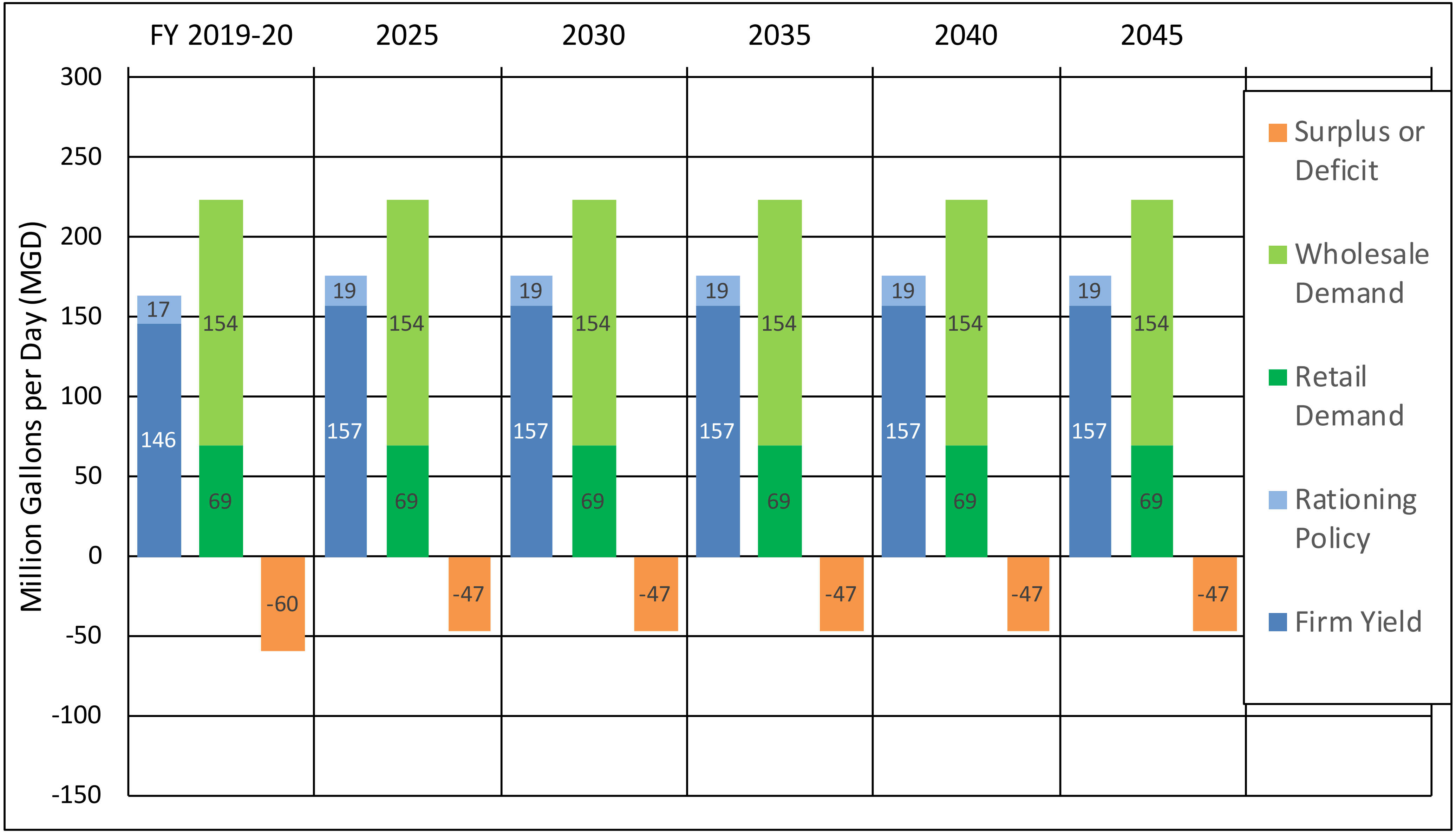
X. NGO scenario 2: Current system, 223 mgd constant demand, 7½ year design drought, Bay-Delta Plan flows

- Includes an assumed demand of 223 MGD for the SFPUC service area in all years
- Includes a total of 9 MGD for San Jose and Santa Clara
- Includes SFPUC contribution to the Bay-Delta Plan, assuming the flow requirement is 40% of unimpaired flow at La Grange from February through June. Current FERC flow requirements are assumed for the rest of the year. Assumes this contribution begins now.
- SFPUC contributions are calculated according to the 4th Agreement and assuming continuation of the 1995 side agreement.
- Yield values are estimated using a 7.5-year design drought and a truncated version of the adopted WSIP rationing policy

SFPUC Water Supply and Demand Worksheet Results
All values are in million gallons per day (MGD)

	FY 2019-20	2025	2030	2035	2040	2045
Total Yield:	163	176	176	176	176	176
RWS Demand:	223	223	223	223	223	223
Lower Tuolumne Contribution:	101	101	101	101	101	101
Surplus or Deficit:	-59	-47	-47	-47	-47	-47

X. NGO scenario 2: Current system, 223 mgd constant demand, 7½ year design drought, Bay-Delta Plan flows



SCENARIO SURPLUSES OR DEFICITS						
SCENARIOS	**FY19-20**	**2025**	**2030**	**2035**	**2040**	**2045**
I. Previous Demand Estimates	15	21	17	10	3	NA
II. Current Conditions	46	44	42	37	31	21
III. Tuolumne River Voluntary Agreement	46	28	26	21	15	5
IV. Bay-Delta Plan	46	-61	-64	-69	-75	-85
V. Bay-Delta Plan with Alternative Water Supply Projects	46	-59	-58	-63	-35	-45
VI. Bay-Delta Plan with Alternative Water Supply Projects and Modified Rationing Policy	64	-48	-47	-52	-21	-31
VII. Bay-Delta Plan with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design	100	-21	-19	-24	12	2
VIII. Water Quality Certification (401) with Alternative Water Supply Projects, Modified Rationing Policy and Modified Design Drought	100	-103	-102	-107	-71	-80
IX. NGO scenario 1: Current system and 198 mgd constant demand and Bay-Delta Plan flows	-59	-47	-47	-47	-47	-47
X. NGO Scenario 2: Current system, 223 mgd constant demand, 7 ½ year design drought and Bay-Delta Plan	-60	-47	-47	-47	-47	-47

Appendix K: Bay-Delta Plan Correspondence

- Tier 2 Shortage Allocation Methodology, dated June 7, 2021
- Comments on the 2018 Final Draft of the Proposed Amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary and Final Substitute Environmental Document, dated July 27, 2018
- Comments on the Substitute Environmental Document Concerning the Sacramento-San Joaquin Bay Delta Water Quality Control Plan, dated March 17, 2017

CALIFORNIA WATER SERVICE
Water Resource Sustainability Department 1720 North First Street
San Jose, CA 95112

June 7, 2021

Nicole Sandkulla, Chief Executive Officer
Bay Area Water Supply Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

Re: Tier 2 Shortage Allocation Methodology

Dear Ms. Sandkulla:

As you know, the State Water Resources Control Board's (SWRCB) 2018 adoption of amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento-San Joaquin Delta Estuary (Bay-Delta Plan Amendment) could significantly affect the future reliability of the SFPUC's water supplies to its wholesale customers. This action, together with the subsequent failure to achieve a Voluntary Agreement between the SWRCB and the impacted parties, has certainly complicated the process of preparing our 2020 updates to the urban water management plans (UWMP) for our three districts receiving supplies from the SFPUC's Regional Water System.

Cal Water appreciates the assistance that the Bay Area Water Supply and Conservation Agency (BAWSCA) has provided to its member agencies by coordinating with the SFPUC on the development and communication of the projected impacts of these potential cutbacks. Given the lack of time to develop an alternative shortage allocation method for distributing limited SFPUC supplies among the wholesale customers, Cal Water plans to adopt supply projections for its 2020 UWMPs based on the equal allocation cutback methodology discussed during the recent UWMP workshops and provided by BAWSCA. However, this letter serves as a formal notice that Cal Water does not agree to the methodology and our actions should not be considered as acceptance of this approach should an actual allocation of limited supplies be necessary in the future.

As you will recall, Cal Water shared an allocation methodology and accompanying tool that we feel could be easily transferable to the BAWSCA service area to create a more equitable allocation of available SFPUC supplies. This methodology is a "needs based" approach that considers factors such as basic health and safety needs, a wholesale customers reliance on SFPUC supplies, and overall efficiency to avoid drastic differences in retail level reliability. This seeks to minimize economic impacts on individual communities and the region.

We believe BAWSCA understands the problematic inequities that would occur if the equal allocation cutback methodology were employed, and we look forward to the discussion of alternative shortage allocation approaches among the Member Agencies to ensure that cutbacks are allocated equitably in the event of a severe drought.

Sincerely,

Michael Hurley
Water Resources Manager

CALIFORNIA WATER SERVICE

July 27, 2018

The Honorable Felicia Marcus, Chair
The Honorable Tam Doduc, Hearing Officer
Ms. Jeanine Townsend, Clerk of the Board
State Water Resources Control Board
1001 I Street, 24th Floor
Sacramento, CA 95814

Re: Comments on the 2018 Final Draft of the Proposed Amendments to the Water Quality Control Plan for the San Francisco Bay/Sacramento–San Joaquin Delta Estuary and Final Substitute Environmental Document

Dear Chair Marcus & Board Member Doduc:

California Water Service (Cal Water) is the largest water utility regulated by the California Public Utilities Commission and a proud steward of the environment that strongly supports sustainability efforts to ensure a safe and adequate supply of drinking water. Since 1926, we have provided millions of Californians with safe, reliable, and high-quality water utility service. Today, we serve about two million residents in service areas across the state that covers a vast array of California's footprint from Chico in the north to the Palos Verdes Peninsula in the south.

Our comments today are in addition to the comments Cal Water submitted on March 17, 2017. Cal Water sincerely appreciates the time and effort the State Water Resources Control Board (Board) has put into not only preparing the Supplemental Environmental Document in Support of Potential Changes to the Water Quality Control Plan for the Bay-Delta (SED), but also undertaking an extensive public outreach effort related to the SED. Further, Cal Water understands the need to protect the water quality of the Sacramento-San Joaquin Bay Delta, and we recognize the importance of reliable, high-quality water to our state's health and continued economic growth.

Cal Water is proud to be at the forefront of a number of the state's efforts to ensure that all Californians continue to have safe and dependable potable water supplies. For example, during California's historic drought, Cal Water built upon its industry-leading water conservation program, and developed a customer first drought response effort that provided customers with the information and tools they needed to meet the aggressive water use targets established by the Governor and State Water Resources Control Board.

Additionally, Cal Water is one of the only water utilities in California that has supported the establishment of a Safe and Affordable Drinking Water Fund, as championed by Senator Bill Monning in his Senate Bill 623. In our view, efforts like these will do much to protect the health and safety of millions of Californians and to help those who have been under-served or without access to safe drinking water.

We take our responsibility for providing reliable, affordable water supply to our customers and communities very seriously. In light of this responsibility, we must communicate our concerns with the SED. Across our service areas, we rely on a combination of surface water and groundwater. As both a purchaser of wholesale water from various suppliers and a water rights holder, Cal Water has interests in "areas of origin," exports from the Delta, and locally derived supplies. For example, Cal Water relies on locally derived supplies to provide water to approximately 257,000 people in our Bayshore and Bear Gulch service areas, which are in the San Francisco Bay Area. Because of certain restrictions under federal law, a reduction in water supply to the Hetch Hetchy Regional Water System could significantly impact our ability to serve these customers.

As is the case with many water utilities, Cal Water is reliant in many of our service areas on the supplies made available by local wholesale agencies. For example, we utilize significant imported water from our wholesale partners to serve approximately 171,000 people who live in and around the City of Stockton. In those areas where we are unable to rely on groundwater to supplement the water we receive from local wholesalers, any water supply shortages will directly impact us and our ability to serve our customers. This is also true in service areas where the future use of local groundwater supplies may be limited by rules and regulations established pursuant to the Sustainable Groundwater Management Act. Further, as a retail agency within the service area of the Metropolitan Water District of Southern California, we are well aware of the needs for maintaining drinking water quality and reliability that sources from the Bay-Delta system.

We respectfully ask that the Board give due consideration to the very limited flexibility of urban water suppliers to meet their responsibilities in providing safe and reliable service at a reasonable cost. The Board appears to attribute more flexibility and opportunity for enhancing water supplies from other sources and arrangements than are realistically achievable.

We would like to commend the Board's flexibility through its allowance for a range of potential flows rather than rigid, real-time adherence to a specific percent of unimpaired flow. We urge the Board to consider proposals that focus on functional flows combined with habitat improvements that meet clearly defined objectives regarding timing, temperature and other specified criteria to improve fish production and the overall environment.

Finally, Cal Water believes that a negotiated solution is in the best interests of all parties. Water agencies have proven on many occasions that they are capable of reaching agreement with regulators and other interested parties concerning far-reaching regulatory programs, including the Bay-Delta. We urge the Water Board to continue to provide the water users the opportunity to work with the regulatory agencies to develop long lasting plans to improve the sustainability of our water system ecosystem and address the needs of all interests.

Cal Water stands committed and ready to work with the Board, parties to the negotiations, and others to reach such a solution that meets the long-term needs of our state. If there is anything we can do to assist you or if you have any questions, please do not hesitate to call on us for support.

Sincerely,

Robert Kuta

Vice President, Engineering

Cc: Marty Kropelnicki, President and Chief Executive Officer, Cal Water

Tim Treloar, VP Water Quality & Chief Utility Operations Officer, Cal Water

Michael Hurley, Water Resource Manager, Cal Water

Nicole Sandkulla, Chief Executive Officer/General Manager, BAWSCA

Scott Moody, District Manager, Stockton East Water District

CALIFORNIA WATER SERVICE
1720 North First Street
San Jose, CA 95112-4598 *Tel:* (408) 367-8200

March 17, 2017

The Honorable Felicia Marcus, Chair
The Honorable Tam Doduc, Hearing Officer
Ms. Jeanine Townsend, Clerk of the Board
State Water Resources Control Board
1001 I Street, 24th Floor
Sacramento, CA 95814

Re: Comments on the Substitute Environmental Document Concerning the Sacramento-San Joaquin Bay Delta Water Quality Control Plan

Dear Chair Marcus & Board Member Doduc:

As you know, California Water Service (Cal Water) is the largest water utility regulated by the California Public Utilities Commission (Commission). We serve approximately 2 million Californians through 500,000 individual service connections. Our service areas span the state, from Chico in the north to the Palos Verdes Peninsula in the south.

Cal Water sincerely appreciates the time and effort the State Water Resources Control Board (Board) has put into not only preparing the Substitute Environmental Document in Support of Potential Changes to the Water Quality Control Plan for the Bay-Delta (SED), but also undertaking an extensive public outreach effort related to the SED. Further, Cal Water understands the need to protect the water quality of the Sacramento-San Joaquin Bay Delta, and we recognize the importance of reliable, high-quality water to the state's health and economy.

Across our service areas, we rely on a combination of surface water and groundwater to provide safe, reliable, and high-quality service to our customers. As both a purchaser of wholesale water from various suppliers and a water rights holder, Cal Water has interests in areas of origin, exports from the Delta, and locally derived supplies. For example, Cal Water relies on locally derived supplies to provide water to about 250,000 residents of the San Francisco Bay area, and because of certain restrictions under federal law, a reduction in water supply to the Hetch Hetchy water system could significantly impact our ability to serve our customers.

As is the case with many water utilities, Cal Water is reliant, in many of its service areas, on the supplies made available by local wholesale agencies. For example, we utilize significant amounts of what from our wholesale partners to serve approximately 170,500 people who live in or around the City of Stockton. In those areas where we are unable to rely on groundwater to supplement the water we receive from local wholesalers, any water supply shortages will directly impact our customers. This is also true in those service areas where the future use of local groundwater supplies may be limited by rules and regulations established pursuant to the Sustainable Groundwater Management Act.

You are aware of the concerns addressed by many wholesalers that the proposed changes to the Bay-Delta Water Quality Control Plan would have devastating effects on their ability to meet customer demands and that the SED has some scientific infirmities. Our wholesale partners share these concerns. Given our reliance on wholesale supplies, we urge you to continue to work toward a solution that will not ultimately harm the customers we are committed to serving.

We truly appreciate the Board making the decision to provide a two-month extension to the 120-day public comment period on the SED. With negotiations regarding a potential solution ongoing and in light of the seriousness of the potential negative consequences of the proposal laid out in the SED, Cal Water respectfully requests that the Board consider further extending the comment period. It is our hope that this additional time will increase the likelihood of negotiating parties reaching a sustainable and equitable solution.

Cal Water stands ready to work with the Board, parties to the negotiations, and others to reach such a solution. If there is anything we can do to assist you or if you have any questions, please do not hesitate to get in touch with us.

Sincerely,

Robert Kuta
Vice President, Engineering

Cc: Mr. Scott Moody, General Manager, Stockton East Water District
Mr. Harlan Kelly, General Manager, San Francisco Public Utilities District
Ms. Nicole Sandkulla, CEO, Bay Area Water Supply & Conservation Agency
Mr. Rami Kahlon, Director, Water Division, California Public Utilities Commission

Appendix L: Water Shortage Contingency Plan

Water Shortage Contingency Plan 2020 Update

Bear Gulch District

June 2021

Chapter 1
Introduction

☑ ***CWC § 10640***

(a) Every urban water supplier required to prepare a plan pursuant to this part shall prepare its plan pursuant to Article 2 (commencing with Section 10630). The supplier shall likewise periodically review the plan as required by Section 10621, and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

(b) Every urban water supplier required to prepare a water shortage contingency plan shall prepare a water shortage contingency plan pursuant to Section 10632. The supplier shall likewise periodically review the water shortage contingency plan as required by paragraph (10) of subdivision (a) of Section 10632 and any amendments or changes required as a result of that review shall be adopted pursuant to this article.

☑ ***CWC § 10632.3***

It is the intent of the Legislature that, upon proclamation by the Governor of a state of emergency under the California Emergency Services Act (Chapter 7 (commencing with Section 8550) of Division 1 of Title 2 of the Government Code) based on drought conditions, the board defer to implementation of locally adopted water shortage contingency plans to the extent practicable.

This document describes the water shortage contingency plan (WSCP) for the Bear Gulch District (also referred to herein as the "District"). The WSCP includes the stages of response to a water shortage caused by drought or by supply interruptions caused by infrastructure failure, regulatory mandate, or catastrophic human-caused or natural events. The primary objective of the WSCP is to ensure that the District has in place the necessary resources and management responses needed to protect health and human safety, minimize economic disruption, and preserve environmental and community assets during water supply shortages and interruptions.

Specifically, this Plan includes the following chapters:

Chapter 1 - Introduction

Chapter 2 - Water Supply Reliability Analysis

Chapter 3 - Annual Water Supply and Demand Assessment Procedures

Chapter 4 - Water Shortage Levels

Chapter 5 - Shortage Response Actions

Chapter 6 - Communication Protocols

Chapter 7 - Compliance and Enforcement

Chapter 2
Water Supply Reliability Analysis

☑ ***CWC § 10632 (a) (1)*** *The analysis of water supply reliability conducted pursuant to Section 10635.*

As described in Chapter 6 of the District Urban Water Management Plan (UWMP), the District relies on purchases from the San Francisco Public Utilities Commission (SFPUC) and surface water from Bear Gulch Reservoir.

Chapter 7 of the District UWMP indicates the potential of future water supply shortages in single-dry and multiple-dry years. This WSCP addresses potential water shortage conditions resulting from such future droughts as well as other causes (e.g., impacted distribution system infrastructure, regulatory-imposed shortage restrictions, catastrophic events, etc.).

Chapter 3
Annual Water Supply and Demand Assessment Procedures

☑ ***CWC § 10632 (a) (2)***

The procedures used in conducting an annual water supply and demand assessment that include, at a minimum, both of the following:

(A) The written decision-making process that an urban water supplier will use each year to determine its water supply reliability.

(B) The key data inputs and assessment methodology used to evaluate the urban water supplier's water supply reliability for the current year and one dry year, including all of the following:

(i) Current year unconstrained demand, considering weather, growth, and other influencing factors, such as policies to manage current supplies to meet demand objectives in future years, as applicable.

(ii) Current year available supply, considering hydrological and regulatory conditions in the current year and one dry year. The annual supply and demand assessment may consider more than one dry year solely at the discretion of the urban water supplier.

(iii) Existing infrastructure capabilities and plausible constraints.

(iv) A defined set of locally applicable evaluation criteria that are consistently relied upon for each annual water supply and demand assessment.

(v) A description and quantification of each source of water supply.

☑ ***CWC § 10632.1***

An urban water supplier shall conduct an annual water supply and demand assessment pursuant to subdivision (a) of Section 10632 and, on or before July 1 of each year, submit an annual water shortage assessment report to the department with information for anticipated shortage, triggered shortage response actions, compliance and enforcement actions, and communication actions consistent with the supplier's water shortage contingency plan. An urban water supplier that relies on imported water from the State Water Project or the Bureau of Reclamation shall submit its annual water supply and demand assessment within 14 days of receiving its final allocations, or by July 1 of each year, whichever is later.

☑ ***CWC § 10632.2***

An urban water supplier shall follow, where feasible and appropriate, the prescribed procedures and implement determined shortage response actions in its water shortage contingency plan, as identified in subdivision (a) of Section 10632, or reasonable alternative actions, provided that descriptions of the alternative actions are submitted with the annual water shortage assessment report pursuant to Section 10632.1. Nothing in this section prohibits an urban water supplier from taking actions not specified in its water shortage contingency plan, if needed, without having to formally amend its urban water management plan or water shortage contingency plan.

On an annual basis, the District will conduct a Supply-Demand Assessment (SDA) to identify whether there is likely to be a water shortage condition in the coming year. This assessment will be based largely on the water supply assessment provided by the SFPUC. Each element of the annual SDA is described below.

1. Evaluation Criteria

   The evaluation criteria that will be used to identify whether the District is likely to experience a water shortage in the coming year include:

   a. **Purchased Water Availability -** Because the District's primary source of potable water supply is from the SFPUC, the evaluation of District supplies for a particular year will be based largely on information provided by the SFPUC or the Bay Area Water Supply and Conservation Agency (BAWSCA). Cal Water will conduct its Annual Assessment as part of a coordinated effort led by BAWSCA. The SFPUC Annual Water Supply and Demand Assessment Procedures are included as Attachment A of this WSCP.

   b. **Treatment and Distribution System Constraints -** An assessment of the probabilities of facility and infrastructure outages and the degree to which they could limit Cal Water's ability to access, convey, or treat adequate supplies, including any planned maintenance or capital improvements over the next year that could affect its ability to provide sufficient supply to meet demands.

   c. **State Regulatory Conditions -** Evaluation of any state-mandated drought or water use restrictions.

   These criteria will be assessed by Cal Water staff, including District staff with detailed knowledge of District operations. The data used to support these assessments may include, but is not limited to, supply capacity, supply and pump capacity, firm capacities, tank storage capacity, system demand, and zone demand.

2. Water Supply

   As described above, the District obtains its potable supplies from the SFPUC and local surface water. As noted in Chapter 2, the supplies purchased from the SFPUC may be constrained in single-dry year or multiple-dry-year hydrologic conditions. The potential constraints on water supply therefore include these purchased supply limitations and the operational limitations and potential local regulatory conditions identified as evaluation criteria above.

3. Unconstrained Customer Demand

   The demand forecast described in Chapter 4 of the District UWMP yields the anticipated unconstrained water demand, i.e. the expected water use in the absence of shortage-caused reductions in water use. During a drought cycle, unconstrained demand typically increases due to higher than normal air temperatures and lower than normal precipitation. The supply reliability analysis and Drought Risk Assessment presented in

Chapter 7 of the District UWMP accounts for this anticipated shift in unconstrained water demand.

The model underlying the demand forecast described in Chapter 4 of the District UWMP has an annual time step. Cal Water has begun developing a short-term demand model with a monthly time step that will be more appropriate for the annual supply-demand assessments.

4. Planned Water Use for Current Year Considering Dry Subsequent Year

Cal Water will evaluate the anticipated supplies for the current year, based in large part on SFPUC's assessment of available supplies. Cal Water will evaluate local surface water supplies assuming that the following year will be dry, as defined above, using the Evaluation Criteria identified above.

5. Infrastructure Considerations

As part of its triennial General Rate Case applications to the California Public Utilities Commission (CPUC), Cal Water prepares a Supply-Demand Analysis (CPUC SD Analysis) for each of its Districts. The CPUC SD Analysis is an inventory of water production and pump assets that provide direct and indirect sources of supply to meet customer demands in accordance with CPUC General Order 103-A and California Code of Regulations (CCR) Title 22 Waterworks Standards. This CPUC SD Analysis is based on a combination of regulatory requirements, professional consultant recommendations, and industry standard practices, including those from the American Water Works Association (AWWA) and American Society of Civil Engineers (ASCE). It identifies specific vulnerabilities in different pressure zones within the system and evaluates the system against performance criteria that meet regulatory requirements and ensure operationally adequate levels of service.

Cal Water plans to extend the District CPUC SD Analysis to perform this analysis on an annual basis. This analysis will guide Cal Water's annual evaluation of operational treatment/distribution constraints that could potentially limit the availability of supplies. This evaluation of supply well operational constraints and treatment and distribution constraints will be completed by March 31 of each year and will assess potential impacts on supply availability. If such constraints are identified, Cal Water will develop a plan to address these constraints, mitigate potential effects, and implement the appropriate water shortage stage of action per Chapter 5, below.

6. Other Factors

As identified under the Evaluation Criteria above, local regulatory conditions could potentially limit the availability of supplies. Therefore, Cal Water will evaluate the development of new regulatory constraints by March 31 of each year and assess their potential impacts on supply availability. If such constraints are identified, Cal Water will develop a plan to address these constraints and mitigate potential effects and implement the appropriate water shortage stage of action per Chapter 5 below.

Consistent with California Water Code (CWC) § 10632.1, Cal Water will perform and submit an SDA to DWR by July 1st of each year beginning in 2022.

Chapter 4
Water Shortage Levels

☑ ***CWC § 10632 (a) (3)***

(A) Six standard water shortage levels corresponding to progressive ranges of up to 10, 20, 30, 40, and 50 percent shortages and greater than 50 percent shortage. Urban water suppliers shall define these shortage levels based on the suppliers' water supply conditions, including percentage reductions in water supply, changes in groundwater levels, changes in surface elevation or level of subsidence, or other changes in hydrological or other local conditions indicative of the water supply available for use. Shortage levels shall also apply to catastrophic interruption of water supplies, including, but not limited to, a regional power outage, an earthquake, and other potential emergency events.

(B) An urban water supplier with an existing water shortage contingency plan that uses different water shortage levels may comply with the requirement in subparagraph (A) by developing and including a cross-reference relating its existing categories to the six standard water shortage levels.

Consistent with the requirements of CWC § 10632(a)(3), this WSCP is based on the six water shortage levels (also referred to as "stages") shown in Table 4-1. These shortage stages are intended to address shortage caused by any condition, including the catastrophic interruption of water supplies.

Table 4-1. Water Shortage Contingency Plan Levels (DWR Table 8-1)

Shortage Level	Percent Shortage Range	Shortage Response Actions
1	Up to 10%	Demand reduction (See Table 5-1)
2	Up to 20%	Demand reduction (See Table 5-1)
3	Up to 30%	Demand reduction (See Table 5-1)
4	Up to 40%	Demand reduction (See Table 5-1)
5	Up to 50%	Demand reduction (See Table 5-1)
6	>50%	Demand reduction (See Table 5-1)
NOTES:		

Shortage response actions for each of these stages are identified and discussed in Chapter 5.

Chapter 5
Shortage Response Actions

☑ ***CWC § 10632 (a) (4)***

Shortage response actions that align with the defined shortage levels and include, at a minimum, all of the following:

(A) Locally appropriate supply augmentation actions.

(B) Locally appropriate demand reduction actions to adequately respond to shortages.

(C) Locally appropriate operational changes.

(D) Additional, mandatory prohibitions against specific water use practices that are in addition to state-mandated prohibitions and appropriate to the local conditions.

(E) For each action, an estimate of the extent to which the gap between supplies and demand will be reduced by implementation of the action.

☑ ***CWC § 10632 (b)***

For purposes of developing the water shortage contingency plan pursuant to subdivision (a), an urban water supplier shall analyze and define water features that are artificially supplied with water, including ponds, lakes, waterfalls, and fountains, separately from swimming pools and spas, as defined in subdivision (a) of Section 115921 of the Health and Safety Code.

This chapter describes the response actions Cal Water will take to deal with the shortages associated with each of the six stages enumerated in Chapter 4.

5.1 Demand Reduction

The combinations of demand-reduction actions required to resolve the shortages associated with each of the six drought stages are based on Cal Water's experiences in dealing with past drought-related shortages and also include other actions deemed appropriate to achieve the required demand reductions. In order to evaluate and ensure that the right actions would be implemented with the proper level of intensity, Cal Water employed the Drought Response Tool (DRT), an Excel spreadsheet model developed by EKI Environment and Water, Inc.

The DRT provides a quantitative framework that allows Cal Water to systematically estimate the monthly and cumulative annual demand reductions expected to result from particular combinations of drought response actions and associated implementation rates. Data inputs to the DRT include total production, class-specific water use, population, and assumptions regarding the split between indoor and outdoor water use for each customer class.

For each drought response action, the user specifies:

- The customer class(es) and end use(s) that are affected;

- The percent savings for those end use(s) for each account that implements the action. These are based on evaluations reported in the literature, or where such studies are not available, on best estimates based on Cal Water experience; and
- The percentage of accounts assumed to implement the action, which is presumed to be the result of the intensity level of Cal Water program implementation, including but not limited to marketing and enforcement activities.

Based on the foregoing inputs, the DRT model calculates the resulting monthly savings. Cal Water adjusted the combination of actions and implementation levels to achieve the targeted savings levels at each of the six shortage stages.

In order to evaluate the robustness of the DRT model, Cal Water modeled the actions implemented during the height of the last drought for a subset of its Districts, and found that the modeled water shortage reductions were generally consistent with the responses observed in its Districts. In short, the DRT is a robust, transparent tool to tie a particular set of shortage-response actions to an expected reduction in demand.

For each of the six water shortage stages, the modeling targeted the mid-range of the required demand reduction range, ergo:

- 5% for Stage 1,
- 15% for Stage 2,
- 25% for Stage 3,
- 35% for Stage 4,
- 45% for Stage 5, and
- 55% for Stage 6

The key DRT inputs and outputs for each of the six water shortage stages are reproduced in Attachment B.

Table 5-1 shows the water shortage reduction actions, savings assumptions, and implementation rates that are required for the District to achieve the targeted annual demand reductions for each of the six shortage stages. At each stage, there are two types of demand-reduction actions identified:

- Restrictions on customer water usage; and
- Consumption reduction actions by Cal Water to encourage decreased water usage.

The total demand reductions are governed by a set of user-specified constraints to ensure that usage levels do not endanger health and safety or result in unacceptable economic impacts. The DRT will not permit estimated usage reductions to violate these constraints, regardless of the demand reduction actions selected. For most Cal Water districts, including Bear Gulch, the following default constraints are used:

- A minimum residential indoor per capita daily usage of 25 gallons,
- A maximum residential outdoor usage reduction of 100%,

- A maximum Commercial, industrial, and institutional (CII) indoor usage reduction of 30%, and
- A maximum CII outdoor usage reduction of 100%.

Many actions are implemented across a number of stages, some at increasing implementation levels. Therefore the actions are listed as a row under the first stage at which they are implemented, and the implementation rate is shown under each stage column heading at the right. The unit savings represent a percentage savings of the end uses indicated in the table.

Because of the DRT logic described above, the format of Table 5-1 differs from that of the default DWR table.

Table 5-1. Demand Reduction Actions to Achieve Required Savings (DWR Table 8-2)

Water Shortage Response Action	End Use(s)	End Use Savings	IMPLEMENTATION RATES BY STAGE						Penalty, Charge, or Other Enforcement?
			1	2	3	4	5	6	
Stage 1: Minimal Shortage									
Restrictions									
Landscape - Limit landscape irrigation to specific times	Irrigation	**10%**	50%	N/A	N/A	N/A	N/A	N/A	Yes
Other - Customers must repair leaks, breaks, and malfunctions in a timely manner	Leaks	**100%**	10%	20%	25%	50%	50%	75%	Yes
Landscape - Restrict or prohibit runoff from landscape irrigation	Irrigation	**3%**	15%	40%	50%	50%	50%	50%	Yes
Landscape - Prohibit application of potable water to outdoor landscapes within 48 hours of measurable rainfall	Irrigation	**20%**	15%	40%	50%	50%	50%	N/A	Yes
Other - Prohibit use of potable water for washing hard surfaces	Misc. Outdoor	**17%**	15%	40%	50%	50%	50%	50%	Yes
Other - Require shut-off nozzles on hoses for vehicle washing with potable water	Misc. Outdoor	**17%**	50%	50%	50%	50%	50%	50%	
CII - Lodging establishments must offer opt out of linen service	Fixtures & Appliances	**1%**	50%	50%	50%	50%	50%	50%	Yes
CII - Restaurants may only serve water upon request	Fixtures & Appliances	**1%**	50%	50%	50%	50%	50%	50%	Yes

Water Shortage Response Action	End Use(s)	End Use Savings	IMPLEMENTATION RATES BY STAGE						Penalty, Charge, or Other Enforcement?
			1	2	3	4	5	6	
No watering of landscape of newly constructed homes and buildings in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission, the Department of Housing and Community Development, or other state agency	Irrigation	**50%**	0.07%	0.07%	0.07%	0.07%	0.07%	N/A	Yes
Prohibit Potable Water Use for Decorative Water Features that do not Recirculate Water	Misc. Outdoor	**50%**	50%	50%	50%	50%	50%	50%	Yes
Consumption Reduction									
Expand Public Information/Media Campaign	All	**0.5%**	50%	50%	50%	50%	50%	75%	No
Water Bill Inserts	All	**1%**	100%	100%	100%	100%	100%	100%	No
Promote online water waste reporting	All	**10%**	0.1%	0.2%	0.2%	0.3%	0.5%	0.5%	No
Expand Rebates or Giveaways of Plumbing Fixtures and Devices	All	**10%**	1%	1%	2%	4%	5%	5%	No
Expand Rebates for Landscape Irrigation Efficiency	All	**10%**	1%	1%	2%	4%	5%	5%	No
Expand CII Water Use Surveys	All CII uses	**5%**	1%	1%	1%	2%	2%	3%	No
Expand Res Water Use Surveys	All Residential Uses	**5%**	1%	1%	1%	2%	2%	3%	No
Stage 2: Moderate Shortage									
Restrictions									

Water Shortage Response Action	End Use(s)	End Use Savings	IMPLEMENTATION RATES BY STAGE						Penalty, Charge, or Other Enforcement?
			1	2	3	4	5	6	
Landscape - Limit landscape irrigation to 1-3 days/week	Irrigation	**15%-79%** [1]		75%	25%	25%	75%	N/A	Yes
Prohibit the use of non-recirculating systems in all new conveyer car wash and commercial laundry systems	Fixtures & Appliances	**50%**		0%	0%	0%	0%	0%	Yes
Prohibit the use of single pass cooling systems in new connections	Cooling	**50%**		0%	0%	0%	20%	20%	Yes
Consumption Reduction									
Water Efficiency Workshops, Public Events	All Residential Uses	**5%**		25%	25%	25%	50%	75%	No
Offer Water Use Surveys	All	**1%**		1%	1%	2%	2%	3%	No
Provide Rebates or Giveaways of Plumbing Fixtures and Devices	All	**10%**		1%	2%	4%	5%	5%	No
Provide Rebates for Landscape Irrigation Efficiency	All	**10%**		1%	2%	4%	5%	5%	No
Stage 3: Severe Shortage									
Restrictions									
Other - Prohibit use of potable water for construction and dust control	Misc. Outdoor	**100%**			100%	1%	1%	1%	Yes
Prohibit use of potable water for street washing	Misc. Outdoor	**100%**			1%	1%	1%	1%	Yes

Water Shortage Response Action	End Use(s)	End Use Savings	IMPLEMENTATION RATES BY STAGE						Penalty, Charge, or Other Enforcement?
			1	2	3	4	5	6	
Landscape - Prohibit irrigation of ornamental turf on public street medians with potable water	Irrigation	**100%**			10%	20%	25%	N/A	Yes
Prohibit Filling Ornamental Lakes or Ponds	Misc. Outdoor	**100%**			1%	1%	1%	1%	Yes
Consumption Reduction									
Home or Mobile Water Use Reports	All	**5%**			10%	25%	25%	50%	No
Decrease Frequency and Length of Line Flushing	Non Revenue Water	**25%**			50%	50%	50%	50%	No
Reduce System Water Loss	Non Revenue Water	**100%**			10%	10%	10%	10%	No
Increase Water Waste Patrols/Enforcement	All	**10%**			1%	3%	5%	5%	No
Implement Drought Rate Structure and Customer Water Budgets (Res)	All Residential Uses	**30%-60%** [2]			40%	30%	30%	30%	Yes
Implement Drought Rate Structure and Customer Water Budgets (CII)	All CII uses	**10%-30%** [3]			40%	30%	30%	50%	Yes
Stage 4: Critical Shortage									
Water Use Restrictions									
Prohibit vehicle washing except with recirculated water or low-volume systems	Misc. Outdoor	**10%**				50%	50%	50%	Yes
Prohibit use of water for recreational purposes such as water parks and the filling of pools	Misc. Outdoor	**100%**				1%	1%	1%	Yes
Consumption Reduction Actions									
Promote / Expand Use of Recycled Water	Irrigation	**100%**				0%	0%	0%	No

Water Shortage Response Action	End Use(s)	End Use Savings	IMPLEMENTATION RATES BY STAGE						Penalty, Charge, or Other Enforcement?
			1	2	3	4	5	6	
Stage 5: Emergency Shortage									
Water Use Restrictions									
Require net zero demand Increase on new water service connections	All	**100%**					0.07%	0.07%	Yes
Prohibit single-pass cooling systems	Cooling	**50%**					20%	20%	Yes
Consumption Reduction Actions									
Require Pool Covers	Misc. Outdoor	**28%**					10%	10%	Yes
Stage 6: Extreme Shortage									
Water Use Restrictions									
Moratorium on new water service connections	All	**100%**						0.07%	Yes
Landscape - Prohibit all landscape irrigation	Irrigation	**100%**						50%	Yes
		Cumulative Annual Savings	**8%**	**16%**	**26%**	**35%**	**43%**	**57%**	

NOTES:
1. Watering restricted to no more than 3 days/wk in Stage 2 and Stage 3; no more than 2 days/wk in Stage 4; no more than 1 day/wk in Stage 5.
2. Residential water budgets of up to 30% for Stage 3, up to 40% for Stage 4; 50% for Stage 5, up to 60% for Stage 6.
3. CII water budgets of up to 10% for Stage 3, up to 20% for Stage 4, up to 30% for Stages 5 and 6.

5.2 Supply Augmentation

As indicated in Table 5-2, Cal Water has not identified any supply augmentation actions to assist in resolving future District water shortages.

Table 5-2. Supply Augmentation and Other Actions (DWR Table 8-3)

Shortage Level	Supply Augmentation Methods and Other Actions by Water Supplier	How much is this going to reduce the shortage gap?	Additional Explanation or Reference *(optional)*
NOTES:			

5.3 Operational Changes

As identified in Table 5-1, the District will decrease the frequency and length of line flushing under Stage 3 and beyond. The District will also evaluate the potential benefits of altering other maintenance cycles and expediting infrastructure repairs to improve system efficiency, to the extent feasible.

5.4 Mandatory Restrictions

The water shortage response actions included in Table 5-1 include a variety of mandatory customer water use restrictions that will be necessary to achieve the targeted demand reductions for the different shortage stages. The types of restrictions and the manner and degree of enforcement for these restrictions vary by stage, and are discussed in Chapter 7.

5.5 Emergency Response Plan

Cal Water has an Emergency Response Plan (ERP) in place that coordinates the overall response to a disaster.

The ERP addresses the Company's responsibilities in emergencies associated with natural disaster, human-caused emergencies, and technological incidents. It provides a framework for coordination of response and recovery efforts within the Company in cooperation with local, State, and Federal agencies, as well as other public and private organizations. The ERP establishes an emergency organization to direct and control operations during a period of emergency by assigning responsibilities to specific personnel.

The ERP does the following:

- It conforms to the State mandated Standardized Emergency Management System (SEMS) and the National Incident Management System (NIMS), and it effectively structures emergency response at all levels in compliance with the Incident Command System (ICS).
- It establishes response policies and procedures, while providing the Company clear guidance related to emergency planning.
- It describes and details procedural steps necessary to protect lives and property.
- It outlines coordination requirements.
- It provides a basis for unified training and response exercises to ensure compliance.

The Bear Gulch District has installed backup power generators at some of its well sites, booster sites, and pump storage sites that can be operated in the event of a system wide power outage. A complete loss of power has never been experienced, but the generators have been used in the past to overcome localized outages.

The District has emergency interties with the City of Redwood City and the City of Menlo Park.

5.6 Seismic Risk Assessment and Mitigation Plan

☑ ***CWC § 10632.5***

(a) In addition to the requirements of paragraph (3) of subdivision (a) of Section 10632, beginning January 1, 2020, the plan shall include a seismic risk assessment and mitigation plan to assess the vulnerability of each of the various facilities of a water system and mitigate those vulnerabilities.

(b) An urban water supplier shall update the seismic risk assessment and mitigation plan when updating its urban water management plan as required by Section 10621.

(c) An urban water supplier may comply with this section by submitting, pursuant to Section 10644, a copy of the most recent adopted local hazard mitigation plan or multihazard mitigation plan under the federal Disaster Mitigation Act of 2000 (Public Law 106-390) if the local hazard mitigation plan or multihazard mitigation plan addresses seismic risk.

Cal Water's ERP includes information on various hazards and a related fault map overlying the District. The San Mateo County Multi-Jurisdictional Local Hazard Mitigation Plan, which includes additional discussion of area earthquake risk and mitigation, can be found at https://cmo.smcgov.org/multijurisdictional-local-hazard-mitigation-plan.

5.7 Shortage Response Action Effectiveness

Table 5-1 above shows the effectiveness of the specific demand-reduction actions and implementation levels necessary for the District to achieve the targeted savings for each water shortage stage. The bottom row indicates the total annual cumulative savings expected to be reached at each water shortage stage level. Additional details, including anticipated savings on a month-by-month basis are provided in the DRT model inputs and outputs included in Attachment B.

Chapter 6
Communication Protocols

☑ ***CWC § 10632 (a) (5)***

Communication protocols and procedures to inform customers, the public, interested parties, and local, regional, and state governments, regarding, at a minimum, all of the following:

(A) Any current or predicted shortages as determined by the annual water supply and demand assessment described pursuant to Section 10632.1.

(B) Any shortage response actions triggered or anticipated to be triggered by the annual water supply and demand assessment described pursuant to Section 10632.1.

(C) Any other relevant communications.

Cal Water intends to escalate communication to customers and stakeholders, as needed, throughout any water shortage situation to help ensure they are aware of current conditions, any water use restrictions that are in effect, and the many ways Cal Water can help them reduce their water use. Cal Water's outreach efforts include multiple channels, including bill messages, bill inserts, direct mail, email, letters, social media, print, radio, music streaming services, TV, over-the-top media, movie theatre advertising, and group presentations.

These efforts will expand on current Cal Water outreach efforts and will be customized to the needs at the time of the shortage to ensure a proper channel mix so that the maximum audience is reached as efficiently as possible.

Chapter 7
Compliance and Enforcement

☑ ***CWC § 10632 (a) (6)*** *For an urban retail water supplier, customer compliance, enforcement, appeal, and exemption procedures for triggered shortage response actions as determined pursuant to Section 10632.2.*

7.1 Water Use Restrictions

In accordance with Rule 14.1, Cal Water is currently authorized to take the following actions to enforce the water use restrictions:

First Violation: Cal Water shall provide the customer with a written notice of violation.

Second Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation and is authorized to install a flow-restricting device on the customer's service line.

Cal Water has submitted to the California Public Utilities Commission (CPUC) an update to Rule 14.1 and Schedule 14.1, for approval, to align with the restrictions identified in this WSCP. Rule14.1 and Schedule 14.1 are discussed in more detail in Chapter 8. The current versions of Rule 14.1 and Schedule 14.1 can be found on the Cal Water website.

7.2 Non-Essential, Wasteful Uses

In the event that more stringent measures are needed, implementation of Schedule 14.1 would be requested from the CPUC. If implemented, Cal Water is currently authorized to take the following actions when its personnel verify a customer is using potable water for non-essential, wasteful uses.

First Violation: Cal Water shall provide the customer with a written notice of violation. In addition, Cal Water is authorized to take the following actions:

A. If the customer currently receives service through a metered connection, install a real- time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.

B. If the customer does not currently receive service through a metered connection, install a water meter on the customer's service line, charge the customer for water use pursuant to Cal Water's metered service tariffs and rules, and install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service.

Second Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation. In addition to the actions prescribed under the first violation above, Cal Water is authorized to take the following actions:

A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
   i. If Stage 1 is in effect, $25
   ii. If Stage 2 is in effect, $50
   iii. If Stage 3 is in effect, $100
   iv. If Stage 4 is in effect, $200
B. At its sole discretion, waive the waste of water penalty if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after a notice of violation was delivered, and is in use at the customer's service address.

Third Violation: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the second violation, Cal Water shall provide the first and second violations above, Cal Water is authorized to take the following actions:

A. A. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
   i. If Stage 1 is in effect, $50
   ii. If Stage 2 is in effect, $100
   iii. If Stage 3 is in effect, $200
   iv. If Stage 4 is in effect, $400

B. At its sole discretion, waive the waste of water surcharge if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high- efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after notice of violations have been delivered, and is in use at the customer's service address.

Fourth Violation: If Cal Water verifies that the customer has used potable water for non- essential, wasteful uses after having been notified of the third violation, Cal Water shall provide the customer with a fourth written notice of violation. In addition to actions set forth in previous violations prescribed above, Cal Water is authorized to install a flow- restricting device on the customer's service line.

Egregious Violations: Notwithstanding the foregoing framework for penalties, customers who Cal Water has verified are egregiously using potable water for non-essential, wasteful uses are subject to having a flow- restricting device installed on their service line. After providing the customer with one notice of egregious violation, either by direct mail or door hanger, which documents the egregious use of potable water for non-essential, wasteful uses and explains that failure to correct the violation may result in the installation of a flow-restricting device on the customer's service line, Cal Water is authorized to install a flow-restricting device on the customer's service line.

Cal Water plans to submit to the CPUC an update to Schedule 14.1 to align with this WSCP including, but not limited to, consistency with the new six stage shortage level structure.

7.3 Drought Surcharges

Water budgets and associated drought surcharges are included as actions in Table 5-1. Cal Water will implement such actions through the implementation of Schedule 14.1.

Chapter 8
Legal Authorities

☑ ***CWC § 10632 (a) (7)***

(A) A description of the legal authorities that empower the urban water supplier to implement and enforce its shortage response actions specified in paragraph (4) that may include, but are not limited to, statutory authorities, ordinances, resolutions, and contract provisions.

(B) A statement that an urban water supplier shall declare a water shortage emergency in accordance with Chapter 3 (commencing with Section 350) of Division 1.

(C) A statement that an urban water supplier shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency, as defined in Section 8558 of the Government Code.

Cal Water is an investor-owned water utility that is regulated by the CPUC. As such, it does not have the authority to adopt resolutions or ordinances. Rule 14.1, as filed with the CPUC, serves as Cal Water's restrictions on non-essential, wasteful uses of potable water. In the event that more stringent measures are required, Cal Water may request the addition of Schedule 14.1 which serves as Cal Water's WSCP and includes staged mandatory reductions and drought surcharges. Cal Water shall coordinate with any city or county within which it provides water supply services for the possible proclamation of a local emergency as defined in Section 8558 of the Government Code and to ensure consistency with local resolutions and ordinances.

On April 1, 2016, Cal Water filed its current Schedule 14.1 with the CPUC.[1] The Schedule lays out the staged mandatory reductions and drought surcharges associated with Cal Water's WSCP. This filing is consistent with Resolution W-5034, adopted by the Commission on April 9, 2015, ordering compliance with requirements of the State Water Resources Control Board (SWRCB).

Schedule 14.1 is an extension of Rule 14.1. The compliance and enforcement information presented in Chapter 7 is based on the current versions of both Rule 14.1 and Schedule 14.1, which are based, in part, on the specific SWRCB requirements associated with the Governor's Executive Order B-29-15, which required statewide cutbacks to address the unprecedented 2011-2017 drought, as well as the additional information required pursuant to the CWC.

Cal Water has submitted an update to Rule 14.1 and Schedule 14.1 to the CPUC, for approval, to align with this WSCP.

[1] For reference, the current versions of Rule 14.1 and Schedule 14.1 are included as Attachment C.

In the event of a determination of a water shortage Cal Water shall declare a water shortage emergency in accordance with the Water Code Chapter 3 (commencing with Section 350) of Division 1 and implement the Water Shortage Contingency Plan at the appropriate Stage.

Chapter 9
Financial Consequences of WSCP

☑ ***CWC § 10632 (a) (8)***

A description of the financial consequences of, and responses for, drought conditions, including, but not limited to, all of the following:

(A) A description of potential revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(B) A description of mitigation actions needed to address revenue reductions and expense increases associated with activated shortage response actions described in paragraph (4).

(C) A description of the cost of compliance with Chapter 3.3 (commencing with Section 365) of Division 1.

In 2008, the CPUC approved the creation of a Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Accounts (MCBA). The goals of the WRAM and MCBA are to sever the relationship between sales and revenue to remove the disincentive to reduce water use. The WRAM and MCBA are designed to be revenue neutral in order to ensure that both the utility and ratepayers are neither harmed nor benefitted.

In 2020, the CPUC ordered that regulated water utilities may not include the continuation of the WRAM and MCBA in their next general rate case filing but may propose the use of a Monterey-Style Revenue Adjustment Mechanism and Incremental Cost Balancing Account. As such, the WRAM and MCBA will no longer be in place for Cal Water beginning in 2023.

During a water shortage, Cal Water will file for a Drought Memorandum Account, or similar, to track incremental shortage-related expenses to be reviewed by the CPUC for future recovery in rates. Cal Water will also file for a Drought Lost Revenue Memorandum Account, or similar, to track reduced sales to be reviewed by the CPUC for future recovery in rates.

Both the Drought Memorandum Account and Drought Lost Revenue Memorandum Account are mechanisms that have been approved by the CPUC in previous droughts.

Chapter 10
Monitoring and Reporting

☑ ***CWC § 10632 (a) (9)*** *For an urban retail water supplier, monitoring and reporting requirements and procedures that ensure appropriate data is collected, tracked, and analyzed for purposes of monitoring customer compliance and to meet state reporting requirements.*

During the period 2014-16, in order to effectively respond to the drought, Cal Water realigned its organizational structure to ensure sufficient resources were available to implement its WSCP. The day-to-day implementation was overseen by the Director of Drought Management & Conservation, with the assistance of the Drought Response Project Manager. The Director of Drought Management & Conservation reported to a team of Cal Water's Officers (Steering Committee), including the President & CEO, the Vice President of Corporate Communications & Community Affairs, the Vice President of Customer Service & Information Technology, the Vice President of Operations, and the Vice President of Continuous Improvement.

Reporting to the Director of Drought Management & Conservation was a team of functional leads, each responsible for managing individual portions of Cal Water's Plan. This team included the Director of Customer Service, the Water Conservation Manager, the Manager of Corporate Communications, the Water Supply Manager, and the Government & Community Relations Manager.

Cal Water would implement a similar structure to effectively manage future water shortages.

This structure includes regular meetings with reporting on items such as:

- Aggregate customer demands,
- Customer compliance with water use restrictions,
- Current and projected water supply conditions,
- Customer outreach activities,
- Customer service inquiries, and
- Operations activities (e.g., water flushing activities, leak repairs, etc.).

Chapter 11
WSCP Refinement Procedures

☑ ***CWC § 10632 (a) (10)*** *Reevaluation and improvement procedures for systematically monitoring and evaluating the functionality of the water shortage contingency plan in order to ensure shortage risk tolerance is adequate and appropriate water shortage mitigation strategies are implemented as needed.*

Cal Water's Drought Steering Committee utilizes an adaptive management process to regularly assess and determine adjustments and changes to the implementation of the WSCP. These refinements are implemented by the Director of Drought Management & Conservation (or equivalent) through the team of functional leads.

Chapter 12
Plan Adoption, Submittal, and Availability

☑ ***CWC § 10632 (c)*** *The urban water supplier shall make available the water shortage contingency plan prepared pursuant to this article to its customers and any city or county within which it provides water supplies no later than 30 days after adoption of the water shortage contingency plan.*

The deadline for public comments on the WSCP was June 11, 2021. The final WSCP was formally adopted by Cal Water's Vice President of Customer Service & Chief Citizenship Officer on June 20, 2021. The District UWMP includes a copy of the signed Resolution of Plan Adoption and contains the following:

- Letters sent to and received from various agencies regarding the UWMP and WSCP, and
- Correspondence between Cal Water and participating agencies.

This UWMP and WSCP were submitted to DWR within 30 days of adoption and by the July 1, 2021 deadline. The submittal was done electronically through Water Use Efficiency Data Portal, an online submittal tool. The adopted WSCP was also sent to the California State Library and to the cities and counties listed in Table 10-1 of the District UWMP.

On or about May 10, 2021, an electronic version of the draft 2020 UWMP and WSCP was made available for review on Cal Water's website: https://www.calwater.com/conservation/uwmp.

Attachment A

SFPUC Annual Water Supply and Demand Assessment Procedures

ANNUAL WATER SUPPLY AND DEMAND ASSESSMENT PROCEDURES

Each year the SFPUC evaluates the amount of total water storage expected to occur throughout the RWS and compares it to expected demands. This annual Water Supply and Demand Assessment (WSDA) is described in the subsections below, which are organized by the sequential steps the SFPUC takes to conduct the assessment each year and reference the relevant California Water Code requirements for a WSDA.[1]

The SFPUC's annual WSDA is a robust planning system that considers a range of input factors unique to the SFPUC's water supplies and system configuration while also providing the flexibility to consider new factors. Traditional surface water supplies from the SFPUC's up country, East Bay, and Peninsula reservoirs are the backbone of the water supply, but the SFPUC extends and protects those supplies in many additional ways by: (1) partnering with the community to help save water through robust conservation programs; (2) minimizing the need for additional water to serve new developments through an onsite water reuse program; (3) recycling wastewater resources to deliver water for large non-potable uses; (4) utilizing local groundwater supplies to supplement surface water supplies; (5) investigating new, alternative water supply options such as purified water and desalination; and (6) investing in innovations that allow for creative solutions to meet diverse needs. These efforts help the SFPUC conserve water and diversify supplies to reduce likelihood of a water shortage condition.

1.1 DEMAND ASSESSMENT [WATER CODE SECTION 10632(A)(2)(B)(I)]

To calculate unconstrained customer demand for the purpose of an annual WSDA, the SFPUC collects information on both the retail and wholesale system demands. Retail customer demand is estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth. Each year, in February, the SFPUC receives from BAWSCA a report of estimated Wholesale Customer demand for the upcoming year. BAWSCA typically estimates unconstrained demands for the Wholesale Customers by using total water purchased by those customers in the prior year along with other relevant information. Relatively small demands from the two additional wholesale customers not part of the WSA are estimated based on the best available information to date, and typically includes the previous year's demands as well as consideration of current demand use patterns or other conditions impacting demands, such as weather and growth.

1.2 SUPPLY ASSESSMENT [WATER CODE SECTIONS 10632(A)(2)(B)(II) AND 10632(A)(2)(B)(V)]

The RWS collects water from the Tuolumne River watershed in the Sierra Nevada and from local reservoirs in the Alameda and Peninsula watersheds. The RWS draws an average of 85 percent of its supply from the Tuolumne River watershed. This water feeds into an aqueduct system delivering water 167 miles by gravity to Bay Area reservoirs and customers. The remaining RWS supply is drawn from local surface waters in the Alameda and Peninsula watersheds. The split between these resources varies from year to year depending on the water year hydrology and operational circumstances.

To project and evaluate water supply conditions, the SFPUC uses measurements of precipitation and snowpack in the watersheds above Hetch Hetchy, Cherry, and Eleanor Reservoirs. Snowpack conditions are evaluated regularly by the Cooperative Snow Survey (conducted by the SFPUC in partnership with state and federal agencies) beginning in late January of each year. The SFPUC also estimates snowpack conditions using information from airborne snow observatory (ASO) and other sources. The SFPUC maintains a hydrologic model

[1] California Water Code section 10632(a)(1) requires "*the analysis of water supply reliability conducted pursuant to Section 10635.*" Additional information about the SFPUC's water supply reliability analysis can be found in Chapter 7 of the SFPUC's 2020 UWMP.

of the watersheds that uses this information to project expected runoff for the coming year. This process also includes a statistical analysis of additional expected precipitation. In addition to projected runoff, the determination of projected available water supply also takes into account stored water throughout the RWS, water acquired by the SFPUC from non-SFPUC sources, inactive storage, reservoir losses, and allowances for carryover storage.

Additionally, the SFPUC accounts for groundwater provided by the San Francisco Groundwater Supply Project for the in-City retail system and recycled water provided for irrigation at Harding Park, Fleming and Sharp Park Golf Courses.

The RWS relies on precipitation and snowmelt captured and stored in its reservoirs. During droughts, water supply deliveries can exceed inflows, such that water stored in previous years is relied upon to meet demands. Because of the importance of carry-over storage, the SFPUC constantly monitors and evaluates water supply conditions in the RWS. Look-ahead forecasts are updated as a year's hydrology and operations change. Generally, in early winter of any year, SFPUC staff can begin providing a forecast of water supply conditions for the upcoming year based on known and anticipated winter and spring precipitation and snowpack. The predictive power of this forecast improves greatly through the spring. The annual precipitation, snowmelt, and carry-over storage together constitute the SFPUC's reservoir storage condition. Using data for each of these factors, the SFPUC can determine whether the reservoir system will be capable of serving full deliveries to its customers. Section 1.3 describes the system modeling SFPUC conducts

Table 0-1 shows the availability of RWS supplies for retail customers and Wholesale Customers in normal years. Table 0-2 shows the current and projected RWS supply needs to meet retail and wholesale demands based on information and projections presented in the SFPUC's 2020 UWMP.

The SFPUC sells water to 26 of its 28 wholesale customers under the terms of the 25-year contract known as the Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County (WSA) and associated individual water sales contracts with each Wholesale Customer. The WSA carries forward the SFPUC's "Supply Assurance" of 184 million gallons per day (mgd) to the Wholesale Customers. The SFPUC has agreed to deliver water to the Wholesale Customers up to the amount of the Supply Assurance, and this agreement is perpetual and survives the expiration of the WSA. The Supply Assurance is, however, subject to reduction due to water shortage, drought, scheduled RWS maintenance activities, and emergencies. The WSA also describes the temporary limitation on water sales established by the Phased Water System Improvement Plan (WSIP) in 2008. This "Interim Supply Limitation" (ISL) limits water sales from the RWS to an average annual amount of 265 mgd. The WSA allocations the ISL between the SFPUC's retail customers and Wholesale Customers as follows:

- Wholesale supply allocation: 184 mgd
- Retail supply allocation: 81 mgd[2]

Table 0-1. Regional Water System Supply Availability in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers[a, b]	81	81	81	81	81	81
Wholesale Customers[c, d]	184	184	184	184	184	184

[2] Groveland CSD is considered a retail customer of the SFPUC. Thus, RWS supplies to Groveland CSD are accounted for in the retail supply allocation of 81 mgd.

Total RWS Supplies	265	265	265	265	265	265

a Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.

b Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.

c Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).

d Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.

Table 0-2. Regional Water System Supply Utilized in Normal Years (mgd)

RWS Supply Allocation	Actual	Projected				
	2020	2025	2030	2035	2040	2045
Retail Customers[a, b]	66.5	67.2	67.5	68.6	70.5	73.7
Wholesale Customers[c, d]	132.1	146.0	147.9	151.9	156.3	162.8
Total RWS Supplies	198.6	213.2	215.4	220.5	226.8	236.5

a Groundwater and recycled water are assumed to be used before RWS supplies to meet retail demand. However, if these alternative supplies are not available, up to 81 mgd of RWS supply could be used in normal years.

b Groveland CSD is reported as a wholesale customer for the purposes of this 2020 UWMP, but it is considered a retail customer of the SFPUC solely for purposes of allocating RWS supplies between retail and Wholesale Customers. Its demands would be met by the retail supply allocation of 81 mgd.

c Projected Wholesale Customer deliveries are limited to 184 mgd, including the demands of the Cities of San Jose and Santa Clara, which are supplied on a temporary and interruptible basis, with their total supply not exceeding 9 mgd assuming supply is available (decision to be made by end of 2028).

d Cordilleras MWC is not a party to the WSA, and it is not included in the wholesale supply allocation of 184 mgd. The demands of Cordilleras MWC are minor (projected to be less than 0.01 mgd) and are anticipated to be met with RWS supplies through 2045.

1.3 INFRASTRUCTURE CONSIDERATIONS [WATER CODE SECTION 10632(A)(2)(B)(III)]

On an ongoing basis, the SFPUC's Hetch Hetchy Water and Power, Water Supply and Treatment Division, and Hydrology and Water Systems group conduct analyses of the RWS that incorporate planned facility outages and multiple levels of projected system demands to evaluate and plan for potential water delivery constraints. These groups meet quarterly to share plans and coordinate how facility outages, changes in service area demand, wet or dry weather, and other variables shape the operating plans each year. Facility outages due to maintenance or upgrades are coordinated in an adaptive manner to respond to changes as they occur. For new water supplies or new capital projects related to supply distribution, impacts on the system are evaluated extensively prior to initiation of any changes. Results from these modeling efforts are considered in the annual WSDA.

1.4 SYSTEM MODELING [WATER CODE SECTION 10632(A)(2)(B)(IV)]

To proactively plan for conditions that would result in a shortage of water supplies, the SFPUC models conditions using a hypothetical drought that is more severe than what the RWS has historically experienced. This drought sequence is referred to as the "design drought" and serves as the basis for planning and modeling of future scenarios. The design drought consists of an 8.5-year sequence of dry conditions.

In applying its water supply planning methodology, the SFPUC performs an initial model simulation of the system for the design drought sequence and then reviews the ability of the system to deliver water to the service area through the entire design drought sequence. If the projected water supply runs out before the end of the design drought sequence in the initial model run, system-wide water supply rationing is added and the scenario is re-run. This process continues iteratively until a model simulation of the system is achieved in which the water supply in storage at the end of the design drought sequence is brought to the system "dead pool," where no additional storage is available for delivery (currently simulated as 96,775 acre-feet). Drawing system storage down to the dead pool without going below it indicates that water supply delivery, including the adjusted amount of rationing, is maintained through the design drought sequence.

Estimated rationing levels and corresponding storage threshold values can then be used to simulate the operation of the system through the historical record of hydrology, or to evaluate system water supply conditions during an ongoing drought. While the design drought sequence does not occur in the historical hydrology, the rationing and storage threshold values that are adjusted to allow a system configuration to maintain water delivery through the design drought sequence can be used to evaluate system performance in the historical record, or as a comparison for real-time system conditions. Through use of this planning method, the SFPUC can simulate a response to declining water supply in storage that is appropriate for the system conditions being evaluated.

The SFPUC plans its water deliveries using indicators for water supply rationing that are developed through analysis with the design drought sequence. As a result, the SFPUC system operations are designed to provide sufficient carry-over water in SFPUC reservoirs to continue delivering water, although at reduced levels, during multiple-year droughts.

1.5 DECISION-MAKING PROCESS [WATER CODE SECTION 10632(A)(2)(A)]

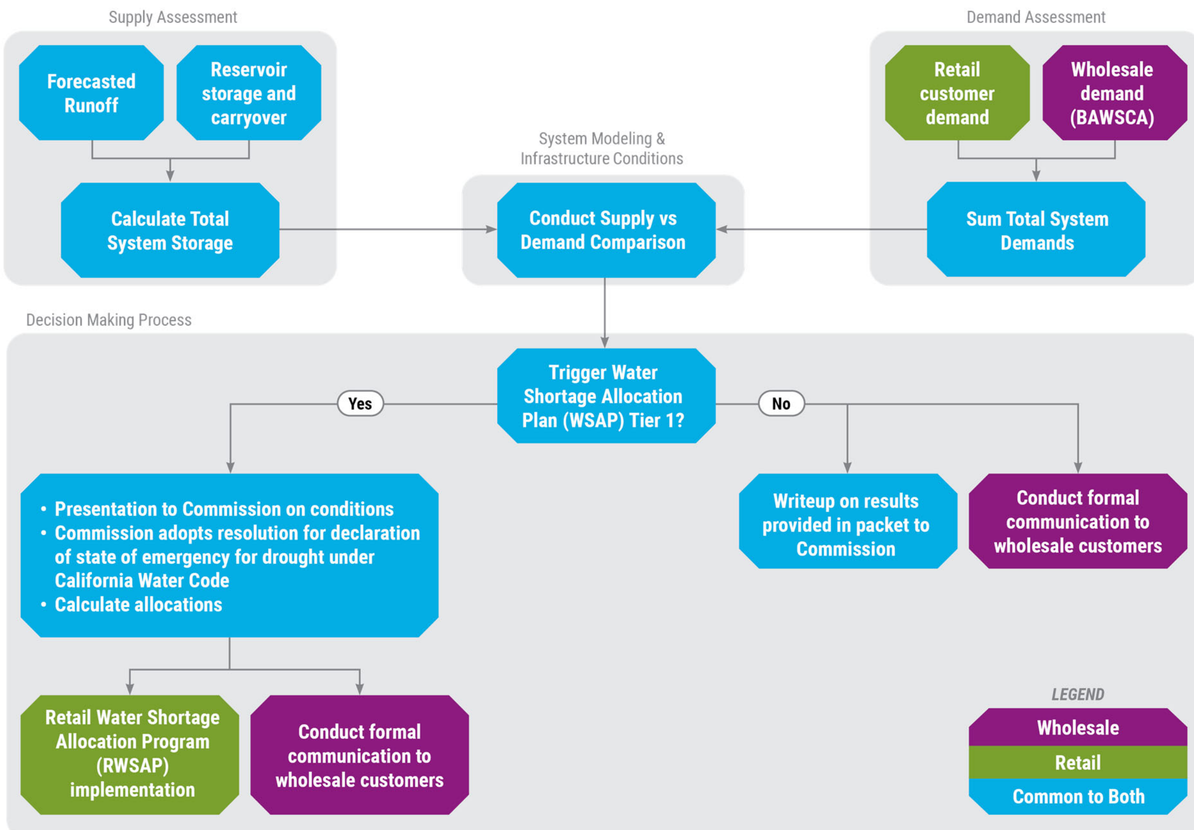
Regardless of the expectation of shortage conditions, as part of the normal course of business, the SFPUC provides a water supply condition update to its executive team every two weeks throughout the year. The SFPUC also provides water supply estimates to its Wholesale Customers on a monthly basis beginning February 1. A Wholesale Customer Annual Meeting is held in the last week of February at which the SFPUC makes a presentation on current water supply conditions and forecasts. The last snow survey of the season typically occurs within the first week of April, followed by a runoff forecast to determine total system storage expected as of July 1. By the middle of April, the SFPUC sends a formal letter to the Wholesale Customers summarizing the water supply availability for the coming year.

If the RWS appears incapable of meeting system-wide demand due to drought, the SFPUC is expected to declare a water shortage by March 31 of that drought year. The General Manager, or designee, is responsible for declaring such a shortage. A presentation would be made to the Commission as part of the General Manager's report, showing conditions of precipitation to date, snowpack, and storage levels with more information as necessary depending on the particulars of the supply forecast. Depending on the level of shortage, the Commission may adopt a resolution declaring a water shortage emergency under the California Water Code, or lesser actions such as a call for voluntary conservation efforts.

Prior to the initiation of any water delivery reductions to its retail customers, whether it be initial implementation of delivery reductions or implementing a different water shortage level, the SFPUC will outline a drought response plan to address the following: the water supply situation; proposed water use reduction objectives; alternatives to water use reductions; methods to calculate water use allocations and adjustments; compliance methodology and enforcement measures; and budget considerations. Details on the expected allocation program are described further in Section 4.1. This drought response plan will be presented at a regularly scheduled SFPUC Commission meeting and advertised in accordance with the requirements of Section 6066 of the California Government Code.

The overall WSDA process is described visually in the flowchart presented in Figure 0-1.

Figure 0-1: Water Supply and Demand Assessment Process



Attachment B

Key Drought Response Tool Tables and Charts

Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	5%
Drought Stage	Stage 1
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Navigation	
USER'S GUIDE	Download and read the guide before using this Tool
1 - HOME	Enter agency information
2 - INPUT BASELINE YEAR WATER USE	Enter Baseline Year production and use
3 - BASELINE YEAR WATER USE PROFILE	Review and confirm entered information
4 - DROUGHT RESPONSE ACTIONS	Select Drought Response Actions and input estimated water savings and implementation rates.
5 - ESTIMATED WATER SAVINGS	Review estimated water production and compare estimated savings to conservation target.
6 - DROUGHT RESPONSE TRACKING	Track production and water savings against the conservation target.

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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

For questions about this tool or for additional information, contact:

Anona Dutton, P.G., C.Hg.
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(650) 292-9100

eki environment & water

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2 - Input Baseline Year (2020) Water Use

Bear Gulch

Input Baseline Year (2020) Production and Water Use

Units: (mg)

Select the units to input monthly production and use data. Enter the total monthly potable water production for the Baseline Year. Next, enter monthly water use data by sector for the Baseline Year. If you bill on a bi-monthly basis, divide your billing data between the months that the billing cycle includes. If your single-family and multi-family accounts are tracked separately, enter the combined water use for both sectors in the Residential Water Use column. If your commercial, industrial, and institutional (CII) accounts are tracked separately, enter the combined water use for each sector in the CII Water Use column. Your non-revenue water use is calculated by subtracting your monthly residential, CII, and dedicated irrigation water uses from your monthly production. Your monthly residential gallons per capita per day (R-GPCD) is calculated by dividing your monthly residential water use by your population entered in Worksheet 1 - Home.

Date	Total Production (mg)	Residential Water Use (mg)	COM-GOV Water Use (mg)	Industrial Water Use (mg)	Non-Revenue Water Use (mg)	Total R-GPCD	Comments
October	433	381	47	1	4	200	
November	339	311	42	1	-15	168	
December	189	240	37	1	-89	126	
January	150	114	28	0	9	60	
February	182	115	30	0	37	67	
March	259	198	35	0	26	104	
April	260	194	28	0	38	105	
May	425	246	29	0	149	129	
June	468	376	41	1	51	204	
July	494	457	50	1	-13	240	
August	549	460	48	1	40	242	
September	468	414	43	1	10	225	

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3 - Baseline Year (2020) Water Use Profile

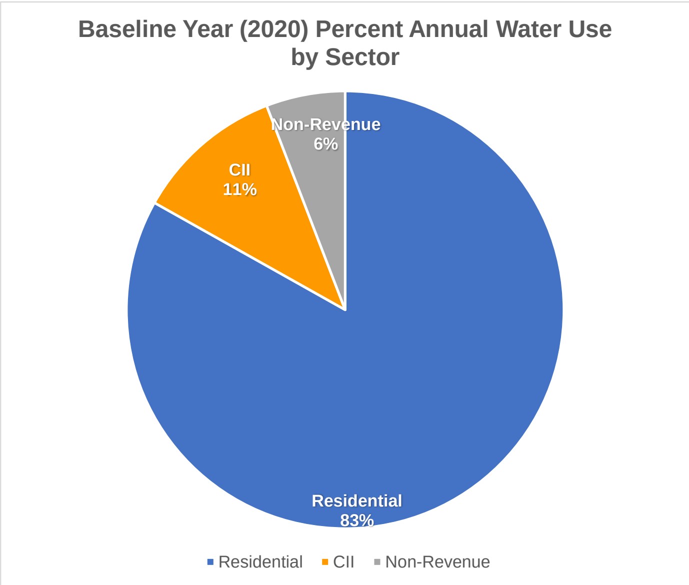
Bear Gulch

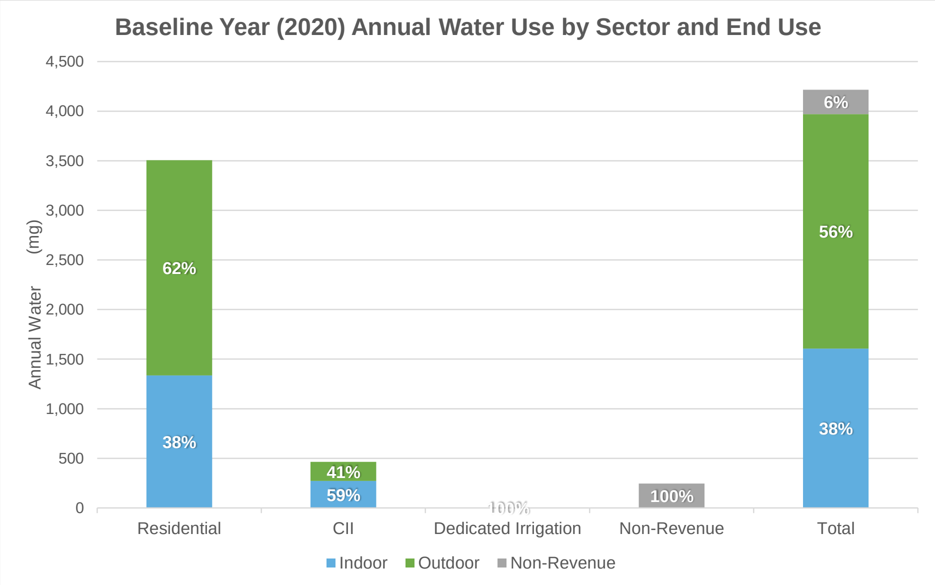
Baseline Year (2020) Annual Water Use Summary

Units: (mg)

A summary of your Baseline Year water use by sector and major end use category is shown below. Select the units in which your production and use data are displayed.

Water Use	Total Production (mg)	Water Use (mg)				Comments
		Residential	CII	Dedicated Irrigation	Non-Revenue	
Total	4,217	3,506	464	0	247	
Total Indoor	1,607	1,335	272	--	--	
Total Outdoor	2,363	2,171	193	0	--	
Total Non-Revenue	247	--	--	--	247	
Total Indoor %	38%	38%	59%	0%	--	
Total Outdoor %	56%	62%	41%	100%	--	
Total Non-Revenue %	6%	--	--	--	100%	





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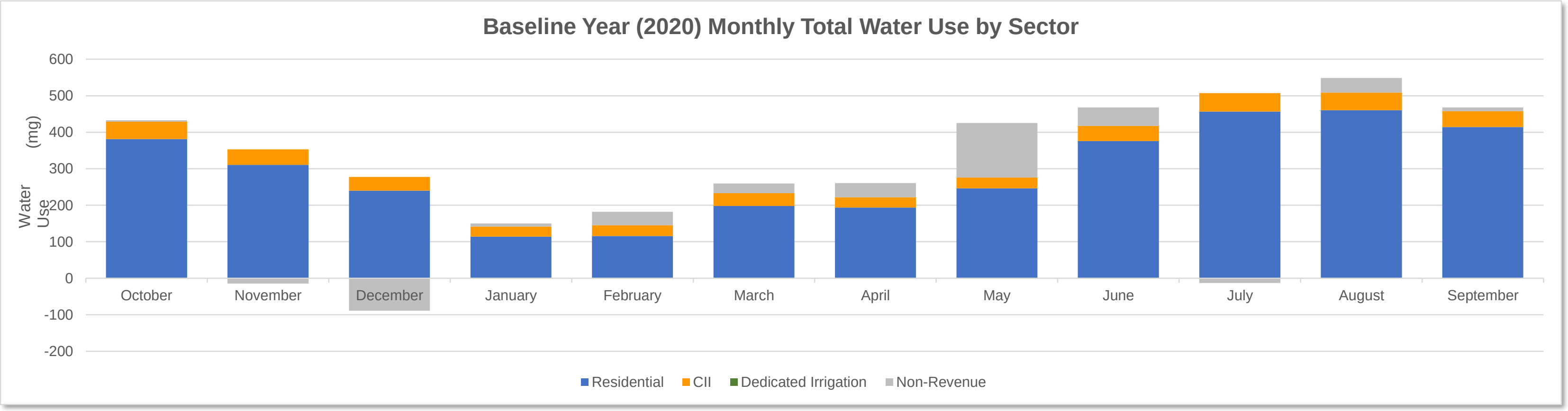
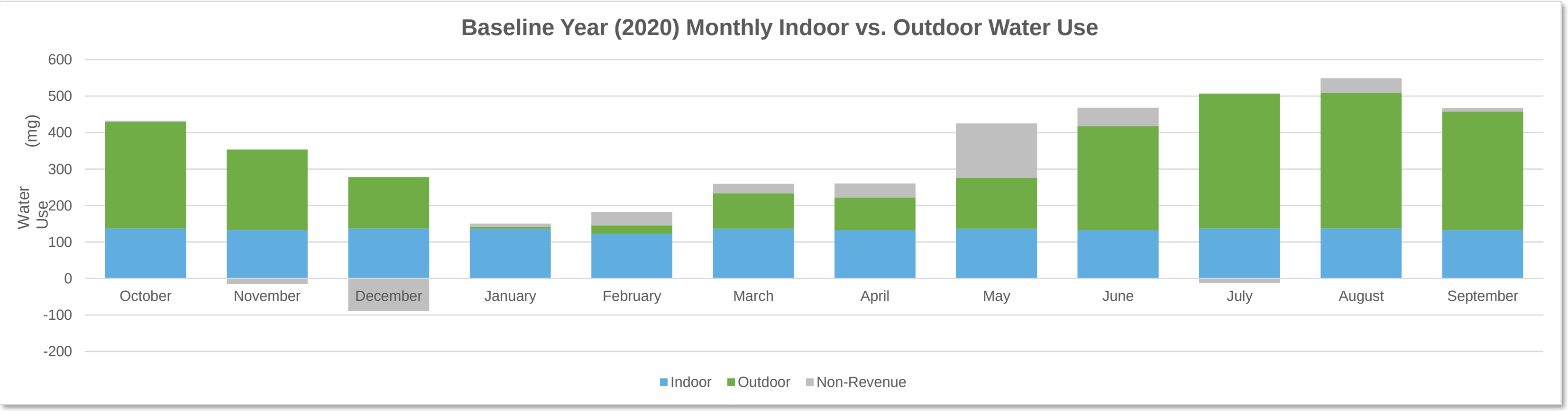
3 - Baseline Year (2020) Water Use Profile

Bear Gulch





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5 - Estimated Water Savings - Stage 1

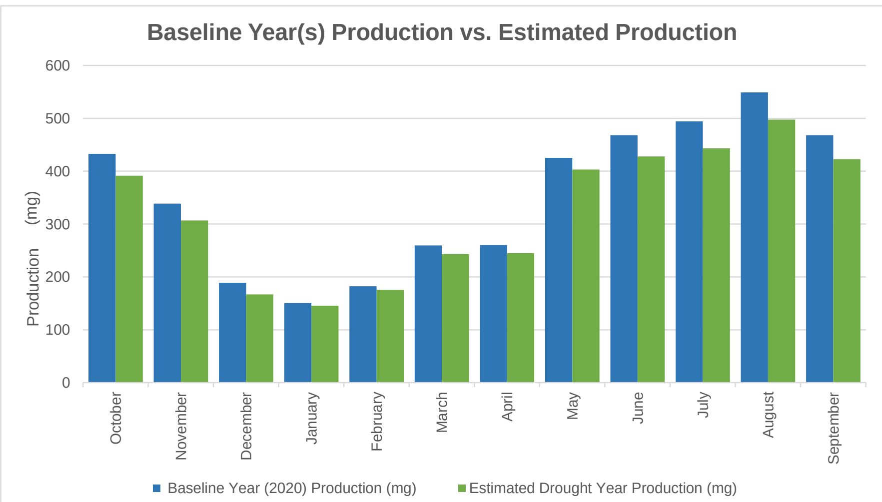
Bear Gulch

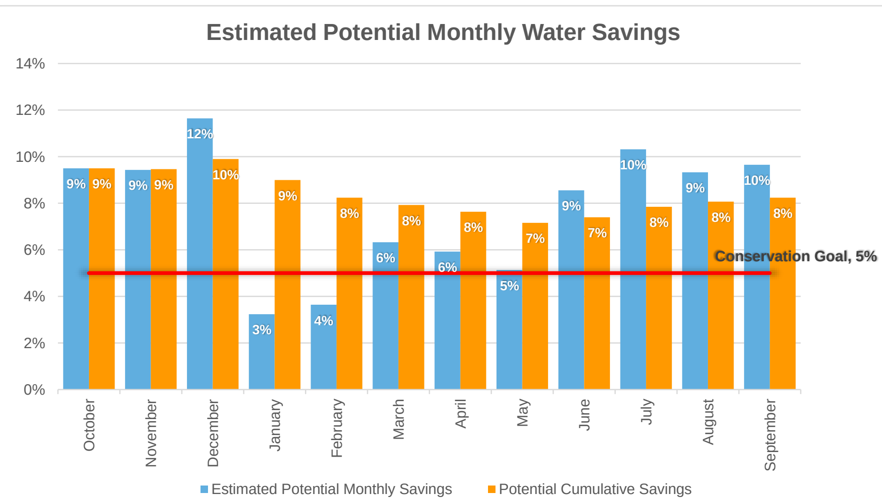
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	391	9%	9%	5%	
November	339	307	9%	9%	5%	
December	189	167	12%	10%	5%	
January	150	145	3%	9%	5%	
February	182	176	4%	8%	5%	
March	259	243	6%	8%	5%	
April	260	245	6%	8%	5%	
May	425	403	5%	7%	5%	
June	468	428	9%	7%	5%	
July	494	443	10%	8%	5%	
August	549	498	9%	8%	5%	
September	468	423	10%	8%	5%	





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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	15%
Drought Stage	Stage 2
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

5 - Estimated Water Savings - Stage 2

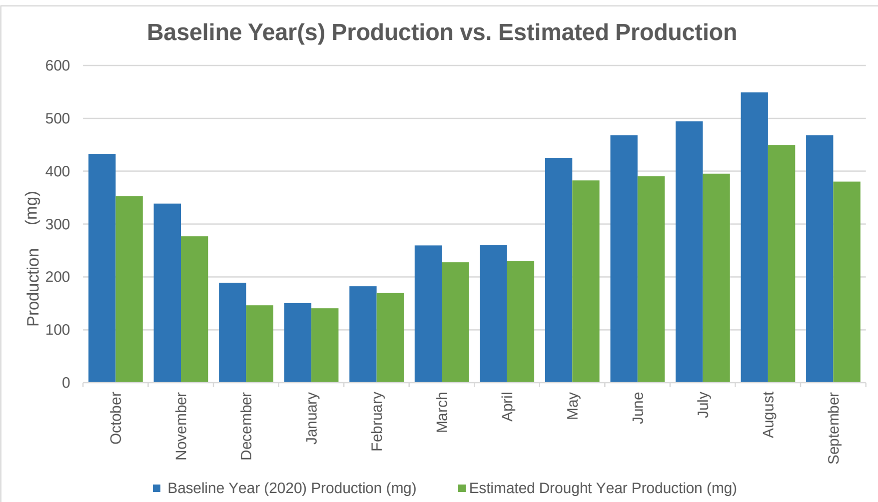
Bear Gulch

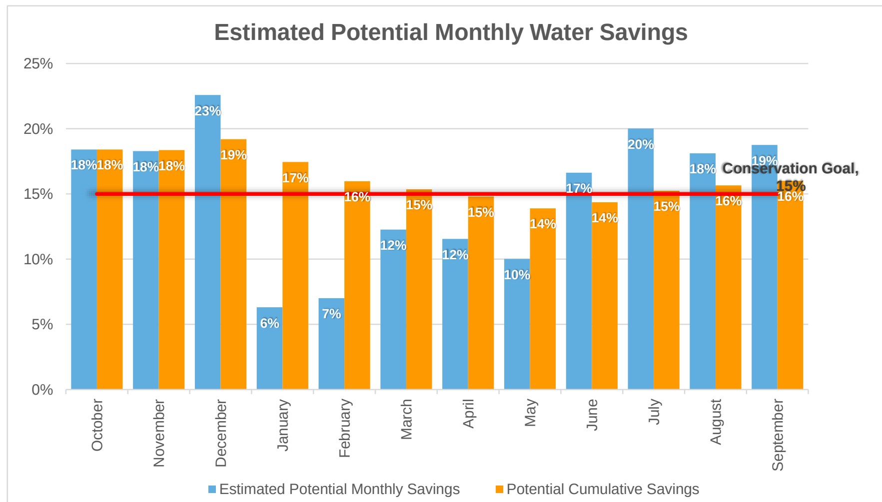
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	353	18%	18%	15%	
November	339	277	18%	18%	15%	
December	189	146	23%	19%	15%	
January	150	141	6%	17%	15%	
February	182	169	7%	16%	15%	
March	259	228	12%	15%	15%	
April	260	230	12%	15%	15%	
May	425	383	10%	14%	15%	
June	468	390	17%	14%	15%	
July	494	395	20%	15%	15%	
August	549	449	18%	16%	15%	
September	468	380	19%	16%	15%	





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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home
Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	25%
Drought Stage	Stage 3
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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5 - Estimated Water Savings - Stage 3

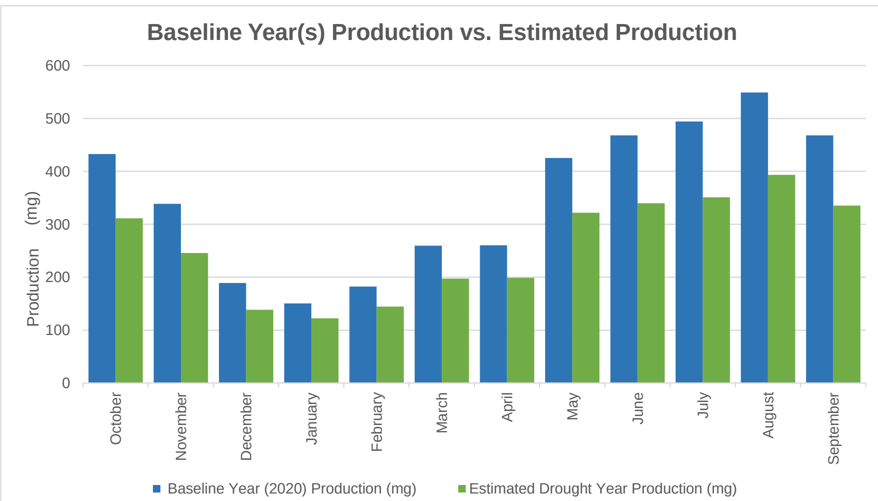
Bear Gulch

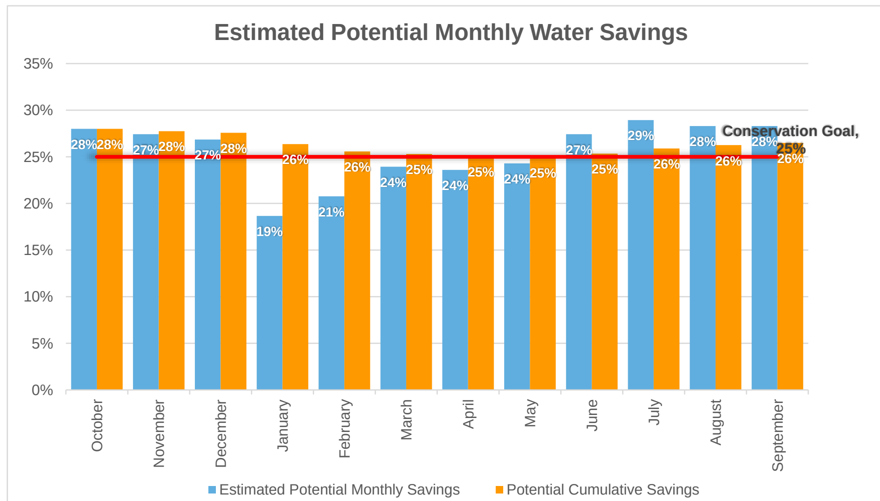
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	311	28%	28%	25%	
November	339	246	27%	28%	25%	
December	189	138	27%	28%	25%	
January	150	122	19%	26%	25%	
February	182	144	21%	26%	25%	
March	259	197	24%	25%	25%	
April	260	199	24%	25%	25%	
May	425	322	24%	25%	25%	
June	468	340	27%	25%	25%	
July	494	351	29%	26%	25%	
August	549	393	28%	26%	25%	
September	468	335	28%	26%	25%	





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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	35%
Drought Stage	Stage 4
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

5 - Estimated Water Savings - Stage 4

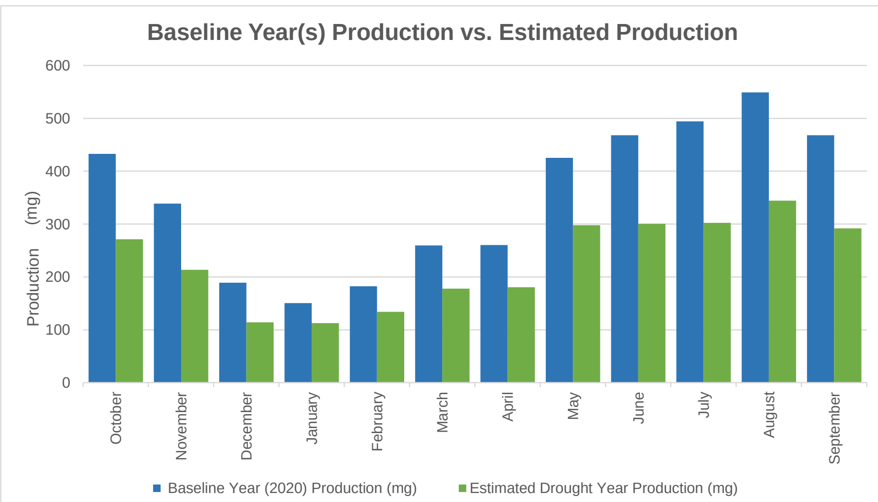
Bear Gulch

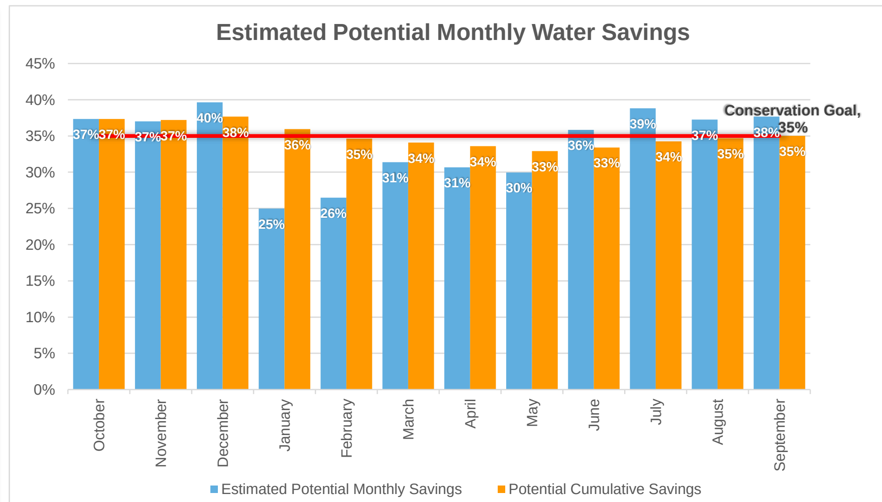
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	271	37%	37%	35%	
November	339	213	37%	37%	35%	
December	189	114	40%	38%	35%	
January	150	113	25%	36%	35%	
February	182	134	26%	35%	35%	
March	259	178	31%	34%	35%	
April	260	181	31%	34%	35%	
May	425	298	30%	33%	35%	
June	468	300	36%	33%	35%	
July	494	302	39%	34%	35%	
August	549	344	37%	35%	35%	
September	468	292	38%	35%	35%	





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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	45%
Drought Stage	Stage 5
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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5 - Estimated Water Savings - Stage 5

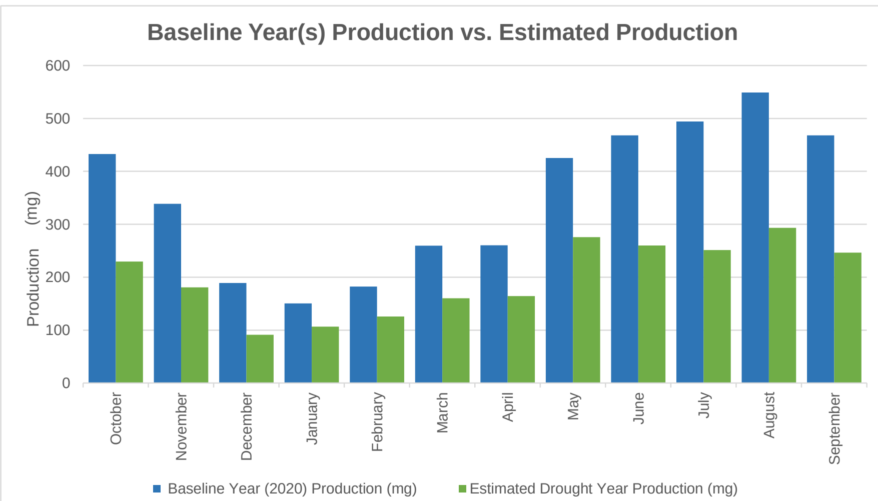
Bear Gulch

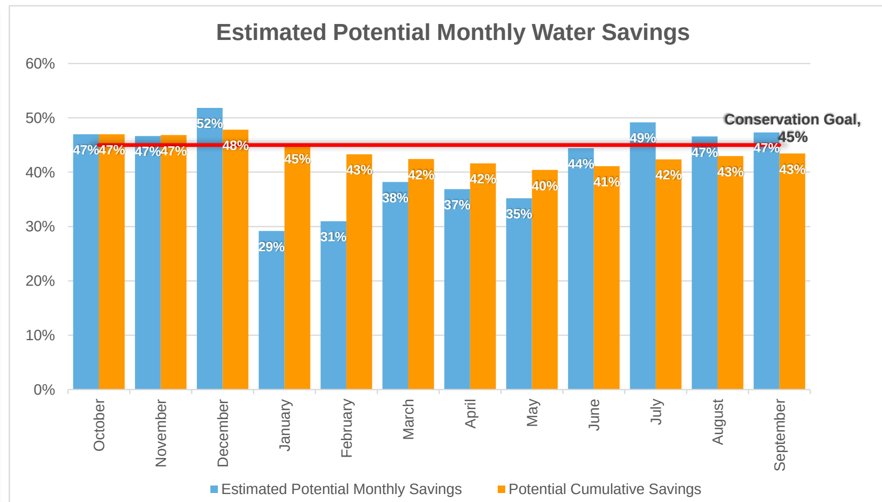
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	229	47%	47%	45%	
November	339	181	47%	47%	45%	
December	189	91	52%	48%	45%	
January	150	106	29%	45%	45%	
February	182	126	31%	43%	45%	
March	259	160	38%	42%	45%	
April	260	164	37%	42%	45%	
May	425	275	35%	40%	45%	
June	468	260	44%	41%	45%	
July	494	251	49%	42%	45%	
August	549	293	47%	43%	45%	
September	468	247	47%	43%	45%	





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Drought Response Tool

Home | Input Baseline Year Water Use | Baseline Year Water Use Profile | Drought Response Actions | Estimated Water Savings | Drought Response Tracking

1 - Home

Bear Gulch

Enter Agency Information	
Agency Name	Bear Gulch
Total Population Served	61,480
Conservation Goal (%)	55%
Drought Stage	Stage 6
Number of Residential Accounts	17,134
Number of Commercial, Industrial, and Institutional (CII) Accounts	1,429
Number of Dedicated Irrigation Accounts	0
Baseline Year(s)	2020
Percentage of Residential Indoor Use During Minimum Month (%)	100%
Percentage of Comm-Gov Indoor Use During Minimum Month (%)	81%
Comments	BG

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5 - Estimated Water Savings - Stage 6

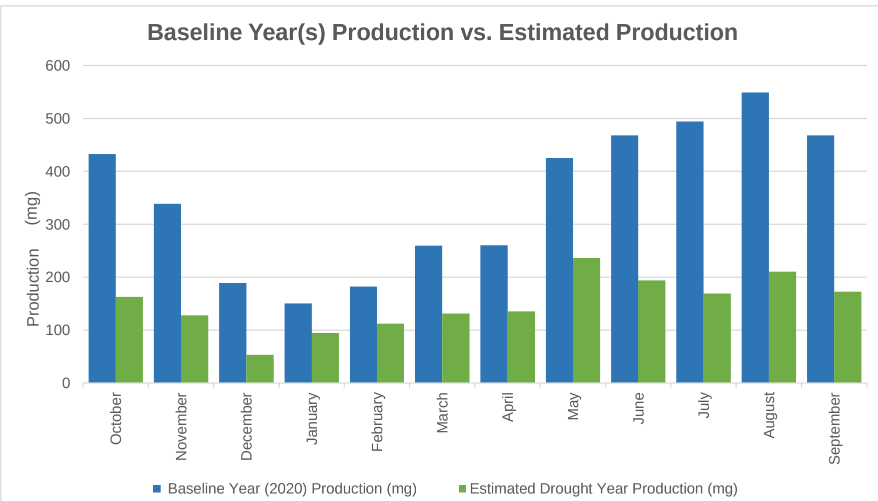
Bear Gulch

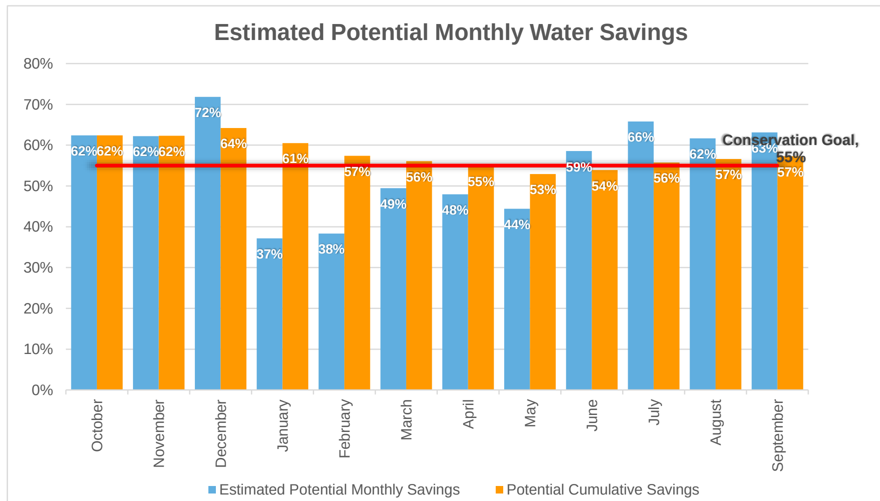
Estimated Monthly Water Use and Savings Summary

Units: (mg)

This provides a summary of the estimated production relative to Baseline Year production and potential water savings, assuming implementation of selected actions at the water savings and implementation rates indicated in the Drought Response Actions worksheet. Select the units that your production data are displayed in.

Month	Baseline Year (2020) Production (mg)	Estimated Drought Year Production (mg)	Estimated Potential Monthly Savings	Potential Cumulative Savings	Conservation Goal	Comments
October	433	163	62%	62%	55%	
November	339	128	62%	62%	55%	
December	189	53	72%	64%	55%	
January	150	94	37%	61%	55%	
February	182	112	38%	57%	55%	
March	259	131	49%	56%	55%	
April	260	136	48%	55%	55%	
May	425	236	44%	53%	55%	
June	468	194	59%	54%	55%	
July	494	169	66%	56%	55%	
August	549	210	62%	57%	55%	
September	468	173	63%	57%	55%	





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Attachment C
CPUC Rule and Schedule 14.1

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 1) (T)

A. APPLICABILITY (N)

1. This schedule applies to all of California Water Service's regulated ratemaking areas in California, as well as Grand Oaks Water.

B. GENERAL INFORMATION

1. All expenses incurred by utility to implement Rule 14.1, and Schedule 14.1, and requirements of the California State Water Resources Control Board ("Water Board") that have not been considered in a General Rate Case or other proceeding shall be accumulated by Cal Water in a separate memorandum account, authorized in Resolution W-4976, for disposition as directed or authorized from time to time by the Commission.
2. To the extent that a Stage of Mandatory Water Use Restrictions in Schedule 14.1 has been activated, and a provision in this Rule is inconsistent with the activated Stage in Schedule 14.1, the provisions of Schedule 14.1 apply.

C. DEFINITIONS

For the purposes of this Rule, the following terms have the meanings set forth in this section.

1. "Commercial nursery" means the use of land, buildings or structures for the growing and/or storing of flowers, fruit trees, ornamental trees, vegetable plants, shrubs, trees and similar vegetation for the purpose of transplanting, for use as stock or grafting, and includes the retail sale or wholesale distribution of such items directly from the premises/lot.
2. "Drip irrigation system" means a non-spray, low-pressure, and low volume irrigation system utilizing emission devices with a precipitation or flow rate measured in gallons per hour (GPH), designed to slowly apply small volumes of water at or near the root zone of plants or other landscaping.
3. "Flow rate" means the rate at which water flows through pipes, valves, and emission devices, measured in gallons per minute (GPM), gallons per hour (GPH), inches per hour (IPH), hundred cubic feet (Ccf), or cubic feet per second (CFS).
4. "Flow-restricting device" means valves, orifices, or other devices that reduce the flow of potable water through a service line, which are capable of passing a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.
5. "High-efficiency sprinkler systems" means an irrigation system with emission devices, such as sprinkler heads or nozzles, with a precipitation or flow rate no greater than one IPH.
6. "Irrigation" means the application of potable water by artificial means to landscape.
7. "Irrigation system" means the components of a system meant to apply water to an area for the purpose of irrigation, including, but not limited to, piping, fittings, sprinkler heads or nozzles, drip tubing, valves, and control wiring.
8. "Landscape" means all of the outdoor planting areas, turf areas, and water features at a particular location.
9. "Measureable rainfall" means any amount of precipitation of more than one-tenth of an inch (0.1").
10. "Micro spray irrigation system" means a low-pressure, low-volume irrigation system utilizing emission devices that spray, mist, sprinkle, or drip with a precipitation or flow rate measured in GPH, designed to slowly apply small volumes of water to a specific area. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 2) (T)

C. DEFINITIONS (Continued) (N)

11. "Ornamental landscape" means shrubs, bushes, flowers, ground cover, turf, lawns, and grass planted for the purpose of improving the aesthetic appearance of property, but does not include crops or other agricultural products or special landscape areas.

12. "Ornamental turf" means a ground cover surface of grass that can be mowed and is planted for the purpose of improving the aesthetic appearance of the property, but does not include crops or other agricultural products or special landscape areas.

13. "Plumbing fixture" means a receptacle or device that is connected to a water supply system, including, but not limited to, pipes, toilets, urinals, showerheads, faucets, washing machines, water heaters, tubs, and dishwashers.

14. "Potable water" means water supplied by Cal Water which conforms to the federal and state standards for human consumption.

15. "Properly programmed" means a smart irrigation controller that has been programmed according to the manufacturer's instructions and site-specific conditions.

16. "Real-time water measurement device" means a device or system that provides regularly updated electronic information regarding the customer's water use.

17. "Runoff" means water which is not absorbed by the soil or landscape to which it is applied and flows from the landscape onto other areas.

18. "Smart irrigation controller" means an automatic device used to remotely control valves that operate an irrigation system that has been tested by an American National Standards Institute accredited third-party certifying body or laboratory in accordance with the Environmental Protection Agency's WaterSense program (or an analogous successor program), and certified by such body or laboratory as meeting the performance and efficiency requirements of such program, or the more stringent performance and efficiency requirements of another similar program.

19. "Special landscape area" means an area of the landscape dedicated solely to edible plants and areas dedicated to active play such as parks, sports fields, golf courses, and where turf provides a playing surface.

20. "Turf" means a ground cover surface of grass that can be mowed.

21. "Water feature" means a design element where open, artificially supplied water performs an aesthetic or recreation feature, including, but not limited to, ponds, lakes, waterfalls, fountains, and streams.

22. "Water use evaluation" means an evaluation of the efficiency of indoor water-using devices, including, but not limited to, measurement of flow rates for all existing showerheads, faucets, and toilets, inspection for leaks, and providing written recommendations to improve the efficiency of the indoor water-using fixtures and devices and/or an evaluation of the performance of an irrigation system, including, but not limited to, inspection for leaks, reporting of overspray or runoff, and providing written recommendations to improve the performance of the irrigation system. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 3) (T)

D. ENFORCEMENT (N)

Each Stage of this Rule establishes certain restrictions on the use of potable water. Violating the restrictions set forth in a particular Stage while it is in effect is declared a non-essential, wasteful use of potable water. Subject to the schedule and conditions outlined below, Cal Water is authorized to install a flow-restricting device on the service line of any customer when its personnel verify a customer is using potable water for non-essential, wasteful uses. No person shall have any right or claim in law or in equity, against Cal Water because of, or as a result of, any matter or thing done or threatened to be done pursuant to the restrictions on using potable water for non-essential, wasteful uses.

1. FIRST VIOLATION: Cal Water shall provide the customer with a written notice of violation.
2. SECOND VIOLATION: If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation and is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.
3. NOTICES OF VIOLATION:
   A. Written notices of violation provided to customers pursuant to this Rule shall document the verified violation and alert the customer to the fact that future violations of the restricted uses of potable water may result in the installation of a flow-restricting device on the customer's service line or the discontinuation of the customer's service.
   B. If Cal Water elects to install a flow-restricting device on a customer's service line, the written notice of violation shall explain that a flow-restricting device has or will be installed on the customer's service line, document the steps the customer must take in order for the flow-restricting device to be removed, and explain that after the flow-restricting device is removed, it may be reinstalled, without further notice, if the customer is again verified by Cal Water's personnel to be using potable water for non-essential, wasteful uses.
4. FLOW RESTRICTING DEVICE CONDITIONS: The installation of a flow-restricting devide on a customer's service line is subject to the following conditions:
   a. The device shall be capable of providing the premise with a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.
   b. The device may only be removed by Cal Water, and only after a minimum three-day period has elapsed.
   c. Any tampering with the device may result in the discontinuation of the customer's water service and the customer being charged for any damage to Cal Water's equipment or facilities and any required service visits. (N)

(continued)

Rule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 4) (T)

D. **ENFORCEMENT (Continued)** (N)

d. After the removal of the device, if Cal Water verifies that the customer is using potable water for non-essential, wasteful uses, Cal Water may install another flow-restricting device without prior notice. This device may remain in place until water supply conditions warrant its removal. If, despite the installation of the device, Cal Water verifies that the customer is using potable water for non-essential and, unauthorized wasteful uses, then Cal Water may discontinue the customer's water service, as provided in its Rule No. 11.

5. FLOW-RESTRICTING DEVICE REMOVAL CHARGES: The charge to customers for removal of a flow-restricting device installed pursuant to this Rule is $100 during normal business hours, and $150 for the device to be removed outside of normal business hours.

E. **WASTEFUL USES OF WATER**

Except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency, customers are prohibited, at all times, from using potable water for the following actions, as each is declared a non-essential, wasteful use of water:

1. Use of potable water through a broken or defective plumbing fixture or irrigation system when Cal Water has notified the customer in writing to repair the broken or defective plumbing fixture or irrigation system, and the customer has failed to effect such repairs within seven (7) business days of receipt of such notice;
2. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;
3. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

F. **MANDATORY STAGED RESTRICTIONS OF WATER USE**

1. ADOPTION OF STAGED MANDATORY RESTRICTIONS: Cal Water may implement the following staged mandatory restrictions of water use, after notifying the Director of the Commission's Division of Water and Audits (DWA), by a Tier 1 advice letter in both hard-copy and emailed formats, of Cal Water's intent to implement a particular stage, if:
   a. Water supplies are projected to be insufficient to meet normal customer demand by Cal Water; or
   b. A water supply shortage or threatened shortage exists; or
   c. Water supplies are curtailed by a wholesale water supplier; or
   d. Directed to do so under a duly adopted emergency regulation by the Commission or other authorized government agencies. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 5)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

2. PUBLIC NOTICE: Thirty (30) days prior to implementing a mandatory staged reduction in water use in this Rule, Cal Water shall notify its customer of the requirements of the particular stage implemented by Cal Water by bill insert, direct mailing, email, or bill message directing the customer to additional information on Cal Water's website.

3. STAGE 1 WATER SHORTAGE: A Stage 1 Water Shortage occurs when Cal Water, the Commission, a wholesale water supplier, or other authorized government agency determines that measures are needed to reduce water consumption by customers served by public water suppliers. In addition to the prohibitions outlined in **Section E**, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency:

   a. Outdoor Irrigation Restrictions (Stage 1)

      i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

         1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.
         2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays.
         3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays.
         4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
         5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

      ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m**.

      iii. The foregoing restrictions do **not** apply to:

         1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 6)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 1 (cont.)]

2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, with a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixture(s) or irrigation system(s) must be repaired within **five (5) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall.

d. Other duly adopted restrictions on the use potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

4. STAGE 2 WATER SHORTAGE: A Stage 2 Water Shortage occurs when the Stage 1 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stage are underlined.

a. Outdoor Irrigation Restrictions (Stage 2)

i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.

2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 7)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 2 (cont.)]

3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays.
4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
5. Notwithstanding the foregoing restrictions, when a city, county, or other public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m**.

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;
2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixture(s) or irrigation system(s) must be repaired within **three (3) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 8)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 2 (cont.)]

v. Irrigation of ornamental landscape on public street medians;

vi. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

5. STAGE 3 WATER SHORTAGE: A Stage 3 Water Shortage occurs when the Stage 2 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stages are underlined.

a. Outdoor Irrigation Restrictions

i. Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days** per week, on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).

2. Customers with odd-numbered addresses may irrigate on Sundays and Wednesdays (previous Stages allowed Fridays as well).

3. Customers without a street address may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well). (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 9)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 3 (cont.)]

4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.

5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;

2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

v. Irrigation of ornamental turf on public street medians;

vi. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

vii. Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible); (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 10)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 3 (cont.)]

viii. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

6. STAGE 4 WATER SHORTAGE: A Stage 4 Water Shortage occurs when the Stage 3 Water Shortage restrictions are deemed insufficient to achieve identified water use goals established by Cal Water, the Commission, a wholesale water supplier, or other authorized government agency. In addition to the prohibited wasteful water use practices listed in Section D, the following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to the previous Stage are underlined.

a. Irrigating ornamental landscape with potable water is prohibited, except when a hand-held bucket or a similar container, or a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored is used to maintain vegetation, including trees and shrubs.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures or irrigation system must be repaired within **one (1) business day** of written notification by Cal Water, unless other arrangements are made with Cal Water.

Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to driveways and sidewalks;

ii. The use of potable water in a water feature, except where the water is part of a recirculating system;

iii. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall; (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 11)

F. MANDATORY STAGED RESTRICTIONS OF WATER USE (Continued)

[Stage 4 (cont.)]

iv. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

[Note that items previously identified as (v) and (vi) in Stage 3 have been eliminated.]

v. Use of potable water for street cleaning with trucks (the previous Stage allowed certain exceptions);

vi. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses (the previous Stage allowed certain exceptions).

c. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

d. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Rule.

f. Other duly adopted restrictions on the use of utility-supplied potable water as prescribed from time to time by the Commission or other authorized government agencies, commissions, or officials are incorporated herein by reference.

G. ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1)

1. ADDITION OF SCHEDULE 14.1: If, in the opinion of Cal Water, more stringent water conservation measures are required due to supply conditions or government directive, Cal Water may request the addition of a Schedule No. 14.1 – Staged Mandatory Water Use Reductions, via a Tier 2 advice letter.

   A. Cal Water may not activate Schedule No. 14.1 until it has been authorized to do so by the California Public Utilities Commission, as delegated to its Division of Water and Audits.

   B. A Schedule No. 14.1 that has been authorized by the California Public Utilities Commission shall remain dormant until triggered by specific conditions detailed in the Schedule 14.1 tariff and Cal Water has requested and received authorization for activating a stage by the California Public Utilities Commission. (N)

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 12)

G. **ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1) (continued)**

c. Notice of the Tier 2 advice letter and associated public participation hearing, if required, shall be provided to customers through a bill insert or a direct mailing, as set forth in Subsection 5 (Public Notice) below.

d. Cal Water shall comply with all requirements of Sections 350-358 of the California Water Code.

e. The Tier 2 advice letter requesting the addition of a Schedule No. 14.1 shall include, but not be limited to:

i. A proposed Schedule No. 14.1 tariff, which shall include but not be limited to:

1. Applicability,
2. Territory applicable to,
3. A detailed description of each stage of water budgets (the number of stages requested for a ratemaking area may vary depending on the specifics of the water shortage event),
4. A detailed description of the trigger(s) that activates each stage of water budgets,
5. A detailed description of each water use restriction for each stage of water budgets,
6. Water use violation levels, written warning levels, associated fines, if applicable, and exception procedures,
7. Conditions for installation of a flow restrictor,
8. Charges for removal of flow restrictors, and
9. Special conditions

ii. Justification for, and documentation and calculations in support of the water budgets.

2. Conditions for Activating Schedule No. 14.1: Cal Water may file a Tier 1 advice letter to request activation of a particular stage of its Schedule No. 14.1 tariff if:

a. Cal Water, the California Public Utilities Commission, wholesale water supplier, or other government agency declares an emergency requiring mandatory water budgets, mandatory water rationing, or mandatory water allocations; or

b. A government agency declares a state of emergency in response to severe drought conditions, earthquake or other catastrophic event that severely reduces Cal Water's water supply; or

c. Cal Water is unable to achieve water conservation targets set by itself; or

d. Water conservation targets set by itself or a governing agency are insufficient; or

e. Cal Water chooses to subsequently activate a different stage of its Schedule No. 14.1 tariff.

(continued)

Rule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN (continued)

(Page 13)

G. ADOPTION OF STAGED MANDATORY WATER USE REDUCTIONS (for Schedule 14.1) (continued)

a. Include, but not be limited to, a justification for activating the particular stage of mandatory water use reductions, as well as the period during which the particular stage will be in effect.

b. Be accompanied by the customer notification measures detailed in sub-section 5 (Public Notice) below.

4. De-Activating Schedule No. 14.1: When Schedule No. 14.1 is activated and Cal Water determines that water supplies are again sufficient to meet normal demands, and mandatory water use reductions are no longer necessary, Cal Water shall seek the approval of the California Public Utilities Commission, via a Tier 1 advice letter, to de-activate the particular stage of mandatory water use reductions that had been authorized.

5. Public Notice

a. When Cal Water requests the addition of a Schedule 14.1 – Staged Mandatory Water Use Reductions Tariff, via a Tier 2 advice letter, it shall provide notice of the Tier 2 advice letter and associated public hearing provided to customers through bill inserts or direct mailing, and it shall comply with all requirements of Sections 350-358 of the California Water Code (CWC), including but not limited to the following:

i. In order to be in compliance with both the General Order 96-B and CWC, notice shall be provided via both newspaper and bill insert/direct mailing.

ii. One notice shall be provided for each advice letter filed, that includes both notice of the filing of the Tier 2 advice letter as well as the details of the public hearing (date, time, place, etc.).

iii. The public meeting shall be held after the Tier 2 advice letter is filed, and before the Commission authorizes the addition of Schedule 14.1 to the tariff except in cases of emergency water shortages approved by DWA.

iv. Cal Water shall consult with Division of Water and Audits staff prior to filing advice letter, in order to determine details of public meeting.

b. In the event that Schedule No. 14.1- Staged Mandatory Water Use Reductions Tariff is triggered, and Cal Water requests activation through the filing of a Tier 1 advice letter, Cal Water shall notify its customers and provide each customer with a summary of Schedule No. 14.1 by means of bill insert or direct mailing. Notification shall take place prior to imposing any penalties associated with this plan. If activation of Schedule No. 14.1 occurs one year or more since the public hearing associated with adding Schedule 14.1 to its tariffs, then Cal Water shall conduct a public hearing pursuant to California Water Code Section 351 prior to activating a stage of its Mandatory Water Use Reduction Tariff.

c. During the period that a stage of Schedule No. 14.1 is activated, Cal Water shall provide customers with updates in at least every other bill, regarding its water supply status and the results of customers' conservation efforts. (N)

[end]

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES

Page 1

A. APPLICABILITY

1. This schedule applies to all of California Water Service's regulated ratemaking areas in California, as well as Grand Oaks Water.

B. GENERAL INFORMATION

1. All expenses incurred by California Water Service to implement Rule 14.1, and Schedule 14.1, and requirements of the California State Water Resources Control Board ("Water Board") that have not been considered in a General Rate Case or other proceeding shall be accumulated by Cal Water in a separate memorandum account, authorized in Resolution W-4976, for disposition as directed or authorized from time to time by the Commission.
2. All monies collected by Cal Water through waste of water penalties established in this schedule shall be recorded in the appropriate memorandum account and used to offset the expenses described in Section 1 above.
3. Except in the case of Grand Oaks, all monies collected by Cal Water through drought surcharges, as established by the Mandatory Water Budgets found in Schedule 14.1, shall be recorded in the appropriate Water Revenue Adjustment Mechanism ("WRAM") account and used to offset under-collected revenues.
4. To the extent that any provision in this Schedule is inconsistent with Rule 14.1, the provisions of this Schedule apply.

(D)

5. On April 1, 2015, the Governor of the State of California issued Executive Order B-29-15 due to severe drought (L)
conditions. The Executive Order, among other requirements, directs the State Water Resources Control Board |
("Water Board") to impose restrictions on urban water suppliers like Cal Water to achieve a statewide 25% reduction |
in potable urban usage, as compared with the amount used in 2013, through February 2016. (L)

(D)

Urban water suppliers must develop rate structures and other pricing mechanisms, such as surcharges and (L)
penalties, to achieve 25% water conservation. |

6. On May 5, 2015, the Water Board issued an Emergency Regulation by Resolution No. 2015-0032 due to continuing |
drought conditions with specific water use reductions, by service area, and prohibitions on how end-use customers |
can use potable water. On May 7, 2015, the California Public Utilities Commission ("Commission") issued Resolution |
W-5041 ordering compliance with the mandates of the Governor and the Water Board. (L)
7. On November 13, 2015, the Governor of the State of California issued Executive Order B-36-15 that directed the Water (N)
Board to, if drought conditions persist through January 2016, extend until October 31, 2016 restrictions to achieve a |
statewide reduction in potable usage. |
8. On February 2, 2016, the Water Board adopted an extended and revised Emergency Regulation due to continuing |
drought conditions. On February 11, 2016, the Commission issued Resolution W-5082 ordering compliance with the |
mandates of the Governor and the Water Board. (N)

C. DEFINITIONS

For the purposes of this Schedule, the following terms have the meanings set forth in this section.
(These are the same as in Rule 14.1, unless otherwise specified.)

1. "Commercial nursery" means the use of land, buildings or structures for the growing and/or storing of flowers, fruit trees, ornamental trees, vegetable plants, shrubs, trees and similar vegetation for the purpose of transplanting, for use as stock or grafting, and includes the retail sale or wholesale distribution of such items directly from the premises/lot.

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES

C. DEFINITIONS (Continued)

2. "Drip irrigation system" means a non-spray, low-pressure, and low volume irrigation system utilizing emission devices with a precipitation or flow rate measured in gallons per hour (GPH), designed to slowly apply small volumes of water at or near the root zone of plants or other landscaping.
3. "Flow rate" means the rate at which water flows through pipes, valves, and emission devices, measured in gallons per minute (GPM), gallons per hour (GPH), inches per hour (IPH), hundred cubic feet (Ccf), or cubic feet per second (CFS).
4. "Flow-restricting device" means valves, orifices, or other devices that reduce the flow of potable water through a service line, which are capable of passing a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.
5. "High-efficiency sprinkler systems" means an irrigation system with emission devices, such as sprinkler heads or nozzles, with a precipitation or flow rate no greater than one IPH.
6. "Irrigation" means the application of potable water by artificial means to landscape.
7. "Irrigation system" means the components of a system meant to apply water to an area for the purpose of irrigation, including, but not limited to, piping, fittings, sprinkler heads or nozzles, drip tubing, valves, and control wiring.
8. "Landscape" means all of the outdoor planting areas, turf areas, and water features at a particular location.
9. "Measureable rainfall" means any amount of precipitation of more than one-tenth of an inch (0.1").
10. "Micro spray irrigation system" means a low-pressure, low-volume irrigation system utilizing emission devices that spray, mist, sprinkle, or drip with a precipitation or flow rate measured in GPH, designed to slowly apply small volumes of water to a specific area.
11. "Ornamental landscape" means shrubs, bushes, flowers, ground cover, turf, lawns, and grass planted for the purpose of improving the aesthetic appearance of property, but does not include crops or other agricultural products or special landscape areas.
12. "Ornamental turf" means a ground cover surface of grass that can be mowed and is planted for the purpose of improving the aesthetic appearance of the property, but does not include crops or other agricultural products or special landscape areas.
13. "Plumbing fixture" means a receptacle or device that is connected to a water supply system, including, but not limited to, pipes, toilets, urinals, showerheads, faucets, washing machines, water heaters, tubs, and dishwashers.
14. "Potable water" means water supplied by Cal Water which conforms to the federal and state standards for human consumption.
15. "Properly programmed" means a smart irrigation controller that has been programmed according to the manufacturer's instructions and site-specific conditions.
16. "Real-time water measurement device" means a device or system that provides regularly updated electronic information regarding the customer's water use.
17. "Runoff" means water which is not absorbed by the soil or landscape to which it is applied and flows from the landscape onto other areas.
18. "Smart irrigation controller" means an automatic device used to remotely control valves that operate an irrigation system that has been tested by an American National Standards Institute accredited third-party certifying body or (N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

Page 3

C. **DEFINITIONS (Continued)**

laboratory in accordance with the Environmental Protection Agency's WaterSense program (or an analogous successor program), and certified by such body or laboratory as meeting the performance and efficiency requirements of such program, or the more stringent performance and efficiency requirements of another similar program.

19. "Special landscape area" means an area of the landscape dedicated solely to edible plants and areas dedicated to active play such as parks, sports fields, golf courses, and where turf provides a playing surface.
20. "Turf" means a ground cover surface of grass that can be mowed.
21. "Water feature" means a design element where open, artificially supplied water performs an aesthetic or recreation feature, including, but not limited to, ponds, lakes, waterfalls, fountains, and streams.
22. "Water use evaluation" means an evaluation of the efficiency of indoor water-using devices, including, but not limited to, measurement of flow rates for all existing showerheads, faucets, and toilets, inspection for leaks, and providing written recommendations to improve the efficiency of the indoor water-using fixtures and devices and/or an evaluation of the performance of an irrigation system, including, but not limited to, inspection for leaks, reporting of overspray or runoff, and providing written recommendations to improve the performance of the irrigation system.

D. **WASTE OF WATER PENALTIES**

Each Stage of this Schedule establishes certain restrictions on the use of potable water. Violating the restrictions set forth in a particular Stage while it is in effect is declared a non-essential, wasteful use of potable water. Cal Water is authorized to take the following actions when its personnel verify a customer is using potable water for non-essential, wasteful uses. No person shall have any right or claim in law or in equity, against Cal Water because of, or as a result of, any matter or thing done or threatened to be done pursuant to the restrictions on using potable water for non-essential, wasteful uses.

Note: When a Stage in this Schedule has been activated, Section D in this Schedule supersedes Section D (Enforcement) in Rule 14.1.

1. **FIRST VIOLATION:** Cal Water shall provide the customer with a written notice of violation. In addition, Cal Water is authorized to take the following actions:
   a. If the customer currently receives service through a metered connection, install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service. (C)
   b. If the customer does not currently receive service through a metered connection, install a water meter on the customer's service line, charge the customer for water use pursuant to Cal Water's metered service tariffs and rules, and install a real-time water measurement device on the customer's service line and provide the customer with access to information from the device. The cost of the device, including installation and ongoing operating costs, may be billed to the customer, and nonpayment may result in discontinuance of service. (C)
2. **SECOND VIOLATION:** If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the first violation, Cal Water shall provide the customer with a second written notice of violation. In addition to the actions prescribed under the first violation above, Cal Water is authorized to take the following actions:
   a. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.
      i. If Stage 1 is in effect, $25 (Stage 1 is detailed below in Section E).
      ii. If Stage 2 is in effect, $50 (Stage 2 is detailed below in Section F).

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

D. WASTE OF WATER PENALTIES (Continued)

iii. If Stage 3 is in effect, $100 (Stage 3 is detailed below in Section G).

iv. If Stage 4 is in effect, $200 (Stage 4 is detailed below in Section H).

b. At its sole discretion, waive the waste of water penalty if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after a notice of violation was delivered, and is in use at the customer's service address.

3. **THIRD VIOLATION:** If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the second violation, Cal Water shall provide the customer with a third written notice of violation. In addition to the actions prescribed under the first and second violation above, Cal Water is authorized to take the following actions:

   a. Apply the following waste of water penalties, which are in addition to any other charges authorized by this Schedule or other Cal Water tariffs.

      i. If Stage 1 is in effect, $50 (Stage 1 is detailed below in Section E).

      ii. If Stage 2 is in effect, $100 (Stage 2 is detailed below in Section F).

      iii. If Stage 3 is in effect, $200 (Stage 3 is detailed below in Section G).

      iv. If Stage 4 is in effect, $400 (Stage 4 is detailed below in Section H).

   b. At its sole discretion, waive the waste of water surcharge if the customer participates in a water use evaluation provided by Cal Water and/or provides documentation to Cal Water proving that a drip irrigation system, micro spray irrigation system, high-efficiency sprinkler system, or properly programmed smart irrigation controller has been installed, after notice of violations have been delivered, and is in use at the customer's service address.

4. **FOURTH VIOLATION:** If Cal Water verifies that the customer has used potable water for non-essential, wasteful uses after having been notified of the third violation, Cal Water shall provide the customer with a fourth written notice of violation. In addition to actions set forth in previous violations prescribed above, Cal Water is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.

5. **EGREGIOUS VIOLATIONS:** Notwithstanding the foregoing framework for penalties, customers who Cal Water has verified are egregiously using potable water for non-essential, wasteful uses are subject to having a flow-restricting device installed on their service line. After providing the customer with one notice of egregious violation, either by direct mail or door hanger, which documents the egregious use of potable water for non-essential, wasteful uses and explains that failure to correct the violation may result in the installation of a flow-restricting device on the customer's service line, Cal Water is authorized to install a flow-restricting device on the customer's service line. Cal Water shall not be held liable for any injuries, damages, and/or consequences arising from the installation of a flow restricting device.

6. **NOTICES OF VIOLATION:**

   a. Unless otherwise specified, written notices of violation provided to customers pursuant to this Schedule shall document the verified violation and alert the customer to the fact that future violations of the restricted uses of potable water may result in a real-time water measurement device being installed on the customer's service line at the customers expense, waste of water surcharges being applied to the customer's bill, the installation of a flow-restricting device on the customer's service line, or the discontinuation of the customer's service. (N)

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

D. WASTE OF WATER PENALTIES (Continued)

b. If Cal Water elects to install a flow-restricting device on a customer's service line, the written notice shall document the steps the customer must take in order for the flow-restricting device to be removed, and shall explain that after the flow-restricting device is removed, it may be reinstalled, without further notice, if the customer is again verified by Cal Water to be using potable water for non-essential, wasteful uses.

7. **FLOW RESTRICTING DEVICE CONDITIONS:** The installation of a flow-restricting device on a customer's service line is subject to the following conditions:

   a. The device shall be capable of providing the premise with a minimum of 3 Ccf per person, per month, based upon the U.S. Census calculation of the average number of people in a household in the area.

   b. The device may only be removed by Cal Water, and only after a minimum three-day period has elapsed.

   c. Any tampering with the device may result in the discontinuation of the customer's water service and the customer being charged for any damage to Cal Water's equipment or facilities and any required service visits.

   d. After the removal of the device, if Cal Water's personnel verify that the customer is using potable water for non-essential, wasteful uses, Cal Water may install another flow-restricting device without prior notice. This device shall remain in place until water supply conditions warrant its removal. If, despite the installation of the device, Cal Water's personnel verifies that the customer is using potable water for non-essential, wasteful uses, then Cal Water may discontinue the customer's water service, as provided in its Rule No. 11.

8. **FLOW-RESTRICTING DEVICE REMOVAL CHARGES:** The charge to customers for removal of a flow-restricting device installed pursuant to this Schedule is $100 during normal business hours, and $150 for the device to be removed outside of normal business hours.

E. STAGE ONE WATER USE RESTRICTIONS

1. **WASTEFUL USES OF WATER (STAGE 1)**

   The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need, or to comply with a term or condition in a permit issued by a state or federal agency:

   a. Outdoor Irrigation Restrictions (Stage 1)

      i. Irrigating ornamental landscapes with potable water is limited to no more than **three (3) days per week,** on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

         1. Customers with even-numbered addresses may irrigate on Saturdays, Tuesdays, and Thursdays.
         2. Customers with odd-numbered addresses may irrigate on Sundays, Wednesdays, and Fridays.
         3. Customers without a street address may irrigate on Saturdays, Tuesdays, and Thursdays. (N)

(continued)

Schedule No. 14.1 (N)

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

Page 6

E. STAGE ONE WATER USE RESTRICTIONS (Continued)

4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate that are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:
1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;
2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, with a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **five (5) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:
i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;
ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.
iii. The application of potable water to driveways and sidewalks;
iv. The use of potable water in a water feature, except where the water is part of a recirculating system;
v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall (see Definitions);
vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;
vii. Irrigation of ornamental turf on public street medians with potable water;
viii. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language. (N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

E. STAGE ONE WATER USE RESTRICTIONS (Continued)

[Stage 1 (cont.)]

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

F. STAGE TWO WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2)

As described in greater detail below, the Water Board has mandated reductions in potable urban usage, as compared with the amount used in 2013, in each of Cal Water's service areas. Water suppliers must develop rate structures and other pricing mechanisms, such as surcharges and penalties, to achieve these mandated reductions (T)

a. **Mandatory Reduction Percentages**: The Water Board has established increasing levels of required water reduction for each service areas based upon the residential per capita per day use (R-GPCD) in that service area for the three summer months of July through September 2014. The Water Board's approach considers the relative per capita water usage in each service area and requires that those areas with high per-capita use achieve proportionally greater reductions than those with low use. The Water Board has also allowed for adjustments to these required water reductions based on specific criteria.

Each month, the Water Board determines whether a service area has met its mandatory reduction percentage by calculating cumulative savings in the service area since June 2015, and comparing those with the amount of water used during the same months in 2013. (T)

b. **Customer Water Budgets:** Each customer with metered potable water service (residential and non-residential customers) will receive an individualized "Water Budget" for each billing period. (T)

i. The Water Budget will be based on the units of water (CCF) that customer used in the same billing period in 2013, minus the Mandatory Reduction Percentage established by the Water Board for that customer's service area. (T) A customer's Water Budget will vary according to their monthly water usage in 2013. (C) Cal Water shall notify its customers of any changes to the Mandatory Reduction Percentage by the Water Board through bill inserts or direct mailings prior to applying the changed percentage in the requirements in this Schedule, consistent with the "Update" process described in Section F.1.d.(iv) of this Schedule. Cal Water shall also include the current Mandatory Reduction Percentage in effect for each service area on its website. (C)

ii. If a customer was not in his or her current location in 2013, the average monthly consumption will be used as a starting budget. If customers have a unique situation and the average budget is not appropriate, they can file an appeal to have their Water Budget increased. Cal Water may also modify the starting budget to reflect (T) suitable use.

iii. The Water Budget for the following billing period will appear on each customer's water bill. Customers will (T) also be able to find their Water Budgets, and their individual water use history dating back to 2013, by going (T) to usage.calwater.com (do not include "www"), and entering their account number, street (or house) number, and ZIP code.

(D)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

F. STAGE TWO WATER USE RESTRICTIONS (continued) (T)

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2) (continued) (T)

c. **Minimum Water Budgets**: A minimum monthly amount of water that protects the health and safety of customers will be established for each service area as a Minimum Water Budget for single-family residential customers.

i. No single-family residential customer will have a water budget that is below the threshold of the monthly Minimum Water Budget, even if applying the Mandatory Reduction Percentage to that customer's 2013 usage would result in a lower amount.

ii. The Minimum Water Budget for each service area is identified in **Appendix A**. (For areas with bi-monthly billing and bi-monthly water budgets, the Minimum Water Budget in Appendix A should be doubled for the billing period.)

d. **Drought Surcharges**: If a customer uses more units of potable water (CCF) than their Water Budget in a billing period, that customer's water bill may reflect an additional "Drought Surcharge" for each unit of water over the Water Budget, depending on the amount of excess usage (according to usage tiers described below). (T) (C)

i. **Tier A and Tier B Excess Water Usage:** Excess water usage above a customer's Water Budget may fall into one or both of two tiers – Tier A and Tier B. The amount of usage in Tiers A and B varies by service area, and depends upon whether an area has met its Mandatory Reduction Percentage on a cumulative basis.

For the purposes of Drought Surcharges, each service area will fall into one of two categories – those in compliance with the Mandatory Reduction Percentage, and those not in compliance. There are two sample tables in the last section of this Schedule (**Section I**). The first sample table identifies the Tier A and B usage amounts for those service areas that are in compliance with their Mandatory Reduction Percentage, as of the date specified in **Appendix A**. The second sample table identifies the Tier A and B usage amounts for those service areas that are not in compliance with their Mandatory Reduction Percentage, as of the date specified in **Appendix A**. (C)

ii. **Current Surcharges and Tiers: Appendix A** to this schedule provides the Drought Surcharge rate per unit of water and the excess water usage in Tiers A and B that are currently in effect for each service area. (T) (C)

At this time, Drought Surcharges only apply to excess water usage that falls within "Tier B." Excess water usage in Tier A constitutes a "courtesy" tier to which Drought Surcharges are not applied. As stated below under Water Banking, however, all excess water usage will be applied against a customer's "banked" water amounts, regardless of whether the usage falls within Tier A or Tier B. (C)

Customers will continue to pay the normal tariffed rates for potable water, in addition to any applicable Drought Surcharges. Cal Water retains the right to increase the surcharges if there are changes to the rates in the future. (T) (T)

iii. **Current Compliance Status of Service Area**: **Appendix B** to this schedule provides the Mandatory Reduction Percentage adopted by the Water Board for each area, and the actual cumulative savings for each area, **as of the date specified in Appendix A.** ***Drought Surcharges will be applied based on Tier A and B excess water usage beginning with the first day of each billing period that starts on or after March 31, 2016.*** (C)

iv. **Updates**: An increase in the excess usage designated in Tier A, an increase in Customer Water Budgets, or a decrease in Drought Surcharge rates, are "less restrictive" tariff changes that may be implemented via a Tier 1 advice letter.

A decrease in the excess usage designated in Tier A, a decrease in Customer Water Budgets, or an increase in Drought Surcharge rates are "more restrictive" tariff changes that shall be implemented by filing a Tier 2 advice letter. Cal Water shall notify its customers, and provide each customer with a summary of the changes by means of a bill insert or direct mailing, prior to the effective date of a more restrictive tariff change.

A service area's compliance status, which determines the amount of excess usage designated for Tiers A and B, shall be updated no more than once every 90 days, or to implement different requirements of the Water Board as needed. (C)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

F. STAGE TWO WATER USE RESTRICTIONS (continued)

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 2) (continued) (T)

e. **Water Banking**: Customers will be able to "bank" unused units of water from their water budget for use in future billing periods. (L)

i. Should a customer exceed his or her monthly budget, any banked units of water will be applied to the overage before drought surcharges are imposed.

ii. Banked water units can only offset future usage that exceeds a water budget.

f. **Water Budget Appeals:** If specified criteria are met, a customer can file an appeal to have his or her water budget increased.

i. The reasons appeals may be considered include: water use necessary for health and safety; business or economic needs, including process-water requirements; significant long-term savings achieved since 2011; average monthly water use in 2014 that is at least 50% lower than district average; and large animal care (e.g. horse).

ii. All appeals must be submitted online at **www.calwater.com/appeal** or via a written application form (available at **www.calwater.com/appeal** or from our local Customer Center).

iii. Surcharges incurred during the appeal review period may be waived if the review takes an extended period of time.

2. WASTEFUL USES OF WATER (STAGE 2)

Cal Water may continue to impose the restrictions on the wasteful use of water as outlined in Stage One, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency.

G. STAGE THREE WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 3)

Water budgets will be based on a customer's consumption during a historical base period and will include a percentage reduction designed to meet necessary water-use reductions. Cal Water may include provisions such as minimum water budgets to protect the health and safety of customers, and water banking allowing customers additional flexibility with regard to their required reductions.

In addition to the normal rate paid for the unit of water, a drought surcharge will be charged to a customer for each unit of water used over the established water budget for the billing period. Cal Water may implement surcharges up to three (3) times those charged in Stage 2. Cal Water will establish an appeals process for customers that will allow for requests for increased water budgets. (L)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

Page 10 (T)

G. STAGE THREE WATER USE RESTRICTIONS (Continued)

[Stage 3 (cont.)]

2. WASTEFUL USES OF WATER (STAGE 3)

The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to previous Stages are underlined. (The following restrictions are the same as those provided in Stage 3 of Rule 14.1.)

a. Outdoor Irrigation Restrictions (Stage 3)

i. Irrigating ornamental landscapes with potable water is limited to no more than **two (2) days per week,** on a schedule established and posted by Cal Water on its website or otherwise provided to customers by bill message, bill insert, direct mail, or email, or as follows:

1. Customers with even-numbered addresses may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).
2. Customers with odd-numbered addresses may irrigate on Sundays and Wednesdays (previous Stages allowed Fridays as well).
3. Customers without a street address may irrigate on Saturdays and Tuesdays (previous Stages allowed Thursdays as well).
4. Notwithstanding the foregoing restrictions, irrigation of special landscape areas or commercial nurseries may occur as needed, provided that the customer who wishes to irrigate a special landscape area or commercial nursery presents Cal Water with a plan to achieve water use reductions commensurate with those that would be achieved by complying with foregoing restrictions.
5. Notwithstanding the foregoing restrictions, when a city, county, or other local public agency in one of Cal Water's service areas duly adopts restrictions on the number of days or hours of the day that customers may irrigate which are different than those adopted by Cal Water, Cal Water may enforce the city, county, or other local public agency's restrictions.

ii. Irrigating ornamental landscape with potable water is prohibited during the hours between **8:00 a.m. and 6:00 p.m.**

iii. The foregoing restrictions do **not** apply to:

1. Landscape irrigation zones that exclusively use drip irrigation systems and/or micro spray irrigation system;
2. Irrigating ornamental landscapes with the use of a hand-held bucket or similar container, a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored, or for the express purpose of adjusting or repairing an irrigation system.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures and/or irrigation system must be repaired within **two (2) business days** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. **Prohibited** Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures (note: this provision appears under Section E in Rule 14.1);

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

G. STAGE THREE WATER USE RESTRICTIONS (Continued)

[Stage 3 (cont.)]

ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use (note: this provision appears under Section E in Rule 14.1).

iii. The application of potable water to driveways and sidewalks;

iv. The use of potable water in a water feature, except where the water is part of a recirculating system;

v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

vii. Irrigation of ornamental turf on public street medians with potable water;

viii. Irrigation outside of newly constructed homes and buildings with potable water in a manner inconsistent with regulations or other requirements established by the California Building Standards Commission and the Department of Housing and Community Development.

ix. Use of potable water for street cleaning with trucks, except for initial wash-down for construction purposes (if street sweeping is not feasible);

x. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses unless no other source of water or other method can be used.

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

H. STAGE FOUR WATER USE RESTRICTIONS

1. MANDATORY WATER BUDGETS AND BANKING (STAGE 4)

Water budgets will be based on a customer's consumption during a historical base period and will include a percentage reduction designed to meet necessary water-use reductions. Cal Water may include provisions such as minimum water budgets to protect the health and safety of customers, and water banking allowing customers additional flexibility with regard to their required reductions.

In addition to the normal rate paid for the unit of water, a drought surcharge will be charged to a customer for each unit of water used over the established water budget for the billing period. For Stage 4, Cal Water may implement surcharges up to three (3) times those charged in Stage 2. Cal Water may require customer consumption reductions of up to 50%.

Cal Water will establish an appeals process for customers that will allow for requests for increased water budgets.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

H. STAGE FOUR WATER USE RESTRICTIONS (Continued)

[Stage 4 (cont.)]

2. WASTEFUL USES OF WATER (STAGE 4)

The following restrictions may be imposed by Cal Water, except where necessary to address an immediate health or safety need or to comply with a term or condition in a permit issued by a state or federal agency. Differences from or additions to previous Stages are underlined. (The following restrictions are the same as those provided in Stage 4 of Rule 14.1.)

a. Irrigating ornamental landscape with potable water is prohibited, except when a hand-held bucket or a similar container, or a continuously monitored hose which is fitted with an automatic shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use or monitored is used to maintain vegetation, including trees and shrubs.

b. Obligation to Fix Leaks, Breaks or Malfunctions: All leaks, breaks, or other malfunctions in the customer's plumbing fixtures or irrigation system must be repaired within **one (1) business day** of written notification by Cal Water, unless other arrangements are made with Cal Water.

c. Prohibited Uses of Water: Customers are prohibited from using potable water for the following actions:

i. The application of potable water to landscapes in a manner that causes runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;

ii. The use of a hose that dispenses potable water to wash vehicles, including cars, trucks, buses, boats, aircraft, and trailers, whether motorized or not, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water immediately when not in use.

iii. The application of potable water to driveways and sidewalks;

iv. The use of potable water in a water feature, except where the water is part of a recirculating system;

v. The application of potable water to outdoor landscapes during and within forty-eight (48) hours after measurable rainfall;

vi. The serving of drinking water other than upon request in eating or drinking establishments, including but not limited to restaurants, hotels, cafes, cafeterias, bars, or other public places where food or drink are served and/or purchased;

[Note that items previously identified as (ix) and (x) in Stage 3 have been eliminated.]

vii. Use of potable water for street cleaning with trucks (previous Stage allowed certain exceptions);

viii. Use of potable water for construction purposes, such as consolidation of backfill, dust control, or other uses (previous Stages allowed certain exceptions).

d. Operators of hotels and motels shall provide guests with the option of choosing not to have towels and linens laundered daily. The hotel or motel shall prominently display notice of this option in each guest room using clear and easily understood language.

e. Limits on Filling Ornamental Lakes or Ponds: Filling or re-filling ornamental lakes or ponds with potable water is prohibited, except to the extent needed to sustain aquatic life, provided that such animals are of significant value and have been actively managed within the water feature prior to the implementation of any staged mandatory restrictions of water use as described in this Schedule.

f. Other duly adopted restrictions on the use of potable water as prescribed from time to time by the Commission or other authorized government agencies are incorporated herein by reference.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

Page 13 (T)

I. SAMPLE TABLES WITH TIER A AND TIER B EXCESS USAGE AMOUNTS (N)

1. FOR DISTRICTS IN COMPLIANCE WITH MANDATORY REDUCTIONS

For the purposes of applying Drought Surcharges, the sample table below identifies the number of units over a customer's Water Budget (the excess usage) that falls within Tiers A and B in a district whose cumulative savings meet the Water Board's Mandatory Reduction Percentage as of the date identified in **Appendix A**.

For Districts in Compliance with Mandatory Water Reduction Targets

District	Service Area	Tier A - No Surcharges	Tier B - Drought Surcharges Applied			Minimum Water Budget	Rate Support Fund Area
		Units Over Water Budget	Units Over Water Budget	Surcharge per unit (Non-LIRA Customers)	Surcharge per unit (LIRA Customers)	(Ccf per month)	(RSF)
Antelope Valley	Fremont Valley & Lake Hughes	1-6	7+	$4.5200	$2.2600	5	RSF Area
	Lancaster	1-5	6+	$7.1180	$3.5590	5	
	Leona Valley	1-4	5+	$4.5200	$2.2600	5	RSF Area
Bakersfield		1-6	7+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula	1-3	4+	$10.0000	$5.0000	6	
	South San Francisco	1-3	4+	$5.6492	$2.8246	6	
Bear Gulch		1-5	6+	$10.0000	$5.0000	6	
Chico		1-6	7+	$3.1314	$1.5657	6	
Dixon		1-3	4+	$7.9402	$3.9701	7	
Dominguez		1-3	4+	$6.9934	$3.4967	7	
East Los Angeles		1-4	5+	$3.7605	$1.8803	9	
Grand Oaks		1-6	7+	$2.1236	$1.0618	5	
Hermosa Redondo		1-3	4+	$9.1586	$4.5793	5	
Kern River Valley		1-3	4+	$4.5200	$2.2600	4	RSF Area
King City		1-4	5+	$6.7536	$3.3768	9	
Livermore		1-4	5+	$7.6194	$3.8097	6	
Los Altos		1-5	6+	$8.1608	$4.0804	6	
Marysville		1-4	5+	$5.1470	$2.5735	6	
Oroville		1-5	6+	$6.1840	$3.0920	6	
Palos Verdes		1-6	7+	$9.5358	$4.7679	6	
Redwood Valley		1-4	5+	$4.5200	$2.2600	4	RSF Area
Salinas		1-3	4+	$5.7776	$2.8888	7	
Selma		1-5	6+	$3.0122	$1.5061	8	
Stockton		1-4	5+	$5.5506	$2.7753	7	
Visalia		1-5	6+	$2.9796	$1.4898	7	
Westlake		1-6	7+	$9.2378	$4.6189	6	
Willows		1-5	6+	$4.1356	$2.0678	6	

(N)

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

 (T)

I. SAMPLE TABLES WITH TIER A AND TIER B EXCESS USAGE AMOUNTS (N)

2. FOR DISTRICTS NOT IN COMPLIANCE WITH MANDATORY REDUCTIONS

For the purposes of applying Drought Surcharges, the sample table below identifies the number of units over a customer's Water Budget (the excess usage) that falls within Tiers A and B in a district whose cumulative savings do NOT meet the Water Board's Mandatory Reduction Percentage as of the date identified in **Appendix A**.

For Districts not in Compliance with Mandatory Water Reduction Targets

District	Service Area	Tier A - No Surcharges	Tier B - Drought Surcharges Applied			Minimum Water Budget	Rate Support Fund Area
		Units Over Water Budget	Units Over Water Budget	Surcharge per unit (Non-LIRA Customers)	Surcharge per unit (LIRA Customers)	(CCF per month)	(RSF)
Antelope Valley	Fremont Valley & Lake Hughes	1	2+	$4.5200	$2.2600	5	RSF Area
	Lancaster	1	2+	$7.1180	$3.5590	5	
	Leona Valley	1	2+	$4.5200	$2.2600	5	RSF Area
Bakersfield		1	2+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula	1	2+	$10.0000	$5.0000	6	
	South San Francisco	1	2+	$5.6492	$2.8246	6	
Bear Gulch		1	2+	$10.0000	$5.0000	6	
Chico		1	2+	$3.1314	$1.5657	6	
Dixon		1	2+	$7.9402	$3.9701	7	
Dominguez		1	2+	$6.9934	$3.4967	7	
East Los Angeles		1	2+	$3.7605	$1.8803	9	
Grand Oaks		1	2+	$2.1236	$1.0618	5	
Hermosa Redondo		1	2+	$9.1586	$4.5793	5	
Kern River Valley		1	2+	$4.5200	$2.2600	4	RSF Area
King City		1	2+	$6.7536	$3.3768	9	
Livermore		1	2+	$7.6194	$3.8097	6	
Los Altos		1	2+	$8.1608	$4.0804	6	
Marysville		1	2+	$5.1470	$2.5735	6	
Oroville		1	2+	$6.1840	$3.0920	6	
Palos Verdes		1	2+	$9.5358	$4.7679	6	
Redwood Valley		1	2+	$4.5200	$2.2600	4	RSF Area
Salinas		1	2+	$5.7776	$2.8888	7	
Selma		1	2+	$3.0122	$1.5061	8	
Stockton		1	2+	$5.5506	$2.7753	7	
Visalia		1	2+	$2.9796	$1.4898	7	
Westlake		1	2+	$9.2378	$4.6189	6	
Willows		1	2+	$4.1356	$2.0678	6	

(N)

(continued)

This tariff was approved by the CPUC. An original stamped version is available upon request.

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

APPENDIX A to Schedule 14.1 - *NOT IN EFFECT* (C)

Drought Surcharge Tiers (applies to all metered customers of potable water) (C)

District	Service Area	In Compliance with Mandatory Reduction? As of 2/1/16	Tier A - No Surcharges: Units Over Water Budget	Tier B - Drought Surcharges Applied: Units Over Water Budget	Tier B: Surcharge per unit (Non-LIRA Customers)	Tier B: Surcharge per unit (LIRA Customers)	Minimum Water Budget (CCF per month)	Rate Support Fund Area (RSF)
Antelope Valley	Fremont Val. /Lake Hughes		1-6	7+	$4.5200	$2.2600	5	RSF Area
	Lancaster		1-5	6+	$7.1180	$3.5590	5	
	Leona Valley		1-4	5+	$4.5200	$2.2600	5	RSF Area
Bakersfield			1-6	7+	$4.1868	$2.0934	7	
Bayshore	Mid-Peninsula		1-3	4+	$10.0000	$5.0000	6	
	South San Francisco		1-3	4+	$5.6492	$2.8246	6	
Bear Gulch			1-5	6+	$10.0000	$5.0000	6	
Chico			1-6	7+	$3.1314	$1.5657	6	
Dixon			1-3	4+	$7.9402	$3.9701	7	
Dominguez			1-3	4+	$6.9934	$3.4967	7	
East Los Angeles			1-4	5+	$3.7605	$1.8803	9	
Grand Oaks			1-6	7+	$2.1236	$1.0618	5	
Hermosa Redondo		**No**	1	2+	$9.1586	$4.5793	5	
Kern River Valley		**No**	1	2+	$4.5200	$2.2600	4	RSF Area
King City			1-4	5+	$6.7536	$3.3768	9	
Livermore			1-4	5+	$7.6194	$3.8097	6	
Los Altos			1-5	6+	$8.1608	$4.0804	6	
Marysville			1-4	5+	$5.1470	$2.5735	6	
Oroville			1-5	6+	$6.1840	$3.0920	6	
Palos Verdes		**No**	1	2+	$9.5358	$4.7679	6	
Redwood Valley (all)			1-4	5+	$4.5200	$2.2600	4	RSF Area
Salinas			1-3	4+	$5.7776	$2.8888	7	
Selma			1-5	6+	$3.0122	$1.5061	8	
Stockton			1-4	5+	$5.5506	$2.7753	7	
Visalia		**No**	1	2+	$2.9796	$1.4898	7	
Westlake		**No**	1	2+	$9.2378	$4.6189	6	
Willows			1-5	6+	$4.1356	$2.0678	6	

(a) The Drought Surcharge is equal to two (2) times the highest residential tier rate with a $10.00 maximum EXCEPT:
The Drought Surcharge in Rate Support Fund (RSF) areas is equal to $4.52.
The Drought Surcharge for districts with a 10% or less water reduction requirement is equal to the highest residential tier rate.

(b) The Drought Surcharge for LIRA customers is 50% of the Drought Surcharge for Non-LIRA customers.

(c) The Minimum Water Budget is set at 55 gpcd (gallons per capita per day) multiplied by the number of people per household for the area according to the U.S. Census.

(d) A district is determined to be in compliance if it has met or is within one percent of its Mandatory Reduction requirement.

(continued)

Schedule No. 14.1

WATER SHORTAGE CONTINGENCY PLAN
WITH STAGED MANDATORY REDUCTIONS AND DROUGHT SURCHARGES (continued)

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APPENDIX B to Schedule 14.1 (T)

CUMULATIVE WATER SAVED COMPARED TO MANDATORY REDUCTIONS (C)

Urban Water Supplier	Cumulative Percentage Saved	Water Board's Target Percentage	In Compliance?	
	Jun. 2015 to Jan. 2016 (as compared to 2013) *	Mandatory Reduction *	As of Feb. 1, 2016 **	|
California Water Service Company Antelope Valley	47.8%	36%		|
California Water Service Company Bakersfield	31.1%	32%		|
California Water Service Company Bear Gulch	35.0%	36%		|
California Water Service Company Chico District	38.3%	32%		|
California Water Service Company Dixon, City of	30.2%	28%		|
California Water Service Company Dominguez	16.8%	16%		|
California Water Service Company East Los Angeles	15.5%	8%		|
California Water Service Company Hermosa Redondo	18.3%	20%	No	|
California Water Service Company Kern River Valley	20.1%	28%	No	|
California Water Service Company King City	21.8%	12%		|
California Water Service Company Livermore	39.9%	24%		|
California Water Service Company Los Altos/Suburban	38.1%	32%		|
California Water Service Company Marysville	26.2%	24%		|
California Water Service Company Mid Penninsula	26.6%	16%		|
California Water Service Company Oroville	28.5%	28%		|
California Water Service Company Palos Verdes	28.9%	36%	No	|
California Water Service Company Redwood Valley	31.7%	16%		|
California Water Service Company Salinas District	24.9%	16%		|
California Water Service Company Selma	39.0%	32%		|
California Water Service Company South San Francisco	20.8%	8%		|
California Water Service Company Stockton	22.6%	20%		|
California Water Service Company Visalia	25.6%	32%	No	|
California Water Service Company Westlake	33.5%	36%	No	|
California Water Service Company Willows	30.1%	28%		(C)

* The figures in Appendix B are from the State Water Resources Control Board's website at:
http://www.waterboards.ca.gov/water_issues/programs/conservation_portal/docs/2016feb/suppliercompliance_022516.pdf (C)

(D)
** A district is determined to be in compliance if it has met or is within one percent of its Mandatory Reduction requirement. (N)

[end]

Appendix M: Conservation Master Plan

CONSERVATION MASTER PLAN 2021 – 2025

April 2021

Bear Gulch District

California Water Service

Prepared by M.Cubed

Table of Contents

List of Acronyms

AB	Assembly Bill
AF	Acre-feet (one AF equals 325,851 gallons)
AMI	Advanced metering infrastructure
AMR	Automatic meter reading
AWE	Alliance for Water Efficiency
BCR	Benefit Cost Ratio
BMP	Best Management Practice
CalWEP	California Water Efficiency Partnership
CII	Commercial, industrial, and institutional
CPUC	California Public Utilities Commission
CUWCC	California Urban Water Conservation Council
EO	Executive Order
GPCD	Gallons per capita per day
GPF	Gallons per flush
GPM	Gallons per minute
GRC	General Rate Case
HET	High efficiency toilet
HEU	High efficiency urinal
HEW	High efficiency clothes washer
IOU	Investor-owned utility
MaP	Maximum performance toilet testing program
MGD	Million gallons per day
MOU	Memorandum of Understanding Regarding Urban Water Conservation in California
SB	Senate Bill
SB X7-7	Senate Bill X7-7 Water Conservation Act of 2009
ULFT	Ultra low flow toilet
UWMP	Urban Water Management Plan
WF	Water Factor
WSCP	Water Shortage Contingency Plan

1 Introduction

1.1 Master Plan Scope and Objectives

Cal Water is committed to helping its customers use water efficiently and has developed a range of water conservation programs to support this goal. To ensure that it is providing the right mix of programs in a cost-effective manner, Cal Water routinely conducts comprehensive conservation program analysis and planning. This is done on a five-year cycle in tandem with the Urban Water Management Plan (UWMP). The results of this planning for the Bear Gulch District are summarized in this report, which covers the period 2021 to 2025.

The main purposes of this Conservation Master Plan are to:

- Serve as a broad guidance document that helps inform annual conservation activities, such as program levels, staffing, and budget needs both internally and for stakeholders.

- Summarize the mix of conservation measures that Cal Water plans to implement going forward, including the estimated water savings, costs, and effects on water demand.

- Explain the evaluation process and factors considered in selecting conservation measures.

- Provide an update to the 2016-20 Conservation Master Plan as part of a five-year review cycle to assess program performance and identify the need for any adjustments; and

- Ensure Cal Water districts are positioned to comply with the state's Making Water Conservation a California Way of Life regulations.

1.2 Relationship to GRC and UWMP

Cal Water's operations are regulated by the California Public Utilities Commission (CPUC), which approves the budgets and rates for each Cal Water district every three years in a General Rate Case (GRC) proceeding. The district's conservation programs and expenditures are part of the GRC proceeding. The last GRC covered the three-year period 2020-22 and a new GRC covering the period 2023-25 is presently underway. The conservation programs and budgets for 2021 in this plan reflect those authorized in the last GRC while those recommended for 2023-25 reflect programs and budgets being proposed by Cal Water in the current GRC.

This plan is an update to the Conservation Master Plan Cal Water completed in 2016 covering the period 2016-20. It constitutes the primary source of information on historical and proposed implementation of conservation programs reported in the Bear Gulch District's 2020 UWMP. A copy of this plan is provided as an appendix to the UWMP.

1.3 Relationship to Water Shortage Contingency Plan

The Water Conservation Master Plan is distinct from Cal Water's Water Shortage Contingency Plan (WSCP), which is also part of each district's UWMP. While the main purpose of the WSCP is to provide a blue-print for responding to water shortage emergencies caused by drought or other events resulting in temporary disruption to water supplies, the goal of the Water Conservation Master Plan is to provide a blue-print for providing education, assistance, and incentives to help customers use water efficiently all the time. Regardless of drought, water in California is an increasingly scarce resource. Investing in water use efficiency has repeatedly been shown to be a cost-effective way to ensure adequate supply of water for the future. While the conservation programs Cal Water implements are critically important during periods of water shortage, their primary purpose is to help make sure Cal Water can reliably serve customer water needs far into the future.

1.4 Report Organization

The remainder of this report is organized as follows:

- Section 2 provides a brief overview of the District, including the communities it serves, its sources of water supply, and its customer water demands.
- Section 3 discusses Cal Water's conservation goals and accomplishments, in particular with respect to the Water Conservation Act of 2009, CPUC conservation requirements, and the state's pending Making Water Conservation a California Way of Life regulations.
- Section 4 describes the conservation programs Cal Water currently offers to its customers and discusses new programs Cal Water intends to offer.
- Section 5 presents the water savings, costs, and benefits expected from the recommended conservation programs.
- Section 6 discusses metrics used to assess program performance.
- Section 7 addresses program monitoring and future updates to the Conservation Master Plan.

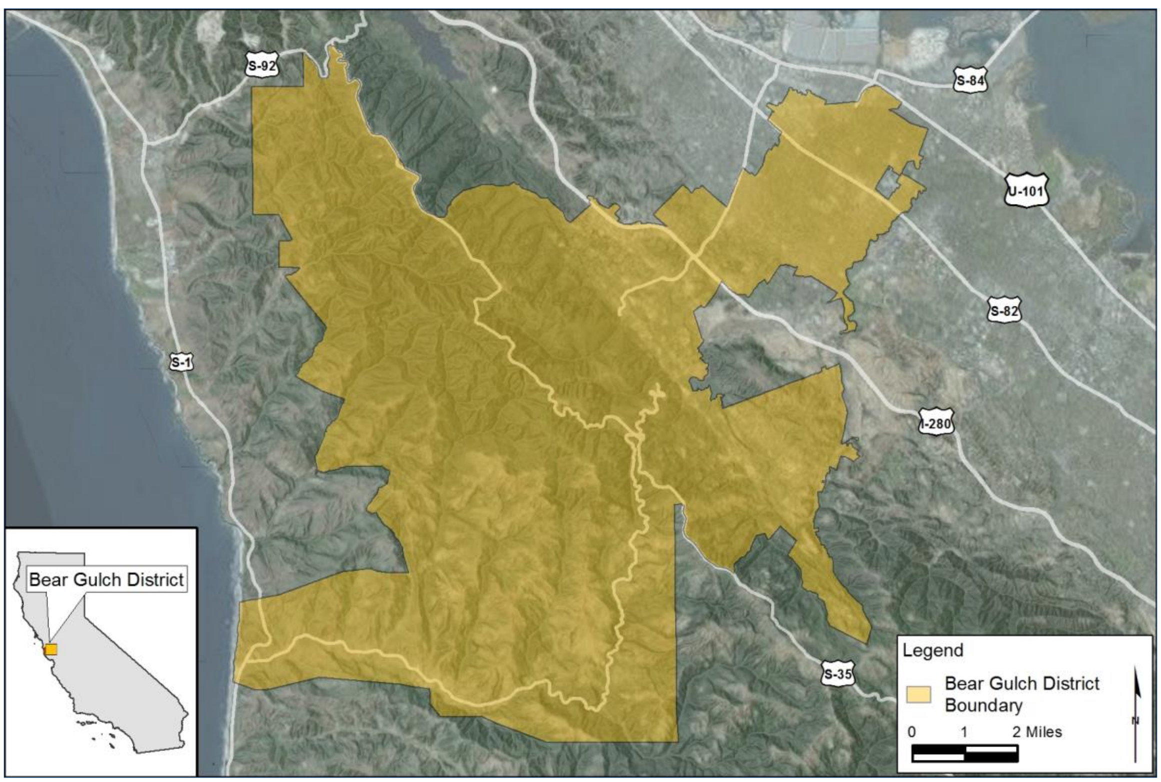
2 District Overview

District Quick Facts:

- Communities Served: Atherton, Portola Valley, Woodside, parts of Menlo Park, unincorporated portions of San Mateo County
- Population served in 2020: 60,814
- Residential Customers: 92% of total services and 89% of total use
- Sources of Supply: 95% imported, 5% local surface water
- Average Annual Water Deliveries Last Five Years: 12,000 AF
- Average Per Capita Water Use Last Five Years: 171 GPCD

The Bear Gulch District serves the communities of Atherton, Portola Valley, Woodside, portions of Menlo Park, and adjacent unincorporated portions of San Mateo County including: West Menlo Park, Ladera, North Fair Oaks, and Menlo Oaks. The system is bordered on the north by Redwood City; on the east by Palo Alto, Stanford University, and unincorporated Santa Clara County; and on the south and west by unincorporated San Mateo County. A map of the service area boundaries is shown in Figure 1.

Figure 1. Bear Gulch District Service Area Boundaries



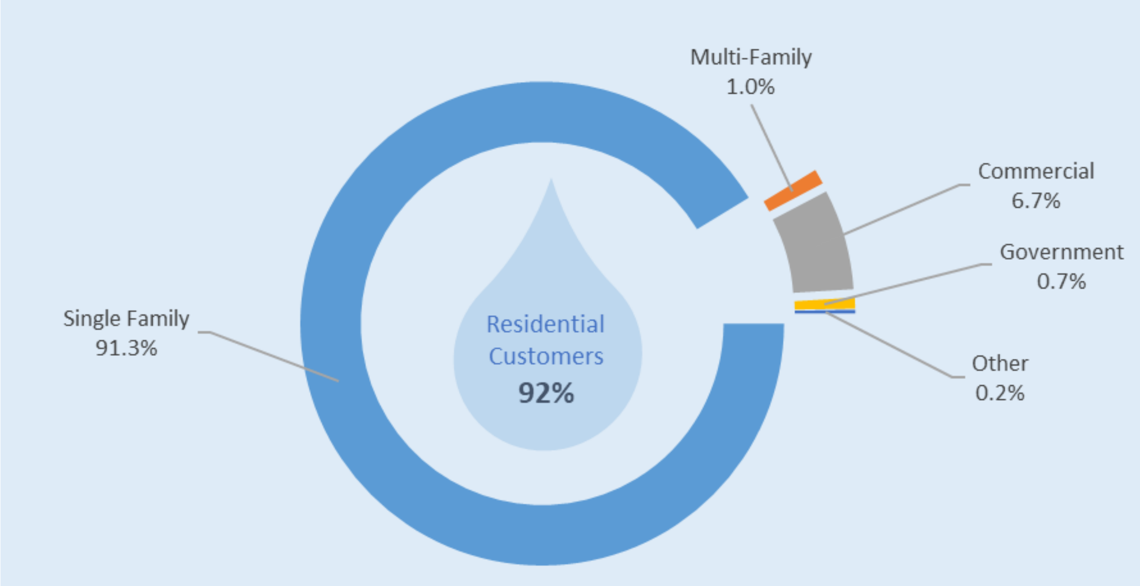
Cal Water estimates the service area population was 60,814 in 2020. Service area population has been growing at an annual rate of less than one percent for the past 15 years. Between 2016 and 2020, the District's population increased at an average rate of 0.3 percent per year.

The District delivers a combination of local surface water and imported water purchased from the City and County of San Francisco (SFPUC). Approximately 95 percent is purchased from SFPUC and 5 percent is produced from the District's reservoir and treatment plant in Atherton.

The District delivers water to residential, commercial, industrial, and governmental customers. Residential customers account for 92 percent of water services in the District. The share of services in 2020 by customer category is shown in Figure 2. The share of total water sales by customer category over the period 2016-2020 is shown in Figure 3. Residential customers accounted for 87 percent of water use over this period.

Annual demand has averaged 12,000 acre-feet (AF) over the five-year period 2016-2020. Total annual demands and sources of water supply since 1980 are shown in Figure 4.

Figure 2. Share of Services in 2020 by Customer Category



Note: values may not sum to 100% due to independent rounding.

Figure 3. Share of Water Sales by Customer Category: 2016-2020

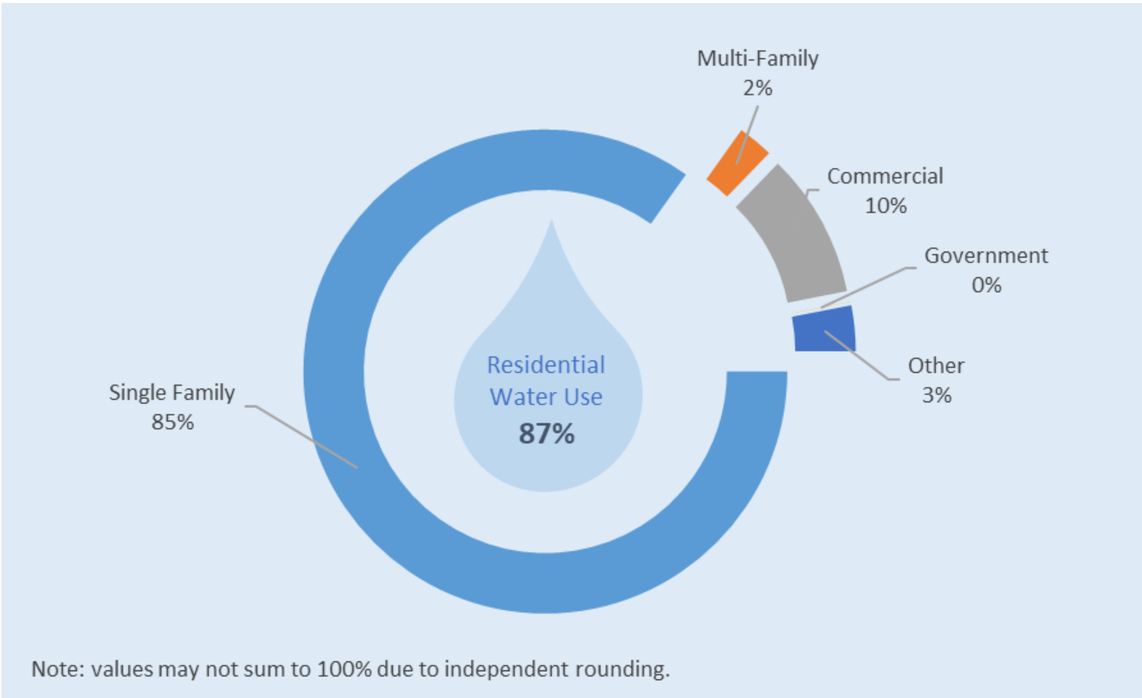
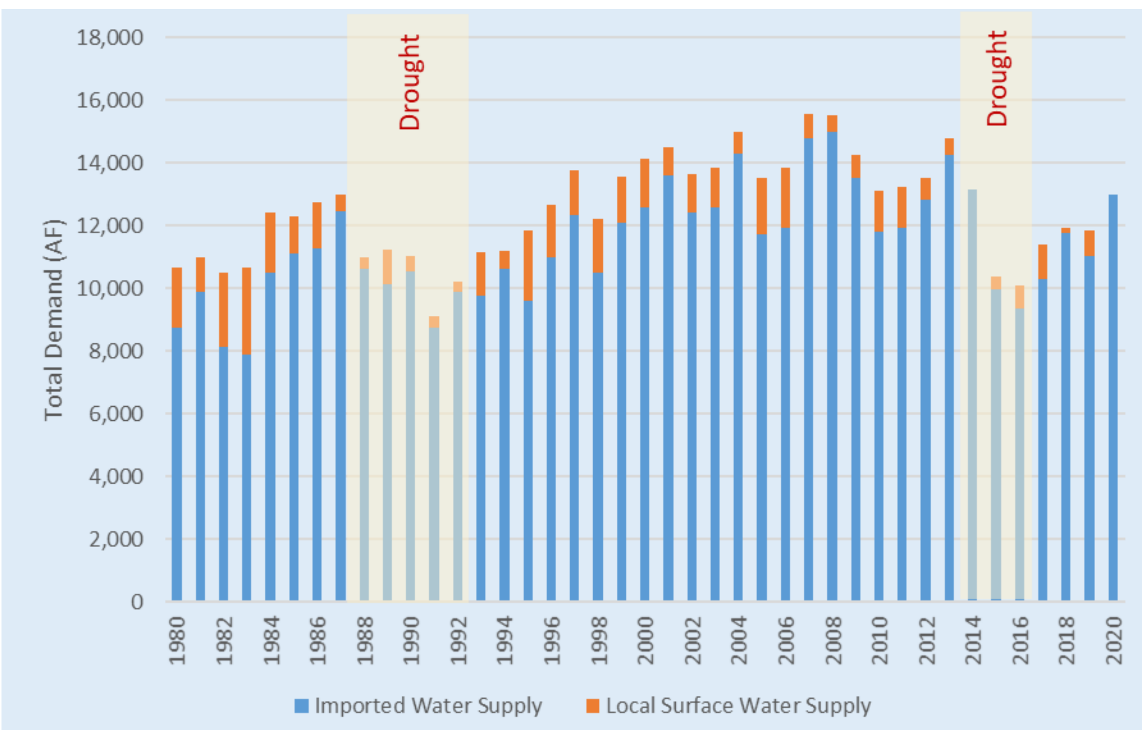


Figure 4. Total Demand and Sources of Supply: 1980 - 2020



3 Conservation Goals and Progress

In this section, conservation goals and progress for the Bear Gulch District are presented.

3.1 Conservation Program Activity and Water Savings

Cal Water uses the Alliance for Water Efficiency's Water Conservation Tracking Tool to track program activity and estimate water savings. Conservation program activity for 2016-20 is shown in Table 1. This activity is expected to generate water savings of 96 AF/year and cumulative lifetime savings of 1,440 AF.

Table 1. Conservation Program Activity and Water Savings: 2016-20

1. Plumbing Fixture Replacement	2016 – 2020 Total Activity
Toilets & Urinals (number distributed)	1,933
Clothes Washers (number distributed)	325
Consv. Kits (number distributed)	238
2. Irrigation Equip./Landscape Upgrades	
Smart Controllers (number distributed)	422
Nozzles & Spray Bodies (number distributed)	1,206
Turf Replacement (sq ft removed)	52,850
3. Residential Customer Assistance	
Surveys/Audits (homes receiving)	60
4. Non-Residential Customer Assistance	
Surveys/Audits (sites receiving)	5
Large Landscape Reports (sites receiving)	78
Average Annual Water Savings (AF)	**96**
Cumulative Lifetime Water Savings (AF)	**1,440**

3.2 Plumbing Codes and Water Use Efficiency Standards

Cal Water's conservation programs are operated within the context of existing plumbing codes and water use efficiency standards that are designed to improve the future water use efficiency of major water using appliances and fixtures, such as toilets and clothes washers, as well as water used outdoor for landscaping. Cal Water estimates that plumbing codes and water use efficiency standards will cumulatively save more than 7,800 AF in the District over the next 25 years. The primary drivers for the expected water savings are as follows:

- AB 715, enacted in 2007, requires that any toilet or urinal sold or installed in California on or after January 1, 2014 cannot have a flush rating exceeding 1.28 and 0.5 gallons per flush, respectively. AB 715 superseded the state's previous standards for toilet and urinal water use set in 1991 of 1.6 and 1.0 gallons per flush, respectively. On April 8, 2015, in response to the Governor's Emergency Drought Response Executive Order (EO B-29-15), the California Energy Commission approved new standards for urinals requiring that they not use more than 0.125 gallons per flush, 75% less than the standard set by AB 715.

- Water use standards for residential and commercial clothes washers and dishwashers are established by the U.S. Department of Energy through its authority under the federal Energy Policy and Conservation Act. Water use efficiency is summarized by the water factor for the appliance which measures the gallons of water used per cycle per cubic foot of capacity. A typical top-loading residential clothes washer manufactured in the 1990s had a water factor of around 12. In 2015, the allowable water factor for top- and front-loading residential clothes was reduced to 8.4 and 4.7, respectively. In 2018, the water factor standard for top-loading residential clothes washers was reduced to 6.5. In 2010 the allowable water factor for top- and front-loading commercial clothes washers was reduced to 8.5 and 5.5, respectively. The maximum water factor for Energy Star compliant top- and front-loading washers is 3.7 and 4.3, respectively. An Energy Star compliant washer uses about two-thirds less water per cycle than washers manufactured in the 1990s. There also are federal dishwasher efficiency standards. The maximum water use for standard and compact sized dishwashers is 5.0 and 3.5 gallons per cycle, respectively.

- New construction and renovations in California are subject to CalGreen Code requirements. CalGreen includes prescriptive indoor provisions for maximum water consumption of plumbing fixtures and fittings in new and renovated properties. CalGreen also allows for an optional performance path to compliance, which requires an overall aggregate 20% reduction in indoor water use from a calculated baseline using a set of worksheets provided with the CalGreen guidelines.

- SB 407, enacted in 2009, mandates that existing buildings in California come up to current state plumbing fixture standards. This law establishes requirements that residential and commercial property built and available for use on or before January 1, 1994 replace plumbing fixtures that are not water conserving, defined as "noncompliant plumbing fixtures" as follows:

    - any toilet manufactured to use more than 1.6 gallons of water per flush;

    - any urinal manufactured to use more than one gallon of water per flush;

  - any showerhead manufactured to have a flow capacity of more than 2.5 gallons of water per minute; and
  - any interior faucet that emits more than 2.2 gallons of water per minute.

- For single-family residential property, the SB 407 compliance date was January 1, 2017. For multi-family and commercial property, it was January 1, 2019.
- The law does not include enforcement mechanisms ensuring conversion by these dates. However, it does require retrofit upon resale of property. SB 837, passed in 2011, reinforced this requirement by requiring the transfer disclosure statement include disclosure of compliance with SB 407.

California also has adopted regulations governing future use of water for landscape.

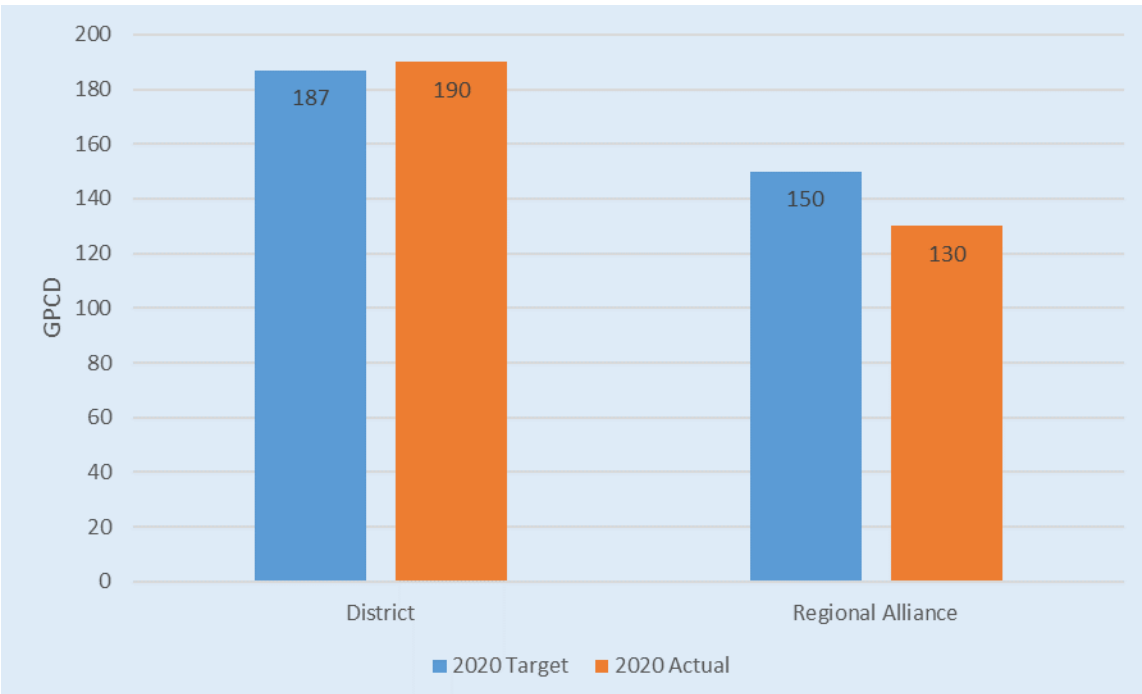
- The California Water Commission approved the State's updated Model Water Efficient Landscape Ordinance (MWELO) in 2015. MWELO or a locally adopted equivalent ordinance limits how much water new and rehabilitated residential and commercial landscapes can use. For residential landscapes, the maximum allowed water allowance (MAWA) is 55% of the amount of water that healthy cool season turf grass would require given the local climate. For commercial landscapes, it is 45%. Variances are allowed for special landscaping, such as play fields and parks, or landscaping irrigated with recycled water.
- CalGreen requires that automatic irrigation controllers for new landscaping installed by a builder be weather- or soil moisture-based controllers that automatically adjust irrigation in response to changes in plant water needs as weather or soil conditions change.
- Starting October 1, 2020, spray sprinkler bodies sold or offered for sale in California are required to use the WaterSense test procedure (Version 1.0, September 21, 2017) and must meet state standards (California Code of Regulations, Title 20, section 1605.3(x)(1)(A)). The new standards establish limits on maximum and average flow rate and minimum outlet pressure. Statewide, the new standards are estimated to save 15 billion gallons of water in the first year the standard is in effect and 152 billion gallons per year at full stock turnover. Consumers are expected to save about $22 per spray sprinkler body over the life of the device through reduced water use.

3.3 Compliance with State Urban Water Use Target

The Water Conservation Act of 2009, also known as SB X7-7, mandated a 20% reduction in per capita water use by 2020. Every urban retail water supplier was required to establish a 2020 per capita water use target based on their historical water use. Water suppliers could also form a Regional Alliance with other retail water suppliers and meet the requirement jointly. The District formed a Regional Alliance with other Cal Water districts in the San Francisco Bay Hydrologic Region. As long as either the District's or the Regional Alliance's 2020 per capita water use is below target, the District will have met the act's requirements.

Figure 5 demonstrates the District's compliance with the Water Conservation Act of 2009. Although 2020 per capita water use was slightly above the District target, water use by the Regional Alliance was well below it. Through the concerted efforts of Cal Water and its customers, District per capita water use is now 24% below its peak reached in the mid-2000s (see Figure 6).

Figure 5. 2020 Target and Actual Per Capita Water Use

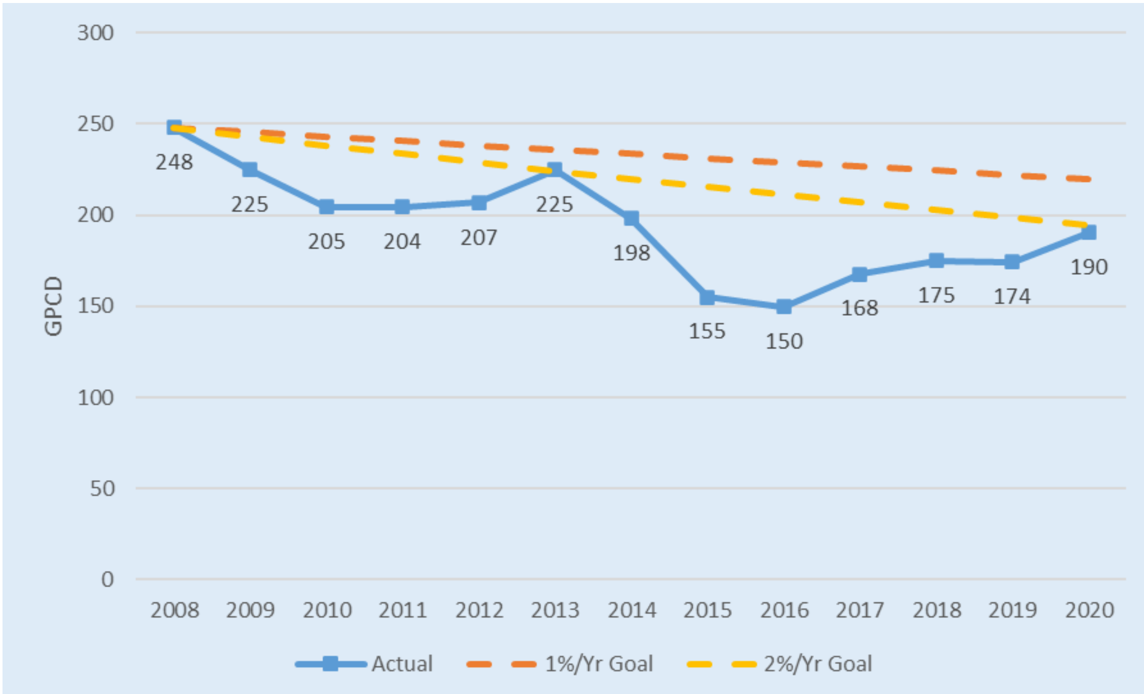


3.4 Compliance with CPUC Conservation Goals

In 2008, the California Public Utilities Commission (CPUC) established water conservation goals of 1-2% per year for Class A utilities, which includes California Water Service Company.[1] As shown in Figure 6, the District has met or exceeded these goals every year since they were adopted.

[1] CPUC Decision 08-02-036, dated February 29, 2008.

Figure 6. District Per Capita Water Use Relative to CPUC Conservation Goals



3.5 Making Water Conservation a California Way of Life

The state adopted legislation in 2018 establishing a new framework for setting urban water conservation standards and objectives.[2] This legislation built upon the April 2017 report entitled *Making Water Conservation a California Way of Life, Implementing Executive Order B-37-16*, prepared by state agencies, including the CPUC. The legislation directs the state to establish water use efficiency standards for:

- Residential Indoor Water Use
- Residential Outdoor Water Use
- Dedicated Landscape Meter Water Use
- Utility Distribution System Water Losses

Once adopted, these standards will provide the basis for a new urban water use target, or in the vernacular of the legislation, an aggregate urban water use objective. In one way, the Making Water Conservation a California Way of Life legislation carries on where the Water Conservation Act of 2009 left off – it will establish a new set of water use objectives for retail urban water suppliers. However, there are important

[2] Senate Bill 606 (Hertzberg) and Assembly Bill 1668 (Friedman).

differences. First, whereas the 2009 legislation established a long-term reduction target, under the new regulations, urban water suppliers will report water use relative to the new target annually starting in 2023 and will need to achieve the new target by January 1, 2027. Second, while the 2009 legislation applied to all urban water uses, the new legislation excludes non-residential uses other than water served by dedicated landscape meters from the target setting process. Instead, it requires DWR and the State Water Board to propose best management practices, including water audits and water management plans for non-residential customers above a certain size or volume of use, by October 1, 2021. Third, whereas the 2009 legislation set the same objective for all urban water suppliers (reduce water use by 20%), the new legislation varies the objective based on local conditions and existing levels of water use.[3]

Figure 7 shows the components of an urban water supplier's water use objective. The first four components will be based on the efficiency standards the state sets for indoor and outdoor residential water use, dedicated landscape meter water use, and utility distribution system losses. The fifth component allows for special circumstances, such as a large seasonal population or significant water use for fire protection, while the sixth component provides credit for water recycling. Added together, the six components establish the water suppliers water use objective.

For water suppliers failing to meet their water use objective, the legislation specifies progressive enforcement, as follows:

- Starting November 1, 2023, the State Water Board may issue information orders to obtain information to determine technical assistance needs for compliance (CWC 10609.26(a))

- Starting November 1, 2024, the State Water Board may issue written notices to warn suppliers of violation and request corrective actions by the next annual reporting (CWC 10609.26(b))

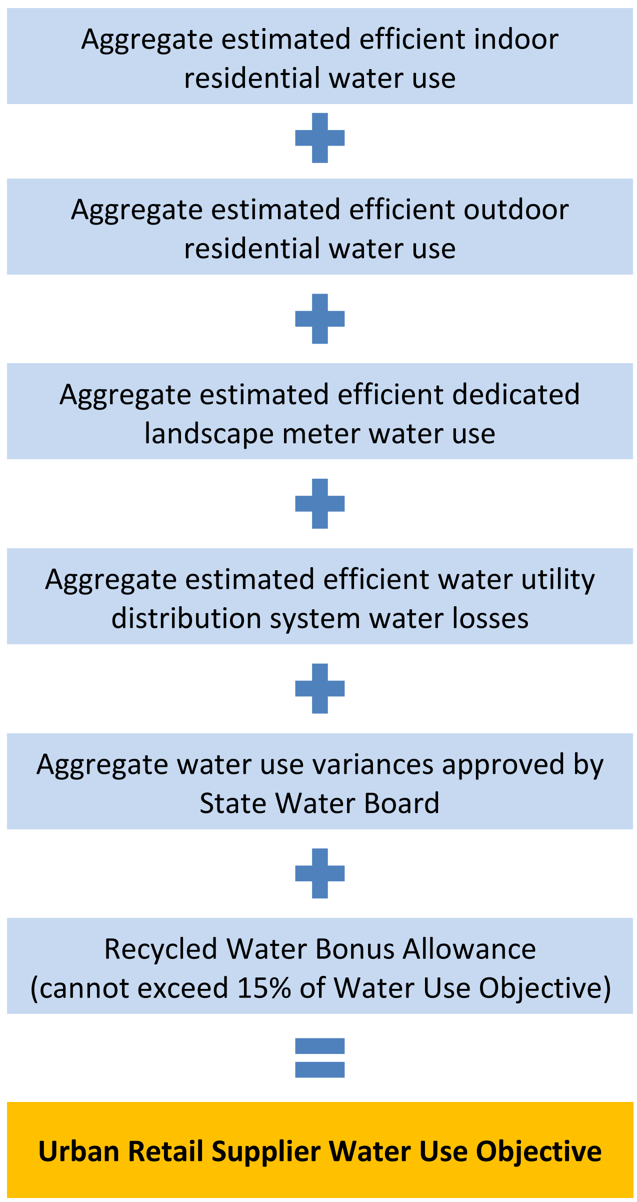
- Starting November 1, 2025, the State Water Board may issue conservation orders that may include referral to DWR for technical assistance and other local enforcement actions, including imposition of civil liability (CWC 10609.26(c)

Cal Water conducted a risk assessment to determine which of its districts may require additional resources to meet the new conservation regulations. The risk assessment considered current and projected level of overall water use, level of indoor residential water use, extent of residential and non-residential landscape area and water use, and

[3] For additional information, see Making Water Conservation a California Way of Life: Primer of 2018 Legislation on Water Conservation and Drought Planning Senate Bill 606 (Hertzberg) and Assembly Bill 1668 (Friedman).

condition of distribution system and level of water loss. Using a scoring system, the assessment ranked each district in terms of its risk of non-compliance with the individual components of the water use objective as well as the aggregate objective. The results of this assessment provided the basis for the conservation program budgets put forward in Cal Water's 2018 and 2021 general rate cases.

Figure 7. Making Water Conservation a California Way of Life Water Use Objective



4 Water Conservation Program

Cal Water centrally administers the conservation programs for its service districts. This creates both constraints and opportunities in terms of program design and implementation. The key constraint is the need to have consistent program offerings across districts. Except under unique circumstances, it is generally not logistically feasible or cost-effective to customize programs for individual districts. Also, if Cal Water offers a program in one district, customers in other districts generally expect it to also be available in their district. This puts a premium on offering a relatively small set of programs that can benefit all Cal Water customers. The advantage of central administration, however, is that it gives Cal Water scale economies and purchasing power that helps it keep program costs down, thereby improving cost-effectiveness.

4.1 Conservation Program Drivers

While Cal Water strives to develop programs that can be deployed in any of its districts, it tailors marketing, customer targeting, and implementation focus based on the needs of each district. In the Bear Gulch District, the main drivers shaping the conservation program are summarized in Table 2.

Table 2. Main Conservation Program Drivers in Bear Gulch District

Driver	Explanation
Supply Reliability	The District depends primarily on imported surface water which may be substantially curtailed during drought periods. Conservation is an important option available to the District for reducing dependence on imported water supply.
Water Supply Cost	The District's dependence on imported surface water results in high water supply cost. Acquiring additional water through conservation in most cases is less costly than purchasing additional imported water.
Residential Water Use	The state's Making Conservation a California Way of Life water use regulations are focused on reducing indoor and outdoor residential water use.
Landscape Water Use	The state's Making Conservation a California Way of Life water use efficiency regulations may require the District to start serving some non-residential landscapes through dedicated landscape meters and annually report water use relative to new landscape water use efficiency standards.

4.2 Customer Conservation Programs

Cal Water's conservation programs are grouped into four categories:

- Plumbing Fixture Replacement
- Irrigation Equipment/Landscape Upgrades
- Residential Customer Assistance
- Non-Residential Customer Assistance

A description of current programs in each of these categories follows. Where rebate amounts are listed, these are current rebate levels. Readers should note that rebate amounts may be adjusted in the future in response to CPUC requirements or changes to program design.

4.2.1 Plumbing Fixture Replacement

High-Efficiency Toilet Replacement – This program replaces old toilets with MaP certified high-efficiency toilets via financial rebates, direct installation, or direct distribution.[4] Current rebate amounts are up to $50/toilet for residential toilet replacement and up to $100/toilet for commercial toilet replacement.

High-Efficiency Urinal Replacement – This program replaces old urinals with high-efficiency urinals meeting the state's 0.125 gallon per flush water use standard via financial rebates and direct installation. While available to all non-residential customers, the program targets sites with higher-than-average bathroom utilization, such as restaurants and office buildings. The current rebate amount is up to $150/urinal.

Clothes Washer Replacement – This program provides a financial rebate to replace an old inefficient clothes washer with a new high-efficiency washer. The program is available to all residential and multi-family customers. The current rebate amount is up to $150/washer.

Residential Conservation Kit Distribution – This program offers residential customers conservation kits featuring a range of water-saving plumbing retrofit devices. The kits are available at no charge and include two high-efficiency showerheads (1.5 gpm), two bathroom faucet aerators (1.0 gpm), one kitchen faucet aerator (1.5 gpd), toilet leak tablets, and an outside multi-function, full-stop hose nozzle.

[4] For information on MaP certified toilets, see: https://www.map-testing.com/

4.2.2 Irrigation Equipment/Landscape Upgrades

Smart Irrigation Controller Installation – This program provides a financial rebate for the installation of a smart irrigation controller that automatically adjusts watering schedule in response to changing weather conditions. The current rebate amount is $125/controller for residential customers and $25/station for commercial customers.

High-Efficiency Sprinkler Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency sprinkler nozzles. This program is available to all Cal Water customers. The current rebate amount is $5/nozzle.

Large Rotary Nozzle Rebate – This program provides a financial rebate for the installation of high-efficiency large rotary nozzles. This program is available to all Cal Water customers. The current rebate amount is up to $30/nozzle toward the nozzle purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Spray Body with Integrated Pressure Regulation and Check Valve Rebate – This program provides a financial rebate for the installation of high-efficiency spray bodies with integrated pressure regulation. This program is available to all Cal Water customers. The current rebate amount is up to $10/body toward the spray body purchase cost and up to $8/spray body toward installation cost, if installed by a C-27 licensed landscape contractor.

Turf Replacement Rebate – This program provides a financial rebate for replacement of turf with approved drought-tolerant landscaping. Cal Water operated this program in 2015/16 as a drought response measure. The program will be re-started as part of Cal Water's irrigation equipment/landscape upgrade program offerings.

4.2.3 Customer Assistance

Smart Landscape Tune-Up Program – This program provides customers with an irrigation system evaluation and installation of approved efficient irrigation system equipment, such as a smart irrigation controller and high-efficiency sprinkler nozzles. The program also includes irrigation system adjustments and detection and repair of irrigation system leaks. This program is available to all Cal Water customers at no charge.

Residential Customer Portal – Through its residential customer portal, Cal Water provides tailored assistance to each residential customer via customized water-efficiency targets, water savings calculators, and customer-specific recommendations for programs and water-saving tips.

Non-Residential Customer Assistance – Cal Water provides tailored assistance to commercial customers through customized incentives, commercial water surveys, and large landscape water use surveys. The non-residential assistance program helps commercial customers efficiently use water for sanitation/cleaning, heating/cooling, process, and landscape purposes.

4.2.4 Summary of Customer Programs

The customer conservation programs offered to customers in Bear Gulch District are summarized in Table 3 by customer class.

Table 3. Cal Water Conservation Programs Available to Bear Gulch District Customers

Programs (Rebate, Direct Install, and Free Distribution Programs)	Customer Eligibility		
	Single-Family	Multi-Family	Commercial
Plumbing Fixture Replacement			
High-Efficiency Toilet Replacement	✓	✓	✓
High-Efficiency Urinal Replacement			✓
High-Efficiency Clothes Washer Rebate	✓	✓	
Conservation Kits	✓	✓	
Irrigation Equipment/Landscape Upgrades			
Smart Irrigation Controller Rebate	✓	✓	✓
High-Efficiency Sprinkler Nozzle Rebate	✓	✓	✓
Large Rotary Nozzle Rebate		✓	✓
Spray Body Rebate		✓	✓
Turf Replacement Rebate	✓	✓	✓
Customer Assistance			
Smart Landscape Tune-Up Program	✓	✓	✓
Residential Customer Portal	✓		
Non-Residential Customer Assistance		✓	✓

4.3 School Education and Public Information Programs

Public Information Program – Cal Water operates an extensive public information program to provide information to customers on ways to use water efficiently and to market its conservation programs through multiple media outlets, including the Cal Water website, direct mail and bills, digital media, social media, and email.

School Education Program - Cal Water's school education program includes the Cal Water H2O Challenge, a project-based learning competition for grades 4-6, individual student competitions for grades K-12 and general information and learning materials for students and teachers. Cal Water deploys its school education program in all its districts. Cal Water H2O Challenge is a project-based competition for classrooms, grades 4-6. The program is offered in partnership with DoGoodery, the California Association of Science Educators (CASE), and the WestEd K-12 Alliance. The program aligns with the Common Core State Standards and the Next Generation Science Standards. The Cal Water H2O Challenge offers a unique opportunity for upper elementary teachers to facilitate their students' learning of standards-based content, while developing the core understanding of environmental principles necessary to becoming science-literate citizens.

4.4 Water System Efficiency

4.4.1 System Water Loss Management

As discussed above, reducing distribution system losses is one of the main focuses of the new Making Water Conservation a California Way of Life regulations. In preparation for these new requirements, Cal Water took part in the California Water Loss Technical Assistance Program (TAP) in both 2016 and 2017. Cal Water annually conducts distribution system audits using the American Water Works Association (AWWA) Free Water Audit Software. It has also developed a Water Loss Control Plan and Water Loss Control Policy to guide future water loss management with respect to:

- Meeting CPUC and state water loss standards and regulations
- Improving audit data and validity scores
- Implementing cost-effective water loss control actions

To coordinate and oversee water loss management actions across its multiple districts, Cal Water has added a Water Loss Program Analyst position to its conservation staff.

4.4.2 Metering and Pricing

Cal Water has deployed conservation-oriented rate designs in all its districts since 2008. The CPUC reviews these rate designs every three years as part of a general rate case. Cal Water is continuously seeking ways to improve the efficiency and equity of the rates and charges paid by customers. One example is Cal Water's Customer Assistance Program (CAP), which provides bill discounts to qualifying lower income households.

All service connections in the District are metered. In addition to its use for billing, Cal Water uses meter data in the management of its conservation programs, including using it to analyze water use trends and identify customers that may benefit from Cal Water conservation programs. Cal Water is also piloting automatic meter reading

(AMR) and advanced metering infrastructure (AMI) in several of its districts. Broad adoption of AMI would allow Cal Water in the future to detect and alert households of leaks and other possible problems as well as provide customers with tailored water use information to help them use water more efficiently.

4.5 Conservation Partnerships

Cal Water collaborates with organizations at the local, state, and national level to promote and advance water use efficiency, including as a member of the following organizations and initiatives.

California Water Efficiency Partnership (CalWEP) – CalWEP's mission is to maximize urban water efficiency and conservation throughout California by supporting and integrating innovative technologies and practices; encouraging effective public policies; advancing research, training, and public education; and building collaborative approaches and partnerships. In addition to being a CalWEP member, Cal Water serves on the organization's board of directors.

Alliance for Water Efficiency - The Alliance for Water Efficiency (AWE) is a national non-profit organization dedicated to efficient and sustainable use of water. In addition to being an AWE member, Cal Water uses the AWE Water Conservation Tracking Tool to evaluate conservation programs and track water savings.

EPA WaterSense - As an EPA WaterSense partner, Cal Water has committed to educating its customers about the value of water, water efficiency, and the WaterSense brand. Products and services earning the WaterSense label have been certified to be at least 20 percent more efficient without sacrificing performance.

5 Conservation Budget

The District's recommended conservation budget for the period 2021-2025 is presented in Figure 8.[5] Cal Water used the three-step process shown in Figure 9 to develop the conservation budget. In the first step, a wide range of possible conservation programs are qualitatively screened in terms of their potential savings, implementation feasibility, customer receptivity, and cost. The program screening filters used in this step are listed in Table 4. In the second step, the programs passing through the screen are quantitatively analyzed using the AWE's Water Conservation Tracking Tool. In the third step, a portfolio of programs is developed based on the

[5] This is a composite of the conservation budget the CPUC approved in Cal Water's 2018 general rate case, which covers the period 2020-2022, and the budget Cal Water is proposing in its 2021 general rate case, which covers the period 2023-2025. Depending on the outcome of the general rate case, the adopted 2023-2025 budget may differ from Cal Water's recommended budget.

results of the second step. As discussed earlier, in its two most recent general rate cases Cal Water has further refined the conservation budget based on the results of a risk assessment used to determine which districts may require additional resources to meet the state's new conservation regulations.

Figure 8. Recommend Conservation Budget and Allocation: 2021-2025

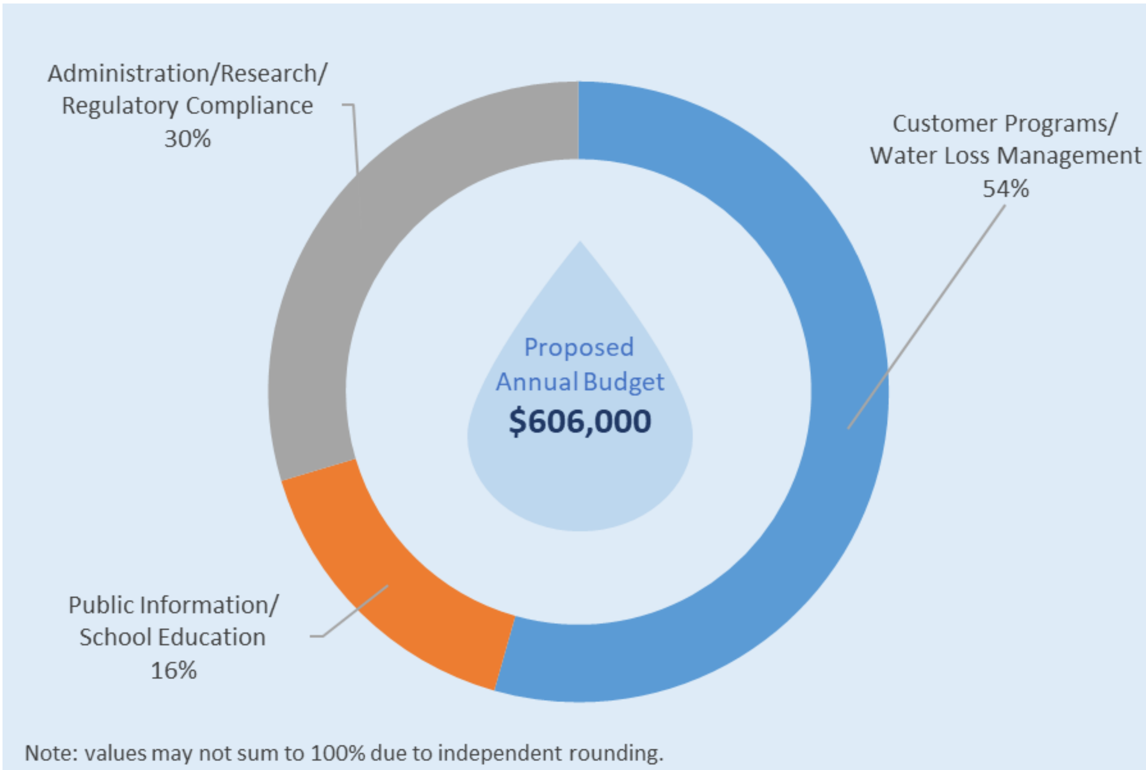


Figure 9. Conservation Program Assessment Method

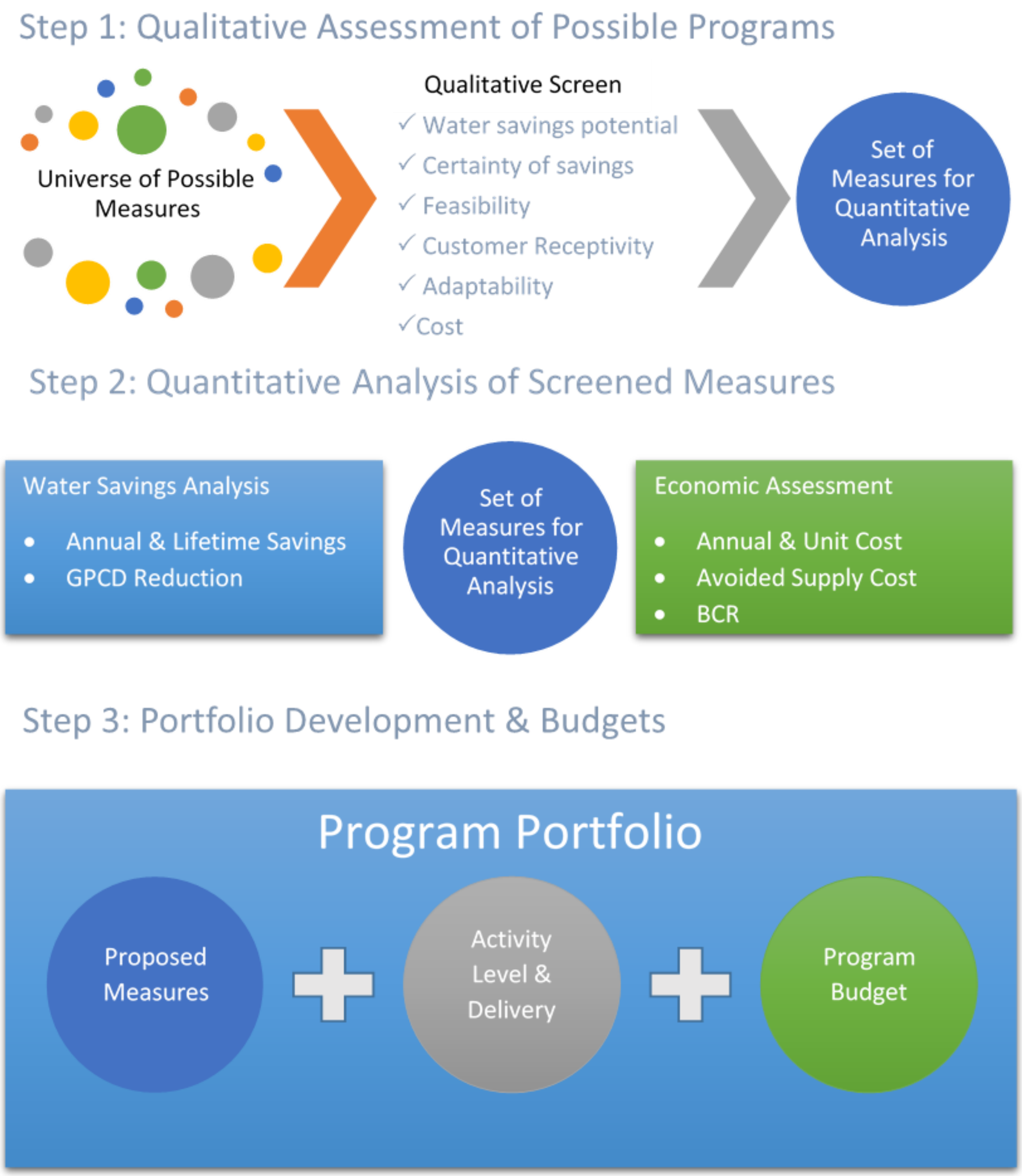


Table 4. Conservation Measure Qualitative Screening Filters

Filter	Description
Water Savings Potential	The amount of water a measure can potentially save over its lifespan or over a certain period after an action that encourages behavioral change (such as receipt of a home water survey). This filter screens out measures where potential savings are too low to make it worthwhile.
Certainty of Water Savings	The certainty of the water savings estimated in Water Savings Potential. Some measures have high potential but low certainty because they are new and untested or because they rely on uncertain behavioral actions of participants. Other measures have low potential but high certainty. This filter screens out measures that have low expected savings (i.e., measures with high certainty but low potential or measures with high potential but low certainty) or flags these measures as candidates for pilot programs.
Implementation Feasibility	The ease with which a measure can be implemented, such as adequate budget and staff resources to handle outreach and ongoing administrative needs. This filter screens out measures than are considered infeasible to implement.
Customer Receptivity	The degree to which customers are receptive to a measure, such as how easy or difficult it is for a customer to apply for a certain rebate or arrange for a water survey. This filter screens out measures that are unlikely to be favored by customers.
Adaptability	The ease with which a measure can be scaled to react to a changing market (e.g., increasing or decreasing a toilet rebate to ramp up/down the participation rate), or adjusted to accommodate a different market sector (e.g., redesigning the incentives or other parameters of a single-family landscape turf replacement program to target the multi-family or commercial sectors). This filter screens out measures that cannot be readily adapted to changing circumstances of the market.
Cost	The expected cost-effectiveness of the measure relative to other measures. This filter screens out measures that are unlikely to be cost-effective or would crowd out other desirable measures because of its expense.

6 Performance Metrics

Cal Water periodically evaluates program savings potential and cost-effectiveness using the AWE Water Conservation Tracking Tool. Based on the most recent evaluation, the expected water savings and cost-effectiveness of Bear Gulch's conservation program are as follows:

- **Water Savings** – Up to 360 AF/year and cumulatively up to 5,600 AF over the useful life of the measures. Program water savings will help the District comply with new state water conservation regulations.
- **Unit Cost** – $700/AF (rounded to nearest $100), which is less than the District's purchased water cost.
- **Benefit-Cost Ratio** -- 2.9. The District's conservation program is expected to pay back $2.90 in avoided purchased water costs for every dollar of program expenditure.

7 Program Monitoring and Reporting

Cal Water regularly reviews its conservation programs to ensure they are performing as expected. This includes the following:

Program Tracking - Cal Water uses the AWE Water Conservation Tracking tool to track program participation, cost, and water savings. This data helps Cal Water monitor program performance, analyze water use trends, and forecast future water demand.

Research and Evaluation – Cal Water regularly evaluates program performance and undertakes pilot projects to assess the effectiveness of its programs. Examples include:

- Comprehensive statistical evaluations of bathroom retrofit programs operated between 2013 and 2018
- Statistical evaluations of water savings associated with high-efficiency irrigation nozzle replacement, smart irrigation controller installation, and turf replacement programs.
- Development of statistical models of customer program participation that help Cal Water target programs based on household and neighborhood attributes.
- AMR and AMI pilot projects.

Annual Conservation Report – Cal Water annually reports on the conservation program's progress and accomplishments, and posts public reports for each of its districts on its public website (https://www.calwater.com/conservation/water-conservation-reports/).

CPUC Reporting – Cal Water reports to the CPUC annually on the implementation, cost, and performance of its conservation programs.

State Reporting – Starting in 2023, Cal Water will annually report District water use relative to its water use objective as part of the new Making Water Conservation a California Way of Life regulations.

Appendix N: Resolution to Adopt UWMP

CALIFORNIA WATER SERVICE
1720 North First Street
San Jose, CA 95112-4598 *Tel:* (408) 367-8200

June 20, 2021

Julia Ekstrom, PhD
Supervisor, Urban Unit
California Department of Water Resources
Water Use Efficiency Section
P.O. Box 942836
Sacramento, CA 94236-0001

Re: Adoption of the 2020 Urban Water Management Plan and Water Shortage Contingency Plan California Water Service – Bear Gulch District

Ms. Ekstrom:

This letter serves as notice that California Water Service Company (Cal Water) has formally adopted this 2020 Urban Water Management Plan (UWMP) and Water Shortage Contingency Plan (WSCP) for our Bear Gulch District.

The attached resolution from Cal Water's Board of Directors on September 28, 2005 delegated authority for this approval to, among others, any Vice President. I have approved the attached UWMP and WSCP, which was developed by staff under my supervision in accordance with the Urban Water Management Planning Act contained in the California Water Code, Division 6, Part 2.6.

If you have any questions regarding this UWMP or WSCP, please contact Michael Bolzowski at the above mailing address, by telephone at (408) 367-8338, or by email at mbolzowski@calwater.com.

Sincerely,

Shannon Dean
Vice President, Customer Service and Chief Citizenship Officer

Attachments

cc: Ken Jenkins - Director, Water Resource Sustainability
Dawn Smithson - District Manager, Bear Gulch District

CALIFORNIA WATER SERVICE
1720 North First Street
San Jose, CA 95112-4598 *Tel:* (408) 367-8200

CALIFORNIA WATER SERVICE COMPANY

RESOLVED, that this Board of Directors delegates its authority to approve Urban Water Management Plans as required under the Urban Water Management Planning Act contained in California Water Code 6, Part 2.6 to the President and Chief Executive Officer, any Vice President, the Corporate Secretary and any Assistant Secretary of California Water Service Company.

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I, DAN L. STOCKTON, Corporate Secretary of California Water Service Company, a California corporation, do hereby certify that the foregoing is a full, true and correct copy of certain resolution adopted by the Board of Directors of said corporation at a regular meeting of said Board duly called and held September 28, 2005, at which a quorum was present, that all Directors present voted in favor of said resolution, and that said resolution has never been annulled or revoked but is still in full force and effect.

IN WITNESS WHEREOF, I have hereunto signed my name this 7th day of September, 2005.

Dan L. Stockton

Dan L. Stockton
Corporate Secretary